



City of Garden Ridge

"A way of life, not just a place to live"

AGENDA WATER COMMISSION REGULAR MEETING TUESDAY, OCTOBER 27, 2020, 6:00 P.M.

The Water Commission will meet in a regular session on Tuesday, October 27, 2020, at 6:00 p.m. in the City Council Chambers, 9400 Municipal Parkway, Garden Ridge, Texas. This is an open meeting, open to the public, subject to the Open Meetings Law of the State of Texas, and as required by law, notice is hereby posted providing time, place, date, and agenda thereof. The meeting facility is wheelchair accessible and accessible parking spaces are provided. Requests for accommodations or interpretative services must be made to the City Secretary 48 hours prior to this meeting.

1. Call to Order

2. Roll Call

3. Pledge of Allegiance

4. Citizen Comment Period – limited to 30 minutes total

Rules for Citizens' Participation: The Commission welcomes citizen participation and comments at all Commission Meetings. The Commission offers citizens the opportunity to address them by signing up to speak prior to the meeting. If you speak, you must follow these guidelines:

- a) Respect and courtesy:
 - 1. Direct your comments to the entire Commission, not to an individual member, nor to the audience.
 - 2. Show the Commission the same respect that you would like to be shown.
 - 3. End your speaking at the time allotted below.
- b) Speaking:
 - 1. First citizen comment period.
 - i. You are required to sign up to speak and you are limited to one 3-minute period.
 - 2. Second citizen comment period
 - i. You are not required to sign up and you are limited to one 2-minute period.
 - 3. State your name and address before your comments begin.
 - 4. You are only allowed to speak once per topic, unless also speaking during a posted Public Hearing.

NOTE: The Texas Open Meetings Act permits a member of the public or a member of the governmental body to raise a subject that has not been included in the notice for the meeting. However, any discussion of the subject must be limited to a proposal to place the subject on the agenda for a future meeting and any response to a question posed to the Commission is limited to either a statement of specific factual information or a recitation of existing policy. Tex. Gov't Code § 551.042.

5. Business Items

The following items are for discussion, consideration, and/or action.

- a) Approvals
 - 1. Minutes for September 22, 2020, Water Commission Regular Meeting.
- b) Discussions/Reports/Updates
 - 1. Water Manager Monthly Activity Report.
 - i. Water Pumping/usage from City wells, Water system infrastructure maintenance, repairs and/or projects, and Water and/or Drought Management (current Watering Stage).
 - 2. Advanced Metering Infrastructure System (AMI) and Meter Data Management System (MDMS).
 - 3. FM2252 Wastewater Project.
 - 4. Items applicable to the Water Commission discussed at the October City Council Meeting.
- c) Recommendations
 - 1. Request for water leak adjustment for 21935 Cristobal Drive for the billing period of June 22, 2020 – July 23, 2020.
 - i. Review and make a recommendation regarding the request.

2. Request for water leak adjustment for 19810 Brandywine Cove for the billing period of June 22, 2020 – August 24, 2020.
 - i. Review and make a recommendation regarding the request.
3. Request for water leak adjustment for 21840 Park View Drive for the billing period of June 22, 2020 – July 23, 2020.
 - i. Review and make a recommendation regarding the request.
4. Water Commission activities and projects.
 - i. Discuss and make possible recommendations on Ordinance Review Project.
 - ii. Discuss and make possible recommendations on Water Lease Project.
 - iii. Discuss and make possible recommendations on Water Rates Project.
 - iv. Update of Commissioner's activities and projects.
 - v. Discuss and make possible recommendations on future meetings or direction regarding Water Commission activities and projects.
5. Ordinance No. 210-022018 An Ordinance of the City Council of the City of Garden Ridge adopting board and commission policy and procedures; providing that this Ordinance shall be cumulative of all Ordinances; providing a severability clause; providing a savings clause; and providing an effective date.
 - i. Receive recommendations and consideration of appointment of Water Commission Chair and Vice-Chair for a one-year term effective October 2020.
 - ii. Discuss and make recommendations related to application of Ordinance provisions to Commission members, if needed.
- d) Future Agenda Items
 1. Commissioners input on agenda items.
 2. Announce the date, time, and location for next meeting (November 17, 2020, at 6:00 p.m. at City Hall).
6. **Citizen Comment Period – limited to 20 minutes total**
See “Rules for Citizen’s Participation” under Item 4.
7. **Adjournment**

AGENDA NOTICES:

Decorum Required: Any disruptive behavior, including shouting or derogatory statements or comments may be ruled out of order by the Presiding Officer. Continuation of this type of behavior could result in a request by the Presiding Officer that the individual leave the meeting, and if refused, an order of removal.

Action by Commission Authorized: The Commission may vote or act upon any item within this Agenda.

Attendance By Other Elected or Appointed Officials: It is anticipated that members of the City Council, other city board, commissions and/or committees may attend the meeting in numbers that may constitute a quorum of the other city boards, commissions and/or committees. Notice is hereby given that the meeting, to the extent required by law, is also noticed as a meeting of the City Council, other boards, commissions and/or committees of the City, whose members may be in attendance. The members of the boards, commissions and/or committees may participate in discussions on the same items listed on the agenda, which occur at the meeting, but no action will be taken by such in attendance unless such item and action is specifically provided for on an agenda for that board, commission or committee subject to the Texas Open Meetings Act.

This is to certify that I, Kat Balbi, posted this Agenda at 3:00 p.m. on October 19, 2020 on the bulletin board located at the entrance to the Garden Ridge City Hall, 9400 Municipal Parkway, Garden Ridge, Texas.


 Kat Balbi
 Assistant City Secretary



MINUTES
WATER COMMISSION REGULAR MEETING
TUESDAY, SEPTEMBER 22, 2020, 6:00 P.M.

Commissioners Present:

Chair Jesse Valdez
Vice-Chair Keven Harshbarger
Commissioner Andre Bullard
Commissioner Joseph Haltaman
Commissioner James Mueller
Mayor Larry Thompson, Ex-officio

Commissioners Absent:

Commissioner Dr. Richard Carmichael (Excused Absence)

City Staff, City Councilmembers, and Other Commissioners Present:

Nancy Cain, City Administrator
Jacob Parsons, Water Manager
Marisa Spencer, City Secretary
Kat Balbi, Assistant City Secretary
Michelle Hinojosa, Utility Clerk

1. Call to Order

With a quorum of the Water Commissioners present, Chair Valdez called the regular meeting of the Garden Ridge Water Commission to order at 6:00 p.m. on Tuesday, September 22, 2020, in the City Council Chambers of the Garden Ridge City Hall, 9400 Municipal Parkway, Garden Ridge, Texas 78266.

2. Roll Call: See above.

3. Pledge of Allegiance: Chair Valdez led the Pledge of Allegiance.

4. Citizen Comment Period: No one signed up to speak.

5. Business Items

The following items are for discussion, consideration, and/or action.

a) Approvals

1. Minutes for August 25, 2020, Water Commission Regular Meeting.

Motion: A motion was made by Commissioner Mueller, seconded by Vice-Chair Harshbarger, to approve the minutes for the August 25, 2020, Water Commission Regular Meeting. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously.

b) Discussions/Reports/Updates

1. Water Manager Monthly Activity Report.

i. Water Pumping/usage from City wells, Water system infrastructure maintenance, repairs and/or projects, and Water and/or Drought Management (current Watering Stage).

Jacob Parsons, Water Manager, reviewed the monthly water activity report from August and answered questions from the Commission. He reviewed a letter sent by TCEQ which requested the City begin taking five (5) bacteria samples and stated the Garden Ridge Water Company currently completes six (6) bacteria samples monthly.

2. Items applicable to the Water Commission discussed at the September City Council Meetings.

Chair Valdez updated the Commission on the items applicable to the Commission discussed at the September City Council Meetings. Chair Valdez thanked the Commission for their hard work.

3. Advanced Metering Infrastructure System (AMI) and Meter Data Management System (MDMS).
Chair Valdez spoke regarding the awarded bid to Lubin Enterprises and Kamstrup Services.

Kat Balbi, Assistant City Secretary, spoke regarding a communication rollout plan to educate the Garden Ridge Water Company customers.

4. FM2252 Wastewater Project.

Chair Valdez spoke regarding the awarded proposals of Supply of Goods and Special Services for Grinder Pump Equipment, Installation, On-Call Emergency Service and Repair, and Service Agreement and Force Main Sanitary Sewer Project for the FM 2252 Wastewater Project. He stated the City Administrator and City Engineer will review and reissue solicitation of bids for Special Services for Bulk Wastewater Pumping, Hauling, and Disposal. Nancy Cain, City Administrator, answered questions from the Commission.

c) Recommendations

1. Request for water leak adjustment for 21935 Cristobal Drive for the billing period of June 22, 2020 – July 23, 2020.

i. Review and make a recommendation regarding the request.

The Commission reviewed the water leak adjustment request for 21935 Cristobal Drive submitted by Hualcoy Garcia. The Commission discussed the high-water usage being related to an equipment malfunction of the irrigation control box; therefore, not an actual leak, but still constituting a water loss. Mayor Thompson spoke regarding a lack of official written appeal to the City.

The Commission agreed by consensus that no action be taken due to the lack of official written appeal to the Commission.

2. Water Commission activities and projects.

i. Discuss and make possible recommendations on Ordinance Review Project.

Chair Valdez spoke regarding the discussion at the Planning and Zoning Commission meeting related to incorporating information from Ordinance No. 159 into the Draft Zoning Ordinance. Commissioner Mueller updated the Commission on the status of Ordinance No. 61 and stated it will be brought to the Commission next month.

ii. Discuss and make possible recommendations on Water Lease Project.

Nancy Cain, City Administrator, spoke regarding the contact made with the Lessees of the expiring water leases. She stated Mr. Friesenhahn would raise the annual cost of the lease to \$15,275 if the City renewed the lease.

Commissioner Haltaman stated he will provide a recommendation on renewing the expiring water leases next month.

iii. Update of Commissioner's activities and projects.

Chair Valdez spoke regarding the Water Rate Project and answered questions from the Commission. The Commission discussed their activities and projects.

iv. Discuss and make possible recommendations on future meetings or direction regarding Water Commission activities and projects.

The Commission had none at this time.

3. Ordinance No. 210-022018 An Ordinance of the City Council of the City of Garden Ridge adopting board and commission policy and procedures; providing that this Ordinance shall be cumulative of all Ordinances; providing a severability clause; providing a savings clause; and providing an effective date.

i. Discuss expiring terms (September 30, 2020) of Commissioner Bullard, Commissioner Valdez, and Commissioner Haltaman.

The Commission discussed the expiring terms of Commissioner Bullard, Commissioner Valdez, and Commissioner Haltaman and the Commissioners indicated their desire to serve another term on the Water Commission.

ii. Make recommendations to City Council for consideration of reappointment.

Motion: A motion was made by Vice-Chair Harshbarger, seconded by Commissioner Mueller, to recommend to City Council the reappointment of Commissioner Bullard, Commissioner Valdez, and Commissioner Haltaman to serve an additional two (2) year term on the Water Commission with term expiring September 30, 2022. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously.

iii. Discuss and make recommendations related to application of Ordinance provisions to Commission members, if needed.

The Commission had none at this time.

d) Future Agenda Items

1. Commissioners input on agenda items.

The Commission had none at this time.

2. Reschedule Tuesday, November 24, 2020, and Tuesday, December 22, 2020, Regular Meetings.

Chair Valdez spoke regarding rescheduling the November and December Regular Meetings due to the holidays. The Commission discussed the available dates to reschedule.

Motion: A motion was made by Commissioner Mueller, seconded by Commissioner Bullard, to reschedule the November Regular Meeting to November 17, 2020, and the December Regular Meeting to December 15, 2020. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously.

3. Announce the date, time, and location for next meeting (October 27, 2020, at 6:00 p.m. at City Hall).

Chair Valdez announced the next Water Commission Regular Meeting will be held on Tuesday, October 27, 2020, at 6:00 p.m. at City Hall in the City Council Chambers.

6. Citizen Comment Period: No one wished to speak.

7. Adjournment

Motion: A motion was made by Commissioner Bullard, seconded by Commissioner Mueller, to adjourn. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously. There being no further business, the Tuesday, September 22, 2020, Water Commission Regular Meeting was adjourned at 7:10 p.m. by Chair Valdez.

ATTEST:

Jesse Valdez
Chair

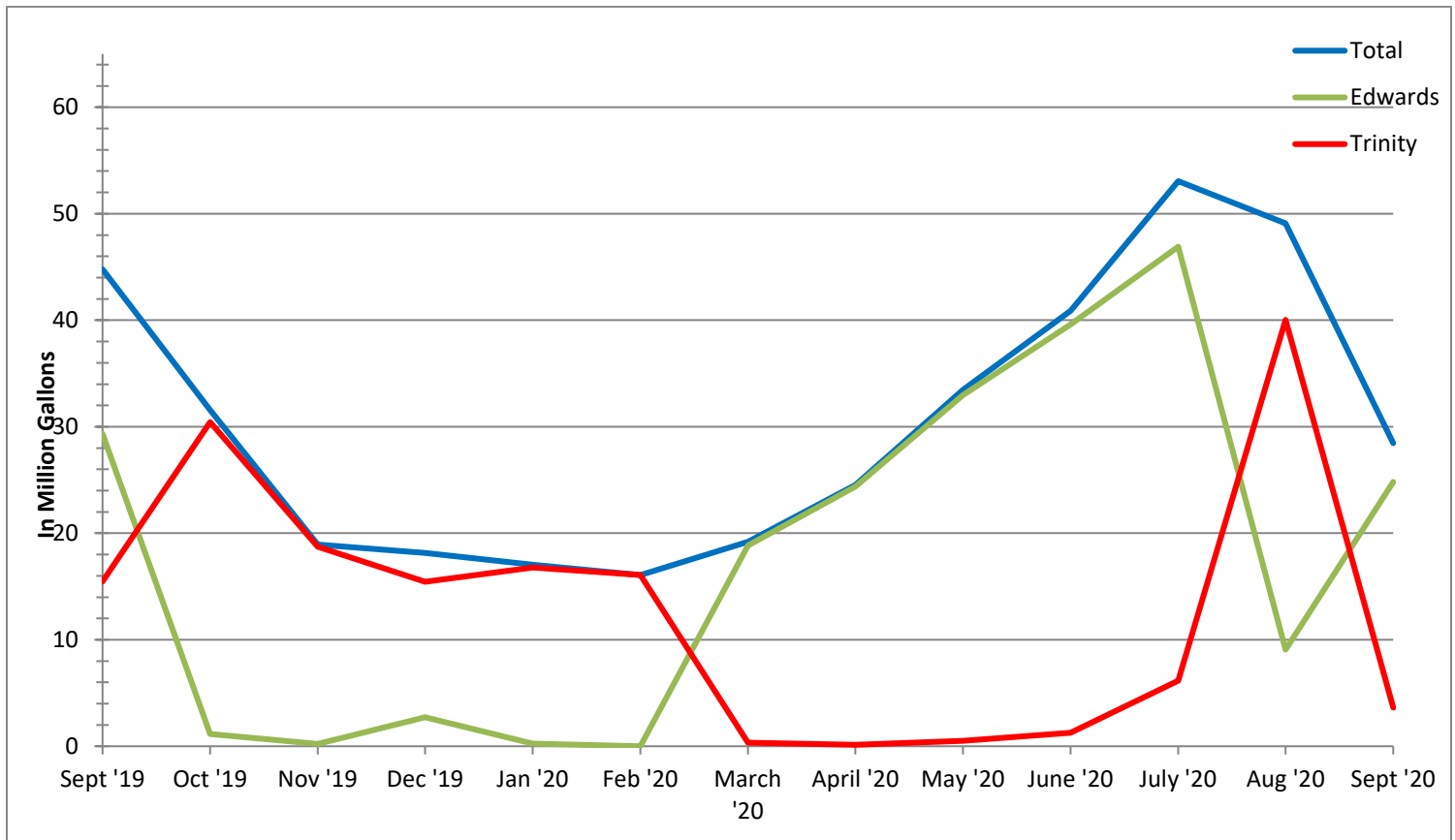
Kat Balbi
Assistant City Secretary



Water Department Report

As of September 30, 2020

City of Garden Ridge Aquifer Usage

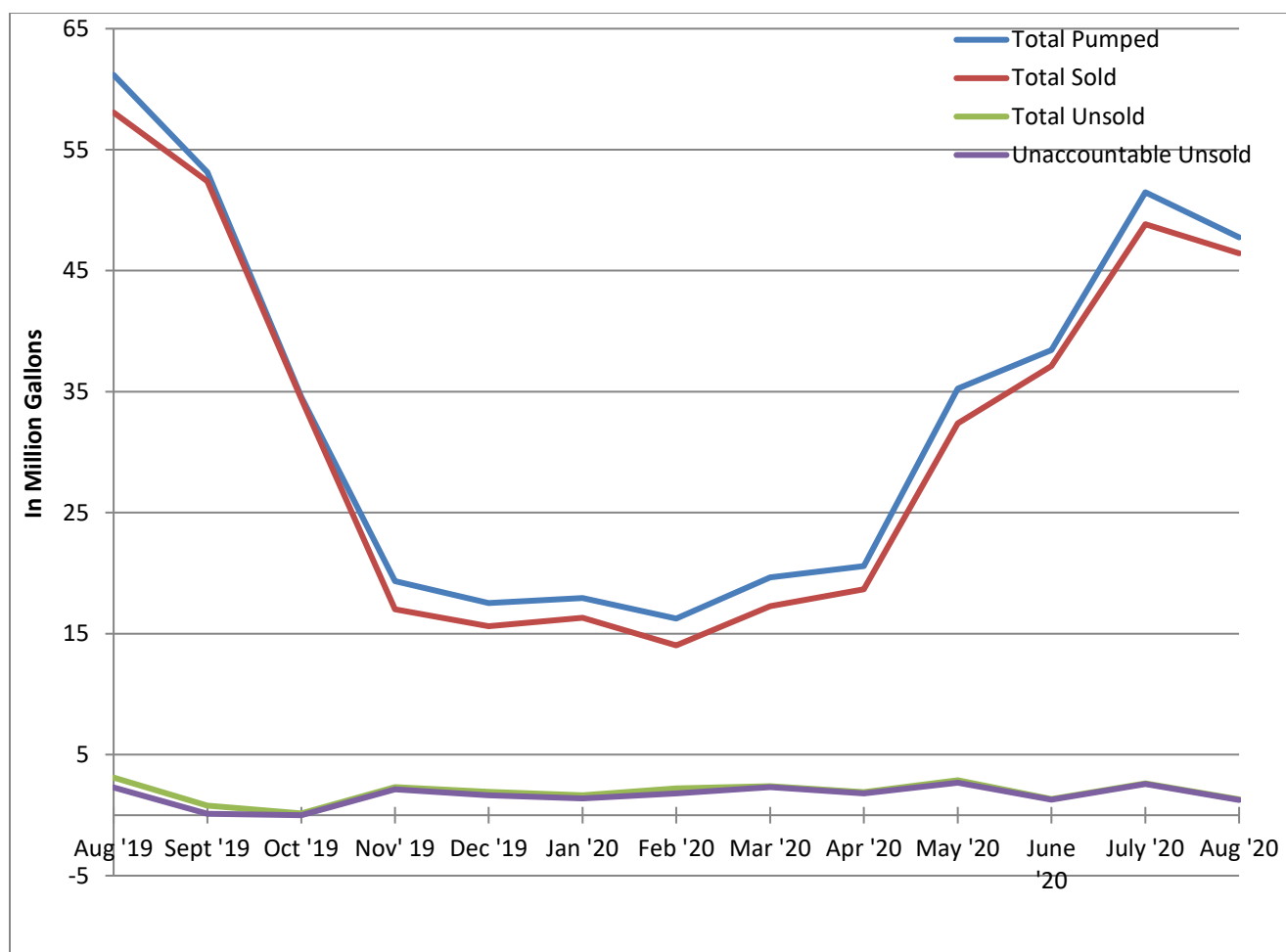


	Month:	Year:	Available:	Stage:
Edwards Well Usage AC/FT:	76.17	602.76	89.48	0
Trinity Well Usage AC/FT:	11.12	260.59	N/A	0

Water Quality

Backteriological Samples	Due:	Missed:	Passed:	Failed:
Distribution Samples:	6	0	6	0
Raw Water Samples:	2	0	2	0
Chlorine Residual Test:	30	0	30	0

2019 – 2020 Pumping Report



	Total Pumped (Thousands)	Total Sold (Thousands)	Total Unsold (Thousands)	Unaccountable Unsold (Thousands)	Unaccountable Unsold %
Sept '19 *	53,145	52,395	786	125	0.2%
Oct '19 *	34,551	34,405	146	0	0.0%
Nov '19	19,344	17,022	2,322	2,149	11.1%
Dec '19	17,527	15,610	1,917	1,657	9.5%
Jan '20	17,956	16,308	1,648	1,388	7.7%
Feb '20	16,250	14,032	2,218	1,806	11.1%
March '20	19,658	17,270	2,388	2,308	11.7%
April '20	20,579	18,682	1,897	1,795	8.7%
May '20	35,266	32,385	2,881	2,668	7.6%
June '20	38,442	37,110	1,332	1,286	3.3%
July '20	51,469	48,851	2,618	2,574	5.0%
Aug '20	48,799	46,446	2,333	2,286	4.7%
Sept '20	32,959	29,855	3,104	3,057	9.3%

* September water loss is off due to inaccuracy of the Schoenthal well master meter.

Water Department Monthly Activities:

New Meter Installs	2	Work Orders	313
Meter Replacements	4	Locates	42
City Owned Leaks	0	Irrigations Permits Issued	4
Meters Read	1672	Total Rebates	1
Meter Tests	3	Laptop Readings	51

Leak Adjustments

New Requests	11	Waiting for Customer	1	Approved	7	Amount Approved	649.49	Denied	3	Sent to Water Commission	1
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Projects:

- Whispering Oaks Project is ongoing.
- 2252 Wastewater Project is ongoing.
- Workflow Management System Implementation is ongoing.
- Well #9 repair is complete.
- AMI Meters have been ordered. We are developing an AMI Rollout Plan and educational material for our customers. A pre-construction meeting is scheduled for October 6th.

COVID-19

The Water Department continues to be vigilant in our efforts to keep our staff and infrastructure safe from the spread of Covid-19. We continue to clean facilities, vehicles, and equipment daily to ensure our staff and water system stay safe. Our team members continue to display a positive outlook and we are keeping a close eye on the situation, ensuring our ability to increase or decrease any aspects of continuity of operations if and when necessary.

Water Commission October Water Leak Adjustment Summary

Leak Adjustment:

- Water customers must notify the Water Department no later than the due date of the water bill that a leak adjustment will be requested.
- After notification to the Water Department, the water customer must submit a Water Leak Adjustment Request form with supporting documentation within 90 days to the Water Department.
- Water will be charged at the first-rate tier above 5,000 gallons. All other water usage will be charged at their respective rate tiers.
- Any leak adjustment spanning more than one billing period shall be considered a single event unless compelling evidence suggests otherwise.
- Requests for leak adjustments that extend 6 months beyond the billing period in which the leak was detected will not be considered.
 - 1. If the water leak is determined to be the responsibility of the City in part or in full, the Water Manager shall adjust the customer's water bill by crediting the amount of water usage determined to be the City's responsibility.
 - 2. If a water leak is determined not to be the responsibility of the City, the Water Manager may, at his discretion, adjust a water bill up to \$250.00. For higher adjustments, the request will be forwarded to the Water Commission for review and action. Ordinance 54-122019 Page 28
 - 3. Leak adjustment requests that the Water Manager deems do not contain all information necessary for a thorough Water Department investigation will be submitted to the Water Commission.
 - 4. Leak adjustments up to \$500.00 considered by the Water Commission can be recommended to the City Administrator for action. Adjustments over \$500.00 will be forwarded to City Council for review and action.
 - 5. All leak adjustment requests and actions will be reported to the Water Commission and City Council in the Water Manager's Monthly Report.

21935 Cristobal

We were notified by Mr. & Mrs. Garcia that they had a new irrigation timer installed on 6-25-20 to replace a faulty one. They also had some landscaping done which they used their irrigation system and a sprinkler on a hose to make sure it survived. We were unable to distinguish any leak due to the water usage going up after the new timer was installed. The customer requested to address the Water Commission.

6/9-6/25 31,038 16 days 1,939.88/day

6/27-7/10 27,510 13 days 2,116.15/day

21840 Park View Drive

We found consistent water use over the July and August billing periods but was unable to verify that this water use was due to a leak and that the leak was repaired. The customer sent in receipts for toilet repairs which were done in April and then again in May of 2020. Documentation was requested to show that the plumbers came back and repaired the toilets again in the time frame of the consistent water use. The customer found no such documentation, so we requested that the plumbing company send a letter stating that they did come back out and repair the leak again. The letter we received showed that the plumbing company only went out twice to the house to repair the leak. I wanted to make sure there was no confusion, so I called the plumbing company and informed them of what we were looking for. The plumbers do not recall returning to the customer's house other than the two documented times that they went to repair the toilet. I explained that based on the rules that we are governed by I am unable to grant a water leak adjustment. The customer requested to appeal this decision to the water commission.

7/3-7/23	11,562	
Water Bill	66,000	\$490.30
Leak		
-	12,000	\$32.88
Customer consumption	54,000	\$342.95
Customer Pays		\$375.83
Credit		\$114.47

7/24-8/7	11,168	
Water Bill	30,000	\$130.15
Leak		
-	11,000	\$30.14
Customer consumption	19,000	\$70.52
Customer Pays		\$100.66
Credit		\$29.49

Customers Total	\$476.49
Total Credit	\$143.96

19810 Brandywine Cove

We found 206,000-gallons lost from several leaks over two billing periods. The first leak was in the irrigation system, but we found some irregular water usages which could be contributed to the second leak in the automatic pool fill. During our investigation we found that the pool fill line had a cross connection which has been removed and the customer now fills the pool with a water hose. All the required documentation has been turned in, but the leak adjustment amount exceeds our ability to grant.

Water Bill	119,000	\$1,417.68
Leak	- 61,000	\$167.14
Customer consumption	58,000	\$390.24
Customer Pays		\$557.38
Credit		\$860.30

Leak 7/24-8/21 145,393

Water Bill	172,000	\$2,454.89
Leak	- 145,000	\$397.30
Customer consumption	27,000	\$110.68
Customer Pays		\$507.98
Credit		\$1,946.91

Total Leak		206,689
Customer Pays		\$1,065.36
Credit		\$2,807.21



City of Garden Ridge

"A way of life, not just a place to live"

For Office Use Only

2020 - 39 W

APPENDIX "F"

RECEIVED
AUG 13 2020
Kat

WATER LEAK ADJUSTMENT REQUEST

To Be Completed By Customer

BY: Name: Hualcoy H Garcia Phone: 210 322-2990
Address: 21935 Cristobal Dr Billing Period: 6/22/20-7/23/20
Bill Amount: 496.23 Email Address: _____

Please explain circumstances of the higher bill: For 2 consecutive billing cycles (5/21/20-6/22/20 and (6/22/20-7/23/20) the water usage
escalated as compared to prior usage. Blue River irrigation was hired to determine
possible cause. A defective irrigation system was found and repair included replacement of control timer. The defective
control timer caused it to run excessively, twelve stations. We do not suspect any criminal activity as the cause.

Do you suspect criminal activity?

Circle:

YES

NO

If yes, please submit a copy of your Police Report.

What corrective measures/repairs have been made? Please provide documentation/receipts.

Replacement of control timer

What are you specifically requesting of the Water Department? An adjustment of the water bill for
both referenced billing cycles. Also requesting Water department to evaluate our water meter
and provide us with the result of that evaluation.

Hualcoy H Garcia
Signature

8/12/2020
Date

Please attach supporting documentation to this page.



City of Garden Ridge

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To Be Completed By Water Department

Bill Amount: \$463.92 Average Bill Amount: \$62.87

Date Received: 08/13/2020 Received By: Kat Balbi

Historic Usage and Analysis: Please see attached.

Customer History of Requests: None.

Water Manager Review and Comments: At 21935 Cristobal we were notified by Mr. & Mrs. Garcia that they had a new irrigation timer to replace their faulty one. Also there were some landscape that was also done which they were using their new irrigation timer and a sprinkler on a hose to water it in. We could not distinguish any leak due to the water use per day going up after the sprinkler timer was installed. Customer is appealing our findings

Additional information requested: No Date Requested: _____

Additional Information submitted: _____ Date Received: _____

Amount Approved: \$0.00

Disapproved: _____

Referred to Water Commission: X

Jacob Parsons
Water Manager or Designee Signature

9-3-2020
Date



City of Garden Ridge Water Department
9400 Municipal Parkway
Garden Ridge, Texas 78266
(210)-651-6831
Fax (210)-651-9638
www.ci.garden-ridge.tx.us



** AUTO SORT CRRT R119
HUALCOY/EMMA GARCIA
21935 CRISTOBAL DR
GARDEN RIDGE TX 78266-2239



Pay online at www.municipalonlinepayments.com/gardenridgetx/utilities

Pay by phone at 866-285-1323

Please return this portion with your payment. When paying in person please bring both portions of this bill.

Account Number	Amount Due
	\$ 496.23
Due Date	After Due Date Pay
08/15/2020	\$ 545.52
Service Address	
21935 CRISTOBAL DR	

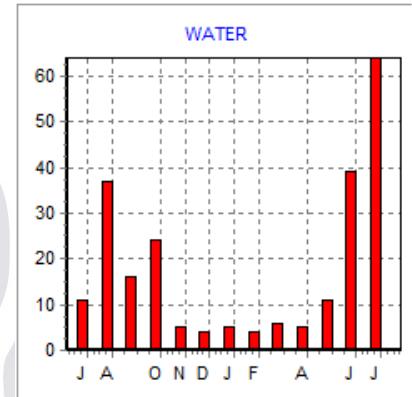
There will be a charge on all returned checks.
Please return this portion with your payment.
When paying in person, please bring both portions of this bill.

City of Garden Ridge Water Department
9400 Municipal Parkway
Garden Ridge, Texas 78266
(210)-651-6831
Fax (210)-651-9638
www.ci.garden-ridge.tx.us

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name			Service Address			Account Number
HUALCOY/EMMA GARCIA			21935 CRISTOBAL DR			
Status	Service Dates		Number of Days	Bill Date	Penalty Date	Due Date
	From	To				
ACTIVE	06/22/2020	07/23/2020	31	07/31/2020	08/16/2020	08/15/2020

PREVIOUS BALANCE	229.26
PAYMENTS	229.26
CURRENT BALANCE	\$ 0.00
CURRENT READING	786
PREVIOUS READING	722
USAGE	64000
WATER	463.92
EAA FEE	3.03
CTG FEE	0.60
GARBAGE	26.00
HAZ WASTE	0.53
SALES TAX	2.15
CURRENT BILL	\$ 496.23
AMOUNT DUE	\$ 496.23
AMOUNT DUE AFTER 08/15/2020	\$ 545.52



GARDEN RIDGE BLOOD DRIVE ON AUG 29, 9AM-3PM
AFTER HOURS CONTACT 210-651-6831
FOR WATER AND LOST/FOUND PETS.

Account Number: GARCIA, HUALCOY/EMMA												
		Service		# of		Dem...				Fuel	Demand	
Bill Date	Tno	From	To	Days	Consumption	Cons...	Total Bill	Bill Amount	Tax	Adjus...	Amount	Tax
07/31/2020	810	06/22/2020	07/23/2020	31	64	0.0000	463.92	463.92	0.00	0.00	0.00	0.00
06/30/2020	812	05/21/2020	06/22/2020	32	39	0.0000	197.12	197.12	0.00	0.00	0.00	0.00
05/31/2020	814	04/23/2020	05/21/2020	28	11	0.0000	41.44	41.44	0.00	0.00	0.00	0.00
05/01/2020	816	03/23/2020	04/23/2020	31	5	0.0000	25.00	25.00	0.00	0.00	0.00	0.00
03/31/2020	818	02/20/2020	03/23/2020	32	6	0.0000	27.74	27.74	0.00	0.00	0.00	0.00
02/28/2020	819	01/21/2020	02/20/2020	30	4	0.0000	25.00	25.00	0.00	0.00	0.00	0.00
01/31/2020	821	12/20/2019	01/21/2020	32	5	0.0000	25.00	25.00	0.00	0.00	0.00	0.00
12/31/2019	823	11/21/2019	12/20/2019	29	4	0.0000	25.00	25.00	0.00	0.00	0.00	0.00
11/30/2019	825	10/23/2019	11/21/2019	29	5	0.0000	25.00	25.00	0.00	0.00	0.00	0.00
10/31/2019	827	09/23/2019	10/23/2019	30	24	0.0000	84.73	84.73	0.00	0.00	0.00	0.00
09/25/2019	833	08/22/2019	09/23/2019	32	16	0.0000	52.97	52.97	0.00	0.00	0.00	0.00
08/30/2019	834	07/22/2019	08/22/2019	31	37	0.0000	160.74	160.74	0.00	0.00	0.00	0.00
07/31/2019	839	06/24/2019	07/22/2019	28	11	0.0000	37.40	37.40	0.00	0.00	0.00	0.00
06/30/2019	841	05/23/2019	06/24/2019	32	10	0.0000	35.00	35.00	0.00	0.00	0.00	0.00
05/31/2019	843	04/22/2019	05/23/2019	31	7	0.0000	27.80	27.80	0.00	0.00	0.00	0.00
04/30/2019	845	03/21/2019	04/22/2019	32	11	0.0000	37.40	37.40	0.00	0.00	0.00	0.00
03/31/2019	847	02/21/2019	03/21/2019	28	6	0.0000	25.40	25.40	0.00	0.00	0.00	0.00
02/28/2019	849	01/23/2019	02/21/2019	29	5	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
01/31/2019	851	12/19/2018	01/23/2019	35	6	0.0000	25.40	25.40	0.00	0.00	0.00	0.00
12/31/2018	853	11/20/2018	12/19/2018	29	5	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
11/30/2018	855	10/23/2018	11/20/2018	28	4	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
10/31/2018	857	09/21/2018	10/23/2018	32	4	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
09/30/2018	859	08/23/2018	09/21/2018	29	10	0.0000	35.00	35.00	0.00	0.00	0.00	0.00
08/31/2018	861	07/23/2018	08/23/2018	31	12	0.0000	39.80	39.80	0.00	0.00	0.00	0.00
					Avg 13	Avg 0.0	Avg 62.87	Avg 62.87	Avg 0.0	Avg 0.0	Avg 0.00	Avg 0.00

TOTAL MATERIALS	
TOTAL LABOR	
TOTAL MISCELLANEOUS	
SUBTOTAL	258.80
TAX RATE	
TOTAL TAX	21.36
TOTAL	280.36

Account: POWER PROTECTED CHECKING ***70771
Check Number: 7935
Date: 06/22/2020
Amount: \$400.00

EMMA C. OR HUALCOY H. GARCIA
21935 CRISTOBAL DR.
GARDEN RIDGE, TX 78266

6/19/20
Date

7935
20-061371-00
06

Pay to the Order of Hilario Luna \$ 400.00
Four hundred 00/100 Dollars

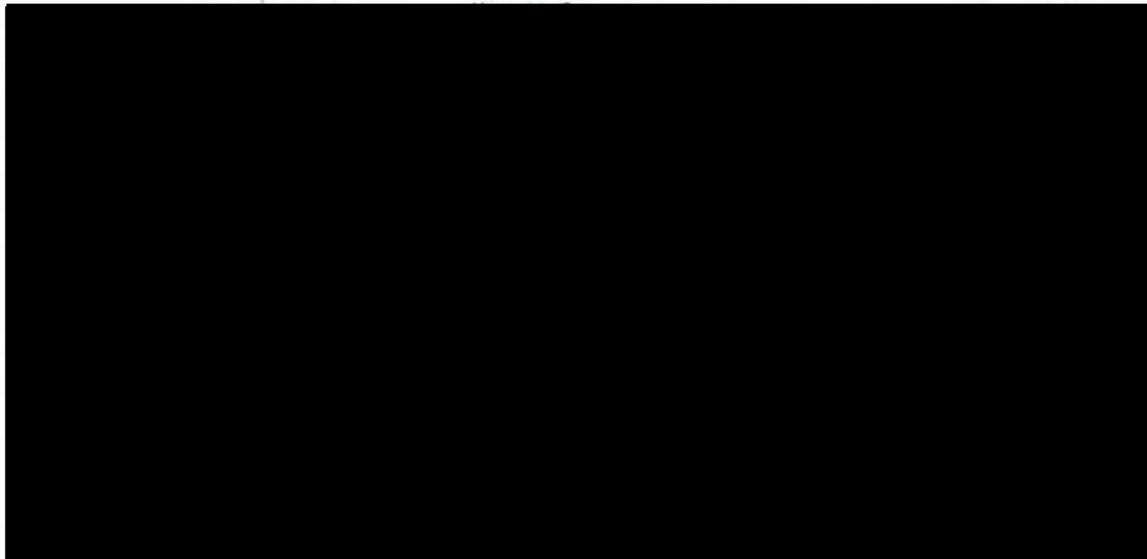
 SECURITY SERVICE
FEDERAL CREDIT UNION

For Lawn Care J. H. Garcia

[REDACTED]

[REDACTED]

[REDACTED]



x
No other

Print

Account: POWER PROTECTED CHECKING ***70771
Check Number: 7933
Date: 06/19/2020
Amount: \$220.00

EMMA C. OR HUALCOY H. GARCIA 21935 CRISTOBAL DR. GARDEN RIDGE, TX 78266		6/18/2020	7933
Pay to the Order of <u>Hilario Luna</u>		Date	CHECK NUMBER
<u>Two Hundred And Twenty</u>		\$ <u>220.</u>	Dollars
SECURITY SERVICE FEDERAL CREDIT UNION		Photo Safe Deposit Box	
For <u>Repairs</u>	<u>[Signature]</u>		

no photo

[Print](#)

From: [Water Manager](#)
To:
Cc: [Water2](#)
Subject: RE: 21935 Cristobal Dr.
Date: Thursday, September 3, 2020 2:48:00 PM

Mr. Garcia,

Per our conversation I have looked into your use of water before and after the receipt date of the irrigation repairs and we could not distinguish a leak in your system. We will not be able to grant you a water leak adjustment due to the lack of evidence. You have also expressed interest in appealing my decision to the Water Commission which I will set up if you still wish. Please make this request in writing along with a summary of the explanation you gave me and I will put it in your file for your request review.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

From: Water Manager
Sent: Thursday, August 20, 2020 4:35 PM
To:
Cc: Water2 <Water2@ci.garden-ridge.tx.us>
Subject: 21935 Cristobal Dr.

Hualcoy Garcia,

We are looking into your leak adjustment request but are having a difficult time understanding your situation. From the Data I am able to see the water use come on and go off indicating that there is not a constant leak. I have read that the leak you repaired was in your irrigation system, but there seems to be some constant use on 6-25 which I am hoping you may be able to explain. Also, did you change your irrigation controller times to irrigate differently after you found the leak? I have attached the laptop reading for you to review so we can figure this out.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

From:
To: [Water Manager](#)
Cc: [Water](#)
Subject: [EXTERNAL] Re: 21935 Cristobal Dr.
Date: Thursday, October 1, 2020 2:45:17 PM

The purpose of this reply is to appeal your decision. The entire irrigation Controller was replaced. It was out of control and firing day & night, as well as a leak which lead to PVC pipe replacement underground at the irrigation system near the irrigation valve. The system was repaired & replaced over days and weeks of troubleshooting the entire system. I have submitted the paperwork associated with this problem.

Please forward this email to Nancy.

Thank you sir,
Coy and Emma Garcia
210-322-2990

Sent from my iPad

On Sep 3, 2020, at 2:48 PM, Water Manager <WaterManager@ci.garden-ridge.tx.us> wrote:

Mr. Garcia,

Per our conversation I have looked into your use of water before and after the receipt date of the irrigation repairs and we could not distinguish a leak in your system. We will not be able to grant you a water leak adjustment due to the lack of evidence. You have also expressed interest in appealing my decision to the Water Commission which I will set up if you still wish. Please make this request in writing along with a summary of the explanation you gave me and I will put it in your file for your request review.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

From: Water Manager
Sent: Thursday, August 20, 2020 4:35 PM
To: Cc: Water2 <Water2@ci.garden-ridge.tx.us>
Subject: 21935 Cristobal Dr.

Hualcoy Garcia,

We are looking into your leak adjustment request but are having a difficult time understanding your situation. From the Data I am able to see the water use come on and go off indicating that there is not a constant leak. I have read that the leak you repaired was in your irrigation system, but there seems to be some constant use on 6-25 which I am hoping you may be able to explain. Also, did you change your irrigation controller times to irrigate differently after you found the leak? I have attached the laptop reading for you to review so we can figure this out.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

Date	Time	Usage		Total Usage	66,109			
6/6/2020	10:01	3.64	19.06	Irrigation	51,093			
6/6/2020	11:01	0	0	Leak	None			
6/6/2020	12:01	2.8	9.07					
6/6/2020	13:01	0	0					
6/6/2020	14:01	3.92	7.86					
6/6/2020	15:01	1.96	4.72	6/9-6/25	31,038	16 days	1,939.88	/day
6/6/2020	16:01	0	0					
6/6/2020	17:01	3.08	9.67	6/27-7/10	27,510	13 days	2,116.15	/day
6/6/2020	18:01	0	0					
6/6/2020	19:01	1.96	2.86					
6/6/2020	20:01	5.04	19.48					
6/6/2020	21:01	2.52	6.54					
6/6/2020	22:01	1.12	3.27					
6/6/2020	23:01	0	0					
6/7/2020	0:01	2.24	1.32					
6/7/2020	1:01	2.24	1.3					
6/7/2020	2:01	0	0					
6/7/2020	3:01	0	0					
6/7/2020	4:01	0	0					
6/7/2020	5:01	0	0					
6/7/2020	6:01	2.8	1.37					
6/7/2020	7:01	3.08	2.84					
6/7/2020	8:01	3.36	4.16					
6/7/2020	9:01	3.08	10.84					
6/7/2020	10:01	5.88	26.8					
6/7/2020	11:01	2.62	11.82					
6/7/2020	12:01	3.27	4.01					
6/7/2020	13:01	1.96	2.4					
6/7/2020	14:01	5.04	20.82					
6/7/2020	15:01	4.48	18.42					
6/7/2020	16:01	4.2	62.88					
6/7/2020	17:01	1.68	1.41					
6/7/2020	18:01	0	0					
6/7/2020	19:01	0	0					
6/7/2020	20:01	3.36	23.42					
6/7/2020	21:01	2.8	2.83					
6/7/2020	22:01	3.08	4.35					
6/7/2020	23:01	0	0					
6/8/2020	0:01	3.15	0					
6/8/2020	1:02	2.94	3.01					
6/8/2020	2:02	3.36	3.44					
6/8/2020	3:02	3.64	53.36					
6/8/2020	4:02	0	0					
6/8/2020	5:02	1.96	1.67					
6/8/2020	6:02	0	0					
6/8/2020	7:02	0	0					

6/8/2020	8:02	2.8	30.07
6/8/2020	9:02	3.92	24.64
6/8/2020	10:02	1.68	1.42
6/8/2020	11:02	1.68	1.26
6/8/2020	12:02	2.52	10.09
6/8/2020	13:02	1.68	4.64
6/8/2020	14:02	0	0
6/8/2020	15:02	3.36	4.54
6/8/2020	16:02	0	0
6/8/2020	17:02	0	0
6/8/2020	18:02	2.24	2.16
6/8/2020	19:02	3.08	6.66
6/8/2020	20:02	2.24	10.75
6/8/2020	21:02	3.36	16.17
6/8/2020	22:02	1.12	2.22
6/8/2020	23:02	0	0
6/9/2020	0:02	3.08	1.36
6/9/2020	1:02	0	0
6/9/2020	2:02	12.04	0
6/9/2020	3:02	0	0
6/9/2020	4:02	24.08	240.84
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6/9/2020	6:02	21.28	244.42
6/9/2020	7:02	28	378.11
6/9/2020	8:02	0	0
6/9/2020	9:02	0	0
6/9/2020	10:02	0	0
6/9/2020	11:02	0	0
6/9/2020	12:02	0	0
6/9/2020	13:02	0	0
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6/9/2020	15:02	2.3	0
6/9/2020	16:02	2.91	1.37
6/9/2020	17:02	1.68	0.79
6/9/2020	18:02	2.24	8.42
6/9/2020	19:02	1.96	7.36
6/9/2020	20:02	2.24	1.65
6/9/2020	21:02	3.08	1.98
6/9/2020	22:02	0	0
6/9/2020	23:02	0	0
6/10/2020	0:02	0	0
6/10/2020	1:02	2.8	1.77
6/10/2020	2:02	0	0
6/10/2020	3:02	3.08	1.81
6/10/2020	4:02	2.21	20.73
6/10/2020	5:03	4.41	18.12
6/10/2020	6:03	0	0

6/10/2020	7:03	0	0
6/10/2020	8:03	0	0
6/10/2020	9:03	0	0
6/10/2020	10:03	0	0
6/10/2020	11:03	0	0
6/10/2020	12:03	0	0
6/10/2020	13:03	0	0
6/10/2020	14:03	0	0
6/10/2020	15:03	1.68	0.71
6/10/2020	16:03	3.08	12.14
6/10/2020	17:03	15.1	3.77
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6/10/2020	20:03	2.24	3.96
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6/10/2020	22:03	0	0
6/10/2020	23:03	0	0
6/11/2020	0:03	0	0
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6/11/2020	3:03	7.28	52.57
6/11/2020	4:03	23.24	243.07
6/11/2020	5:03	27.16	811.23
6/11/2020	6:03	17.99	221.8
6/11/2020	7:03	35.97	379.86
6/11/2020	8:03	0	0
6/11/2020	9:03	4.2	26.96
6/11/2020	10:03	2.8	6.12
6/11/2020	11:03	0	0
6/11/2020	12:03	3.08	6.9
6/11/2020	13:03	1.96	11.61
6/11/2020	14:03	0	0
6/11/2020	15:03	3.08	1.74
6/11/2020	16:03	1.68	1.5
6/11/2020	17:03	2.24	7.79
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6/11/2020	19:03	0	0
6/11/2020	20:03	0	9.39
6/11/2020	21:03	0	0
6/11/2020	22:03	0	0
6/11/2020	23:03	0	0
6/12/2020	0:03	0	0
6/12/2020	1:03	0	0
6/12/2020	2:03	0	0
6/12/2020	3:03	0	0
6/12/2020	4:03	0	0
6/12/2020	5:03	3.08	53.86

6/12/2020	6:03	1.68	1.24
6/12/2020	7:03	0	0
6/12/2020	8:03	0	0
6/12/2020	9:03	0	0
6/12/2020	10:03	0	0
6/12/2020	11:03	0	0
6/12/2020	12:03	0	0
6/12/2020	13:03	0	0
6/12/2020	14:03	0	0
6/12/2020	15:03	0	0
6/12/2020	16:03	6.16	39.37
6/12/2020	17:03	8.4	21.18
6/12/2020	18:03	1.96	1.53
6/12/2020	19:03	0	0
6/12/2020	20:03	0	0
6/12/2020	21:03	1.02	5.45
6/12/2020	22:04	2.04	3.98
6/12/2020	23:04	0	0
6/13/2020	0:04	2.24	1.28
6/13/2020	1:04	0	0
6/13/2020	2:04	2.52	1.29
6/13/2020	3:04	0	0
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6/13/2020	5:04	28	793.01
6/13/2020	6:04	20.72	251.61
6/13/2020	7:04	27.72	382.02
6/13/2020	8:04	1.96	1.04
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6/13/2020	10:04	5.94	36.29
6/13/2020	11:04	9.36	5.42
6/13/2020	12:04	2.52	1.46
6/13/2020	13:04	2.24	1.91
6/13/2020	14:04	5.04	16.08
6/13/2020	15:04	3.64	8.22
6/13/2020	16:04	2.24	4.96
6/13/2020	17:04	3.08	1.23
6/13/2020	18:04	3.08	2.93
6/13/2020	19:04	2.24	1.65
6/13/2020	20:04	3.08	4.38
6/13/2020	21:04	1.96	1.65
6/13/2020	22:04	4.48	28.45
6/13/2020	23:04	1.54	0
6/14/2020	0:04	0	0
6/14/2020	1:04	3.08	10.89
6/14/2020	2:04	0	2.58
6/14/2020	3:04	4.2	52.99
6/14/2020	4:04	0	0

6/14/2020	5:04	3.08	4.43
6/14/2020	6:04	2.52	1.6
6/14/2020	7:04	4.48	26.92
6/14/2020	8:04	2.8	15.73
6/14/2020	9:04	3.08	6.98
6/14/2020	10:04	2.8	2.4
6/14/2020	11:04	3.08	12.04
6/14/2020	12:04	4.87	13.29
6/14/2020	13:04	7.22	8.85
6/14/2020	14:04	2.52	3.09
6/14/2020	15:04	2.24	3.62
6/14/2020	16:04	2.8	3.55
6/14/2020	17:04	2.8	17.98
6/14/2020	18:04	2.52	1.38
6/14/2020	19:04	0	0
6/14/2020	20:04	5.04	11.73
6/14/2020	21:04	3.92	4.68
6/14/2020	22:04	0	0
6/14/2020	23:04	0	0
6/15/2020	0:04	0	0
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6/15/2020	4:05	0	0
6/15/2020	5:05	4.76	50.9
6/15/2020	6:05	1.4	0.82
6/15/2020	7:05	2.8	1.74
6/15/2020	8:05	0	0
6/15/2020	9:05	2.52	4.17
6/15/2020	10:05	1.68	1.89
6/15/2020	11:05	2.8	11.09
6/15/2020	12:05	0	0
6/15/2020	13:05	2.8	1.75
6/15/2020	14:05	1.26	4.41
6/15/2020	15:05	0	0
6/15/2020	16:05	2.52	1.69
6/15/2020	17:05	1.96	3.22
6/15/2020	18:05	6.72	38.19
6/15/2020	19:05	24.08	309.51
6/15/2020	20:05	28	827.14
6/15/2020	21:05	9.8	143.74
6/15/2020	22:05	28.28	381.14
6/15/2020	23:05	2.24	2.75
6/16/2020	0:05	2.24	2.98
6/16/2020	1:05	2.8	1.84
6/16/2020	2:05	0	0
6/16/2020	3:05	19	0

6/16/2020	4:05	9.44	271.63
6/16/2020	5:05	28.56	821.48
6/16/2020	6:05	21.28	229
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6/16/2020	8:05	3.64	26.44
6/16/2020	9:05	0	0
6/16/2020	10:05	0	0
6/16/2020	11:05	0	0
6/16/2020	12:05	7.28	21.12
6/16/2020	13:05	7.84	381.99
6/16/2020	14:05	8.4	126.39
6/16/2020	15:05	2.8	3.67
6/16/2020	16:05	2.21	0
6/16/2020	17:05	1.06	4.33
6/16/2020	18:05	3.36	13.7
6/16/2020	19:05	7.56	114.96
6/16/2020	20:05	3.08	3.89
6/16/2020	21:05	5.6	7.84
6/16/2020	22:05	0	0
6/16/2020	23:05	0	0
6/17/2020	0:05	0	0
6/17/2020	1:05	2.24	1.31
6/17/2020	2:05	0	0
6/17/2020	3:05	0	0
6/17/2020	4:05	0	0
6/17/2020	5:05	3.64	1.8
6/17/2020	6:05	0	0
6/17/2020	7:05	7.28	56.18
6/17/2020	8:05	2.8	10.42
6/17/2020	9:05	3.92	33.93
6/17/2020	10:05	2.8	3.28
6/17/2020	11:05	2.8	2.66
6/17/2020	12:05	2.24	2.31
6/17/2020	13:05	3.36	9.67
6/17/2020	14:05	0	0
6/17/2020	15:05	2.24	5.8
6/17/2020	16:05	5.04	37.43
6/17/2020	17:05	1.96	6.88
6/17/2020	18:05	12.17	3.14
6/17/2020	19:06	17.62	28.22
6/17/2020	20:06	6.72	243.84
6/17/2020	21:06	5.6	201.09
6/17/2020	22:06	2.8	17.38
6/17/2020	23:06	0	0
6/18/2020	0:06	0	0
6/18/2020	1:06	2.8	6.69
6/18/2020	2:06	0	2.75

6/18/2020	3:06	4.48	56.2
6/18/2020	4:06	24.64	272.43
6/18/2020	5:06	28	834.85
6/18/2020	6:06	21.56	183.79
6/18/2020	7:06	3.91	419.35
6/18/2020	8:06	1.37	20.7
6/18/2020	9:06	6.44	144.3
6/18/2020	10:06	3.08	2.98
6/18/2020	11:06	5.04	12.19
6/18/2020	12:06	5.04	23.06
6/18/2020	13:06	3.36	36.05
6/18/2020	14:06	2.24	4.63
6/18/2020	15:06	4.48	28.58
6/18/2020	16:06	1.96	6.88
6/18/2020	17:06	28.56	213.2
6/18/2020	18:06	27.44	303.96
6/18/2020	19:06	19.88	316.76
6/18/2020	20:06	42.03	636.47
6/18/2020	21:06	57.17	637.1
6/18/2020	22:06	26.88	299.54
6/18/2020	23:06	28.28	90.08
6/19/2020	0:06	0	0
6/19/2020	1:06	0	0
6/19/2020	2:06	0	0
6/19/2020	3:06	0	0
6/19/2020	4:06	0	0
6/19/2020	5:06	3.08	3.58
6/19/2020	6:06	23.8	361.74
6/19/2020	7:06	27.44	790.8
6/19/2020	8:06	26.32	169.82
6/19/2020	9:06	1.56	288.59
6/19/2020	10:06	0.88	2.85
6/19/2020	11:06	2.24	7.27
6/19/2020	12:06	1.68	0.56
6/19/2020	13:06	2.8	5.9
6/19/2020	14:06	2.24	7.44
6/19/2020	15:06	2.24	1.62
6/19/2020	16:06	10.64	121.29
6/19/2020	17:06	8.12	338.45
6/19/2020	18:06	28.56	166.05
6/19/2020	19:06	27.16	314.47
6/19/2020	20:06	18.2	335.42
6/19/2020	21:06	2.24	3.43
6/19/2020	22:06	0	0
6/19/2020	23:06	0	0
6/20/2020	0:06	0	0
6/20/2020	1:06	0	0

6/20/2020	2:06	0	0
6/20/2020	3:06	15.12	54.55
6/20/2020	4:06	27.44	580.99
6/20/2020	5:06	22.12	711.23
6/20/2020	6:06	24.92	414.62
6/20/2020	7:06	3.08	4.5
6/20/2020	8:06	2.52	22.46
6/20/2020	9:06	3.36	5.73
6/20/2020	10:06	1.4	0.21
6/20/2020	11:06	1.58	29.16
6/20/2020	12:07	3.15	16.41
6/20/2020	13:07	0	0
6/20/2020	14:07	5.04	51.87
6/20/2020	15:07	17.36	334.53
6/20/2020	16:07	24.92	421.58
6/20/2020	17:07	5.04	180.89
6/20/2020	18:07	19.32	500.77
6/20/2020	19:07	26.6	367.42
6/20/2020	20:07	25.76	345.43
6/20/2020	21:07	3.36	19.24
6/20/2020	22:07	4.76	17.96
6/20/2020	23:07	3.36	20.3
6/21/2020	0:07	0	0
6/21/2020	1:07	0	1.6
6/21/2020	2:07	0	0.53
6/21/2020	3:07	19.88	103.97
6/21/2020	4:07	22.68	407.53
6/21/2020	5:07	3.08	3.35
6/21/2020	6:07	3.08	1.97
6/21/2020	7:07	0	0
6/21/2020	8:07	0	0
6/21/2020	9:07	0	0
6/21/2020	10:07	3.08	6.62
6/21/2020	11:07	5.04	9.22
6/21/2020	12:07	3.92	26.4
6/21/2020	13:07	32.96	22.42
6/21/2020	14:07	62.84	38.15
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6/21/2020	16:07	5.04	22.46
6/21/2020	17:07	3.08	8.58
6/21/2020	18:07	2.8	13.77
6/21/2020	19:07	3.36	3.62
6/21/2020	20:07	1.96	0.92
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6/21/2020	23:07	1.4	0.51
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6/22/2020	7:07	2.24	5.33
6/22/2020	8:07	6.72	20.29
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6/22/2020	10:07	1.96	7.26
6/22/2020	11:07	6.16	28.07
6/22/2020	12:07	1.96	7.08
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6/22/2020	14:07	2.24	1.45
6/22/2020	15:07	1.43	4.42
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6/22/2020	17:08	1.96	3.04
6/22/2020	18:08	27.44	312.67
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6/23/2020	18:08	6.82	16.53
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6/24/2020	14:08	1.96	6.5
6/24/2020	15:08	3.36	5.02
6/24/2020	16:08	2.8	8.15
6/24/2020	17:08	2.24	5.89
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6/24/2020	19:08	8.46	2.29
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6/24/2020	23:08	2.24	1.29
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6/25/2020	8:08	7.8	168.63
6/25/2020	9:09	11.11	55.92
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6/25/2020	11:09	3.36	20.28
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6/25/2020	19:09	5.88	164.39
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6/25/2020	21:09	5.2	178.34
6/25/2020	22:09	5.08	166.95

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6/26/2020	2:09	2.8	164.18
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6/26/2020	5:09	4.48	161.96
6/26/2020	6:09	4.2	162.55
6/26/2020	7:09	5.6	165.15
6/26/2020	8:09	6.72	172.21
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6/26/2020	10:09	2.24	22.59
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6/26/2020	14:09	2.8	5.41
6/26/2020	15:09	2.52	1.34
6/26/2020	16:09	5.6	46.56
6/26/2020	17:09	6.44	25.23
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6/26/2020	19:09	2.24	2.89
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6/26/2020	22:09	0	0
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6/28/2020	2:10	1.77	4.73
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6/30/2020	5:10	48.89	765.01
6/30/2020	6:11	89.66	578.28
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6/30/2020	11:11	3.08	3.95
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6/30/2020	16:11	7.28	46.66
6/30/2020	17:11	7.28	377
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6/30/2020	20:11	3.08	3.58
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6/30/2020	22:11	3.08	4.37
6/30/2020	23:11	2.52	1.3
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7/1/2020	7:11	3.48	0
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7/1/2020	12:11	2.52	6.45
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7/1/2020	15:11	5.04	17.62
7/1/2020	16:11	6.72	10.09
7/1/2020	17:11	3.36	5.93
7/1/2020	18:11	3.08	16.83
7/1/2020	19:11	1.96	8.59

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7/1/2020	21:11	8.63	5.7
7/1/2020	22:11	2.8	1.85
7/1/2020	23:11	0	0
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7/2/2020	3:11	3.08	2.99
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7/6/2020	17:13	3.94	8.78
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7/6/2020	20:13	1.68	4.78
7/6/2020	21:13	2.8	3.57
7/6/2020	22:13	2.8	1.53
7/6/2020	23:13	2.24	4.25
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7/7/2020	16:13	23.8	261.08

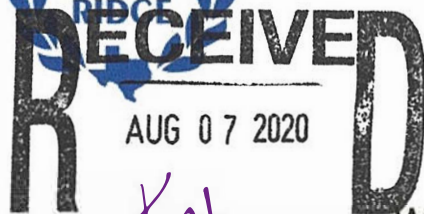
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7/8/2020	4:14	27.72	793.69
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7/8/2020	7:14	2.8	8.91
7/8/2020	8:14	19.06	3.54
7/8/2020	9:14	9.84	11.31
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7/8/2020	12:14	3.08	2.71
7/8/2020	13:14	3.64	29.73
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7/8/2020	23:14	0	0
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7/9/2020	4:14	28	635.06
7/9/2020	5:14	22.12	727.28
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7/9/2020	11:14	269.61	239.24
7/9/2020	12:14	3.64	3.23
7/9/2020	13:14	3.08	9.06
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7/9/2020	15:14	3.08	1.93

7/9/2020	16:14	0	0
7/9/2020	17:14	3.36	5.82
7/9/2020	18:14	22.12	364.73
7/9/2020	19:14	2.8	22.42
7/9/2020	20:14	5.6	113.81
7/9/2020	21:14	1.68	5.68
7/9/2020	22:14	2.52	1.89
7/9/2020	23:14	1.4	0
7/10/2020	0:14	0	0
7/10/2020	1:14	2.8	6.54
7/10/2020	2:14	3.36	7.54
7/10/2020	3:14	16.24	153.64
7/10/2020	4:14	27.16	796.98
7/10/2020	5:14	12.32	19.04
7/10/2020	6:14	1.68	2.68
7/10/2020	7:14	4.48	15.85
7/10/2020	8:14	3.36	7.77
7/10/2020	9:14	3.08	6.07
7/10/2020	10:14	2.24	5.79



City of Garden Ridge

"A way of life, not just a place to live"



APPENDIX "F"

For Office Use Only

2020 - 33 W

BY: Kat

WATER LEAK ADJUSTMENT REQUEST

To Be Completed By Customer

Name: John & Karen Sparrow

Phone: 210-238-9229

Address: 19810 Brandywine Cove

Billing Period: 6/22/20-7/23/20

Bill Amount: 1455.99

Email Address: _____

Please explain circumstances of the higher bill: Received high bill. Went outside, found standing water.

Called AAIS to fix leak. City water technician came by the house and turned off the water. He stated the meter

stopped running at that point and confirmed a large quantity of water was previously running through meter.

AAIS confirmed leak and fixed multiple leaks. All receipts and pictures attached for review.

Do you suspect criminal activity?

Circle:

YES

NO

If yes, please submit a copy of your Police Report.

What corrective measures/repairs have been made? Please provide documentation/receipts.

NO criminal Activity.

Irrigation company came out and fixed leaks.

What are you specifically requesting of the Water Department? Would like to have the high water bill credited as we didn't know we had a leak. City water technician stated new software is coming available that would monitor leaks from happening in advance. I would like to utilize this software once its available for future.

Karen Sparrow
Signature

8/7/2020

Date

Please attach supporting documentation to this page.



City of Garden Ridge

"A way of life, not just a place to live"

To Be Completed By Water Department

Bill Amount: \$1423.68 Average Bill Amount: \$270.31

Date Received: 08/07/2020 Received By: Kat Balbi

Historic Usage and Analysis: Please see attached.

Customer History of Requests: None.

Water Manager Review and Comments: After reviewing the laptop reading at 19810 Brandywine Cove we found a 206,000 gallon leak over two billing periods. There were some irregular readings but determining that it was due to the pool fill, the customer removed the line to that device. We have verified that the leaks have stopped and all the paperwork has been turned in.

Additional information requested: Yes

Date Requested: 9-10-2020

Additional Information submitted: Yes

Date Received: 9-11-2020

Amount Approved: _____

Disapproved: _____

Referred to Water Commission: \$2807.21

Jacob Parsons
Water Manager or Designee Signature

9-22-2020
Date



City of Garden Ridge Water Department
9400 Municipal Parkway
Garden Ridge, Texas 78266
(210)-651-6831
Fax (210)-651-9638
www.ci.garden-ridge.tx.us



** AUTO SORT CRRT R164
JOHN/KAREN SPARROW
19810 BRANDYWINE CV
GARDEN RIDGE TX 78266-2166



Pay online at www.municipalonlinepayments.com/gardenridgetx/utilities

Pay by phone at 866-285-1323

Please return this portion with your payment. When paying in person please bring both portions of this bill.

Account Number	Amount Due
	\$ 1,455.99
Due Date	After Due Date Pay
08/15/2020	PAID BY DRAFT
Service Address	
19810 BRANDYWINE COVE	

There will be a charge on all returned checks.
Please return this portion with your payment.
When paying in person, please bring both portions of this bill.

City of Garden Ridge Water Department
9400 Municipal Parkway
Garden Ridge, Texas 78266
(210)-651-6831
Fax (210)-651-9638
www.ci.garden-ridge.tx.us

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name			Service Address			Account Number
JOHN/KAREN SPARROW			19810 BRANDYWINE COVE			
Status	Service Dates		Number of Days	Bill Date	Penalty Date	Due Date
	From	To				
ACTIVE	06/22/2020	07/23/2020	31	07/31/2020	08/16/2020	08/15/2020

PREVIOUS BALANCE 181.76
PAYMENTS 181.76-

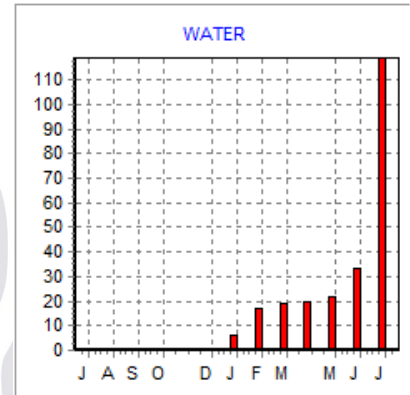
CURRENT READING	PREVIOUS READING	USAGE	CURRENT BALANCE
2090	1971	119000	\$0.00

WATER 1,423.68
GARBAGE 26.00
EAA FEE 3.03
CTG FEE 0.60
HAZ WASTE 0.53
SALES TAX 2.15

CURRENT BILL \$1,455.99

AMOUNT DUE \$1,455.99

* DO NOT PAY - PAID BY DRAFT *



GARDEN RIDGE BLOOD DRIVE ON AUG 29, 9AM-3PM
AFTER HOURS CONTACT 210-651-6831
FOR WATER AND LOST/FOUND PETS.



City of Garden Ridge Water Department
9400 Municipal Parkway
Garden Ridge, Texas 78266
(210)-651-6831
Fax (210)-651-9638
www.ci.garden-ridge.tx.us



** AUTO SORT CRRT R164
JOHN/KAREN SPARROW
19810 BRANDYWINE CV
GARDEN RIDGE TX 78266-2166



Pay online at www.municipalonlinepayments.com/gardenridgetx/utilities

Pay by phone at 866-285-1323

Please return this portion with your payment. When paying in person please bring both portions of this bill.

Account Number	Amount Due
	\$ 3,749.19
Due Date	After Due Date Pay
09/15/2020	PAID BY DRAFT
Service Address	
19810 BRANDYWINE COVE	

There will be a charge on all returned checks.
Please return this portion with your payment.
When paying in person, please bring both portions of this bill.

City of Garden Ridge Water Department
9400 Municipal Parkway
Garden Ridge, Texas 78266
(210)-651-6831
Fax (210)-651-9638
www.ci.garden-ridge.tx.us

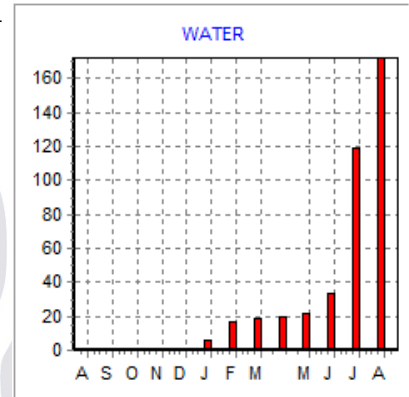
CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name			Service Address			Account Number
JOHN/KAREN SPARROW			19810 BRANDYWINE COVE			
Status	Service Dates		Number of Days	Bill Date	Penalty Date	Due Date
	From	To				
ACTIVE	07/23/2020	08/24/2020	32	08/31/2020	09/16/2020	09/15/2020

PREVIOUS BALANCE	1,455.99
PAYMENTS	200.00

CURRENT	PREVIOUS
READING	READING
2262	2090
USAGE	172000
PAST DUE AMOUNT	\$1,255.99
WATER	2,460.89
GARBAGE	26.00
EAA FEE	3.03
CTG FEE	0.60
HAZ WASTE	0.53
SALES TAX	2.15

CURRENT BILL	\$2,493.20
AMOUNT DUE	\$3,749.19
* DO NOT PAY - PAID BY DRAFT *	



BULK DUMPSTERS AVAILABLE FROM 8AM TO 5PM ON
5 - 6, 12 - 13, 19 - 20, & 26 - 27.
CITY HALL AND LIBRARY CLOSED SEPTEMBER 7.
AFTER HOURS CONTACT 210-651-6831
FOR WATER AND LOST/FOUND PETS.

Account Number: SPARROW, JOHN/KAREN

		Service		# of		Demand				Fuel	Demand	
Bill Date	Tno	From	To	Days	Consumption	Consu...	Total Bill	Bill Amount	Tax	Adju...	Amount	Tax
08/31/2020	984	07/23/2020	08/24/2020	32	172	0.0000	2,460.89	2,460.89	0.00	0.00	0.00	0.00
07/31/2020	986	06/22/2020	07/23/2020	31	119	0.0000	1,423.68	1,423.68	0.00	0.00	0.00	0.00
06/30/2020	988	05/21/2020	06/22/2020	32	33	0.0000	149.62	149.62	0.00	0.00	0.00	0.00
05/31/2020	990	04/23/2020	05/21/2020	28	22	0.0000	84.11	84.11	0.00	0.00	0.00	0.00
05/01/2020	992	03/23/2020	04/23/2020	31	20	0.0000	75.05	75.05	0.00	0.00	0.00	0.00
03/31/2020	994	02/20/2020	03/23/2020	32	19	0.0000	70.52	70.52	0.00	0.00	0.00	0.00
02/28/2020	996	01/21/2020	02/20/2020	30	17	0.0000	61.46	61.46	0.00	0.00	0.00	0.00
01/31/2020	998	01/09/2020	01/21/2020	12	6	0.0000	27.74	27.74	0.00	0.00	0.00	0.00
					Avg 51	Avg 0.00	Avg 544.13	Avg 544.13	Avg 0.0	Avg 0.	Avg 0.00	Avg 0.00

Receipt from All American Irrigation

From: All American Irrigation (notifications@housecallpro.com)

To:

Date: Thursday, August 6, 2020, 04:52 PM CDT



Your receipt from All American Irrigation

Invoice Number: 1150
Service Date: Aug 06, 2020
Invoice Date: Aug 06, 2020
Customer Name: Karen Sparrow
Service Address: 19810 Brandywine Cove Garden Ridge, TX 78266

Services

AAIS Service Call - Residential Service Call Per Hour \$237.50
Residential Service Call Per Hour

Materials

Irrigation Parts - 1" Electric Valve Rebuild \$85.00
1" Electric Valve Rebuild Including Bonnet,
Diaphragm and Solenoid

Subtotal \$322.50
Sales Tax \$7.01

Amount Paid**\$329.51****Payment Method**August 06, 2020
4:52pm

Topped out valve that controlled zone 5 and switched back yard drip system from brown hose, to black hose customer already has present. It is recommended that zone #6 be extended to cover all trees and become the

primary drip zone for that area. Leak in zone 5, leak in zone 6, and valve stuck open in zone 5 contributed to a significant amount of water waste. Leak has been repaired.

Thank you for choosing All American irrigation Systems , Feel free to contact us if you have any questions, our payment portal link is below. Thank you!

Sincerely,
All American Irrigation Systems
<https://sanantoniosprinklers.com/pay-invoice/>

Irrigation in Texas is regulated by the:
Texas Commission of Environmental Quality
P.O. Box 13087, Austin, TX 78711

(210) 826-6474 | aaissprinklers@gmail.com

www.sanantoniosprinklers.com

28 Sun Valley Dr
Spring Branch, TX 78070

[Terms & Conditions](#)

Powered by
 **Housecall Pro**













From: John Sparrow
To: Karen Sparrow
Sent: Monday, September 21, 2020 4:26 AM
Subject: RE: [EXTERNAL] 18832 Brandspine 9-20-20 74779436 (J) xls

Mrs. Sparrow,

I have looked at your request and will be sending it to the Water Commission next month for them to review and make a recommendation to the City Council.

From: Karen Sparrow <karen@waterman.org>
Sent: Monday, September 21, 2020 4:26 AM
To: Water Manager <WaterManager@city.garden-ridge.tx.us>
Subject: RE: [EXTERNAL] 18832 Brandspine 9-20-20 74779436 (J) xls

Good morning Jacob,

I just wanted to touch base and make sure you have everything you need for our water leak adjustment? Chris came out and took photos of the clogged off pool filter as well.

Thank you for all of your help on this.

Karen Sparrow

Begin forwarded message:

From: John Sparrow Internal <john@waterman.org>
Date: September 16, 2020 at 11:23:45 AM CDT
To: Water Manager <WaterManager@city.garden-ridge.tx.us>
Cc: Karen Sparrow <karen@waterman.org>
Subject: RE: [EXTERNAL] 18832 Brandspine 9-20-20 74779436 (J) xls

Hello Jacob - absolutely.

Over the weekend, Kate n I looked for the back flow prevention valve on the pool filter system but could not find one.

Since it was a source of a previous leak anyways, we disabled and clogged off the system. We'll just fill the pool manually from now on.

I have attached "before" and "after" pictures for your reference. Please let me know if you need anything else from us on this matter.

Thanks for the help.

John

From: Water Manager <WaterManager@city.garden-ridge.tx.us>
Sent: Friday, September 11, 2020 12:45 PM
To: John Sparrow Internal
Cc: Karen Sparrow
Subject: RE: [EXTERNAL] 18832 Brandspine 9-20-20 74779436 (J) xls

M. Sparrow,

I appreciate you getting back to me so quickly and was able to speak with your wife about the questions I had and she explained that while the leak was at its height there were in fact several leaks that you had at the same time. Digging into these questions we have discovered that you may have a possible cross connection. I am going to send someone out to check to see if you have a cross connection and or a device to prevent one. Once we know there is no issue or no more issue we will be able to finalize your leak adjustment and move that fully send it to the Water Commission for them to review.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
OFF: (210)651-6632

From: John Sparrow
Sent: Thursday, September 10, 2020 3:48 PM
To: Water Manager <WaterManager@city.garden-ridge.tx.us>
Cc: Karen Sparrow
Subject: RE: [EXTERNAL] 18832 Brandspine 9-20-20 74779436 (J) xls

Hello Jacob,

This is John Sparrow. My wife Karen asked me to follow-up with you on your questions:

1. The reason for the variance in the daily use "the up and down readings". We have our irrigation system programmed to come on every other day. On days the irrigation comes on, the reading is higher.

2. On the 24th, your technicians came out to the house and had us shut off the irrigation system and the pool auto-filler. The next day, the water usage was only "102 Gallons. Does this address your question about the "leak" at the end of the graph?

Thanks,

John

From: Water Manager <WaterManager@city.garden-ridge.tx.us>
Date: September 10, 2020 at 1:10:30 PM CDT
To: Karen Sparrow
Subject: RE: [EXTERNAL] 18832 Brandspine 9-20-20 74779436 (J) xls

M. Sparrow,

I appreciate you looking at the data and trying to help us figure out what was going on. I have reviewed your graph and I am still unsure how the day to day water leak reduced and then increased several times. Also there seems to be a constant water use at the end of the laptop reading that indicates you still have a smaller leak. If you would like to discuss these questions we can do it over email or you can give me a call. Once we figure out the answers I will be able to continue working on this request.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
OFF: (210)651-6632

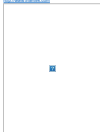
From: Karen Sparrow
Sent: Wednesday, September 2, 2020 9:10 PM
To: Water Manager <WaterManager@city.garden-ridge.tx.us>
Subject: [EXTERNAL] 18832 Brandspine 9-20-20 74779436 (J) xls

Subject: Copy of 18832 Brandspine 9-20-20

See attachment. The data you sent us was substituted by day and then the graph was created on those numbers.
It looks like I will be receiving another large water bill soon because our leak spanned two billing cycles before we found out there was a problem. As soon as I get the next bill, I will touch base with the office staff to submit another leak adjustment form.
Thanks,

Karen Sparrow

Your Quality. Actual.
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<http://www.invoicemaster.com>



From: [Water](#)
To: [Manager](#)
Subject: [EXTERNAL] Re: [External] Fwd: 19810 Brandywine Cove
Date: Tuesday, August 25, 2020 3:36:21 PM

Hello again. There have been some developments. Duane and Chris from the city stopped by my house today to inform me That my water meter reading was high. (July 23 to Aug 24) End read 2262. Beginning reading 2090.

I talked to them about the irrigation leak that occurred on August 6.

Today we turned off the irrigation system at the road and the meter continued to run. I traced the cause to the pool filler. Chris mentioned that the previous owners had the same issue.

Chris stated that the previous homeowner just shut off the irrigation and the pool filler because she didn't want to deal with it. She never disclosed Any of this in the Sale of the home. We only turned on zone 6 when we noticed brown leaves on our trees that line bat cave once the weather got really hot.

So, We had multiple drip line irrigation leaks and and faulty valve that didn't shut off when the system told it to. Plus the pool filler issue.

Duane verified that the water stopped at the meter once I shut off the pool filler handle.

We discovered the leak an When I received last months bill and found myself puddles in the backyard. (June 22 to July 22)

Today they did a Reading and said that we used 172,000 gallons In a month. So I need to update the adjustment documentation as it happened in Between two water cycles. I will contact the office.

Did the previous owner submit a water adjustment request last summer when all of this came to light?

Thanks,
Karen Sparrow

On Aug 24, 2020, at 9:24 AM, Karen Sparrow <> wrote:

Good morning. Just touching base on this leak. After I received my high water bill and reported a water leak to the city, a garden ridge employee came to our home. He turned off our irrigation system at the road and verified that the water meter stopped racing. The irrigation company confirmed that although the system read off, the water was still running. They confirmed multiple leaks and replaced a faulty valve.

The graph shows that around the 16th of July, the system stopped shutting off according to its programmed cycle causing this on-going leak.

We were hoping to get the meter reading from August 7th forward. We are

expecting that since the system has been fixed on 8-6, we should see that the meter returns to zero once again.

Thanks,
Karen Sparrow

On Tuesday, August 18, 2020, 8:04 PM, Karen Sparrow < wrote:

<21bc15ad-a097-45c5-8261-c16456df9ce7.png>

Please see above chart. The leak was repaired on 8-6. Can you please forward me data from 8-7 to current? This should reveal that the leak was fixed.

Thanks,
Karen Sparrow

Sent from my iPhone

From: Water Manager
<WaterManager@ci.garden-ridge.tx.us>
Date: August 18, 2020 at 11:47:19 AM
MDT
To:
Subject: 19810 Brandywine Cove

John & Karen Sparrow,

We have started reviewing your water leak adjustment request and I am sending you your laptop reading which shows an hour by hour use of water through the meter. Please review the readings and help me understand if you can why the water leak increases and decreases dramatically. We don't see that kind of behavior in a leak. Please call if you have questions or you would like to discuss the possibilities.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge

Off: (210)651-6632

This message is from an EXTERNAL SENDER - please be CAUTIOUS, particularly with links and attachments.

Total Quality. Assured.

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<21bc15ad-a097-45c5-8261-c16456df9ce7.png>

Date	Time	Usage	Total Usage	189,129	
7/2/2020	3:59	3	Leak	7/2-723	61,296
7/2/2020	4:59	2	Water Bill	119,000	\$1,417.68
7/2/2020	5:59	4	Leak	- 61,000	\$167.14
7/2/2020	6:59	2	Customer consumption	58,000	\$390.24
7/2/2020	7:59	2	Customer Pays		\$557.38
7/2/2020	8:59	6	Credit		\$860.30
7/2/2020	9:59	24			
7/2/2020	10:59	10	Leak	7/24-8/21	145,393
7/2/2020	11:59	7	Water Bill	172,000	\$2,454.89
7/2/2020	12:59	42	Leak	- 145,000	\$397.30
7/2/2020	13:59	36	Customer consumption	27,000	\$110.68
7/2/2020	14:59	26	Customer Pays		\$507.98
7/2/2020	15:59	13	Credit		\$1,946.91
7/2/2020	16:59	14			
7/2/2020	17:59	11	Total Leak		206,689
7/2/2020	18:59	16	Customer Pays		\$1,065.36
7/2/2020	19:59	31	Credit		\$2,807.21
7/2/2020	20:59	13			
7/2/2020	21:59	39			
7/2/2020	22:59	10			
7/2/2020	23:59	11			
7/3/2020	0:59	6			
7/3/2020	1:59	6			
7/3/2020	2:59	976			
7/3/2020	3:59	819			
7/3/2020	4:59	5			
7/3/2020	5:59	6			
7/3/2020	6:59	10			
7/3/2020	7:59	6			
7/3/2020	8:59	35			
7/3/2020	9:59	19			
7/3/2020	10:59	20			
7/3/2020	11:59	23		2,584	
7/3/2020	12:59	10			
7/3/2020	13:59	11			
7/3/2020	14:59	8			
7/3/2020	15:59	8			
7/3/2020	16:59	8			
7/3/2020	17:59	7			
7/3/2020	18:59	6			
7/3/2020	19:59	6			
7/3/2020	20:59	24			
7/3/2020	21:59	28			
7/3/2020	22:59	15			
7/3/2020	23:59	9			

7/4/2020	0:59	5
7/4/2020	1:59	6
7/4/2020	2:59	1,044
7/4/2020	3:59	857
7/4/2020	4:59	4
7/4/2020	5:59	6
7/4/2020	6:59	7
7/4/2020	7:59	6
7/4/2020	8:59	16
7/4/2020	9:59	7
7/4/2020	10:59	72
7/4/2020	11:59	36
7/4/2020	12:59	16
7/4/2020	13:59	9
7/4/2020	14:59	16
7/4/2020	15:59	13
7/4/2020	16:59	132
7/4/2020	17:59	139
7/4/2020	18:59	7
7/4/2020	19:59	6
7/4/2020	20:59	10
7/4/2020	21:59	44
7/4/2020	22:59	11
7/4/2020	23:59	6
7/5/2020	0:59	8
7/5/2020	1:59	5
7/5/2020	2:59	5
7/5/2020	3:59	5
7/5/2020	4:59	7
7/5/2020	5:59	9
7/5/2020	6:59	21
7/5/2020	7:59	8
7/5/2020	8:59	10
7/5/2020	9:59	28
7/5/2020	10:59	19
7/5/2020	11:59	59
7/5/2020	12:59	14
7/5/2020	13:59	9
7/5/2020	14:59	50
7/5/2020	15:59	208
7/5/2020	16:59	257
7/5/2020	17:59	226
7/5/2020	18:59	29
7/5/2020	19:59	25
7/5/2020	20:59	22
7/5/2020	21:59	14
7/5/2020	22:59	12

7/5/2020	23:59	10
7/6/2020	0:59	10
7/6/2020	1:59	10
7/6/2020	2:59	979
7/6/2020	3:59	833
7/6/2020	4:59	11
7/6/2020	5:59	9
7/6/2020	6:59	12
7/6/2020	7:59	14
7/6/2020	8:59	13
7/6/2020	9:59	9
7/6/2020	10:59	16
7/6/2020	11:59	10
7/6/2020	12:59	14
7/6/2020	13:59	38
7/6/2020	14:59	10
7/6/2020	15:59	14
7/6/2020	16:59	31
7/6/2020	17:59	18
7/6/2020	18:59	10
7/6/2020	19:59	13
7/6/2020	20:59	32
7/6/2020	21:59	9
7/6/2020	22:59	12
7/6/2020	23:59	7
7/7/2020	0:59	6
7/7/2020	1:59	5
7/7/2020	2:59	5
7/7/2020	3:59	5
7/7/2020	4:59	6
7/7/2020	5:59	7
7/7/2020	6:59	7
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2936

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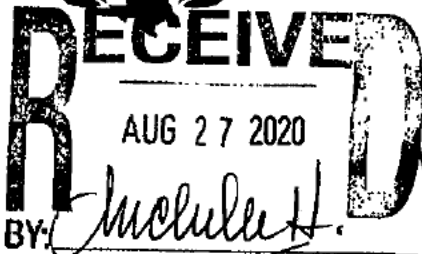
City of Garden Ridge

"A way of life, not just a place to live"

For Office Use Only

2020 - 45 W

APPENDIX "F"



WATER LEAK ADJUSTMENT REQUEST

To Be Completed By Customer

Name: JAYNE Correa

Phone: 210 573 6230

Address: 21840 Park View A

Billing Period: July

Bill Amount: \$ 522.61

Email Address: [REDACTED]

Please explain circumstances of the higher bill:

There were leaks in 2
commodes - Have aging parents
that I help @ in SA & am away quite
a bit

Do you suspect criminal activity?

Circle:

YES

NO

If yes, please submit a copy of your Police Report.

What corrective measures/repairs have been made? Please provide documentation/receipts.

The leaks have been taken care of
Receipts included

What are you specifically requesting of the Water Department?

To have late fee
Waived since I did leave a detailed message
for Mrs Parsons & never received phone call.
I have in good faith called to work out payment
plan, got water leak adjustment & late fee
Reversed

Signature

Date

Please attach supporting documentation to this page.

Inv_201125344_from_...mt

Open with Google Docs

**BRACKEN★
PLUMBING**
210-651-1313
17333 Bell North Drive
Schertz, TX 78154

RECEIVED
AUG 27 2020
BY: *Michelle H.*

Date
4/23/20

Bill To
Correa, Jayne 21840 Park View Drive Garden Ridge, TX, 78266

Work Address
Correa, Jayne 21840 Park View Drive Garden Ridge, TX 78266

P.O. No.	Terms
25161 - Joe	

Quantity	Description	Rate
1	Home owner had water leak in house. She explained what had already been done and told us about a stop she had shut off in master bath commode. Turned stop on and it leaked from the handle. Tried to tighten down but was unable. Turned water off and installed a new stop. Turned water back on and there were no leaks.	125.00
1	Misc. material for invoicing	10.00
	Sales Tax - Garden Ridge - Comal County	8.25%
		Total
Plumbing Mast Page 1 / 1		Payments/Credit

Inv_201125620_from ... bing

Open with Google Docs

BRACKEN ★
PLUMBING
 210-651-1313
 17333 Bell North Drive
 Schertz, TX 78154

RECEIVED
 AUG 27 2020
 BY *Michelle H.*

Date
5/29/20

Bill To
Correa, Jayne 21840 Park View Drive Garden Ridge, TX, 78266

Work Address
Correa, Jayne 21840 Park View Drive Garden Ridge, TX 78266

P.O. No.	Terms
Joe	

Quantity	Description	Rate
	Toilet was leaking from behind.	0.00
	Replaced fluidmaster and supply line with brand new parts. Turned water back on and there are no leaks.	
	Sales Tax - Garden Ridge - Comal County	8.25%
		Total
Plumbing Must Page 1 / 1		Payments/Credit

Inv_201125620_from ... bin

Open with Google Docs

**BRACKEN★
PLUMBING**
210-651-1313
17333 Bell North Drive
Schertz, TX 78154

RECEIVED
AUG 27 2020
BY: *Michelle H.*

Date
5/29/20

Bill To
Correa, Jayne 21840 Park View Drive Garden Ridge, TX, 78266

Work Address
Correa, Jayne 21840 Park View Drive Garden Ridge, TX 78266

P.O. No.	Terms
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	Toilet was leaking from behind.	0.00
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	Sales Tax - Garden Ridge - Comal County	8.25%
Plumbing Mast Page 1 / 1		Total
		Payments/Credit



City of Garden Ridge

"A way of life, not just a place to live"

To Be Completed By Water Department

Bill Amount: 490.30 Average Bill Amount: 103.24

Date Received: 08/27/20 Received By: Michelle H.

Historic Usage and Analysis: Please see attached.

Customer History of Requests: None.

Water Manager Review and Comments: At 21840 Park View Dr. we found some
substantial water use over two billing periods but was unable to determine that it was a leak.
A leak was repaired in April and again in May but there was no evidence of a leak repair in
August. For this reason we are unable to grant an adjustment for this request. The customer
has requested to be hear by the Water Commission

Additional information requested: Yes

Date Requested: 9-1-2020

Additional Information submitted: No

Date Received: _____

Amount Approved: _____

Disapproved: _____

Referred to Water Commission: X

Jacob Parsons
Water Manager or Designee Signature

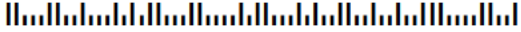
10-16-2020
Date



City of Garden Ridge Water Department
9400 Municipal Parkway
Garden Ridge, Texas 78266
(210)-651-6831
Fax (210)-651-9638
www.ci.garden-ridge.tx.us



**AUTO SORT CRRT R240
JAYNE CORREA
21840 PARK VIEW DR
SAN ANTONIO TX 78266-2748



Pay online at www.municipalonlinepayments.com/gardenridgetx/utilities

Pay by phone at 866-285-1323

Please return this portion with your payment. When paying in person please bring both portions of this bill.

Account Number	Amount Due
	\$522.61
Due Date	After Due Date Pay
08/15/2020	\$574.54
Service Address	
21840 PARK VIEW DRIVE	

There will be a charge on all returned checks.
Please return this portion with your payment.
When paying in person, please bring both portions of this bill.

City of Garden Ridge Water Department
9400 Municipal Parkway
Garden Ridge, Texas 78266
(210)-651-6831
Fax (210)-651-9638
www.ci.garden-ridge.tx.us

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name		Service Address			Account Number	
JAYNE CORREA		21840 PARK VIEW DRIVE				
Status	Service Dates		Number of Days	Bill Date	Penalty Date	Due Date
	From	To				
ACTIVE	06/22/2020	07/23/2020	31	07/31/2020	08/16/2020	08/15/2020

CURRENT PREVIOUS
READING READING
1624 1558

USAGE
66000

PREVIOUS BALANCE 248.15
PAYMENTS 248.15 -

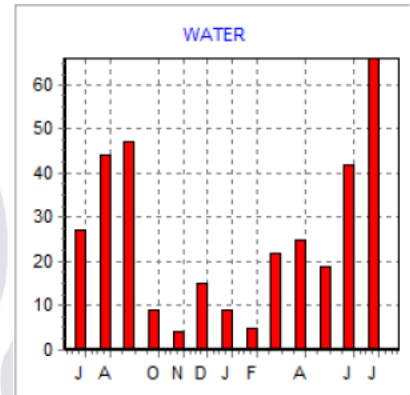
CURRENT BALANCE \$0.00

WATER 490.30
GARBAGE 26.00
EAA FEE 3.03
CTG FEE 0.60
HAZ WASTE 0.53
SALES TAX 2.15

CURRENT BILL \$522.61

AMOUNT DUE \$522.61

AMOUNT DUE AFTER 08/15/2020 \$574.54



BULK DUMPSTERS AVAILABLE FROM 8AM TO 5PM ON
5 - 6, 12 - 13, 19 - 20, & 26 - 27.
CITY HALL AND LIBRARY CLOSED SEPTEMBER 7.
AFTER HOURS CONTACT 210-651-6831
FOR WATER AND LOST/FOUND PETS.

Account Number: CORREA, JAYNE												
		Service		# of		Demand				Fuel	Demand	
Bill Date	Tno	From	To	Days	Consumption	Consu...	Total Bill	Bill Amount	Tax	Adjus...	Amount	Tax
07/31/2020	493	06/22/2020	07/23/2020	31	66	0.0000	490.30	490.30	0.00	0.00	0.00	0.00
06/30/2020	495	05/21/2020	06/22/2020	32	42	0.0000	223.01	223.01	0.00	0.00	0.00	0.00
05/31/2020	498	04/23/2020	05/21/2020	28	19	0.0000	70.52	70.52	0.00	0.00	0.00	0.00
05/01/2020	499	03/23/2020	04/23/2020	31	25	0.0000	97.70	97.70	0.00	0.00	0.00	0.00
03/31/2020	501	02/20/2020	03/23/2020	32	22	0.0000	84.11	84.11	0.00	0.00	0.00	0.00
02/28/2020	503	01/21/2020	02/20/2020	30	5	0.0000	25.00	25.00	0.00	0.00	0.00	0.00
01/31/2020	505	12/20/2019	01/21/2020	32	9	0.0000	35.96	35.96	0.00	0.00	0.00	0.00
12/31/2019	508	11/21/2019	12/20/2019	29	15	0.0000	49.00	49.00	0.00	0.00	0.00	0.00
11/30/2019	511	10/23/2019	11/21/2019	29	4	0.0000	25.00	25.00	0.00	0.00	0.00	0.00
10/31/2019	516	09/23/2019	10/23/2019	30	9	0.0000	34.60	34.60	0.00	0.00	0.00	0.00
09/25/2019	518	08/22/2019	09/23/2019	32	47	0.0000	239.64	239.64	0.00	0.00	0.00	0.00
08/30/2019	519	07/22/2019	08/22/2019	31	44	0.0000	213.73	213.73	0.00	0.00	0.00	0.00
07/31/2019	525	06/24/2019	07/22/2019	28	27	0.0000	98.08	98.08	0.00	0.00	0.00	0.00
06/30/2019	527	05/23/2019	06/24/2019	32	20	0.0000	66.85	66.85	0.00	0.00	0.00	0.00
05/31/2019	529	04/22/2019	05/23/2019	31	10	0.0000	35.00	35.00	0.00	0.00	0.00	0.00
04/30/2019	532	03/21/2019	04/22/2019	32	34	0.0000	137.91	137.91	0.00	0.00	0.00	0.00
03/31/2019	534	02/21/2019	03/21/2019	28	15	0.0000	47.00	47.00	0.00	0.00	0.00	0.00
02/28/2019	538	01/23/2019	02/21/2019	29	23	0.0000	78.76	78.76	0.00	0.00	0.00	0.00
01/31/2019	541	12/19/2018	01/23/2019	35	8	0.0000	30.20	30.20	0.00	0.00	0.00	0.00
12/31/2018	543	11/20/2018	12/19/2018	29	6	0.0000	25.40	25.40	0.00	0.00	0.00	0.00
11/30/2018	546	10/23/2018	11/20/2018	28	6	0.0000	25.40	25.40	0.00	0.00	0.00	0.00
10/31/2018	548	09/21/2018	10/23/2018	32	2	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
09/30/2018	551	08/23/2018	09/21/2018	29	22	0.0000	74.79	74.79	0.00	0.00	0.00	0.00
08/31/2018	555	07/23/2018	08/23/2018	31	48	0.0000	246.81	246.81	0.00	0.00	0.00	0.00
					Avg 22	Avg 0.00	Avg 103.24	Avg 103.24	Avg 0.00	Avg 0.00	Avg 0.00	Avg 0.00



October 13, 2020

To whom it may concern,

Bracken Plumbing was contacted on April 20, 2020 by Jayne Correa regarding her home at 21840 Park View Drive regarding a water leak. Bracken Plumbing dispatched a plumber to her residence on April 23, 2020. The plumber replaced parts in a toilet that was leaking. The homeowner called us back on May 29 to let us know that the toilet was leaking again. The plumber returned that day and found that the toilet was leaking from behind. He replaced the fluid master and supply line and checked to ensure that there were no further leaks. The second call was done as a warranty and the home owner was not charged.

A handwritten signature in dark ink, appearing to read "Melissa Morris".

Melissa Morris
Service Coordinator

Water

From: Water Manager
Sent: Friday, October 9, 2020 4:18 PM
To: [REDACTED]
Cc: Water2
Subject: RE: [EXTERNAL] Re: 21840 Park View Dr.

Ms. Correa,

I appreciate your patience as we continue looking into your water leak adjustment request. If you could provide us with a letter or email from Bracken Plumbing stating that the work was done but due to warranty there was no paperwork done then we can proceed with your request.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

From: [REDACTED] >
Sent: Thursday, September 24, 2020 8:43 AM
To: Water Manager <WaterManager@ci.garden-ridge.tx.us>
Subject: Re: [EXTERNAL] Re: 21840 Park View Dr.

Dear Mr. Parson

I am respectfully requesting that you check the laptop readings from your water tech. I spoke to Bracken Plumbing and was told that they did come out after laptop reading but did not do any new paperwork because it's considered a warranty call on previous work. They did correct after laptop reading.
Please review as warranty work did correct problem.
Thank you for your attention to this matter and best wishes.

Jayne Correa

Sent from my iPhone

On Sep 15, 2020, at 6:09 PM, [REDACTED] > wrote:

Dear MR. Parson,
Thank you so much for taking the time to let me know documents have not been sent to you, I will call Bracken first thing in am.

Thanks again and best wishes

Jayne Correa

Sent from my iPhone

On Sep 15, 2020, at 11:26 AM, Water Manager <WaterManager@ci.garden-ridge.tx.us> wrote:

Ms. Correa,

I am checking to see if you have been able to get a copy of the receipts for your current leak that you have requested to be adjusted. If so please send us a copy so we can finalize your case and get you a water credit. We will wait for your response and will keep your case open until September 25th. We look forward to hearing from you.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

From: [REDACTED]
Sent: Wednesday, September 2, 2020 7:10 PM
To: Water Manager <WaterManager@ci.garden-ridge.tx.us>
Subject: Re: [EXTERNAL] Re: 21840 Park View Dr.

Thank you once again for your attention
To this matter.

Best Wishes,

Jayne Correa

Sent from my iPhone

On Sep 2, 2020, at 1:06 PM, Water Manager
<WaterManager@ci.garden-ridge.tx.us> wrote:

Ms. Correa,

I have no further questions at this time and once I receive the documentation we will continue with the investigation.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

From: [REDACTED]
Sent: Tuesday, September 1, 2020 7:51 PM
To: Water Manager <WaterManager@ci.garden-ridge.tx.us>
Subject: [EXTERNAL] Re: 21840 Park View Dr.

Dear Sur,

Thanks so much for your attention to this matter. Yes the receipts are dated from time they first started. They had to come out several times before they actually corrected. I can get a letter from Bracken that states when they last came out in early August and late July. It was difficult to get them out because of covid schedules and my work schedule, I also have aging parents that live in San Antonio and I share in their care with sublimings.

Please let me know if you have further questions.

Best Wishes,

Jayne Correa

Sent from my iPhone

On Sep 1, 2020, at 5:14 PM, Water Manager
<WaterManager@ci.garden-ridge.tx.us> wrote:

Ms. Correa,

We are reviewing your water leak adjustment request and I have copies of receipts from April and May for some plumbing. Do you have any receipts from July? Please send me a copy so I can continue looking into your water leak request.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

Water

From: [REDACTED]
Sent: Thursday, October 15, 2020 9:01 PM
To: Water Manager
Subject: Re: [EXTERNAL] Re: 21840 Park View Drive

Dear Mr. Parsons,
Thank you so much for getting back.
Yes I would like for my case to be presented to water commission.
Best Wishes,

Jayne Correa
Sent from my iPhone

On Oct 15, 2020, at 5:29 PM, Water Manager <WaterManager@ci.garden-ridge.tx.us> wrote:

Ms. Correa,

I looked back at the data the water operator collected and found that only one data we have was taken on 8-7-2020 which shows water usage across the whole data time frame. There is no question that water was shown to going to your house but I can't grant a credit without proof that there was a repair made. When I spoke to Bracken Plumbing they informed me that they did come out twice but not during the same time frame of the water being used. I can't in good conscience break the rules I am bound to keep. If you would like I can send your case to the Water Commission for them to review and make a ruling on. If this is your decision and want your case to be presented to the Water Commission this month, I need to know by tomorrow at noon so I can get you on the agenda.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

From: [REDACTED]
Sent: Thursday, October 15, 2020 4:39 PM
To: Water Manager <WaterManager@ci.garden-ridge.tx.us>
Subject: [EXTERNAL] Re: 21840 Park View Drive

Dear Mr. Parsons,
I am respectfully requesting that you look back at the data your water tech collected after the receipts that you were provided. He came out after water bill that was high. The receipts for Bracken were for first work. It was not until he ran data that he suspected a commode leak and suggested that we call Bracken back. They did come back and make some repairs. I had no idea they would not keep record. Had I known I would have requested paperwork. I implore you to please consider this and allow an adjustment.

Best Wishes ,
Jayne Correa

Sent from my iPhone

On Oct 13, 2020, at 3:08 PM, Water Manager <WaterManager@ci.garden-ridge.tx.us> wrote:

Ms. Correa,

I received this email attachment today from Bracken Plumbing and saw that the plumbers came out in April and again in May. This information was already submitted so I decided to call them and see if they misunderstood the what was asked. I asked if they could send me any information regarding a plumber coming out in August to repair a water leak. The informed me that they do not have any documentation of them coming out and the plumbers were asked if they remember coming out to do any repairs to which they did not remember. I am unable to grant a water leak adjustment without proof of a leak and a repair and unfortunately will not be able to grant an adjustment. Please let me know if there is anything else comes up so we can reevaluate this request. Id we do not get anything by 10-16-2020 we will close this case.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

From: brackenplumbing@yahoo.com <brackenplumbing@yahoo.com>
Sent: Tuesday, October 13, 2020 1:56 PM
To: Water Manager <WaterManager@ci.garden-ridge.tx.us>
Subject: [EXTERNAL] 21840 Park View Drive

Please see attached.

Melissa Morris

<image001.jpg>
Bracken Plumbing, Inc.
17333 Bell North Drive
Schertz, TX, 78154
Fax: 210-651-1311

<Scan0408.pdf>

Date	Time	Usage	Total Usage	69,423
7/3/2020	12:19	17.14	Irrigation	37,628
7/3/2020	13:19	17.03		
7/3/2020	14:19	16.98		
7/3/2020	15:19	16.93	7/3-7/23	11,562
7/3/2020	16:19	457.11	Water Bill	66,000 \$490.30
7/3/2020	17:19	526.16	Leak -	12,000 \$32.88
7/3/2020	18:19	17.01	Customer consumption	54,000 \$342.95
7/3/2020	19:19	17.02	Customer Pays	\$375.83
7/3/2020	20:19	17.08	Credit	\$114.47
7/3/2020	21:19	16.85		
7/3/2020	22:19	17.31	7/24-8/7	11,168
7/3/2020	23:19	17.15	Water Bill	30,000 \$130.15
7/4/2020	0:19	16.62	Leak -	11,000 \$30.14
7/4/2020	1:19	17.34	Customer consumption	19,000 \$70.52
7/4/2020	2:19	16.59	Customer Pays	\$100.66
7/4/2020	3:19	41.94	Credit	\$29.49
7/4/2020	4:19	41.03		
7/4/2020	5:19	31.85		
7/4/2020	6:19	26.14	Customers Total	\$476.49
7/4/2020	7:19	451.07	Total Credit	\$143.96
7/4/2020	8:19	519.38		
7/4/2020	9:19	17.26		
7/4/2020	10:19	16.96		
7/4/2020	11:19	16.8		
7/4/2020	12:19	16.66		
7/4/2020	13:19	17.26		
7/4/2020	14:19	45.34		
7/4/2020	15:19	17.63		
7/4/2020	16:19	460.78		
7/4/2020	17:19	536.41		
7/4/2020	18:19	69.44		
7/4/2020	19:19	270.08		
7/4/2020	20:19	268.64		
7/4/2020	21:19	102.74		
7/4/2020	22:19	16.97		
7/4/2020	23:19	16.58		
7/5/2020	0:19	16.92		
7/5/2020	1:19	17.17		
7/5/2020	2:19	17.21		
7/5/2020	3:19	40.81		
7/5/2020	4:19	41.39		
7/5/2020	5:19	17.16		
7/5/2020	6:19	17.2		
7/5/2020	7:19	21.01		
7/5/2020	8:19	23.85		

7/5/2020	9:19	252.05
7/5/2020	10:19	225.58
7/5/2020	11:19	226.35
7/5/2020	12:19	227.05
7/5/2020	13:19	226.83
7/5/2020	14:19	225.59
7/5/2020	15:19	225.63
7/5/2020	16:19	224.46
7/5/2020	17:19	224.72
7/5/2020	18:19	247.39
7/5/2020	19:19	179.14
7/5/2020	20:19	159.61
7/5/2020	21:19	157.42
7/5/2020	22:19	158.75
7/5/2020	23:19	59.27
7/6/2020	0:19	21.07
7/6/2020	1:19	21.22
7/6/2020	2:19	20.53
7/6/2020	3:19	45.39
7/6/2020	4:19	45.96
7/6/2020	5:19	21.13
7/6/2020	6:19	20.67
7/6/2020	7:19	35.54
7/6/2020	8:19	32.4
7/6/2020	9:19	66.85
7/6/2020	10:19	68.84
7/6/2020	11:19	21.15
7/6/2020	12:19	20.88
7/6/2020	13:19	20.92
7/6/2020	14:19	20.97
7/6/2020	15:19	20.95
7/6/2020	16:19	20.36
7/6/2020	17:19	21.26
7/6/2020	18:19	20.75
7/6/2020	19:19	20.41
7/6/2020	20:19	21.54
7/6/2020	21:19	20.79
7/6/2020	22:19	20.7
7/6/2020	23:19	20.8
7/7/2020	0:19	21.04
7/7/2020	1:19	21.02
7/7/2020	2:19	21.05
7/7/2020	3:19	44.63
7/7/2020	4:19	45.61
7/7/2020	5:19	20.74
7/7/2020	6:19	20.91
7/7/2020	7:19	26.36

7/7/2020	8:19	77.74
7/7/2020	9:19	24.08
7/7/2020	10:19	20.99
7/7/2020	11:19	20.94
7/7/2020	12:19	20.8
7/7/2020	13:19	20.74
7/7/2020	14:19	21.13
7/7/2020	15:19	21.09
7/7/2020	16:19	45.5
7/7/2020	17:19	49.28
7/7/2020	18:19	22.63
7/7/2020	19:19	217.1
7/7/2020	20:19	130.21
7/7/2020	21:19	67.31
7/7/2020	22:19	20.54
7/7/2020	23:19	21.05
7/8/2020	0:19	20.66
7/8/2020	1:19	20.68
7/8/2020	2:19	21.09
7/8/2020	3:19	44.9
7/8/2020	4:19	45.18
7/8/2020	5:19	21.15
7/8/2020	6:19	20.8
7/8/2020	7:19	22.69
7/8/2020	8:19	867.75
7/8/2020	9:19	493.34
7/8/2020	10:19	24.98
7/8/2020	11:19	22.02
7/8/2020	12:19	22.45
7/8/2020	13:19	22.01
7/8/2020	14:19	21.97
7/8/2020	15:19	21.91
7/8/2020	16:19	458.78
7/8/2020	17:19	536.78
7/8/2020	18:19	21.41
7/8/2020	19:19	22.07
7/8/2020	20:19	21.53
7/8/2020	21:19	87.54
7/8/2020	22:19	79.59
7/8/2020	23:19	77.12
7/9/2020	0:19	75.95
7/9/2020	1:19	74.33
7/9/2020	2:19	74.52
7/9/2020	3:19	97.97
7/9/2020	4:19	95.25
7/9/2020	5:19	69.1
7/9/2020	6:19	66.53

7/9/2020	7:19	412.84
7/9/2020	8:19	335.41
7/9/2020	9:19	343.42
7/9/2020	10:19	381.87
7/9/2020	11:19	220.39
7/9/2020	12:19	22.15
7/9/2020	13:19	21.88
7/9/2020	14:19	22.27
7/9/2020	15:19	22.11
7/9/2020	16:19	22.13
7/9/2020	17:19	21.92
7/9/2020	18:19	22.15
7/9/2020	19:19	22
7/9/2020	20:19	22.17
7/9/2020	21:19	22.01
7/9/2020	22:19	22.26
7/9/2020	23:19	22.12
7/10/2020	0:19	22.56
7/10/2020	1:19	21.67
7/10/2020	2:19	22.09
7/10/2020	3:19	46.88
7/10/2020	4:19	46.17
7/10/2020	5:19	22.32
7/10/2020	6:19	22.02
7/10/2020	7:19	22.18
7/10/2020	8:19	128.93
7/10/2020	9:19	772.2
7/10/2020	10:19	512.97
7/10/2020	11:19	196.21
7/10/2020	12:19	72.25
7/10/2020	13:19	55.02
7/10/2020	14:19	22.09
7/10/2020	15:19	33.58
7/10/2020	16:19	514.78
7/10/2020	17:19	580.55
7/10/2020	18:19	68.12
7/10/2020	19:19	79.25
7/10/2020	20:19	22.12
7/10/2020	21:19	22.19
7/10/2020	22:19	22.18
7/10/2020	23:19	22.52
7/11/2020	0:19	22.13
7/11/2020	1:19	22.15
7/11/2020	2:19	22.68
7/11/2020	3:19	46.14
7/11/2020	4:19	47.1
7/11/2020	5:19	30.63

7/11/2020	6:19	69.21
7/11/2020	7:19	392.11
7/11/2020	8:19	22.38
7/11/2020	9:19	22.02
7/11/2020	10:19	22.48
7/11/2020	11:19	21.99
7/11/2020	12:19	22.03
7/11/2020	13:19	21.99
7/11/2020	14:19	22.22
7/11/2020	15:19	22.28
7/11/2020	16:19	22.08
7/11/2020	17:19	22
7/11/2020	18:19	22.01
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7/13/2020	14:19	25.35
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7/13/2020	17:19	25.12
7/13/2020	18:19	25.44
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7/13/2020	20:19	25.25
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7/13/2020	22:19	25.74
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7/14/2020	14:19	25.67
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7/15/2020	19:19	25.42
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7/15/2020	21:19	25.35
7/15/2020	22:19	25.49
7/15/2020	23:19	25.53
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7/16/2020	2:19	25.35
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7/19/2020	20:19	27.13
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7/24/2020	20:19	28.92
7/24/2020	21:19	29.08
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7/27/2020	11:19	57.98
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8/3/2020	9:19	43.28
8/3/2020	10:19	99.14
8/3/2020	11:19	80.36
8/3/2020	12:19	32.23
8/3/2020	13:19	32.38
8/3/2020	14:19	31.85
8/3/2020	15:19	32.38
8/3/2020	16:19	32.1
8/3/2020	17:19	32.14

8/3/2020	18:19	32.08
8/3/2020	19:19	32.08
8/3/2020	20:19	32.49
8/3/2020	21:19	31.74
8/3/2020	22:19	32.38
8/3/2020	23:19	31.8
8/4/2020	0:19	32.1
8/4/2020	1:19	32.28
8/4/2020	2:19	32.23
8/4/2020	3:19	55.66
8/4/2020	4:19	56.72
8/4/2020	5:19	32.44
8/4/2020	6:19	31.84
8/4/2020	7:19	32.32
8/4/2020	8:19	45.35
8/4/2020	9:19	74.35
8/4/2020	10:19	35.35
8/4/2020	11:19	37.07
8/4/2020	12:19	32.58
8/4/2020	13:19	65.02
8/4/2020	14:19	43.95
8/4/2020	15:19	45.81
8/4/2020	16:19	44.09
8/4/2020	17:19	42.23
8/4/2020	18:19	41.55
8/4/2020	19:19	41.35
8/4/2020	20:19	40.93
8/4/2020	21:19	40.74
8/4/2020	22:19	40.58
8/4/2020	23:19	40.62
8/5/2020	0:19	40.41
8/5/2020	1:19	39.9
8/5/2020	2:19	40.52
8/5/2020	3:19	63.78
8/5/2020	4:19	63.72
8/5/2020	5:19	39.67
8/5/2020	6:19	40.06
8/5/2020	7:19	39.52
8/5/2020	8:19	40.2
8/5/2020	9:19	102.09
8/5/2020	10:19	40.13
8/5/2020	11:19	39.76
8/5/2020	12:19	39.46
8/5/2020	13:19	39.8
8/5/2020	14:19	39.6
8/5/2020	15:19	39.83
8/5/2020	16:19	39.58

8/5/2020	17:19	39.45
8/5/2020	18:19	39.28
8/5/2020	19:19	39.72
8/5/2020	20:19	141.33
8/5/2020	21:19	38.89
8/5/2020	22:19	37.55
8/5/2020	23:19	36.97
8/6/2020	0:19	36.34
8/6/2020	1:19	36.55
8/6/2020	2:19	36.82
8/6/2020	3:19	60.65
8/6/2020	4:19	60.67
8/6/2020	5:19	38.88
8/6/2020	6:19	77.92
8/6/2020	7:19	42.91
8/6/2020	8:19	62.89
8/6/2020	9:19	39.34
8/6/2020	10:19	39
8/6/2020	11:19	39.53
8/6/2020	12:19	39.17
8/6/2020	13:19	39.52
8/6/2020	14:19	39.44
8/6/2020	15:19	48.95
8/6/2020	16:19	42.29
8/6/2020	17:19	91.5
8/6/2020	18:19	39.23
8/6/2020	19:19	39.44
8/6/2020	20:19	38.88
8/6/2020	21:19	39.3
8/6/2020	22:19	39.34
8/6/2020	23:19	39.33
8/7/2020	0:19	38.71
8/7/2020	1:19	39.28
8/7/2020	2:19	39.24
8/7/2020	3:19	63.25
8/7/2020	4:19	63.72
8/7/2020	5:19	39.11
8/7/2020	6:19	39.26
8/7/2020	7:19	49.35
8/7/2020	8:19	126.87
8/7/2020	9:19	41.25
8/7/2020	10:19	11.19
8/7/2020	11:19	0.16
8/7/2020	12:19	0.35

Water Leases

	Lease from	EAA Permit #	A/F Leased	Annual Cost per AC/FT Leased	Annual Cost of Lease	Annual Cost with EAA Fees	EAA Fees & Cost / AF Annually	Exp. of Lease	% of Total EAA water
Lease	Lloyd Loehman	P107-429	3	\$138.50	\$415.50	\$667.50	\$ 84.00	12/31/2020	0.42%
Lease	M. Friesenhahn	P100-745	65	\$135.00	\$8,775.00	\$14,235.00	\$ 84.00	12/31/2020	9.13%
Lease	Keith Zars Pools	P108-775	1	\$0.00	\$0.00	\$84.00	\$ 84.00	7/3/2019	0.14%
Lease	BVFD	P107-767	-0.3	\$0.00	\$0.00	\$24.20	\$ 84.00	12/31/2019	0.04%

Future Agenda Items

Water Commission

November 17, 2020, Regular Meeting

14 days before Meetings	(11/03/2020)	Water Commission and Staff items are due.
11 days before Meetings	(11/06/2020)	Water Commission Chair reviews agenda. City Attorney is sent agenda.
7 days before Meetings	(11/10/2020)	Post agenda on bulletin board. Water Commission receives packet (allowing a day for corrections/request additional information be added)
5 days before Meetings	(11/12/2020)	Post agenda packet to City Website.
4 days before Meetings	(11/13/2020)	(72 hours) – Local Government Code requirement for posting

City Council = Red
 Planning & Zoning = Green
 Water Commission = Blue
 Quarry Commission = Purple
 Wildlife Management Advisory Commission = Brown
 City Holiday = Orange
 Municipal Court = Gray

Sun	Mon	Tues	Wed	Thur	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

December 15, 2020, Regular Meeting

14 days before Meetings	(12/01/2020)	Water Commission and Staff items are due.
11 days before Meetings	(12/04/2020)	Water Commission Chair reviews agenda. City Attorney is sent agenda.
7 days before Meetings	(12/08/2020)	Post agenda on bulletin board. Water Commission receives packet (allowing a day for corrections/request additional information be added)
5 days before Meetings	(12/10/2020)	Post agenda packet to City Website.
4 days before Meetings	(12/11/2020)	(72 hours) – Local Government Code requirement for posting

City Council = Red
 Planning & Zoning = Green
 Water Commission = Blue
 Quarry Commission = Purple
 Wildlife Management Advisory Commission = Brown
 City Holiday = Orange
 Municipal Court = Gray

Sun	Mon	Tues	Wed	Thur	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2

PENDING FUTURE AGENDA ITEMS

Water Commission Rolling Attendance at Water Commission Meetings

	7/23/19 Regular Meeting	8/27/19 Regular Meeting	9/24/19 Regular Meeting	10/22/19 Regular Meeting	11/19/19 Regular Meeting	1/28/20 Regular Meeting	5/26/20 Regular Meeting	6/23/20 Regular Meeting	7/28/20 Regular Meeting	8/25/20 Regular Meeting	9/22/20 Regular Meeting	10/27/20 Regular Meeting
Carmichael						P	P	A	P	P	E	
Bullard	P	P	A	P	P	P	P	P	E	P	P	
Valdez	P	P	P	P	P	P	P	P	P	P	P	
Haltaman	P	P	P	A	P	P	P	A	P	P	P	
Mueller				P	P	A	P	P	P	P	P	
Harshbarger	P	P	P	P	P	P	P	P	P	P	P	
P	Present		P-QNM	Present but quorum not met		E	Excused for reasons allowed in Ord. 210					
U	Unannounced Absence			Not member yet		A	Voluntary Announced Absense					

2020 Water Commission's Attendance at City Council Regular Meetings

[illegible]

Water Commission

Name	PL	Appt Expires	Appt Expires	Appt Expires	Appt Expires
Andre Bullard	1	May 14 Sep 16 (P)	Oct 16 Sep 18	Oct 18 Sep 20	Oct 20 Sep 22
Dr. Richard Carmichael	2	Dec 19 Sep 21			
Jesus Valdez	3	Oct 18 Sep 20	Oct 20 Sep 22		
Joseph Haltaman	4	Jun 19 Sep 20	Oct 20 Sep 22		
James Mueller	5	Oct 19 Sep 21			
Keven Harshbarger	6	Oct 15 Sep 17	Oct 17 Sep 19	Oct 19 Sep 21	

(P)= Partial term of less than ½ the term remaining