



City of Garden Ridge

"A way of life, not just a place to live"

AGENDA WATER COMMISSION REGULAR MEETING TUESDAY, JANUARY 28, 2020, 6:00 P.M.

The Water Commission will meet in a regular session on Tuesday, January 28, 2020, at 6:00 p.m. in the City Council Chambers, 9400 Municipal Parkway, Garden Ridge, Texas. This is an open meeting, open to the public, subject to the Open Meetings Law of the State of Texas, and as required by law, notice is hereby posted providing time, place, date, and agenda thereof. The meeting facility is wheelchair accessible and accessible parking spaces are provided. Requests for accommodations or interpretative services must be made to the City Secretary 48 hours prior to this meeting.

1. Call to Order

2. Roll Call

3. Pledge of Allegiance

4. Citizen Comment Period – limited to 30 minutes total

Rules for Citizens' Participation: The Commission welcomes citizen participation and comments at all Commission Meetings. The Commission offers citizens the opportunity to address them by signing up to speak prior to the meeting. If you speak, you must follow these guidelines:

- a) Respect and courtesy:
 1. Direct your comments to the entire Commission, not to an individual member, nor to the audience.
 2. Show the Commission the same respect that you would like to be shown.
 3. End your speaking at the time allotted below.
- b) Speaking:
 1. First citizen comment period.
 - i. You are required to sign up to speak and you are limited to one 3-minute period.
 2. Second citizen comment period
 - i. You are not required to sign up and you are limited to one 2-minute period.
 3. State your name and address before your comments begin.
 4. You are only allowed to speak once per topic, unless also speaking during a posted Public Hearing.

NOTE: The Texas Open Meetings Act permits a member of the public or a member of the governmental body to raise a subject that has not been included in the notice for the meeting. However, any discussion of the subject must be limited to a proposal to place the subject on the agenda for a future meeting and any response to a question posed to the Commission is limited to either a statement of specific factual information or a recitation of existing policy. Tex. Gov't Code § 551.042.

5. Business Items

The following items are for discussion, consideration, and/or action.

- a) Approvals
 1. Minutes for November 19, 2019, Water Commission Regular Meeting.
- b) Discussions/Reports/Updates
 1. Water Manager Monthly Activity Report.
 - i. Water Pumping/usage from City wells, Water system infrastructure maintenance, repairs and/or projects, and Water and/or Drought Management (current Watering Stage).
 - ii. Update on AMR meter collecting system.
 2. Update on Water Master Plan.
 3. Items discussed at the December 4, 2019, and January 2, 2020, City Council Regular Meetings.
- c) Recommendations
 1. Discuss and make possible recommendations related to the water leak adjustment process.
 - i. Clarification regarding the roles of the Water Commission and the Water Manager.

- ii. Water leak adjustment deliberation process.
 - iii. Standard of evidence for water leak adjustments.
 - iv. Process for water leaks without sufficient data available.
- 2. Request for water leak adjustment for 9627 Kurre Way for the billing period of July 22, 2019 –August 22, 2019.
 - i. Review and make a recommendation regarding the request.
- 3. Request for water leak adjustment for 20525 FM 3009 for the billing period of August 22, 2019 – September 23, 2019.
 - i. Review and make a recommendation regarding the request.
- 4. Request for water leak adjustment for 9215 Gloxinia Drive for the billing period of October 23, 2019 – November 21, 2019.
 - i. Review and make a recommendation regarding the request.
- 5. Discuss and finalize the water educational pamphlet.
 - i. Review and make possible recommendations.
- 6. Water Commission activities and projects.
 - i. Update and reassignment of Commissioner’s activities and projects.
 - ii. Discuss and make possible recommendations on future meetings or direction regarding Water Commission activities and projects.
- 7. Ordinance No. 210-022018 An Ordinance of the City Council of the City of Garden Ridge adopting board and commission policy and procedures; providing that this Ordinance shall be cumulative of all Ordinances; providing a severability clause; providing a savings clause; and providing an effective date.
 - i. Discuss and make recommendations related to application of Ordinance provisions to Commission members, if needed.
- d) Future Agenda Items.
 - 1. Commissioners input on agenda items.
 - 2. Announce the date, time, and location for next meeting (March 24, 2020, at 6:00 p.m. at City Hall).
- 6. **Citizen Comment Period – limited to 20 minutes total**
See “Rules for Citizen’s Participation” under Item 4.
- 7. **Adjournment**

AGENDA NOTICES:

Decorum Required: Any disruptive behavior, including shouting or derogatory statements or comments may be ruled out of order by the Presiding Officer. Continuation of this type of behavior could result in a request by the Presiding Officer that the individual leave the meeting, and if refused, an order of removal.

Action by Commission Authorized: The Commission may vote or act upon any item within this Agenda.

Attendance By Other Elected or Appointed Officials: It is anticipated that members of the City Council, other city board, commissions and/or committees may attend the meeting in numbers that may constitute a quorum of the other city boards, commissions and/or committees. Notice is hereby given that the meeting, to the extent required by law, is also noticed as a meeting of the City Council, other boards, commissions and/or committees of the City, whose members may be in attendance. The members of the boards, commissions and/or committees may participate in discussions on the same items listed on the agenda, which occur at the meeting, but no action will be taken by such in attendance unless such item and action is specifically provided for on an agenda for that board, commission or committee subject to the Texas Open Meetings Act.

This is to certify that I, Kat Balbi, posted this Agenda at 4:00 p.m. on January 17, 2020 on the bulletin board located at the entrance to the Garden Ridge City Hall, 9400 Municipal Parkway, Garden Ridge, Texas.



 Kat Balbi
 Assistant City Secretary



MINUTES
CITY WATER COMMISSION REGULAR MEETING
TUESDAY, NOVEMBER 19, 2019, 6:00 P.M.

Commissioners Present:

Chair Jesse Valdez
Vice-Chair Keven Harshbarger
Commissioner Andre Bullard
Commissioner James Mueller
Commissioner Joseph Haltaman
Mayor Larry Thompson, Ex-officio

Commissioners Absent:

Vacancy

City Staff Present:

Nancy Cain, City Administrator
Jacob Parsons, Water Manager
Kat Balbi, Assistant City Secretary
Denise Bissell, Utility Clerk

Other Appointed or Elected Officials in Attendance: None

1. Call to Order

With a quorum of the City Water Commission present, Chair Valdez called the regular meeting of the Garden Ridge City Water Commission to order at 6:00 p.m. on Tuesday, November 19, 2019, in the City Council Chambers of the Garden Ridge City Hall, 9400 Municipal Parkway, Garden Ridge, Texas 78266.

2. Roll Call: See above.

3. Pledge of Allegiance: Chair Valdez led the Pledge of Allegiance.

4. Citizen Comment Period: No one signed up to speak.

5. Business Items

The following items are for discussion, consideration, and/or action.

a) Approvals

i. Minutes for October 22, 2019, Water Commission Regular Meeting.

Motion: A motion was made by Vice-Chair Harshbarger, seconded by Commissioner Haltaman, to approve the minutes for the October 22, 2019, Water Commission Regular Meeting. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously.

b) Discussions/Reports/Updates

i. Water Manager Monthly Activity Report.

1. Water Pumping/usage from City wells, Water system infrastructure maintenance, repairs and/or projects, and Water and/or Drought Management (current Watering Stage).

Jacob Parsons, Water Manager, reviewed the water department monthly activity report and spoke regarding the Edwards Aquifer, the Trinity Aquifer, and the smaller storage tank on FM 2252. He stated the City of Garden Ridge received a Superior Public Water System rating from the Texas Commission on Environmental Quality (TCEQ), and Brad Olivarri, Deputy Water Manager, obtained his Backflow and Assembly Testing License from TCEQ. He updated the Commission on a fire hydrant hit and run incident, stating the incident is still under investigation by the Police Department.

ii. Items discussed at November 6, 2019, City Council Regular Meeting.

Chair Valdez updated the Commission on the items discussed at the November 6, 2019, City Council Regular Meeting. He stated City Council approved the water rate structure, reviewing the water rates annually, and appointing Dr. Richard Carmichael to Place 4 on the Water Commission effective December 6, 2019.

c) Recommendations

i. Request for water leak adjustment for 19907 Wild Crest for the billing period of June 24, 2019 - July 22, 2019.

1. Review and make a recommendation regarding the request.

The Commission reviewed the water leak adjustment request for 19907 Wild Crest submitted by Helen and Bryan Stensrud; however, the requestor was not in attendance to address questions from the Commission. The Commission discussed the Water Manager's proposal of a \$3,959.58 account credit due to the Water Department's investigation of data revealing a water loss from June 30th to July 9th.

Motion: A motion was made by Vice-Chair Harshbarger, seconded by Commissioner Haltaman, to recommend to send request to the City Council for consideration of a water leak adjustment for 19907 Wild Crest for the billing period of June 24, 2019-July 22, 2019, and credit the account in the amount of \$3,959.58. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously.

ii. Request for water leak adjustment for 21319 Forest Waters Circle for the billing period of July 22, 2019 - August 22, 2019.

1. Review and make a recommendation regarding the request.

The Commission reviewed the water leak adjustment request for 21319 Forest Waters Circle submitted by Keith Scudday, who was in attendance and addressed questions from the Commission. The Commission discussed the Water Manager's proposal of a \$571.18 account credit due to the Water Department's investigation of data revealing a water loss from August 7th to September 4th.

Motion: A motion was made by Vice-Chair Harshbarger, seconded by Commissioner Mueller, to recommend to send request to the City Council for consideration of a water leak adjustment for 21319 Forest Waters Circle for the billing period of July 22, 2019-August 22, 2019, and credit the account in the amount of \$571.18. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously.

iii. Request for water leak adjustment for 9627 Kurre Way for the billing period of July 22, 2019 - August 22, 2019.

1. Review and make a recommendation regarding the request.

The Commission reviewed the water leak adjustment request for 9627 Kurre Way submitted by Sam Lock, who was in attendance and addressed questions from the Commission. Vice-Chair Harshbarger recused himself from further deliberations and any potential action due to being personally acquainted with the requestor. The requestor provided documentation of a leak and requested an adjustment of an average water usage of the last three months or the average water usage of the same month for the past three years. The Commission discussed the Water Manager's investigation revealing the laptop reading provided insufficient data to determine a leak.

Motion: A motion was made by Commissioner Mueller, seconded by Commissioner Bullard, to postpone any Water Commission recommendation until a process is in place to determine a possible water leak adjustment without sufficient data from the Water Department. The Commission voted three (3) for and none (0) opposed (Vice-Chair Harshbarger did not vote). The motion carried unanimously.

iv. Request for water leak adjustment for 20019 Hickory Bend for the billing period of July 22, 2019 -August 22, 2019.

1. Review and make a recommendation regarding the request.

Jacob Parsons, Water Manager, stated the requestor withdrew this request for a water leak adjustment.

v. Request for water leak adjustment for 9925 Trophy Oaks Drive for the billing period of July 22, 2019 - August 22, 2019 and August 22, 2019 - September 23, 2019.

1. Review and make a recommendation regarding the request.

The Commission reviewed the water leak adjustment request for 9925 Trophy Oaks Drive submitted by Mark and Cheryl Bither, who was in attendance and addressed questions from the Commission. Cheryl Bither, 9925 Trophy Oaks Drive, provided documentation showing a leak was caused by a faulty solar water heating device for the swimming pool; therefore, the Water Commission recommended the resident try to receive a refund from the solar company. Jacob Parsons, Water Manager, stated the laptop read was inconclusive and did not appear to show a leak, adding the resident has a history of higher water usage in the summer months.

Motion: A motion was made by Commissioner Bullard, seconded by Commissioner Haltaman, to recommend to the City Administrator approval of the request for water leak adjustment for 9925 Trophy Oaks Drive for the billing period of July 22, 2019-August 22, 2019 and August 22, 2019-September 23, 2019, and credit the account in the amount of \$10.00. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously.

vi. Request for water leak adjustment for 9331 Gardenia Bend Drive for the billing period of July 22, 2019 - August 22, 2019.

1. Review and make a recommendation regarding the request.

The Commission reviewed the water leak adjustment request for 9331 Gardenia Bend Drive submitted by Dallas Cloud, who was in attendance and addressed questions from the Commission. The Water Commission discussed the high water usage being related to an equipment malfunction of the irrigation control box; therefore, not an actual leak, but still constituting a water loss.

Motion: A motion was made by Vice-Chair Harshbarger, seconded by Commissioner Bullard, to recommend to send request to the City Council for consideration of a water leak adjustment for 9331 Gardenia Bend Drive for the billing period of July 22, 2019-August 22, 2019, as it does not fall into the category of a water leak adjustment as it related to an equipment malfunction. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously.

vii. Request for water leak adjustment for 21330 Forest Waters Circle for the billing period of July 22, 2019 - August 22, 2019.

1. Review and make a recommendation regarding the request.

The Commission reviewed the water leak adjustment request for 21330 Forest Waters Circle submitted by Karl Tibbetts, who was in attendance and addressed questions from the Commission. The Water Commission discussed the high water usage being related to a water softener malfunction; therefore, not an actual leak, but still constituting a water loss.

Motion: A motion was made by Vice-Chair Harshbarger, seconded by Commissioner Mueller, to recommend to the City Administrator approval of the request for a water leak adjustment for 21330 Forest Waters Circle for the billing period of July 22, 2019-August 22, 2019, and credit the account in the amount of \$48.25. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously.

viii. Water Commission activities and projects.

1. Update on Commissioner's activities and projects.

Commissioner Bullard discussed adding leak detection suggestions in the educational pamphlet.

2. Discuss and make possible recommendations on future meetings or direction regarding Water Commission activities and projects.

Chair Valdez stated the remaining Commissioner projects will be reassigned.

ix. Ordinance No. 210-022018 An Ordinance of the City Council of the City of Garden Ridge adopting board and commission policy and procedures; providing that this Ordinance shall be cumulative of all Ordinances; providing a severability clause; providing a savings clause; and providing an effective date.

1. Discuss and make recommendations related to application of Ordinance provisions to Commission members, if needed.

Chair Valdez stated the Commission did not have any matters to address at this time.

d) Future Agenda Items

i. Commissioners' input on agenda items.

Vice-Chair Harshbarger requested the water leak deliberation process and the standard of evidence be discussed at the next meeting. He stated a process for the annual water rate review should be discussed at a future meeting as well.

Chair Valdez requested the process for water leaks without sufficient data available be discussed at the next meeting.

Commissioner Bullard requested the water information pamphlet be finalized at the next meeting.

Mayor Thompson recommended a discussion and clarification of the roles of the Water Commission and the Water Manager in the leak adjustment process. He also recommended another discussion on the FLO by Moen device at a future meeting.

ii. Announce date, time, and location for next regular meeting (Tuesday, December 17, 2019, at 6:00 p.m. at City Hall – City Council Chambers).

Chair Valdez announced the next Water Commission Regular Meeting will be held on Tuesday, December 17, 2019, at 6:00 p.m. at City Hall in the City Council Chambers.

6. Citizen Comment Period: No one wished to speak.

7. Adjournment

Motion: A motion was made by Commissioner Bullard, seconded by Commissioner Haltaman, to adjourn. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously. There being no further business, the Tuesday, November 19, 2019, Water Commission Regular Meeting was adjourned at 8:13 p.m. by Chair Valdez.

Minutes prepared by Denise Bissell
ATTEST:

Jesse Valdez
Chair

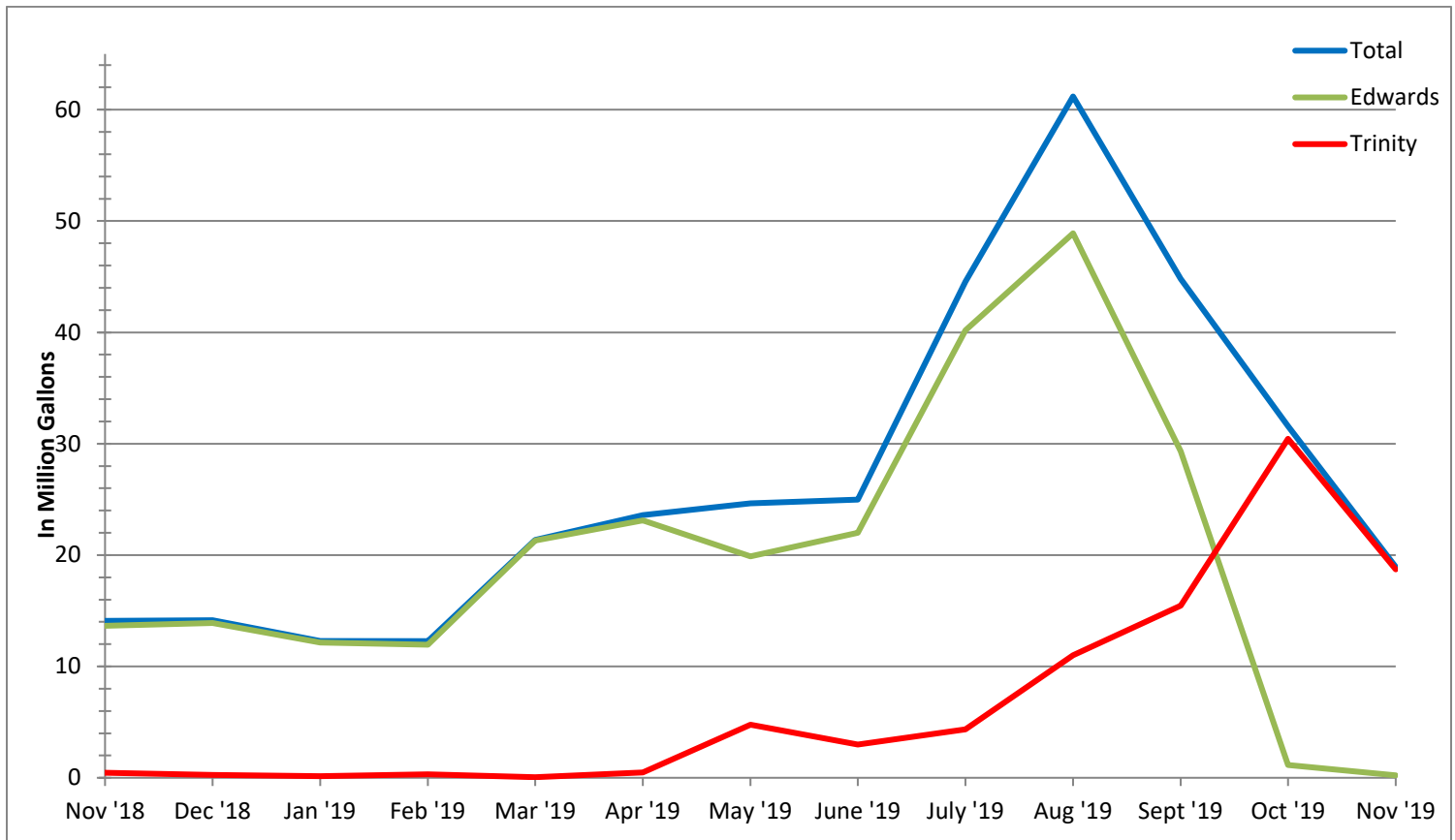
Kat Balbi
Assistant City Secretary



Water Department Report

As of November 30, 2019

City of Garden Ridge Well Usage

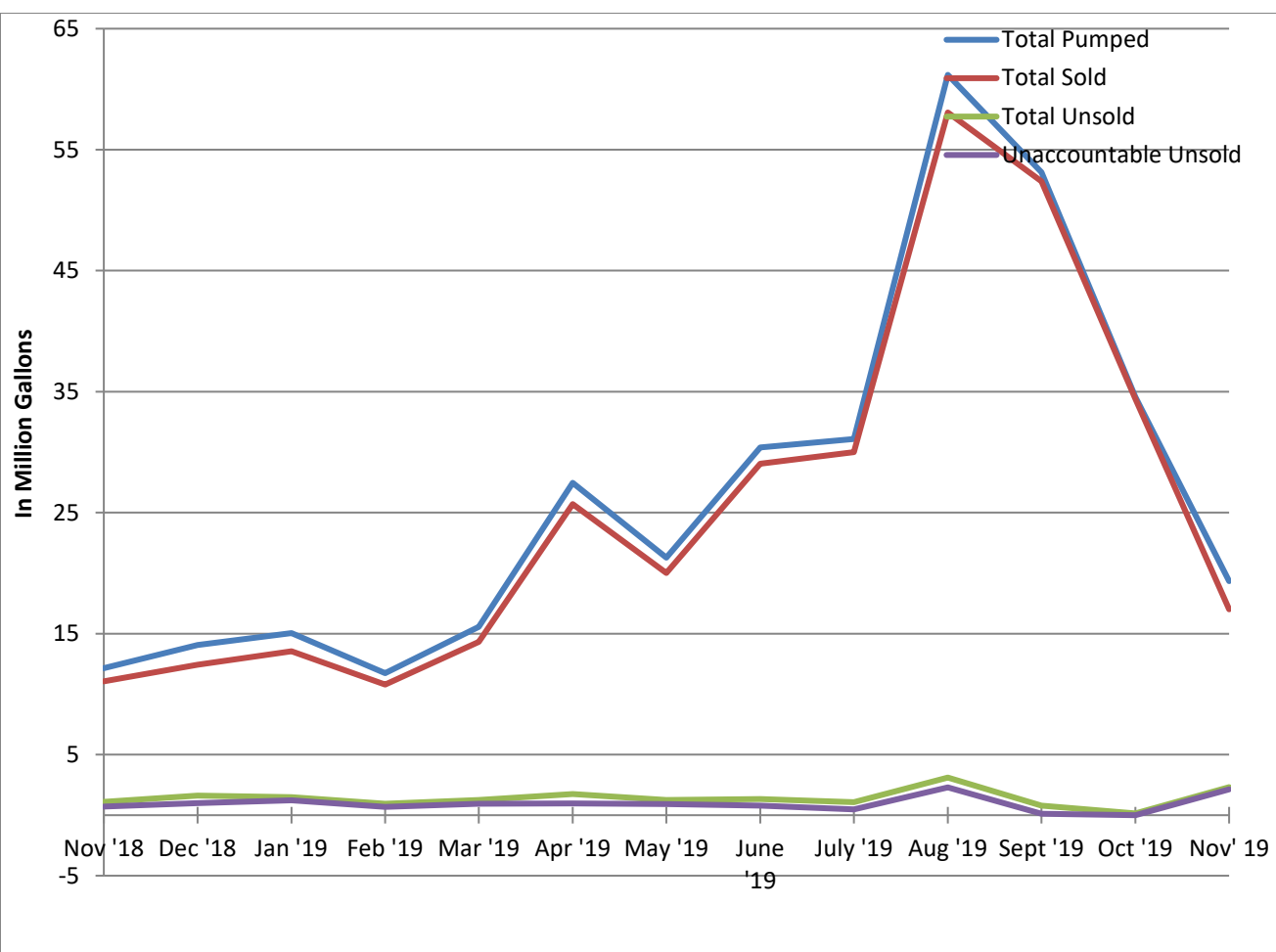


	Month:	Year:	Available:	Stage:
Edwards Well Usage AC/FT:	0.67	706.28	10.31	0
Trinity Well Usage AC/FT:	57.45	272.26	N/A	0%

Water Quality

Bacteriological:	6	0	6	0
Raw:	4	0	4	0
Chlorine Residual Test:	30	0	30	0

2018 – 2019 Pumping Report



	Total Pumped (Thousands)	Total Sold (Thousands)	Total Unsold (Thousands)	Unaccountable Unsold (Thousands)	Unaccountable Unsold %
Nov '18	12,153	11,057	1,096	703	5.8%
Dec '18	14,073	12,447	1,626	998	7.1%
Jan '19	15,035	13,556	1,479	1,228	8.2%
Feb '19	11,738	10,795	943	691	5.9%
Mar '19	15,572	14,324	1,248	937	6.0%
Apr '19	27,464	25,712	1,752	985	3.6%
May '19	21,278	20,016	1,262	899	4.2%
June '19	30,391	29,047	1,343	802	2.6%
July '19	31,078	29,996	1,082	475	1.5%
Aug '19	61,184	58,074	3,110	2,298	3.8%
Sept '19 *	53,145	52,395	786	125	0.2%
Oct '19 *	34,551	34,405	146	0	0.0%
Nov '19	19,344	17,022	2,322	2,149	11.1%

* September water loss is off due to inaccuracy of the Schoenthal well master meter.

Water Department Monthly Activities:

New Meter Installs	5	Work Orders	242
Meter Replacements	3	Locates	25
City Owned Leaks	1	Irrigations Permits Issued	0
Meters Read	1,684	Total Rebates	1
Meter Tests	2	Laptop Readings	33

Leak Adjustments

New Requests	6	Waiting for Information	9	Approved	3	Amount Approved	\$94.69	Denied	13	Sent to Water Commission	3
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Projects:

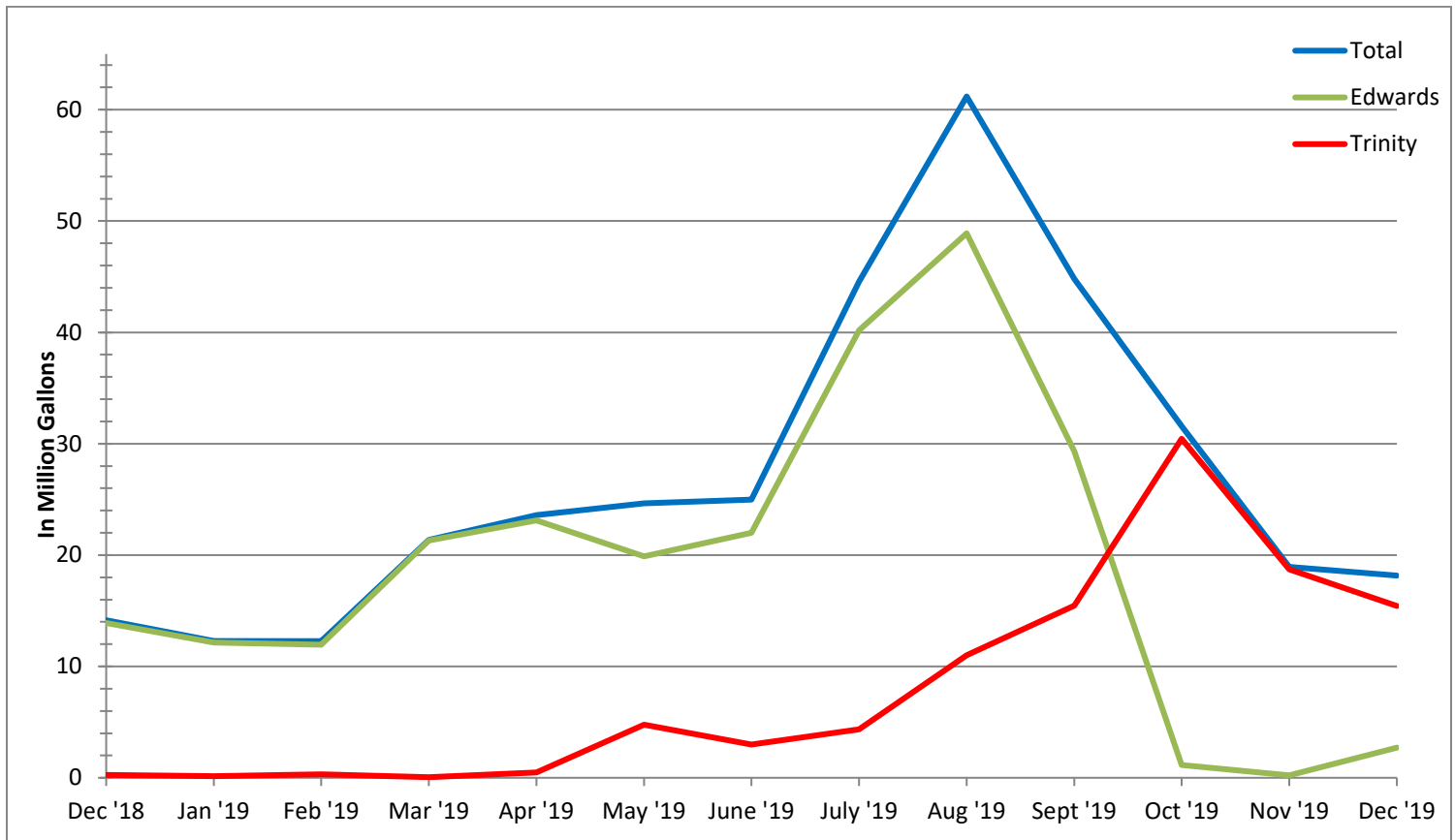
- Whispering Oaks Project is Ongoing
- Meter Testing and Laptop Readings
- Fire Hydrant Review



Water Department Report

As of December 31, 2019

City of Garden Ridge Well Usage

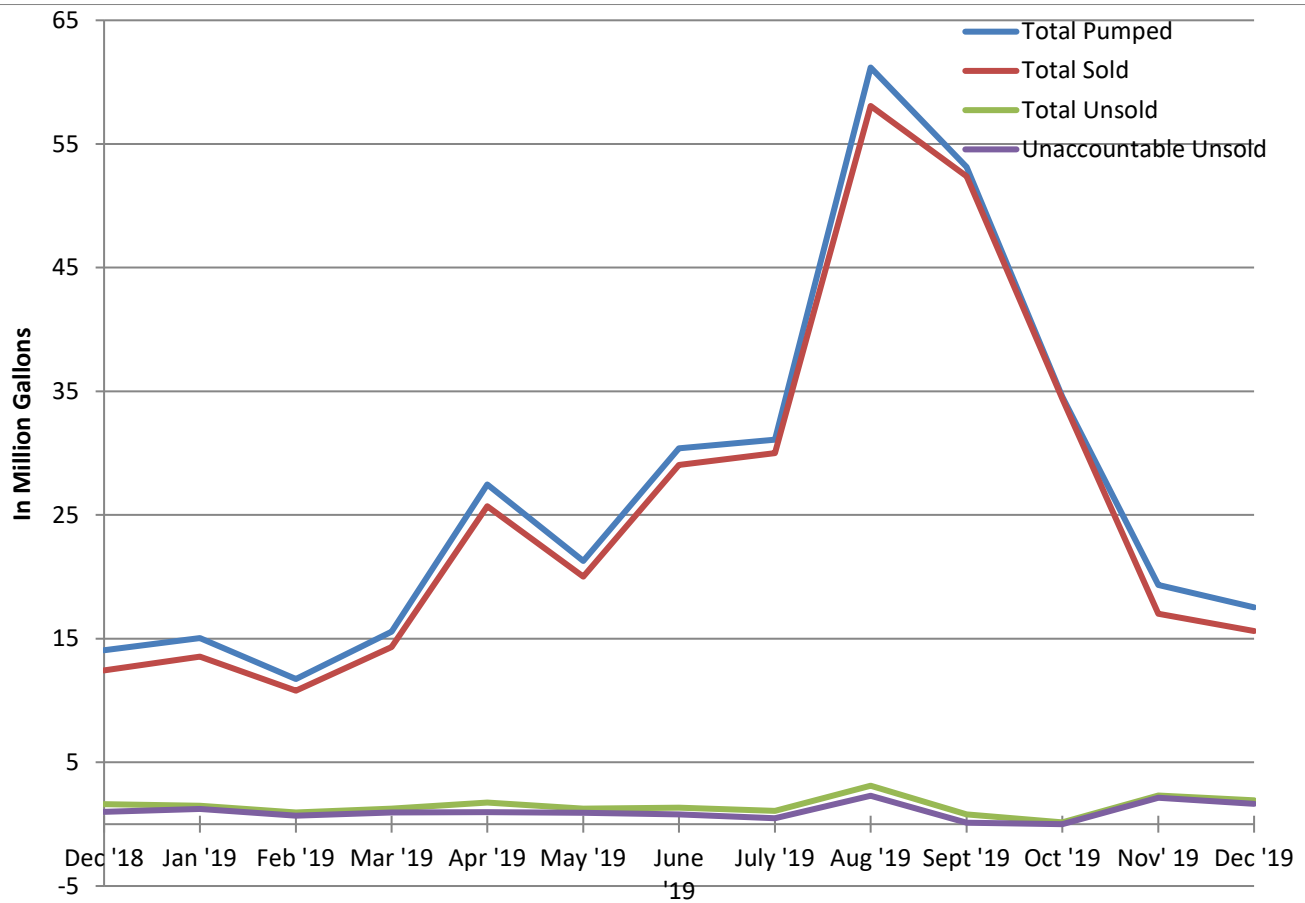


	Month:	Year:	Available:	Stage:
Edwards Well Usage AC/FT:	8.44	716.71	0	0
Trinity Well Usage AC/FT:	47.40	319.66	N/A	0%

Water Quality

	Due:	Missed:	Passed:	Failed:
Bacteriological:	6	0	6	0
Raw:	4	0	4	0
Chlorine Residual Test:	31	0	31	0

2018 – 2019 Pumping Report



Dec '18	14,073	12,447	1,626	998	7.1%
Jan '19	15,035	13,556	1,479	1,228	8.2%
Feb '19	11,738	10,795	943	691	5.9%
Mar '19	15,572	14,324	1,248	937	6.0%
Apr '19	27,464	25,712	1,752	985	3.6%
May '19	21,278	20,016	1,262	899	4.2%
June '19	30,391	29,047	1,343	802	2.6%
July '19	31,078	29,996	1,082	475	1.5%
Aug '19	61,184	58,074	3,110	2,298	3.8%
Sept '19 *	53,145	52,395	786	125	0.2%
Oct '19 *	34,551	34,405	146	0	0.0%
Nov '19	19,344	17,022	2,322	2,149	11.1%
Dec '19	17,527	15,610	1,917	1,657	9.5%

* September water loss is off due to inaccuracy of the Schoenthal well master meter.

Water Department Monthly Activities:

New Meter Installs	4	Work Orders	165
Meter Replacements	6	Locates	25
City Owned Leaks	1	Irrigations Permits Issued	0
Meters Read	1,674	Total Rebates	0
Meter Tests	0	Laptop Readings	14

Leak Adjustments

New Requests	5	Waiting for Customer	9	Approved	4	Amount Approved	562.66	Denied	2	Sent to Water Commission	4
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Projects:

- Whispering Oaks Project is Ongoing
- Tank Inspections and Rehab
- AMI/AMR System Prices
- Work Order Data Retention

WATER LEAK ADJUSTMENT PROCESS



Clarification of Roles



Water Leak Adjustment
Process



Standard of Evidence



Insufficient Data Available

CLARIFICATION OF ROLES

- **Water Manager** can only approve a credit if <\$250 or make recommendations to the Water Commission for >\$250 based on the evidence (facts, data, such as laptop readings).
- **Water Commission** has some discretion to interpret the information provided and to make recommendations accordingly.
- Remember that we are not giving away the water. We are charging our clients at the lowest water rate tier above the 5,000 gallons.

WATER LEAK ADJUSTMENT PROCESS

- Water Leak – failure or break
- Water Loss – due equipment malfunction
- What should we consider as a water leak or water loss?
 - Non-service line?
 - Toilets (supply line or floats)
 - Faucets (inside or outside)?
 - Etc.?
 - Irrigation system leaks?
 - Irrigation system excessive use?
 - Programming errors?
 - Controller malfunctions?
 - Water softener regeneration process
 - ???
 - Discussion?

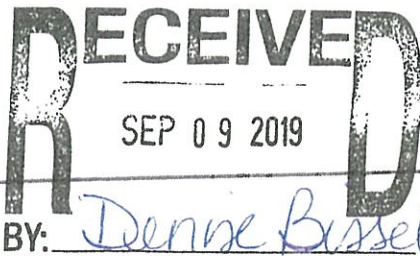
STANDARD OF EVIDENCE

- Meter Laptop Readings
 - Primary method to determine leak adjustment
 - ~30 days of data from point taken

INSUFFICIENT DATA AVAILABLE

- Unable to retrieve data from the water meter in time to show the leak prior to repair.

- Other considerations?
- Discussion?



City of Garden Ridge

"A way of life, not just a place to live"

2019-005W

APPENDIX "F"

79862523

WATER LEAK ADJUSTMENT REQUEST

To Be Completed By Customer

Name: Sam Lock

Phone: _____

Address: 9627 Kurre Way

Billing Period: 7.22.19 to
8.22.19

Bill Amount: 1,304.57

Please explain circumstances of the higher bill: BETWEEN 7.22.19 AND 7.29.19
I HAD A LEAK IN A SPRINKLER PIPE IN MY BACK-
YARD. ONCE I DISCOVERED THE LEAK, I
TURNED OFF THE VALVE NEAR THE STREET, PENDING
REPAIR. THE REPAIR WAS MADE ON 8.1.2019

Do you suspect criminal activity?

Circle:

☐

YES

☒

NO

If yes, please submit a copy of your Police Report.

What corrective measures/repairs have been made? Please provide documentation/receipts.

THE PIPE WAS REPAIRED. ADDITIONALLY, A NEW
PRESSURE REGULATOR WAS INSTALLED TO
PREVENT FUTURE RUPTURES.

What are you specifically requesting of the Water Department?

PLEASE Reduce
my WATER BILL USAGE in Gallons to
EITHER AN AVERAGE of the last three
months - OR - AN AVERAGE of the last three
Augusts.

Signature

Date

9/9/19

Please attach supporting documentation to this page.

9400 Municipal Parkway * Garden Ridge, Texas 78266-2600
Phone (210) 651-6632 * Fax (210) 651-9638 * www.ci.garden-ridge.tx.us



City of Garden Ridge

"A way of life, not just a place to live"

To Be Completed By Water Department

Bill Amount: \$823.67 Average Bill Amount: \$129.35

Date Received: 9-9-19 Received By: Denise Bissell

Historic Usage and Analysis: see attached

Customer History of Requests: 510-2011 Leak adjustment

Water Manager Review and Comments: We were not able to retrieve the data from meter in time to show the leak or the repair.

Additional information requested: Yes

Date Requested: 10-3-19

Additional Information submitted: No

Date Received: N/A

Amount Approved: _____

Disapproved: _____

Referred to Water Commission: X

Jacob Parsons Digitally signed by Jacob Parsons
Date: 2019.11.13 14:43:33 -06'00'

Water Manager or Designee Signature

10-30-19

Date

Water Manager

From: Sam Lock
Sent: Thursday, October 3, 2019 5:51 PM
To: Water Manager
Subject: Re: Garden Ridge Leak Adjustment Reply

Yes.

Sent from my iPhone

On Oct 3, 2019, at 4:47 PM, Water Manager <WaterManager@ci.garden-ridge.tx.us> wrote:

Sam,

I apologize for the confusion. We can only retrieve about 30 days of historical data from our meters and by the time we were able to retrieve the data from your meter it was outside of the timeframe of your leak. This doesn't allow me to show the leak or the repaired leak. Does this make sense?

Jacob

From: Sam Lock
Sent: Thursday, October 3, 2019 4:41 PM
To: Water Manager <WaterManager@ci.garden-ridge.tx.us>
Subject: Re: Garden Ridge Leak Adjustment Reply

Thank you, Jacob. To be clear, you told me on the phone that you were unable to obtain the data needed for the adjustment because the data did not exist when you tried to obtain the data. Is that correct?

Sam

On Oct 3, 2019, at 4:33 PM, Water Manager <WaterManager@ci.garden-ridge.tx.us> wrote:

Sam Lock,

After reviewing your water leak adjustment request we have found that we were unable to get the data from your meter in time to show the leak or the repair. I have attached your data that we do have for you to review. You are welcome to appeal to the water commission and state your case but I unfortunately am unable to grant a credit due to the lack of evidence. Please let me know what you decide.

Thank You,
Jacob Parsons

0120582

Customer's Order No. 5 Irrigation Date 8/1 20 19

Name Mr Lock

78266 9627 Kurre Way Garden Ridge
Address

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MOSE. RETD.	PAID OUT
QUAN.	DESCRIPTION				PRICE	AMOUNT
	1" main leak by MP Valve					
	1" tee 2=1" couplings					
	1" slip-fix					
	2 Ft 1" sch 40					
	Total 180 ⁰⁰					
	<u>paid</u>					

ALL claims and returned goods MUST be accompanied by this bill.

Rec'd by

Account Number: LOCK, SAM

9627 Kurre Way

		Service		# of		Demand				Fuel	Demand	
Bill Date	Tno	From	To	Days	Consumption	Consumption	Total Bill	Bill Amount	Tax	Adjustment	Amount	Tax
10/31/2017	729	09/22/2017	10/23/2017	31	10	0.0000	35.00	35.00	0.00	0.00	0.00	0.00
11/30/2017	727	10/23/2017	11/21/2017	29	23	0.0000	78.76	78.76	0.00	0.00	0.00	0.00
12/31/2017	725	11/21/2017	12/19/2017	28	23	0.0000	78.76	78.76	0.00	0.00	0.00	0.00
01/31/2018	723	12/19/2017	01/23/2018	35	16	0.0000	50.97	50.97	0.00	0.00	0.00	0.00
02/28/2018	721	01/23/2018	02/22/2018	30	12	0.0000	39.80	39.80	0.00	0.00	0.00	0.00
03/31/2018	719	02/22/2018	03/23/2018	29	11	0.0000	37.40	37.40	0.00	0.00	0.00	0.00
04/30/2018	717	03/23/2018	04/23/2018	31	14	0.0000	44.60	44.60	0.00	0.00	0.00	0.00
05/31/2018	715	04/23/2018	05/23/2018	30	27	0.0000	98.08	98.08	0.00	0.00	0.00	0.00
06/30/2018	713	05/23/2018	06/22/2018	30	60	0.0000	364.85	364.85	0.00	0.00	0.00	0.00
07/31/2018	711	06/22/2018	07/23/2018	31	55	0.0000	311.00	311.00	0.00	0.00	0.00	0.00
08/31/2018	709	07/23/2018	08/23/2018	31	54	0.0000	301.83	301.83	0.00	0.00	0.00	0.00
09/30/2018	707	08/23/2018	09/21/2018	29	43	0.0000	204.16	204.16	0.00	0.00	0.00	0.00
10/31/2018	705	09/21/2018	10/23/2018	32	18	0.0000	58.91	58.91	0.00	0.00	0.00	0.00
11/30/2018	703	10/23/2018	11/20/2018	28	9	0.0000	32.60	32.60	0.00	0.00	0.00	0.00
12/31/2018	701	11/20/2018	12/19/2018	29	10	0.0000	35.00	35.00	0.00	0.00	0.00	0.00
01/31/2019	699	12/19/2018	01/23/2019	35	13	0.0000	42.20	42.20	0.00	0.00	0.00	0.00
02/28/2019	697	01/23/2019	02/21/2019	29	10	0.0000	35.00	35.00	0.00	0.00	0.00	0.00
03/31/2019	695	02/21/2019	03/21/2019	28	9	0.0000	32.60	32.60	0.00	0.00	0.00	0.00
04/30/2019	693	03/21/2019	04/22/2019	32	11	0.0000	37.40	37.40	0.00	0.00	0.00	0.00
05/31/2019	691	04/22/2019	05/23/2019	31	11	0.0000	37.40	37.40	0.00	0.00	0.00	0.00
06/30/2019	689	05/23/2019	06/24/2019	32	25	0.0000	86.70	86.70	0.00	0.00	0.00	0.00
07/31/2019	687	06/24/2019	07/22/2019	28	26	0.0000	92.39	92.39	0.00	0.00	0.00	0.00
08/30/2019	683	07/22/2019	08/22/2019	31	92	0.0000	793.09	793.09	0.00	0.00	0.00	0.00
09/25/2019	682	08/22/2019	09/23/2019	32	39	0.0000	175.88	175.88	0.00	0.00	0.00	0.00
Avg 26					Avg 0.0000	Avg 129.35	Avg 129.35	Avg 0.00	Avg 0.00	Avg 0.00	Avg 0.00	Avg 0.00

2019-005W

Sam Lock
9627 Kurre Way
Garden Ridge, TX

October 8, 2019

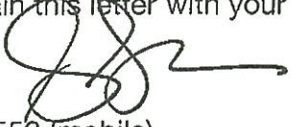
Dear Sir or Madam,

This water bill (dated 9-25-19) is being paid under protest. I previously submitted a request for a reduction under the leak reduction policy outlined on your website. I provided the documentation requested.

My claim was not adequately investigated and was subsequently denied. The water department advised me to make a claim with the Water Board, which I intend to do.

Please retain this letter with your records.

Thank you,
Sam Lock
210-355-2552 (mobile)



9627 Kurre Way Laptop Reading

Date	Time	Max Flow	Consumption		
8/27/2019	3:58	0	0	Total Use	29454
8/27/2019	4:58	5.04	19.77	Possible Irrigation	17197
8/27/2019	5:58	5.32	26.58		
8/27/2019	6:58	3.92	26.48		
8/27/2019	7:58	1.68	3.03		
8/27/2019	8:58	2.52	1.1		
8/27/2019	9:58	0	0		
8/27/2019	10:58	5.04	39.01		
8/27/2019	11:58	4.2	30.66		
8/27/2019	12:58	7.56	31.12		
8/27/2019	13:58	6.16	33.95		
8/27/2019	14:58	2.52	14.12		
8/27/2019	15:58	3.47	10.47		
8/27/2019	16:58	1.33	6.82		
8/27/2019	17:58	5.6	28.76		
8/27/2019	18:58	5.32	15.66		
8/27/2019	19:58	5.04	59.37		
8/27/2019	20:58	3.08	7.26		
8/27/2019	21:58	1.12	0.09		
8/27/2019	22:58	0	0		
8/27/2019	23:58	2.52	0.93		
8/28/2019	0:58	0	0		
8/28/2019	1:58	0	0		
8/28/2019	2:58	2.8	2.57		
8/28/2019	3:58	0	0		
8/28/2019	4:58	6.67	5.55		
8/28/2019	5:59	10.26	15.65		
8/28/2019	6:59	3.08	11.27		
8/28/2019	7:59	4.76	34.67		
8/28/2019	8:59	0	0		
8/28/2019	9:59	2.52	0.78		
8/28/2019	10:59	1.68	0.19		
8/28/2019	11:59	5.04	41.93		
8/28/2019	12:59	5.88	32.3		
8/28/2019	13:59	4.76	15.5		
8/28/2019	14:59	5.04	35.68		
8/28/2019	15:59	3.92	19.94		
8/28/2019	16:59	3.64	2.68		
8/28/2019	17:59	14.93	6.69		
8/28/2019	18:59	27.05	45.99		
8/28/2019	19:59	2.8	4.76		
8/28/2019	20:59	6.44	49.71		
8/28/2019	21:59	3.08	5.7		
8/28/2019	22:59	0	0		
8/28/2019	23:59	0	0		

9627 Kurre Way Laptop Reading

8/29/2019	0:59	0	0
8/29/2019	1:59	0	0
8/29/2019	2:59	2.52	2.63
8/29/2019	3:59	2.52	0.96
8/29/2019	4:59	3.64	13.23
8/29/2019	5:59	5.88	20.9
8/29/2019	6:59	2.8	19.13
8/29/2019	7:59	2.8	2.3
8/29/2019	8:59	2.8	2.3
8/29/2019	9:59	0	0
8/29/2019	10:59	2.52	0.92
8/29/2019	11:59	5.6	34.03
8/29/2019	12:59	5.6	7.14
8/29/2019	13:59	3.36	19.79
8/29/2019	14:59	2.52	0.94
8/29/2019	15:59	3.64	5.58
8/29/2019	16:59	0.84	0.51
8/29/2019	17:59	7	56.11
8/29/2019	18:59	2.8	2.75
8/29/2019	19:59	22.67	3.11
8/29/2019	20:59	38.61	32.99
8/29/2019	21:59	6.72	28.92
8/29/2019	22:59	2.52	2.66
8/29/2019	23:59	34.72	1201.15
8/30/2019	0:59	35	1251.73
8/30/2019	1:59	31.64	1021.77
8/30/2019	2:59	0	0
8/30/2019	3:59	2.52	1.01
8/30/2019	4:59	3.36	10.06
8/30/2019	5:59	5.88	18.76
8/30/2019	6:59	4.76	27.18
8/30/2019	7:59	0.28	0.1
8/30/2019	8:59	2.34	0
8/30/2019	9:59	0.48	1
8/30/2019	10:59	4.2	8.84
8/30/2019	11:59	4.76	45.67
8/30/2019	12:59	5.6	31.65
8/30/2019	13:59	5.04	47.17
8/30/2019	14:59	3.92	20.25
8/30/2019	15:59	3.92	15.62
8/30/2019	16:59	7	36.82
8/30/2019	17:59	5.88	26.42
8/30/2019	18:59	30.24	69.52
8/30/2019	19:59	31.92	1061.45
8/30/2019	20:59	31.08	561.06
8/30/2019	21:59	40.11	864.12
8/30/2019	23:00	52.22	821.77

9627 Kurre Way Laptop Reading

8/31/2019	0:00	28	440.63
8/31/2019	1:00	0	0
8/31/2019	2:00	0	0
8/31/2019	3:00	2.52	2.28
8/31/2019	4:00	0	0
8/31/2019	5:00	2.8	3.58
8/31/2019	6:00	2.8	3.02
8/31/2019	7:00	3.64	4.08
8/31/2019	8:00	5.04	8.56
8/31/2019	9:00	2.52	5.07
8/31/2019	10:00	6.16	48.21
8/31/2019	11:00	46.09	0.65
8/31/2019	12:00	84.9	32.85
8/31/2019	13:00	7.28	27.38
8/31/2019	14:00	5.04	11.91
8/31/2019	15:00	3.08	5.08
8/31/2019	16:00	2.52	3.64
8/31/2019	17:00	3.08	4.33
8/31/2019	18:00	5.88	7.05
8/31/2019	19:00	3.64	11.26
8/31/2019	20:00	1.12	2.3
8/31/2019	21:00	6.16	29.08
8/31/2019	22:00	6.44	56.51
8/31/2019	23:00	3.08	11.17
9/1/2019	0:00	0	2.28
9/1/2019	1:00	0	0
9/1/2019	2:00	0	0
9/1/2019	3:00	2.8	0.98
9/1/2019	4:00	0	0
9/1/2019	5:00	0	0
9/1/2019	6:00	2.52	5.05
9/1/2019	7:00	5.32	7.71
9/1/2019	8:00	3.36	18.19
9/1/2019	9:00	2.52	3.91
9/1/2019	10:00	8.96	56.1
9/1/2019	11:00	3.36	5.37
9/1/2019	12:00	0	0
9/1/2019	13:00	25.3	0.12
9/1/2019	14:00	48.07	10.3
9/1/2019	15:00	2.52	14.04
9/1/2019	16:00	2.52	3.52
9/1/2019	17:00	5.6	39.31
9/1/2019	18:00	3.36	3.9
9/1/2019	19:00	7	11.45
9/1/2019	20:00	1.96	2.68
9/1/2019	21:00	3.64	5.58
9/1/2019	22:00	5.32	25.83

9627 Kurre Way Laptop Reading

9/1/2019	23:00	3.08	5.23
9/2/2019	0:00	0	0
9/2/2019	1:00	0	0
9/2/2019	2:00	0	0.9
9/2/2019	3:00	0	0
9/2/2019	4:00	0	0
9/2/2019	5:00	0	0
9/2/2019	6:00	2.52	2.93
9/2/2019	7:00	2.8	7.79
9/2/2019	8:00	3.08	13.18
9/2/2019	9:00	0	0
9/2/2019	10:00	7.84	76.6
9/2/2019	11:00	4.48	22.17
9/2/2019	12:00	1.68	4.59
9/2/2019	13:00	3.08	5.99
9/2/2019	14:00	5.04	25.37
9/2/2019	15:00	2.3	0
9/2/2019	16:01	0.67	2.12
9/2/2019	17:01	3.92	12.46
9/2/2019	18:01	3.36	13.38
9/2/2019	19:01	30.24	101.78
9/2/2019	20:01	34.16	1138.87
9/2/2019	21:01	31.36	591.96
9/2/2019	22:01	28.56	848.63
9/2/2019	23:01	29.4	762.92
9/3/2019	0:01	28.28	433.23
9/3/2019	1:01	2.8	3.62
9/3/2019	2:01	0	0
9/3/2019	3:01	0	0
9/3/2019	4:01	15.26	2.3
9/3/2019	5:01	26.59	24.27
9/3/2019	6:01	3.92	26.36
9/3/2019	7:01	6.44	30.38
9/3/2019	8:01	1.12	3.79
9/3/2019	9:01	0	0
9/3/2019	10:01	0	0
9/3/2019	11:01	2.52	1.01
9/3/2019	12:01	5.04	51.13
9/3/2019	13:01	5.04	39.68
9/3/2019	14:01	6.72	41.71
9/3/2019	15:01	6.16	34.32
9/3/2019	16:01	5.88	16.62
9/3/2019	17:01	8.9	7.86
9/3/2019	18:01	10.79	23.3
9/3/2019	19:01	7	33.93
9/3/2019	20:01	6.72	36.5
9/3/2019	21:01	33.88	444.18

9627 Kurre Way Laptop Reading

9/3/2019 22:01	34.44	1471.53
9/3/2019 23:01	33.6	1056.11
9/4/2019 0:01	31.08	446.45
9/4/2019 1:01	2.52	0.93
9/4/2019 2:01	0	0
9/4/2019 3:01	0	0
9/4/2019 4:01	0.56	0.1
9/4/2019 5:01	3.64	6.55
9/4/2019 6:01	2.73	15.81
9/4/2019 7:01	3.5	10.99
9/4/2019 8:01	1.96	6.58
9/4/2019 9:01	0	0
9/4/2019 10:01	2.52	11.92
9/4/2019 11:01	5.32	20.29
9/4/2019 12:01	5.88	58.82
9/4/2019 13:01	5.32	34.09
9/4/2019 14:01	5.04	42.86
9/4/2019 15:01	3.92	24.63
9/4/2019 16:01	1.4	9.26
9/4/2019 17:01	2.52	12.59
9/4/2019 18:01	3.92	13.76
9/4/2019 19:01	9.67	13.83
9/4/2019 20:02	12.61	51.9
9/4/2019 21:02	6.72	72.25
9/4/2019 22:02	3.36	11.87
9/4/2019 23:02	0	6.88
9/5/2019 0:02	0	6.53
9/5/2019 1:02	0.56	5.31
9/5/2019 2:02	2.52	2.63
9/5/2019 3:02	0	2.24
9/5/2019 4:02	0	0.58
9/5/2019 5:02	4.48	7.76
9/5/2019 6:02	3.92	15
9/5/2019 7:02	4.48	31.57
9/5/2019 8:02	1.91	3.8
9/5/2019 9:02	1.3	0.52
9/5/2019 10:02	2.52	1.01
9/5/2019 11:02	0	0.23
9/5/2019 12:02	5.6	52.8
9/5/2019 13:02	5.32	23.26
9/5/2019 14:02	3.92	21.67
9/5/2019 15:02	3.92	21.27
9/5/2019 16:02	3.92	13.26
9/5/2019 17:02	3.08	3.2
9/5/2019 18:02	5.04	29.68
9/5/2019 19:02	3.64	3.09
9/5/2019 20:02	1.96	1.34

9627 Kurre Way Laptop Reading

9/5/2019	21:02	2.69	46.55
9/5/2019	22:02	5.37	30.81
9/5/2019	23:02	0	0
9/6/2019	0:02	34.44	1235.32
9/6/2019	1:02	33.6	1202.83
9/6/2019	2:02	31.36	960.02
9/6/2019	3:02	2.24	1.01
9/6/2019	4:02	0	0
9/6/2019	5:02	5.32	12.39
9/6/2019	6:02	3.64	12.69
9/6/2019	7:02	7	47.02
9/6/2019	8:02	0	0
9/6/2019	9:02	1.68	0.16
9/6/2019	10:02	9.37	2.32
9/6/2019	11:02	7.26	8.59
9/6/2019	12:02	11.48	115.14
9/6/2019	13:02	8.4	110.29
9/6/2019	14:02	3.92	20.36
9/6/2019	15:02	2.8	12.71
9/6/2019	16:02	5.6	18.54
9/6/2019	17:02	1.96	0.6
9/6/2019	18:02	5.32	42.8
9/6/2019	19:02	6.16	30.31
9/6/2019	20:02	5.32	34.4
9/6/2019	21:02	3.08	14.07
9/6/2019	22:02	6.16	68.3
9/6/2019	23:02	0	0
9/7/2019	0:02	0	3.4
9/7/2019	1:02	0	0
9/7/2019	2:02	0.28	0.09
9/7/2019	3:02	2.52	0.95
9/7/2019	4:02	0	0
9/7/2019	5:02	2.8	2.01
9/7/2019	6:02	5.04	35.52
9/7/2019	7:02	3.36	9.75
9/7/2019	8:02	4.48	32.18
9/7/2019	9:02	4.48	37.32
9/7/2019	10:02	3.36	3.89
9/7/2019	11:02	2.8	4.82
9/7/2019	12:02	6.41	1.94
9/7/2019	13:03	6.1	7.04
9/7/2019	14:03	6.72	33.15
9/7/2019	15:03	1.4	2.1
9/7/2019	16:03	2.8	4.77
9/7/2019	17:03	3.08	5.55
9/7/2019	18:03	0.56	0.17
9/7/2019	19:03	6.16	43.11

9627 Kurre Way Laptop Reading

9/7/2019	20:03	4.76	22.11
9/7/2019	21:03	6.16	47.34
9/7/2019	22:03	7	30.84
9/7/2019	23:03	0	0
9/8/2019	0:03	0	0
9/8/2019	1:03	1.26	0
9/8/2019	2:03	0	0
9/8/2019	3:03	2.52	1.39
9/8/2019	4:03	0	0
9/8/2019	5:03	0	0
9/8/2019	6:03	2.52	3.1
9/8/2019	7:03	4.2	15.4
9/8/2019	8:03	3.64	11.34
9/8/2019	9:03	3.08	2.71
9/8/2019	10:03	3.36	13.85
9/8/2019	11:03	2.24	1.61
9/8/2019	12:03	3.64	3.04
9/8/2019	13:03	0	0
9/8/2019	14:03	117.68	0.17
9/8/2019	15:03	228.35	34.66
9/8/2019	16:03	7	70.46
9/8/2019	17:03	6.72	38.9
9/8/2019	18:03	4.76	36.36
9/8/2019	19:03	5.6	15.71
9/8/2019	20:03	5.32	54.32
9/8/2019	21:03	5.88	33.13
9/8/2019	22:03	3.08	5.82
9/8/2019	23:03	0	0
9/9/2019	0:03	2.52	0.99
9/9/2019	1:03	0	0
9/9/2019	2:03	0	0
9/9/2019	3:03	2.17	0
9/9/2019	4:03	0.69	1.53
9/9/2019	5:03	3.64	8.07
9/9/2019	6:03	5.88	23.15
9/9/2019	7:03	4.76	34.46
9/9/2019	8:03	0	0
9/9/2019	9:03	2.52	0.94
9/9/2019	10:03	0	0
9/9/2019	11:03	0.56	0.13
9/9/2019	12:03	5.6	58.89
9/9/2019	13:03	3.92	24.24
9/9/2019	14:03	5.32	38.25
9/9/2019	15:03	5.6	35.4
9/9/2019	16:03	0.3	22.67
9/9/2019	17:04	0.31	0.12
9/9/2019	18:04	0.28	0.11

9627 Kurre Way Laptop Reading

9/9/2019	19:04	2.52	2.02
9/9/2019	20:04	7	87.8
9/9/2019	21:04	6.72	36.44
9/9/2019	22:04	0	0
9/9/2019	23:04	1.68	0.33
9/10/2019	0:04	2.52	0.95
9/10/2019	1:04	0	0
9/10/2019	2:04	0	0
9/10/2019	3:04	2.52	0.98
9/10/2019	4:04	0	0
9/10/2019	5:04	5.04	8.72
9/10/2019	6:04	6.71	13.94
9/10/2019	7:04	3.36	24.95
9/10/2019	8:04	3.08	11.97
9/10/2019	9:04	0	0
9/10/2019	10:04	2.52	0.98
9/10/2019	11:04	1.68	0.3
9/10/2019	12:04	5.32	42.97
9/10/2019	13:04	6.44	65.24
9/10/2019	14:04	6.16	34.95
9/10/2019	15:04	3.92	17.08
9/10/2019	16:04	3.36	4.39
9/10/2019	17:04	4.48	14.69
9/10/2019	18:04	2.69	39.75
9/10/2019	19:04	2.02	3.18
9/10/2019	20:04	3.36	5.3
9/10/2019	21:04	3.36	11.95
9/10/2019	22:04	7.28	56.27
9/10/2019	23:04	3.08	2.62
9/11/2019	0:04	0	0
9/11/2019	1:04	2.52	1.01
9/11/2019	2:04	0	0
9/11/2019	3:04	0	0
9/11/2019	4:04	0	0
9/11/2019	5:04	3.92	10.09
9/11/2019	6:04	6.16	41.7
9/11/2019	7:04	1.26	28.64
9/11/2019	8:04	0	0
9/11/2019	9:04	2.52	0.96
9/11/2019	10:04	0	0
9/11/2019	11:04	5.32	7.28
9/11/2019	12:04	5.04	30.68
9/11/2019	13:04	5.6	44.81
9/11/2019	14:04	7.56	35.85
9/11/2019	15:04	3.64	9.19
9/11/2019	16:04	1.68	4.26
9/11/2019	17:04	0	0

9627 Kurre Way Laptop Reading

9/11/2019 18:04	3.08	4.96
9/11/2019 19:04	7.56	39.03
9/11/2019 20:04	4.95	21.38
9/11/2019 21:04	4.02	14.61
9/11/2019 22:04	5.88	34.15
9/11/2019 23:04	0	0
9/12/2019 0:04	2.52	0.97
9/12/2019 1:04	0	0
9/12/2019 2:04	0	0
9/12/2019 3:04	2.52	1
9/12/2019 4:04	0	0
9/12/2019 5:04	5.32	11.66
9/12/2019 6:04	5.32	25.44
9/12/2019 7:04	2.8	10.47
9/12/2019 8:04	0	0
9/12/2019 9:04	1	0
9/12/2019 10:05	0.31	0.82
9/12/2019 11:05	1.68	4.5
9/12/2019 12:05	5.88	31.58
9/12/2019 13:05	5.04	35.12
9/12/2019 14:05	7.56	35.34
9/12/2019 15:05	3.08	6.23
9/12/2019 16:05	3.64	10.1
9/12/2019 17:05	3.36	5.58
9/12/2019 18:05	6.72	30.26
9/12/2019 19:05	3.08	2.81
9/12/2019 20:05	5.32	18.41
9/12/2019 21:05	7.56	31.55
9/12/2019 22:05	1.26	38.76
9/12/2019 23:05	0	0
9/13/2019 0:05	2.52	1.01
9/13/2019 1:05	0	0
9/13/2019 2:05	0	0
9/13/2019 3:05	2.52	1.11
9/13/2019 4:05	0	0
9/13/2019 5:05	5.6	11.69
9/13/2019 6:05	4.2	17.43
9/13/2019 7:05	2.8	7.67
9/13/2019 8:05	2.52	2.66
9/13/2019 9:05	0.56	0.08
9/13/2019 10:05	0.84	0.17
9/13/2019 11:05	29.71	2.21
9/13/2019 12:05	52.69	46.21
9/13/2019 13:05	6.72	27.45
9/13/2019 14:05	6.44	27.03
9/13/2019 15:05	3.92	9.56
9/13/2019 16:05	7.84	34.74

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9/13/2019	17:05	5.04	23.68
9/13/2019	18:05	3.36	8.88
9/13/2019	19:05	0	0
9/13/2019	20:05	0	0
9/13/2019	21:05	2.52	1.05
9/13/2019	22:05	5.88	61.8
9/13/2019	23:05	5.32	24.71
9/14/2019	0:05	0	3.38
9/14/2019	1:05	0	0
9/14/2019	2:05	0	0
9/14/2019	3:05	2.52	2.72
9/14/2019	4:05	0	0
9/14/2019	5:05	0	0
9/14/2019	6:05	7	31.21
9/14/2019	7:05	3.08	7.05
9/14/2019	8:05	2.8	3.22
9/14/2019	9:05	3.64	3.03
9/14/2019	10:05	5.32	32.91
9/14/2019	11:05	3.08	5.37
9/14/2019	12:05	5.6	35.04
9/14/2019	13:05	7.08	2.95
9/14/2019	14:05	11.64	4.11
9/14/2019	15:05	2.52	0.89
9/14/2019	16:05	5.04	4.97
9/14/2019	17:05	0	2.71
9/14/2019	18:05	3.36	12.46
9/14/2019	19:05	0	6.93
9/14/2019	20:05	3.36	15.63
9/14/2019	21:05	7	45.95
9/14/2019	22:05	5.04	31.57
9/14/2019	23:05	5.88	32.56
9/15/2019	0:05	0.84	5.8
9/15/2019	1:05	2.52	5.59
9/15/2019	2:05	3.39	4.05
9/15/2019	3:06	4.26	1.74
9/15/2019	4:06	2.52	1.03
9/15/2019	5:06	0	0.12
9/15/2019	6:06	3.36	6.4
9/15/2019	7:06	4.48	17.35
9/15/2019	8:06	7	37.69
9/15/2019	9:06	5.88	10.52
9/15/2019	10:06	4.2	28.34
9/15/2019	11:06	4.48	43.41
9/15/2019	12:06	3.36	9.03
9/15/2019	13:06	1.96	3.9
9/15/2019	14:06	4.48	32.84
9/15/2019	15:06	9.62	0.75

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9/15/2019	16:06	15.32	6.84
9/15/2019	17:06	3.92	7.66
9/15/2019	18:06	3.92	18.55
9/15/2019	19:06	5.88	36.43
9/15/2019	20:06	7.84	70.2
9/15/2019	21:06	5.88	25.96
9/15/2019	22:06	1.12	0.36
9/15/2019	23:06	0	0
9/16/2019	0:06	2.8	3.7
9/16/2019	1:06	0	0
9/16/2019	2:06	0	0
9/16/2019	3:06	2.52	1.04
9/16/2019	4:06	2.89	0
9/16/2019	5:06	1.85	6.91
9/16/2019	6:06	3.92	14.66
9/16/2019	7:06	3.08	17.55
9/16/2019	8:06	0	0
9/16/2019	9:06	2.52	0.89
9/16/2019	10:06	0	0
9/16/2019	11:06	4.48	2.66
9/16/2019	12:06	3.92	53.31
9/16/2019	13:06	5.6	36.3
9/16/2019	14:06	9.24	87.25
9/16/2019	15:06	5.88	29.92
9/16/2019	16:06	5.32	24.1
9/16/2019	17:06	5.94	3.26
9/16/2019	18:06	10.47	3.59
9/16/2019	19:06	1.4	0.48
9/16/2019	20:06	7.28	46.15
9/16/2019	21:06	7	51.44
9/16/2019	22:06	3.08	2.71
9/16/2019	23:06	0	0
9/17/2019	0:06	2.52	0.94
9/17/2019	1:06	0.56	0.16
9/17/2019	2:06	0	0
9/17/2019	3:06	0	0
9/17/2019	4:06	2.52	0.96
9/17/2019	5:06	4.76	11.66
9/17/2019	6:06	1.07	23.47
9/17/2019	7:07	2.14	9.97
9/17/2019	8:07	0	0
9/17/2019	9:07	2.52	0.9
9/17/2019	10:07	0	0
9/17/2019	11:07	3.64	4.76
9/17/2019	12:07	5.32	52.33
9/17/2019	13:07	5.04	40.05
9/17/2019	14:07	5.6	12.64

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9/17/2019	15:07	5.32	19.8
9/17/2019	16:07	5.6	32.11
9/17/2019	17:07	2.8	5.11
9/17/2019	18:07	0	0
9/17/2019	19:07	5.24	17.83
9/17/2019	20:07	0.12	0.65
9/17/2019	21:07	10.36	70.73
9/17/2019	22:07	5.04	39.92
9/17/2019	23:07	0	0
9/18/2019	0:07	0	0
9/18/2019	1:07	0	0
9/18/2019	2:07	0	0
9/18/2019	3:07	2.52	1.39
9/18/2019	4:07	0	0.01
9/18/2019	5:07	2.52	2.81
9/18/2019	6:07	5.88	20.9
9/18/2019	7:07	3.08	13.83
9/18/2019	8:07	0.1	23.41
9/18/2019	9:07	0.2	1
9/18/2019	10:07	0	0
9/18/2019	11:07	1.4	0.37
9/18/2019	12:07	5.04	24.35
9/18/2019	13:07	5.88	25.9
9/18/2019	14:07	5.6	43.2
9/18/2019	15:07	2.52	9.85
9/18/2019	16:07	2.52	4.92
9/18/2019	17:07	3.64	4.12
9/18/2019	18:07	5.88	41.87
9/18/2019	19:07	3.64	20.13
9/18/2019	20:07	4.2	18.24
9/18/2019	21:07	2.53	35.39
9/18/2019	22:07	5.06	33.67
9/18/2019	23:07	0	0
9/19/2019	0:07	2.52	0.99
9/19/2019	1:07	0	0
9/19/2019	2:07	0	0
9/19/2019	3:07	2.52	1.41
9/19/2019	4:07	0	0
9/19/2019	5:07	3.64	8.73
9/19/2019	6:07	3.92	13.03
9/19/2019	7:07	3.64	11.84
9/19/2019	8:07	4.2	30.91
9/19/2019	9:07	3.92	4.7
9/19/2019	10:07	6.26	0
9/19/2019	11:07	6.92	19.77
9/19/2019	12:07	5.6	16.01
9/19/2019	13:07	5.6	33.12

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9/19/2019	14:07	5.88	27.69
9/19/2019	15:07	3.92	29.31
9/19/2019	16:07	3.64	8.5
9/19/2019	17:07	0.84	0.16
9/19/2019	18:07	7	33.52
9/19/2019	19:07	1.4	1.01
9/19/2019	20:07	3.08	5.33
9/19/2019	21:07	5.6	36.56
9/19/2019	22:07	5.32	30.59
9/19/2019	23:07	0	0
9/20/2019	0:08	0	0.93
9/20/2019	1:08	0	0
9/20/2019	2:08	2.52	0.9
9/20/2019	3:08	0	0
9/20/2019	4:08	2.52	0.95
9/20/2019	5:08	3.64	18.28
9/20/2019	6:08	4.48	24.5
9/20/2019	7:08	3.08	5.76
9/20/2019	8:08	0	0
9/20/2019	9:08	2.52	0.92
9/20/2019	10:08	2.8	2.73
9/20/2019	11:08	1.96	25.67
9/20/2019	12:08	12.22	6.69
9/20/2019	13:08	19.12	35.14
9/20/2019	14:08	5.32	26.85
9/20/2019	15:08	6.44	89.6
9/20/2019	16:08	6.44	32.39
9/20/2019	17:08	3.92	18.61
9/20/2019	18:08	3.36	8.93
9/20/2019	19:08	2.8	9.08
9/20/2019	20:08	0.56	0.11
9/20/2019	21:08	3.08	5.56
9/20/2019	22:08	1.12	0.56
9/20/2019	23:08	2.52	1.19
9/21/2019	0:08	3.92	31.83
9/21/2019	1:08	2.6	5.56
9/21/2019	2:08	2.67	0.18
9/21/2019	3:08	2.52	0.17
9/21/2019	4:08	2.24	0.74
9/21/2019	5:08	0	0
9/21/2019	6:08	2.52	1.72
9/21/2019	7:08	0.28	11
9/21/2019	8:08	4.2	62.13
9/21/2019	9:08	4.76	62.84
9/21/2019	10:08	3.92	48.84
9/21/2019	11:08	7.56	62.31
9/21/2019	12:08	2.8	28.42

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9/21/2019	13:08	3.64	29.45
9/21/2019	14:08	2.26	17.72
9/21/2019	15:08	1.99	7.36
9/21/2019	16:08	2.52	9.34
9/21/2019	17:08	3.36	16.15
9/21/2019	18:08	2.52	2.7
9/21/2019	19:08	5.32	35.87
9/21/2019	20:08	4.48	7.72
9/21/2019	21:08	5.32	43.98
9/21/2019	22:08	7	34.16
9/21/2019	23:08	0	0
9/22/2019	0:08	0	0
9/22/2019	1:08	0	0
9/22/2019	2:08	2.52	1.33
9/22/2019	3:08	1.12	0
9/22/2019	4:08	0	0
9/22/2019	5:08	2.24	1.3
9/22/2019	6:08	1.12	0.45
9/22/2019	7:08	3.08	5.42
9/22/2019	8:08	3.36	6.09
9/22/2019	9:08	1.96	2.06
9/22/2019	10:08	5.32	37.58
9/22/2019	11:08	6.72	58.45
9/22/2019	12:08	3.36	8.42
9/22/2019	13:08	2.8	3.43
9/22/2019	14:08	0.56	0.21
9/22/2019	15:08	3.36	4.21
9/22/2019	16:08	5.68	0
9/22/2019	17:09	3.24	27.58
9/22/2019	18:09	8.12	69.1
9/22/2019	19:09	5.6	17.93
9/22/2019	20:09	2.52	1.67
9/22/2019	21:09	5.32	33.06
9/22/2019	22:09	3.08	5.56
9/22/2019	23:09	0	0
9/23/2019	0:09	0	0
9/23/2019	1:09	2.52	1.33
9/23/2019	2:09	0.28	0.1
9/23/2019	3:09	0	0
9/23/2019	4:09	0	0
9/23/2019	5:09	6.9	5.77
9/23/2019	6:09	9.31	12.79
9/23/2019	7:09	4.48	7
9/23/2019	8:09	4.2	14.87
9/23/2019	9:09	0	0
9/23/2019	10:09	0	0
9/23/2019	11:09	3.64	9.1

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9/23/2019	12:09	5.32	57.94
9/23/2019	13:09	5.32	35.3
9/23/2019	14:09	4.2	41.39
9/23/2019	15:09	3.64	23.41
9/23/2019	16:09	7	42.98
9/23/2019	17:09	3.08	2.76
9/23/2019	18:09	2.4	5.02
9/23/2019	19:09	1.44	2.59
9/23/2019	20:09	3.36	26.04
9/23/2019	21:09	7	53.95
9/23/2019	22:09	3.08	2.6
9/23/2019	23:09	3.64	14.12
9/24/2019	0:09	2.52	2.47
9/24/2019	1:09	2.52	3.61
9/24/2019	2:09	2.52	2.28
9/24/2019	3:09	2.52	3.35
9/24/2019	4:09	2.52	3.13
9/24/2019	5:09	5.88	12.6
9/24/2019	6:09	6.16	16.91
9/24/2019	7:09	1.26	7.52
9/24/2019	8:09	0	0
9/24/2019	9:09	2.52	2.27
9/24/2019	10:09	1.96	16.25
9/24/2019	11:09	2.52	21.65
9/24/2019	12:09	5.88	32.62
9/24/2019	13:09	5.6	36.71
9/24/2019	14:09	5.6	36.21
9/24/2019	15:09	5.32	15.94
9/24/2019	16:09	3.36	8.98
9/24/2019	17:09	3.08	5.69
9/24/2019	18:09	0	0
9/24/2019	19:09	6.44	26.95
9/24/2019	20:09	11.53	33.89
9/24/2019	21:10	15.49	49.19
9/24/2019	22:10	7.56	24
9/24/2019	23:10	0	0
9/25/2019	0:10	1.12	0.11
9/25/2019	1:10	0	0
9/25/2019	2:10	2.52	1.53
9/25/2019	3:10	0	0
9/25/2019	4:10	0	0
9/25/2019	5:10	5.6	24.22
9/25/2019	6:10	3.08	7.81
9/25/2019	7:10	4.2	27.48
9/25/2019	8:10	2.8	1.37
9/25/2019	9:10	2.76	0
9/25/2019	10:10	2.99	2.34

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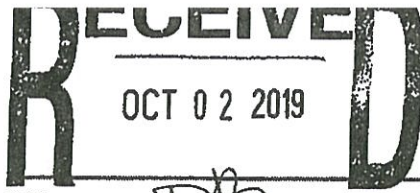
9/25/2019	11:10	2.52	1.97
9/25/2019	12:10	5.32	26.66
9/25/2019	13:10	9.52	61.44
9/25/2019	14:10	5.04	22.49
9/25/2019	15:10	4.48	24.83
9/25/2019	16:10	7	33.43
9/25/2019	17:10	2.52	2.28
9/25/2019	18:10	7.28	69.79
9/25/2019	19:10	5.6	37.45
9/25/2019	20:10	1.68	3.38
9/25/2019	21:10	6.44	54.47
9/25/2019	22:10	0	3.63
9/25/2019	23:10	0	0
9/26/2019	0:10	0	0
9/26/2019	1:10	2.52	1.5
9/26/2019	2:10	0	0
9/26/2019	3:10	0	0
9/26/2019	4:10	0	0
9/26/2019	5:10	3.64	6.99
9/26/2019	6:10	5.88	28.4
9/26/2019	7:10	3.08	10.59
9/26/2019	8:10	2.52	0.82
9/26/2019	9:10	0	0
9/26/2019	10:10	2.52	0.91
9/26/2019	11:10	26.14	0.89
9/26/2019	12:10	46.95	24.87
9/26/2019	13:10	5.32	42.92
9/26/2019	14:10	3.92	19.54
9/26/2019	15:10	5.6	27.54
9/26/2019	16:10	7	87.68
9/26/2019	17:10	2.8	2.76
9/26/2019	18:10	3.08	3.59
9/26/2019	19:10	1.68	0.85
9/26/2019	20:10	5.04	21.87
9/26/2019	21:10	1.12	0.34
9/26/2019	22:10	2.52	0.96
9/26/2019	23:10	6.72	60.39
9/27/2019	0:10	0.88	1.19
9/27/2019	1:10	1.75	0.93
9/27/2019	2:10	0	0
9/27/2019	3:10	0	0
9/27/2019	4:10	2.52	0.96
9/27/2019	5:10	0	0
9/27/2019	6:10	0.84	0.28
9/27/2019	7:10	3.36	12.74
9/27/2019	8:10	3.92	30.27
9/27/2019	9:10	3.08	6.25

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9/27/2019	10:10	0	0
9/27/2019	11:10	3.92	12.64
9/27/2019	12:10	5.04	36.15
9/27/2019	13:10	9.68	58
9/27/2019	14:11	16.27	30.85
9/27/2019	15:11	3.08	5.84
9/27/2019	16:11	2.52	1.56
9/27/2019	17:11	10.36	53.04
9/27/2019	18:11	0	0
9/27/2019	19:11	0	0
9/27/2019	20:11	0	0
9/27/2019	21:11	2.52	1.4
9/27/2019	22:11	7.84	55.19
9/27/2019	23:11	3.36	4.03
9/28/2019	0:11	6.72	32.17
9/28/2019	1:11	1.4	0.12
9/28/2019	2:11	0	0.97
9/28/2019	3:11	0	0
9/28/2019	4:11	0	0
9/28/2019	5:11	2.52	1.35
9/28/2019	6:11	0	0
9/28/2019	7:11	0	0
9/28/2019	8:11	3.64	8.81
9/28/2019	9:11	3.08	5.77
9/28/2019	10:11	4.48	30.32
9/28/2019	11:11	2.52	3.41
9/28/2019	12:11	3.08	4.18
9/28/2019	13:11	3.08	2.28
9/28/2019	14:11	2.52	0.92
9/28/2019	15:11	3.67	3.28
9/28/2019	16:11	1.18	1.97
9/28/2019	17:11	6.16	36.41
9/28/2019	18:11	1.4	0.83
9/28/2019	19:11	2.52	1.19
9/28/2019	20:11	3.08	3.18
9/28/2019	21:11	2.52	1.97
9/28/2019	22:11	6.16	53.44
9/28/2019	23:11	3.36	5.78
9/29/2019	0:11	2.52	0.95
9/29/2019	1:11	0	0
9/29/2019	2:11	0.84	0.16
9/29/2019	3:11	2.52	0.95
9/29/2019	4:11	0	0
9/29/2019	5:11	0	0.92
9/29/2019	6:11	0	0
9/29/2019	7:11	3.36	6.8
9/29/2019	8:11	3.08	4.58

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9/29/2019	9:11	8.12	65.76
9/29/2019	10:11	1.96	2.09
9/29/2019	11:11	2.8	3.27
9/29/2019	12:11	4.2	11.33
9/29/2019	13:11	4.48	43.02
9/29/2019	14:11	1.12	4.64
9/29/2019	15:11	3.08	7.89
9/29/2019	16:11	3.36	8.19
9/29/2019	17:11	3.05	28.19
9/29/2019	18:12	0.78	2.9
9/29/2019	19:12	5.32	21.56
9/29/2019	20:12	6.16	81.13
9/29/2019	21:12	6.44	24.26
9/29/2019	22:12	3.08	5.59
9/29/2019	23:12	2.52	1.02
9/30/2019	0:12	0	0
9/30/2019	1:12	2.52	1.03
9/30/2019	2:12	0	0
9/30/2019	3:12	0	0
9/30/2019	4:12	2.52	1.41
9/30/2019	5:12	6.44	28.07
9/30/2019	6:12	7.4	23.07
9/30/2019	7:12	12.28	4.19
9/30/2019	8:12	2.52	0.86
9/30/2019	9:12	2.52	0.93
9/30/2019	10:12	0	0
9/30/2019	11:12	2.52	0.91
9/30/2019	12:12	2.52	9.25



City of Garden Ridge

"A way of life, not just a place to live"

2019-29W

APPENDIX "F"

WATER LEAK ADJUSTMENT REQUEST

To Be Completed By Customer

Name: NGOC - TUYEN ONG

Phone: _____

Address: 20525 FM 3009

Billing Period: _____

Bill Amount: \$4051.82

Please explain circumstances of the higher bill: On 09/20/2019, I noticed low water pressure. I found broken water pipe at the backflow valve. This water leak happened at the area that is very isolated and far away from my house. That is why I did not see it right away.

Do you suspect criminal activity?

Circle:

☐

YES

☒

NO

If yes, please submit a copy of your Police Report.

What corrective measures/repairs have been made? Please provide documentation/receipts.

I already had the broken pipe repaired.

What are you specifically requesting of the Water Department? Please adjust my water bill. I normally only use around 9000 Gal of water per month. This leak happened in a very isolated area far away from my house. That is why I did not see it right away.

Murruenthus

Signature

09/26/2019

Date

Please attach supporting documentation to this page.

9400 Municipal Parkway * Garden Ridge, Texas 78266-2600
Phone (210) 651-6632 * Fax (210) 651-9638 * www.ci.garden-ridge.tx.us



City of Garden Ridge

"A way of life, not just a place to live"

To Be Completed By Water Department

Bill Amount: \$4051.82 Average Bill Amount: \$194.20

Date Received: 10-2-19 Received By: Denise Bissell

Historic Usage and Analysis: See attached

Customer History of Requests: no previous leak adjustment requests

Water Manager Review and Comments: We found a 214,000 gallon leak that would result in a \$3,452.38 Since this is a credit that the water department cannot adjust I am referring it to the Water Commission.

Additional information requested: Yes

Date Requested: 10-29-19

Additional Information submitted: Yes

Date Received: 11-6-19

Amount Approved: _____

Disapproved: _____

Referred to Water Commission: X

Jacob Parsons

Digitally signed by Jacob Parsons
Date: 2019.11.26 12:46:30 -06'00'

Water Manager or Designee Signature

11-26-19

Date



City of Garden Ridge Water Department

9400 Municipal Parkway
Garden Ridge, Texas 78266
www.ci.garden-ridge.tx.us
(210) 651-6831
Fax: (210) 651-9638



CRRT R016

NGOC-TUYEN ONG
20525 FM 3009
GARDEN RIDGE TX 78266-2529

Important Information on
Reverse Side

ACCOUNT NUMBER	DATE BILL MAILED	SERVICE FROM	SERVICE TO	DAYS USED	DUE DATE
	09/25/2019	08/22/19	09/23/19	32	10/15/2019
PREVIOUS READING	PRESENT READING	GALLONS USED	DESCRIPTION		AMOUNT DUE
76000	307000	231000	RI WATER		4,022.92
			TR1 GARBAGE		24.56
			EAA EAA FEE		3.03
			HHW HAZ WASTE		0.36
			080 CTG FEE		0.60
			TAX		2.03
CITY HALL CLOSED COLUMBUS DAY OCT 14 GARDEN RIDGE MARKET DAYS OCT 12, 9AM-1PM GO PAPERLESS- SIGN UP FOR WATER E-BILLS NOW E-BILLING WILL START SOON! AFTER HOURS CONTACT 210-651-6831 FOR WATER AND LOST/FOUND PETS			CREDIT BALANCE		1.68-
SERVICE ADDRESS ► 20525 FM 3009			AMOUNT DUE	AFTER DUE DATE	BY DUE DATE
				DRAFT	\$4,051.82

KEEP THIS PORTION FOR YOUR RECORDS

PLEASE RETURN THIS PORTION
WITH YOUR PAYMENT TO:



City of Garden Ridge Water Department

9400 Municipal Parkway
Garden Ridge, Texas 78266
(210) 651-6831
Fax: (210) 651-9638



DUE DATE	ACCOUNT NUMBER
10/15/19	
AFTER DUE DATE	BY DUE DATE
DRAFT	\$4,051.82

AMOUNT DUE



CRRT R016

NGOC-TUYEN ONG
20525 FM 3009
GARDEN RIDGE TX 78266-2529

SERVICE ADDRESS ► 20525 FM 3009

Water

From: Ngoc-Tuyen Ong >
Sent: Wednesday, November 6, 2019 11:48 PM
To: Water Manager
Cc: Ngoc-Tuyen Ong
Subject: Response Letters and Photos - Re: 20525 FM 3009 Laptop Reading
Attachments: Tuyen Letter Home Water Leak 2019_09_20.pdf; Tien Letter Home Water Leak 2019_09_20.pdf; Lowe's Receipt Home Water Leak 2019_09_20.pdf; IMG_2386.JPG; IMG_2387.JPG; IMG_2388.JPG; IMG_2389.JPG; IMG_2397.JPG

Hi Jacob,
Please find the attached letters and photos for my water leak case. Please respond to let me know when you receive this email.
Thank you,
Dr. Ong

On Tuesday, October 29, 2019, 12:36:23 PM CDT, Water Manager <watermanager@ci.garden-ridge.tx.us> wrote:

Ngoc-Tuyen Ong,

Per our conversation, please send me documentation on the water line repair as well as an explanation as to how the leak went on so long without being noticed. If you look at the attachment you will see that the leak progresses quite a bit before it has been repaired.

Tank You,

Jacob Parsons

Water Manager

City of Garden Ridge

Off: (210)651-6632

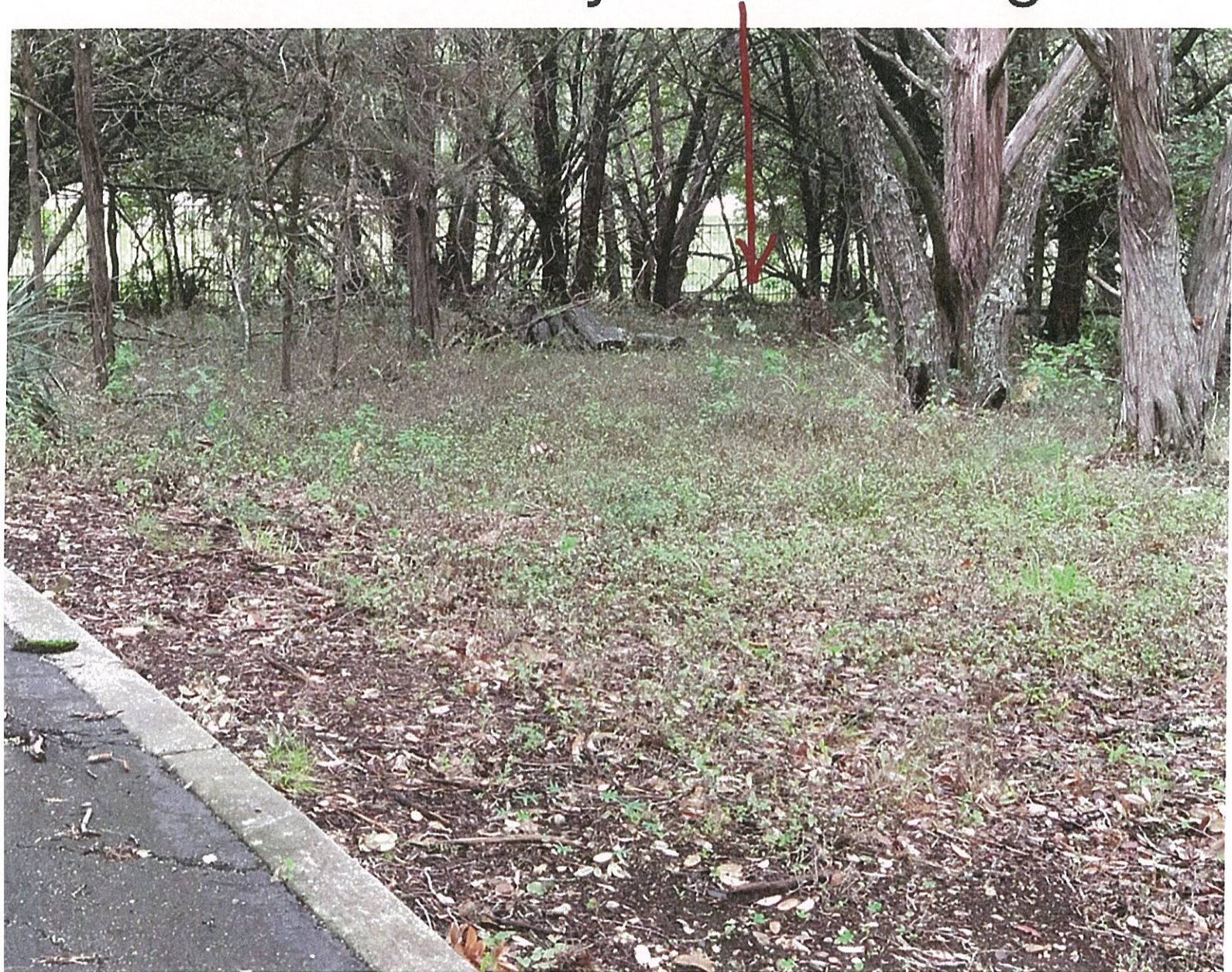
Water Leak



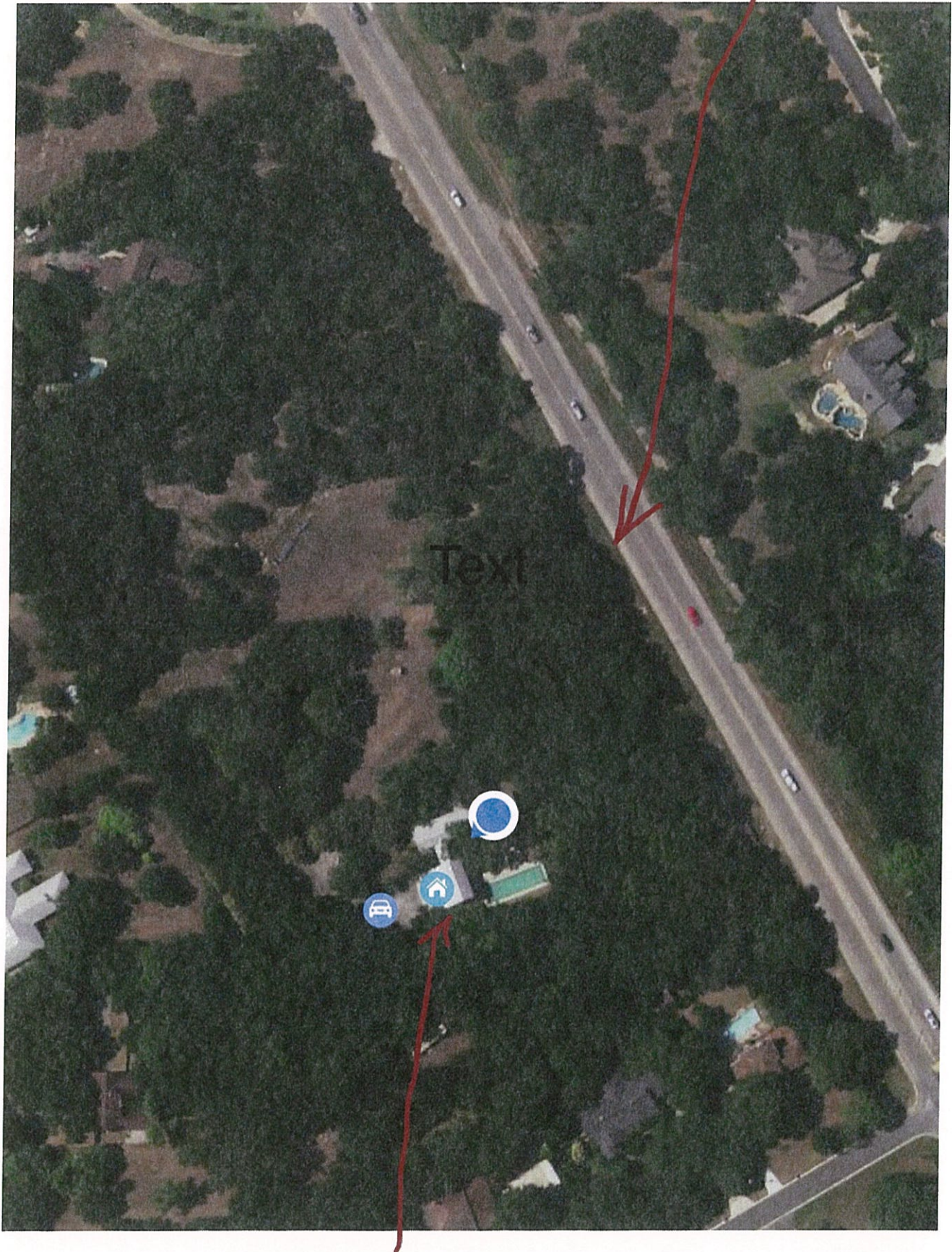
Water leak was repaired



Water Meter & RPZ Backflow Preventer - Leak was in isolated & wooded area very far away from my house and very far out of sight.



Leak was in isolated & wooded area very far away from my house & very far out of sight.



My House



LOVE'S HOME CENTERS, LLC
17280 IH 35 N
SCHERTZ, TX 78154 (210) 619-8300

-- SALE --

SALES#: S2824DH1 2500198 TRANS#: 23025786 09-20-19

23976 1-IN X 10-FT SCH40 PVC PI	3.39	
3.57 DISCOUNT EACH	-0.18	
1405745 1-IN X 6-FT PIPE SS INS C	2.83	
2.98 DISCOUNT EACH	-0.15	
23544 8-OZ BATH R SHINE PWT CEN	7.59	
7.98 DISCOUNT EACH	-0.39	
23870 1-IN SCH40 ELBOW (406010)	0.95	
1.00 DISCOUNT EACH	-0.05	
23852 1-IN SCH40 COUPLING 42901	1.10	
0.58 DISCOUNT EACH	-0.03	
2 @ 0.55		
107204 LCC SYSTEM USE ONLY	0.00	N

SUBTOTAL: 15.66

TAX: 1.31

INVOICE 23614 TOTAL: 17.17

LCC: 17.17

TOTAL DISCOUNT: 0.83

AMOUNT: 17.17 AUTHCD: 001166

SWIPED REFID: 840529 09/20/19 19:29:01

STORE: 2824 TERMINAL: 23 09/20/19 19:29:51

OF ITEMS PURCHASED: 6

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOVE'S.
SEE REVERSE SIDE FOR RETURN POLICY.

STORE MANAGER: DENNIS SMITH

LOVE'S PRICE MATCH GUARANTEE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

* SHARE YOUR FEEDBACK! *

* ENTER FOR A CHANCE TO BE *

* ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! *

* ENTRE EN EL SORTEO MENSUAL *

* PARA SER UNO DE LOS CINCO GANADORES DE \$500! *

* ENTER BY COMPLETING A SHORT SURVEY *

* WITHIN ONE WEEK AT: www.lowes.com/survey *

* YOUR ID # 23614 2824 263 *

* NO PURCHASE NECESSARY TO ENTER OR WIN. *

* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER *

* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *

STORE: 2824 TERMINAL: 23 09/20/19 19:29:51

Water

From: Water Manager
Sent: Tuesday, October 29, 2019 12:36 PM
To:
Subject: 20525 FM 3009 Laptop Reading
Attachments: 20525 fm3009 9-20-19 (D).xlsx

Ngoc-Tuyen Ong,

Per our conversation, please send me documentation on the water line repair as well as an explanation as to how the leak went on so long without being noticed. If you look at the attachment you will see that the leak progresses quite a bit before it has been repaired.

Tank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

Ngoc-Tuyen Ong
20525 FM 3009
Garden Ridge, TX 78266
Mobile:
Office:
Email:

November 6, 2019

Jacob Parsons
Water Manager
City of Garden Ridge
9400 Municipal Parkway
Garden Ridge, TX 78266
Office: (210) 651-6632

Dear Mr. Parsons,

I, Ngoc-Tuyen Ong, currently live at 20525 FM 3009, Garden Ridge, TX 78266. In the morning of September 20, 2019, I woke up and brushed my teeth to get ready for work. I noticed that the water pressure was very low. I was suspicious of a water leak. I checked around the house and found no leak. So, I drove out to the water meter area with the intention to turn off the valve at the water meter so I would have more time to find out what was going on, maybe a water leak somewhere. And to my surprise, I saw a big water leak at the RPZ backflow preventer right next to the water meter. It was installed by A-1 Backflow Co. on 10/04/2018. I turned off the two valves on the RPZ backflow preventer and the leak stopped. I notified the City of Garden Ridge Water Department. Shortly after, two city employees came to turn off the valve at the water meter. I notified my brother and he came immediately to fix the leak that same day.

During our conversation over the phone on 10/29/2019, you told me that the leak had been progressing for a while before I discovered it. I myself have been worried and stressed tremendously about this issue. I feel that there was nothing that I could have done to find out that I had a leak and stop it earlier. Last October, I was required by Mr. Royce E. Goddard, the former city water manager, to cap off well water to my house and switch to city water. I was also required to put in the RPZ backflow preventer right next to the water meter. This location is in the isolated and wooded area very far away from my house and very far out of sight. The two city employees that came out to turn off the valve at the water meter stated that the location of the leak was very isolated and out of sight. Furthermore, I'm barely home. I stay at my office from early morning to very late at night. I barely cook or shower at home. My water consumption is very low, normally 2000 gallons per month. Because, I'm barely home and barely use the water at home, I did not know I had a water leak until the day I noticed the low water pressure and also the day I found the leak. Please review attached photos.

I would appreciate very much for your consideration in this special circumstance to waive the water fee associated with the leak.

Sincerely yours,



Ngoc-Tuyen Ong

Tien Ong
23129 IH 35 N Apt 12
New Braunfels, TX 78132
Mobile:

November 6, 2019

Water Department
City of Garden Ridge
9400 Municipal Parkway
Garden Ridge, TX 78266

To Whom It May Concern,

I am Tien Ong, brother of Dr. Ngoc-Tuyen Ong. I manage and maintain properties that my sister owns in Schertz. I also help my sister with maintenance works around her house. I always have most of the maintenance supplies in my storage for use in emergencies.

On September 20, 2019, my sister notified me of the emergency that happened at her house. The water pipe at the RPZ backflow preventer broke and a lot of water was lost. I immediately took my plumbing supplies and tools and headed to her house. I did purchase some additional plumbing supplies from Lowe's on that day. Please see the attached receipt. The leak was fixed right away on the same day.

Thank you,


Tien Ong

Water Manager

From:
Sent: Wednesday, December 11, 2019 10:15 AM
To: Water Manager
Subject: 20525 FM 3009

We had a call of water pouring out by the meter so I showed up with duane and noticed the backflow was broken at the front of the property we ran a laptop and noticed it had been leaking for over a month and the homeowner didn't notice it till she noticed a drop in pressure. The leak was secluded and hard to see with alot of trees around.

Sent from my Verizon, Samsung Galaxy Tablet

Account Number:

ING, NGOC-TUYEN

20525 FM 3009

		Service		# of		Demand				Fuel	Demand	
Bill Date	Tno	From	To	Days	Consumption	Consumption	Total Bill	Bill Amount	Tax	Adjustment	Amount	Tax
09/25/2019	834	08/22/2019	09/23/2019	32	231	0.0000	4,022.92	4,022.92	0.00	0.00	0.00	0.00
08/30/2019	835	07/22/2019	08/22/2019	31	9	0.0000	34.60	34.60	0.00	0.00	0.00	0.00
07/31/2019	840	06/24/2019	07/22/2019	28	2	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
06/30/2019	842	05/23/2019	06/24/2019	32	2	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
05/31/2019	844	04/22/2019	05/23/2019	31	2	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
04/30/2019	846	03/21/2019	04/22/2019	32	21	0.0000	70.82	70.82	0.00	0.00	0.00	0.00
03/31/2019	848	02/21/2019	03/21/2019	28	19	0.0000	62.88	62.88	0.00	0.00	0.00	0.00
02/28/2019	850	01/23/2019	02/21/2019	29	9	0.0000	32.60	32.60	0.00	0.00	0.00	0.00
01/31/2019	852	12/19/2018	01/23/2019	35	2	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
12/31/2018	854	11/20/2018	12/19/2018	29	3	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
11/30/2018	856	10/23/2018	11/20/2018	28	5	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
10/31/2018	858	09/21/2018	10/23/2018	32	2	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
09/30/2018	860	08/23/2018	09/21/2018	29	0	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
08/31/2018	862	07/23/2018	08/23/2018	31	0	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
07/31/2018	864	06/22/2018	07/23/2018	31	0	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
06/30/2018	866	05/23/2018	06/22/2018	30	0	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
05/31/2018	868	04/23/2018	05/23/2018	30	0	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
04/30/2018	870	03/23/2018	04/23/2018	31	0	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
03/31/2018	872	02/22/2018	03/23/2018	29	0	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
02/28/2018	874	01/23/2018	02/22/2018	30	0	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
01/31/2018	876	12/19/2017	01/23/2018	35	0	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
12/31/2017	878	11/21/2017	12/19/2017	28	0	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
11/30/2017	880	10/23/2017	11/21/2017	29	0	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
10/31/2017	882	09/22/2017	10/23/2017	31	0	0.0000	23.00	23.00	0.00	0.00	0.00	0.00
					Avg 13	Avg 0.0000	Avg 194.20	Avg 194.20	Avg 0.00	Avg 0.00	Avg 0.00	Avg 0.00

LAPTOP READING FOR 20525 FM 3009

Date	Time	Max Flow	Gallons Used		
8/15/2019	11:33 PM	54.88	12.94	Total Use	233,912.0
8/16/2019	12:33 AM	29.96	10.4		
8/16/2019	1:33 AM	0.28	9.57	Irrigation	
8/16/2019	2:33 AM	0	9.8		
8/16/2019	3:33 AM	0.28	9.72	Leak	
8/16/2019	4:33 AM	0.28	9.68		
8/16/2019	5:33 AM	30.8	13.44	Water Bill	231 \$4,022.92
8/16/2019	6:33 AM	22.4	14.82	- Leak	214 \$513.60
8/16/2019	7:33 AM	30.52	9.82	Customer consumption	17 \$56.94
8/16/2019	8:33 AM	31.64	10.17		
8/16/2019	9:33 AM	29.12	10.32	Credit	\$3,452.38
8/16/2019	10:33 AM	35.28	10.79		
8/16/2019	11:33 AM	30.52	10.53		
8/16/2019	12:33 PM	29.4	11.53		
8/16/2019	1:33 PM	0.28	10.77		
8/16/2019	2:33 PM	30.8	10.92		
8/16/2019	3:33 PM	0.28	11.05		
8/16/2019	4:33 PM	0.28	10.8		
8/16/2019	5:33 PM	0.28	11.24		
8/16/2019	6:33 PM	0.28	11.19		
8/16/2019	7:33 PM	29.12	11.76		
8/16/2019	8:33 PM	29.96	11.18		
8/16/2019	9:33 PM	43.4	11.98		
8/16/2019	10:33 PM	0.28	11.49		
8/16/2019	11:33 PM	0.28	11.68		
8/17/2019	12:33 AM	0.28	11.81		
8/17/2019	1:33 AM	29.12	11.8		
8/17/2019	2:33 AM	0.28	11.45		
8/17/2019	3:33 AM	29.12	11.77		
8/17/2019	4:33 AM	30.24	12.72		
8/17/2019	5:33 AM	3.92	14.97		
8/17/2019	6:33 AM	46.2	14.67		
8/17/2019	7:33 AM	29.96	11.87		
8/17/2019	8:33 AM	31.08	12.26		
8/17/2019	9:33 AM	30.24	12.76		
8/17/2019	10:33 AM	0.28	12.94		
8/17/2019	11:33 AM	30.24	13.08		
8/17/2019	12:33 PM	0.28	13		
8/17/2019	1:33 PM	3.92	17.26		
8/17/2019	2:33 PM	0.28	12.99		
8/17/2019	3:33 PM	0.28	13.52		
8/17/2019	4:33 PM	5.88	14.39		
8/17/2019	5:33 PM	3.92	16.8		
8/17/2019	6:33 PM	30.8	13.69		
8/17/2019	7:33 PM	31.36	13.73		
8/17/2019	8:33 PM	44.24	36.2		

LAPTOP READING FOR 20525 FM 3009

8/17/2019	9:33 PM	2.8	19.52
8/17/2019	10:33 PM	0.28	13.86
8/17/2019	11:33 PM	29.4	23.35
8/18/2019	12:33 AM	4.76	18.86
8/18/2019	1:33 AM	4.2	17.44
8/18/2019	2:33 AM	0.28	14.65
8/18/2019	3:33 AM	0.28	14.74
8/18/2019	4:33 AM	0.28	14.9
8/18/2019	5:33 AM	30.52	15.43
8/18/2019	6:33 AM	0.28	15.05
8/18/2019	7:33 AM	33.04	18.43
8/18/2019	8:33 AM	29.4	15.43
8/18/2019	9:33 AM	14.84	15.59
8/18/2019	10:33 AM	33.88	19.98
8/18/2019	11:33 AM	1.68	15.87
8/18/2019	12:33 PM	31.36	43.88
8/18/2019	1:33 PM	3.92	22.18
8/18/2019	2:33 PM	0.28	16.3
8/18/2019	3:33 PM	0.28	16.75
8/18/2019	4:33 PM	29.4	16.78
8/18/2019	5:33 PM	12.6	16.39
8/18/2019	6:33 PM	0.84	16.77
8/18/2019	7:33 PM	0.28	17.02
8/18/2019	8:33 PM	2.52	18.02
8/18/2019	9:33 PM	2.52	24.87
8/18/2019	10:33 PM	5.88	42.88
8/18/2019	11:33 PM	25.2	28.59
8/19/2019	12:33 AM	2.24	17.47
8/19/2019	1:33 AM	2.52	18.81
8/19/2019	2:33 AM	3.92	24.26
8/19/2019	3:33 AM	0.56	17.9
8/19/2019	4:33 AM	0.56	17.85
8/19/2019	5:33 AM	0.28	18.47
8/19/2019	6:33 AM	5.04	28.67
8/19/2019	7:33 AM	28	18.88
8/19/2019	8:33 AM	0.56	19.11
8/19/2019	9:33 AM	3.92	23.96
8/19/2019	10:33 AM	10.36	22.62
8/19/2019	11:33 AM	4.2	23.06
8/19/2019	12:33 PM	30.52	20.19
8/19/2019	1:33 PM	3.92	24.22
8/19/2019	2:33 PM	0.28	20.34
8/19/2019	3:33 PM	11.48	20.56
8/19/2019	4:33 PM	46.2	27.84
8/19/2019	5:33 PM	4.2	24.94
8/19/2019	6:33 PM	0.84	20.8
8/19/2019	7:33 PM	0.56	20.82

LAPTOP READING FOR 20525 FM 3009

8/19/2019	8:33 PM	0.56	21.17
8/19/2019	9:33 PM	0.28	21.48
8/19/2019	10:33 PM	0.56	21.63
8/19/2019	11:33 PM	0.28	22.11
8/20/2019	12:33 AM	0.28	22.19
8/20/2019	1:33 AM	0.28	22.63
8/20/2019	2:33 AM	0.28	22.76
8/20/2019	3:33 AM	3.92	26.8
8/20/2019	4:33 AM	2.52	26.63
8/20/2019	5:33 AM	5.88	24.74
8/20/2019	6:33 AM	0.56	23.01
8/20/2019	7:33 AM	34.44	23.43
8/20/2019	8:33 AM	1.12	23.8
8/20/2019	9:33 AM	27.16	24.19
8/20/2019	10:33 AM	36.12	24.64
8/20/2019	11:33 AM	0.56	24.52
8/20/2019	12:33 PM	0.28	24.49
8/20/2019	1:33 PM	0.84	25.18
8/20/2019	2:33 PM	0.56	25.38
8/20/2019	3:33 PM	6.44	46.42
8/20/2019	4:33 PM	6.44	28.21
8/20/2019	5:33 PM	5.88	33.09
8/20/2019	6:33 PM	2.8	27.79
8/20/2019	7:33 PM	6.44	28.4
8/20/2019	8:33 PM	6.44	42.26
8/20/2019	9:33 PM	3.36	44.06
8/20/2019	10:33 PM	0.56	26.43
8/20/2019	11:33 PM	0.56	27.08
8/21/2019	12:33 AM	1.12	27.33
8/21/2019	1:33 AM	3.92	30.36
8/21/2019	2:33 AM	0.56	27.13
8/21/2019	3:33 AM	1.12	27.45
8/21/2019	4:33 AM	0.56	27.44
8/21/2019	5:33 AM	3.36	32.2
8/21/2019	6:33 AM	0.56	27.81
8/21/2019	7:33 AM	16.24	32.82
8/21/2019	8:33 AM	3.36	37.47
8/21/2019	9:33 AM	39.48	29.16
8/21/2019	10:33 AM	0.56	29.27
8/21/2019	11:33 AM	1.4	29.17
8/21/2019	12:33 PM	0.84	30.01
8/21/2019	1:33 PM	1.68	30.36
8/21/2019	2:33 PM	0.56	30.25
8/21/2019	3:33 PM	0.56	30.45
8/21/2019	4:33 PM	1.4	30.43
8/21/2019	5:33 PM	0.56	30.5
8/21/2019	6:33 PM	2.52	31.1

LAPTOP READING FOR 20525 FM 3009

8/21/2019	7:33 PM	0.56	30.66
8/21/2019	8:33 PM	2.8	35.01
8/21/2019	9:33 PM	2.52	67.96
8/21/2019	10:33 PM	2.8	33.41
8/21/2019	11:33 PM	4.2	35.56
8/22/2019	12:33 AM	0.56	32.79
8/22/2019	1:33 AM	0.56	33.22
8/22/2019	2:33 AM	0.56	33.59
8/22/2019	3:33 AM	0.84	33.56
8/22/2019	4:33 AM	0.84	33.61
8/22/2019	5:33 AM	12.04	73.37
8/22/2019	6:33 AM	0.56	33.12
8/22/2019	7:33 AM	31.64	33.17
8/22/2019	8:33 AM	1.68	33.67
8/22/2019	9:33 AM	1.4	34.68
8/22/2019	10:33 AM	1.68	35.15
8/22/2019	11:33 AM	0.84	34.91
8/22/2019	12:33 PM	0.56	35.31
8/22/2019	1:33 PM	1.4	35.38
8/22/2019	2:33 PM	0.84	35.6
8/22/2019	3:33 PM	0.84	36.09
8/22/2019	4:33 PM	0.84	36.42
8/22/2019	5:33 PM	3.08	37.15
8/22/2019	6:33 PM	4.2	41.18
8/22/2019	7:33 PM	0.84	36.23
8/22/2019	8:33 PM	0.84	36.29
8/22/2019	9:33 PM	4.2	40.28
8/22/2019	10:33 PM	0.84	37.39
8/22/2019	11:33 PM	0.56	37.9
8/23/2019	12:33 AM	0.84	37.81
8/23/2019	1:33 AM	0.56	38.34
8/23/2019	2:33 AM	0.84	38.41
8/23/2019	3:33 AM	0.84	38.3
8/23/2019	4:33 AM	4.2	41.25
8/23/2019	5:33 AM	1.12	39.18
8/23/2019	6:33 AM	4.2	42.94
8/23/2019	7:33 AM	1.68	39.68
8/23/2019	8:33 AM	1.96	39.53
8/23/2019	9:33 AM	1.68	40.78
8/23/2019	10:33 AM	1.68	41.29
8/23/2019	11:33 AM	0.56	41.12
8/23/2019	12:33 PM	0.84	40.85
8/23/2019	1:33 PM	1.4	41.27
8/23/2019	2:33 PM	0.84	41.81
8/23/2019	3:33 PM	7	45.03
8/23/2019	4:33 PM	6.16	52.07
8/23/2019	5:33 PM	6.72	48.29

LAPTOP READING FOR 20525 FM 3009

8/23/2019	6:33 PM	6.72	50.98
8/23/2019	7:33 PM	1.4	42.22
8/23/2019	8:33 PM	6.44	45.17
8/23/2019	9:33 PM	0.84	42.95
8/23/2019	10:33 PM	4.2	46.87
8/23/2019	11:33 PM	6.44	47.04
8/24/2019	12:33 AM	0.84	44.52
8/24/2019	1:33 AM	1.68	44.77
8/24/2019	2:33 AM	0.84	44.62
8/24/2019	3:33 AM	1.4	44.33
8/24/2019	4:33 AM	0.84	45.05
8/24/2019	5:33 AM	4.2	51.41
8/24/2019	6:33 AM	0.84	46.03
8/24/2019	7:33 AM	1.96	45.68
8/24/2019	8:33 AM	2.24	46.26
8/24/2019	9:33 AM	1.12	46
8/24/2019	10:33 AM	1.68	46.76
8/24/2019	11:33 AM	6.72	50
8/24/2019	12:33 PM	0.84	47.26
8/24/2019	1:33 PM	0.84	48.02
8/24/2019	2:33 PM	6.72	51.07
8/24/2019	3:33 PM	1.68	48.04
8/24/2019	4:33 PM	2.8	48.82
8/24/2019	5:33 PM	0.84	48.65
8/24/2019	6:33 PM	0.84	48.58
8/24/2019	7:33 PM	1.12	48.89
8/24/2019	8:33 PM	6.44	51.48
8/24/2019	9:33 PM	2.52	49.21
8/24/2019	10:33 PM	4.48	52.77
8/24/2019	11:33 PM	0.84	49.66
8/25/2019	12:33 AM	1.12	50.22
8/25/2019	1:33 AM	0.84	50.51
8/25/2019	2:33 AM	0.84	50.47
8/25/2019	3:33 AM	1.12	50.75
8/25/2019	4:33 AM	1.4	50.67
8/25/2019	5:33 AM	0.84	51.65
8/25/2019	6:33 AM	1.12	52.27
8/25/2019	7:33 AM	4.48	56.1
8/25/2019	8:33 AM	4.76	57.42
8/25/2019	9:33 AM	2.52	53.68
8/25/2019	10:33 AM	0.84	52.82
8/25/2019	11:33 AM	6.72	56.32
8/25/2019	12:33 PM	0.84	54.22
8/25/2019	1:33 PM	9.24	80.02
8/25/2019	2:33 PM	3.64	55.53
8/25/2019	3:33 PM	0.84	54.81
8/25/2019	4:33 PM	3.36	61.42

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8/25/2019	5:33 PM	4.2	73.15
8/25/2019	6:33 PM	6.72	63.96
8/25/2019	7:33 PM	2.8	56.69
8/25/2019	8:33 PM	5.32	64.88
8/25/2019	9:33 PM	1.4	57.41
8/25/2019	10:33 PM	6.72	61.19
8/25/2019	11:33 PM	4.48	61.48
8/26/2019	12:33 AM	1.4	57.91
8/26/2019	1:33 AM	1.4	58.18
8/26/2019	2:33 AM	1.4	58.33
8/26/2019	3:33 AM	1.4	58.62
8/26/2019	4:33 AM	1.96	60.09
8/26/2019	5:33 AM	8.4	70.52
8/26/2019	6:33 AM	1.4	61.17
8/26/2019	7:33 AM	2.24	60.76
8/26/2019	8:33 AM	2.52	61.35
8/26/2019	9:33 AM	1.96	62.39
8/26/2019	10:33 AM	2.24	63.31
8/26/2019	11:33 AM	1.4	63.17
8/26/2019	12:33 PM	1.4	63.06
8/26/2019	1:33 PM	1.96	63.23
8/26/2019	2:33 PM	1.4	63.94
8/26/2019	3:33 PM	1.4	64.67
8/26/2019	4:33 PM	1.4	65
8/26/2019	5:33 PM	3.08	66.36
8/26/2019	6:33 PM	2.8	65.73
8/26/2019	7:33 PM	2.52	64.96
8/26/2019	8:33 PM	4.48	69.74
8/26/2019	9:33 PM	4.48	68.89
8/26/2019	10:33 PM	1.4	66.31
8/26/2019	11:33 PM	1.12	66.95
8/27/2019	12:33 AM	4.48	70.67
8/27/2019	1:33 AM	1.4	67.83
8/27/2019	2:33 AM	1.4	67.63
8/27/2019	3:33 AM	1.4	68.03
8/27/2019	4:33 AM	8.68	115.54
8/27/2019	5:33 AM	6.72	79.51
8/27/2019	6:33 AM	1.68	68.55
8/27/2019	7:33 AM	2.24	68.8
8/27/2019	8:33 AM	2.52	69.89
8/27/2019	9:33 AM	2.24	71.68
8/27/2019	10:33 AM	2.24	71.33
8/27/2019	11:33 AM	5.32	74.94
8/27/2019	12:33 PM	1.4	71.5
8/27/2019	1:33 PM	1.96	71.95
8/27/2019	2:33 PM	1.68	72.31
8/27/2019	3:33 PM	1.4	73.23

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8/27/2019	4:33 PM	7	76.17
8/27/2019	5:33 PM	1.96	72.96
8/27/2019	6:33 PM	1.4	73.4
8/27/2019	7:33 PM	6.72	76.82
8/27/2019	8:33 PM	1.68	74.63
8/27/2019	9:33 PM	1.68	75.51
8/27/2019	10:33 PM	4.76	80.75
8/27/2019	11:33 PM	4.76	79.65
8/28/2019	12:33 AM	2.24	76.59
8/28/2019	1:33 AM	1.4	76.27
8/28/2019	2:33 AM	1.68	76.34
8/28/2019	3:33 AM	1.96	76.24
8/28/2019	4:33 AM	4.76	79.35
8/28/2019	5:33 AM	7	83.86
8/28/2019	6:33 AM	2.24	79.47
8/28/2019	7:33 AM	3.08	81.91
8/28/2019	8:33 AM	5.04	85.93
8/28/2019	9:33 AM	3.36	83.08
8/28/2019	10:33 AM	2.52	81.27
8/28/2019	11:33 AM	1.68	81.12
8/28/2019	12:33 PM	1.68	81.43
8/28/2019	1:33 PM	1.68	81.54
8/28/2019	2:33 PM	1.4	81.59
8/28/2019	3:33 PM	1.4	81.47
8/28/2019	4:33 PM	3.08	82.07
8/28/2019	5:33 PM	7	85.44
8/28/2019	6:33 PM	2.24	79.99
8/28/2019	7:33 PM	4.76	101.51
8/28/2019	8:33 PM	3.36	86.84
8/28/2019	9:33 PM	1.96	79.77
8/28/2019	10:33 PM	1.4	80.07
8/28/2019	11:33 PM	1.4	80.46
8/29/2019	12:33 AM	1.4	80.33
8/29/2019	1:33 AM	4.48	83.94
8/29/2019	2:33 AM	1.68	80.18
8/29/2019	3:33 AM	2.24	79.53
8/29/2019	4:33 AM	7	82.03
8/29/2019	5:33 AM	4.48	83.62
8/29/2019	6:33 AM	1.4	80.16
8/29/2019	7:33 AM	2.52	80.43
8/29/2019	8:33 AM	3.08	81.46
8/29/2019	9:33 AM	2.52	84.58
8/29/2019	10:33 AM	3.08	87.1
8/29/2019	11:33 AM	1.96	88.1
8/29/2019	12:33 PM	2.52	88.53
8/29/2019	1:33 PM	4.2	89.75
8/29/2019	2:33 PM	1.68	89.43

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8/29/2019	3:33 PM	1.68	89.21
8/29/2019	4:33 PM	1.68	89.32
8/29/2019	5:33 PM	1.68	88.43
8/29/2019	6:33 PM	2.52	87.24
8/29/2019	7:33 PM	1.68	88.15
8/29/2019	8:33 PM	3.08	89.08
8/29/2019	9:33 PM	4.76	93.99
8/29/2019	10:33 PM	4.76	94.08
8/29/2019	11:33 PM	1.68	91.63
8/30/2019	12:33 AM	3.36	92.31
8/30/2019	1:33 AM	5.04	95.1
8/30/2019	2:33 AM	1.68	91.62
8/30/2019	3:33 AM	2.52	91.1
8/30/2019	4:33 AM	1.68	90.93
8/30/2019	5:33 AM	3.36	90.01
8/30/2019	6:33 AM	5.6	96.3
8/30/2019	7:33 AM	4.48	90.73
8/30/2019	8:33 AM	1.68	90.42
8/30/2019	9:33 AM	3.36	90.52
8/30/2019	10:33 AM	1.68	90.76
8/30/2019	11:33 AM	1.68	90.67
8/30/2019	12:33 PM	3.36	91.49
8/30/2019	1:33 PM	2.24	93.99
8/30/2019	2:33 PM	1.68	96.11
8/30/2019	3:33 PM	3.36	97.8
8/30/2019	4:33 PM	3.36	97.64
8/30/2019	5:33 PM	1.68	97.23
8/30/2019	6:33 PM	1.68	97.02
8/30/2019	7:33 PM	1.68	96.27
8/30/2019	8:33 PM	1.96	95.76
8/30/2019	9:33 PM	1.68	95.74
8/30/2019	10:33 PM	5.04	100.27
8/30/2019	11:33 PM	4.76	99.48
8/31/2019	12:33 AM	1.68	96.23
8/31/2019	1:33 AM	1.68	96.25
8/31/2019	2:33 AM	4.76	99.27
8/31/2019	3:33 AM	1.96	95.77
8/31/2019	4:33 AM	2.24	95.52
8/31/2019	5:33 AM	2.24	96.08
8/31/2019	6:33 AM	5.04	99.88
8/31/2019	7:33 AM	1.68	96.95
8/31/2019	8:33 AM	1.68	97.91
8/31/2019	9:33 AM	7	120.39
8/31/2019	10:33 AM	4.2	107.09
8/31/2019	11:33 AM	2.8	100.51
8/31/2019	12:33 PM	3.64	109.31
8/31/2019	1:33 PM	11.76	155.22

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8/31/2019	2:33 PM	5.04	107.53
8/31/2019	3:33 PM	1.68	101.55
8/31/2019	4:33 PM	1.68	101.27
8/31/2019	5:33 PM	1.68	100.57
8/31/2019	6:33 PM	1.68	99.72
8/31/2019	7:33 PM	2.24	99.36
8/31/2019	8:33 PM	1.68	99.49
8/31/2019	9:33 PM	1.68	100.18
8/31/2019	10:33 PM	1.68	100.56
8/31/2019	11:33 PM	1.68	101.34
9/1/2019	12:33 AM	1.68	101.53
9/1/2019	1:33 AM	1.68	101.39
9/1/2019	2:33 AM	1.68	101.63
9/1/2019	3:33 AM	1.68	101.29
9/1/2019	4:33 AM	1.68	101.26
9/1/2019	5:33 AM	2.24	101.32
9/1/2019	6:33 AM	1.68	102.48
9/1/2019	7:33 AM	1.68	103.29
9/1/2019	8:33 AM	1.68	104.11
9/1/2019	9:33 AM	1.68	105.75
9/1/2019	10:33 AM	1.68	107.01
9/1/2019	11:33 AM	2.8	107.08
9/1/2019	12:33 PM	1.96	106.42
9/1/2019	1:33 PM	2.52	107.99
9/1/2019	2:33 PM	2.8	107.88
9/1/2019	3:33 PM	1.96	107.58
9/1/2019	4:33 PM	1.96	107.33
9/1/2019	5:33 PM	6.16	106.59
9/1/2019	6:33 PM	2.52	105.48
9/1/2019	7:33 PM	1.96	105.8
9/1/2019	8:33 PM	1.68	105.83
9/1/2019	9:33 PM	1.68	105.92
9/1/2019	10:33 PM	1.96	105.91
9/1/2019	11:33 PM	2.24	107.09
9/2/2019	12:33 AM	2.24	107.36
9/2/2019	1:33 AM	1.96	107.82
9/2/2019	2:33 AM	1.96	107.48
9/2/2019	3:33 AM	1.68	106.67
9/2/2019	4:33 AM	1.68	106.39
9/2/2019	5:33 AM	1.96	105.99
9/2/2019	6:33 AM	1.96	106.27
9/2/2019	7:33 AM	1.68	107.05
9/2/2019	8:33 AM	2.52	107.26
9/2/2019	9:33 AM	1.68	106.67
9/2/2019	10:33 AM	1.68	107.19
9/2/2019	11:33 AM	3.08	107.55
9/2/2019	12:33 PM	4.48	108.53

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9/2/2019	1:33 PM	2.52	110.84
9/2/2019	2:33 PM	5.32	115.24
9/2/2019	3:33 PM	1.96	112.91
9/2/2019	4:33 PM	2.24	114.5
9/2/2019	5:33 PM	1.96	116.1
9/2/2019	6:33 PM	7	130.44
9/2/2019	7:33 PM	4.48	143.09
9/2/2019	8:33 PM	7.56	121.46
9/2/2019	9:33 PM	7.56	120.79
9/2/2019	10:33 PM	5.32	122.88
9/2/2019	11:33 PM	1.96	117.82
9/3/2019	12:33 AM	5.32	120.88
9/3/2019	1:33 AM	1.96	117.57
9/3/2019	2:33 AM	1.96	117.13
9/3/2019	3:33 AM	1.96	116.67
9/3/2019	4:33 AM	2.52	116.68
9/3/2019	5:33 AM	7.28	123.68
9/3/2019	6:33 AM	1.96	117.9
9/3/2019	7:33 AM	1.96	118.6
9/3/2019	8:33 AM	5.32	124.37
9/3/2019	9:33 AM	2.24	126.64
9/3/2019	10:33 AM	2.24	130.02
9/3/2019	11:33 AM	3.36	130.74
9/3/2019	12:33 PM	5.04	130.63
9/3/2019	1:33 PM	2.24	131.09
9/3/2019	2:33 PM	2.24	130.78
9/3/2019	3:33 PM	7.28	133.56
9/3/2019	4:33 PM	2.24	129.86
9/3/2019	5:33 PM	2.24	129.28
9/3/2019	6:33 PM	4.48	130.3
9/3/2019	7:33 PM	5.32	136.44
9/3/2019	8:33 PM	3.92	133
9/3/2019	9:33 PM	5.32	132.32
9/3/2019	10:33 PM	5.32	132.1
9/3/2019	11:33 PM	5.32	132.47
9/4/2019	12:33 AM	2.24	129.85
9/4/2019	1:33 AM	2.52	130.31
9/4/2019	2:33 AM	2.24	131.53
9/4/2019	3:33 AM	2.24	131.92
9/4/2019	4:33 AM	9.24	182.75
9/4/2019	5:33 AM	5.6	136.82
9/4/2019	6:33 AM	2.24	133.56
9/4/2019	7:33 AM	3.08	134.45
9/4/2019	8:33 AM	5.32	137.86
9/4/2019	9:33 AM	2.24	135.5
9/4/2019	10:33 AM	4.2	137.82
9/4/2019	11:33 AM	5.6	141.3

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Date	Time	Max Flow	Usage	20525 FM 3009		
9/3/2019	10:32 PM	5.32	132.1			
9/3/2019	11:32 PM	5.32	132.47	Total	207,421.0	
9/4/2019	12:32 AM	2.24	129.85			
9/4/2019	1:32 AM	2.52	130.31	Possible Irrigation		
9/4/2019	2:32 AM	2.24	131.53	Possible Leak	21,600	75*24*12
9/4/2019	3:32 AM	2.24	131.92	Possible Leak	192,000	500*24*16
9/4/2019	4:32 AM	9.24	182.75	Total	213,600.0	
9/4/2019	5:32 AM	5.6	136.82	Possible Usage	15,421.0	
9/4/2019	6:32 AM	2.24	133.56			
9/4/2019	7:32 AM	3.08	134.45	Water Bill	231	4,022.92
9/4/2019	8:32 AM	5.32	137.86	- Leak	214	513.60
9/4/2019	9:32 AM	2.24	135.5	Customer consumption	17	56.94
9/4/2019	10:32 AM	4.2	137.82			
9/4/2019	11:32 AM	5.6	141.3	Credit		3,452.38
9/4/2019	12:32 PM	2.52	137.35			
9/4/2019	1:32 PM	5.6	143.82			
9/4/2019	2:32 PM	2.24	141.8			
9/4/2019	3:32 PM	2.24	143.26			
9/4/2019	4:32 PM	2.24	144.9			
9/4/2019	5:32 PM	4.2	145.66			
9/4/2019	6:32 PM	4.2	152.1			
9/4/2019	7:32 PM	4.2	149			
9/4/2019	8:32 PM	5.6	151.42			
9/4/2019	9:32 PM	2.52	149.2			
9/4/2019	10:32 PM	5.88	154.1			
9/4/2019	11:32 PM	2.52	150.4			
9/5/2019	12:32 AM	2.52	150.71			
9/5/2019	1:32 AM	2.52	151.33			
9/5/2019	2:32 AM	2.52	150.85			
9/5/2019	3:32 AM	2.52	149.8			
9/5/2019	4:32 AM	6.44	154.03			
9/5/2019	5:32 AM	7.84	153.06			
9/5/2019	6:32 AM	2.8	147.68			
9/5/2019	7:32 AM	2.52	149.74			
9/5/2019	8:32 AM	2.52	151.51			
9/5/2019	9:32 AM	2.52	154.34			
9/5/2019	10:32 AM	2.52	157.38			
9/5/2019	11:32 AM	3.64	158.08			
9/5/2019	12:32 PM	3.08	157.84			
9/5/2019	1:32 PM	7.84	161.53			
9/5/2019	2:32 PM	2.52	160.86			
9/5/2019	3:32 PM	2.52	160.96			
9/5/2019	4:32 PM	5.88	164.66			
9/5/2019	5:32 PM	2.52	159.42			
9/5/2019	6:32 PM	2.8	158.2			
9/5/2019	7:32 PM	3.36	158.18			

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9/5/2019	8:32 PM	2.52	158.47
9/5/2019	9:32 PM	2.52	158.96
9/5/2019	10:32 PM	5.88	163.27
9/5/2019	11:32 PM	2.52	160.73
9/6/2019	12:32 AM	2.8	162.44
9/6/2019	1:32 AM	3.36	164.16
9/6/2019	2:32 AM	2.8	162.01
9/6/2019	3:32 AM	2.8	160.78
9/6/2019	4:32 AM	5.6	162.4
9/6/2019	5:32 AM	4.76	158.61
9/6/2019	6:32 AM	4.2	157.02
9/6/2019	7:32 AM	6.16	170.93
9/6/2019	8:32 AM	6.16	209.06
9/6/2019	9:32 AM	6.16	178.2
9/6/2019	10:32 AM	3.64	176.45
9/6/2019	11:32 AM	4.76	175.51
9/6/2019	12:32 PM	5.04	177.55
9/6/2019	1:32 PM	4.76	178.79
9/6/2019	2:32 PM	4.76	177
9/6/2019	3:32 PM	3.08	177.62
9/6/2019	4:32 PM	2.8	177.33
9/6/2019	5:32 PM	4.48	176.76
9/6/2019	6:32 PM	3.08	174.32
9/6/2019	7:32 PM	3.64	173.94
9/6/2019	8:32 PM	2.8	174.21
9/6/2019	9:32 PM	3.36	176.47
9/6/2019	10:32 PM	6.16	183.09
9/6/2019	11:32 PM	6.16	188.71
9/7/2019	12:32 AM	3.08	184.51
9/7/2019	1:32 AM	3.36	186.5
9/7/2019	2:32 AM	3.36	187.77
9/7/2019	3:32 AM	3.08	188.54
9/7/2019	4:32 AM	3.36	190.54
9/7/2019	5:32 AM	6.44	195.69
9/7/2019	6:32 AM	3.08	189.41
9/7/2019	7:32 AM	3.08	189.23
9/7/2019	8:32 AM	3.08	189.92
9/7/2019	9:32 AM	3.08	190.37
9/7/2019	10:32 AM	3.08	191.55
9/7/2019	11:32 AM	4.2	192.23
9/7/2019	12:32 PM	3.36	192.33
9/7/2019	1:32 PM	3.92	195.48
9/7/2019	2:32 PM	4.2	196.8
9/7/2019	3:32 PM	3.36	196.74
9/7/2019	4:32 PM	3.36	196.53
9/7/2019	5:32 PM	3.08	195.56
9/7/2019	6:32 PM	3.08	193.65

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9/7/2019	7:32 PM	3.92	192.32
9/7/2019	8:32 PM	3.36	193.79
9/7/2019	9:32 PM	3.08	194.26
9/7/2019	10:32 PM	6.44	202.96
9/7/2019	11:32 PM	3.36	197.86
9/8/2019	12:32 AM	3.36	199.32
9/8/2019	1:32 AM	6.44	203.41
9/8/2019	2:32 AM	3.36	201.23
9/8/2019	3:32 AM	3.36	201.65
9/8/2019	4:32 AM	3.36	203.35
9/8/2019	5:32 AM	3.36	204.41
9/8/2019	6:32 AM	6.44	207.66
9/8/2019	7:32 AM	3.36	204.26
9/8/2019	8:32 AM	6.44	208.29
9/8/2019	9:32 AM	6.44	214.42
9/8/2019	10:32 AM	3.36	207.45
9/8/2019	11:32 AM	5.04	207.9
9/8/2019	12:32 PM	8.12	219.3
9/8/2019	1:32 PM	7.28	226.74
9/8/2019	2:32 PM	9.24	233.24
9/8/2019	3:32 PM	8.96	229.47
9/8/2019	4:32 PM	6.44	238.61
9/8/2019	5:32 PM	8.96	239.93
9/8/2019	6:32 PM	8.4	229.47
9/8/2019	7:32 PM	8.96	224.77
9/8/2019	8:32 PM	5.32	223.69
9/8/2019	9:32 PM	4.76	221.35
9/8/2019	10:32 PM	8.4	221.59
9/8/2019	11:32 PM	7.56	222.98
9/9/2019	12:32 AM	3.64	216.25
9/9/2019	1:32 AM	7.28	218.9
9/9/2019	2:32 AM	8.12	216.69
9/9/2019	3:32 AM	3.64	216.86
9/9/2019	4:32 AM	3.64	216.68
9/9/2019	5:32 AM	6.72	218.41
9/9/2019	6:32 AM	5.04	219.35
9/9/2019	7:32 AM	8.4	220.73
9/9/2019	8:32 AM	3.92	223
9/9/2019	9:32 AM	3.92	226.83
9/9/2019	10:32 AM	3.92	230.53
9/9/2019	11:32 AM	4.76	231.78
9/9/2019	12:32 PM	5.6	232.71
9/9/2019	1:32 PM	4.2	234.59
9/9/2019	2:32 PM	3.92	234.96
9/9/2019	3:32 PM	8.68	236.54
9/9/2019	4:32 PM	3.92	234.99
9/9/2019	5:32 PM	3.92	233.97

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9/9/2019	6:32 PM	7	237.64
9/9/2019	7:32 PM	4.76	231.94
9/9/2019	8:32 PM	7	235.02
9/9/2019	9:32 PM	8.4	234.02
9/9/2019	10:32 PM	3.92	233.6
9/9/2019	11:32 PM	4.48	237
9/10/2019	12:32 AM	3.92	239.67
9/10/2019	1:32 AM	3.92	241.6
9/10/2019	2:32 AM	7	245.54
9/10/2019	3:32 AM	8.68	243.97
9/10/2019	4:32 AM	12.04	275.68
9/10/2019	5:32 AM	7.28	255.91
9/10/2019	6:32 AM	4.2	245.61
9/10/2019	7:32 AM	4.2	248.97
9/10/2019	8:32 AM	4.2	252.57
9/10/2019	9:32 AM	4.2	257.45
9/10/2019	10:32 AM	4.76	259.18
9/10/2019	11:32 AM	5.32	259.74
9/10/2019	12:32 PM	4.48	259.79
9/10/2019	1:32 PM	4.2	260.55
9/10/2019	2:32 PM	4.2	260.83
9/10/2019	3:32 PM	8.96	278.2
9/10/2019	4:32 PM	9.8	272.06
9/10/2019	5:32 PM	4.2	263.38
9/10/2019	6:32 PM	4.48	261.38
9/10/2019	7:32 PM	5.32	259.95
9/10/2019	8:32 PM	4.2	261.7
9/10/2019	9:32 PM	9.24	266.43
9/10/2019	10:32 PM	7.56	269.23
9/10/2019	11:32 PM	7.56	271.18
9/11/2019	12:32 AM	4.48	269.54
9/11/2019	1:32 AM	4.48	270.35
9/11/2019	2:32 AM	4.48	270.3
9/11/2019	3:32 AM	4.48	269.33
9/11/2019	4:32 AM	4.48	273.21
9/11/2019	5:32 AM	9.52	288.63
9/11/2019	6:32 AM	5.32	280.2
9/11/2019	7:32 AM	4.76	282.94
9/11/2019	8:32 AM	4.76	287.55
9/11/2019	9:32 AM	4.76	291.56
9/11/2019	10:32 AM	5.6	294.61
9/11/2019	11:32 AM	5.88	296.65
9/11/2019	12:32 PM	5.04	296.64
9/11/2019	1:32 PM	5.04	296.97
9/11/2019	2:32 PM	4.76	296.44
9/11/2019	3:32 PM	4.76	296.93
9/11/2019	4:32 PM	4.76	297.05

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9/11/2019	5:32 PM	6.44	296.11
9/11/2019	6:32 PM	4.76	294.19
9/11/2019	7:32 PM	5.6	293.88
9/11/2019	8:32 PM	9.52	299.26
9/11/2019	9:32 PM	9.8	299.8
9/11/2019	10:32 PM	7.84	304.71
9/11/2019	11:32 PM	5.04	299.22
9/12/2019	12:32 AM	5.04	300.42
9/12/2019	1:32 AM	5.04	301.26
9/12/2019	2:32 AM	5.04	300.85
9/12/2019	3:32 AM	5.6	300.32
9/12/2019	4:32 AM	5.04	306.76
9/12/2019	5:32 AM	10.08	318.99
9/12/2019	6:32 AM	5.32	312.39
9/12/2019	7:32 AM	5.32	316.06
9/12/2019	8:32 AM	5.32	321.95
9/12/2019	9:32 AM	5.32	328.3
9/12/2019	10:32 AM	6.16	333.36
9/12/2019	11:32 AM	6.44	335.6
9/12/2019	12:32 PM	5.88	337.41
9/12/2019	1:32 PM	5.6	339.36
9/12/2019	2:32 PM	5.6	340.07
9/12/2019	3:32 PM	5.6	343.32
9/12/2019	4:32 PM	5.6	344.82
9/12/2019	5:32 PM	5.6	343.81
9/12/2019	6:32 PM	7.28	345.8
9/12/2019	7:32 PM	7	344.26
9/12/2019	8:32 PM	5.88	345.54
9/12/2019	9:32 PM	5.6	346.98
9/12/2019	10:32 PM	5.88	349.32
9/12/2019	11:32 PM	5.88	351.52
9/13/2019	12:32 AM	5.88	352.63
9/13/2019	1:32 AM	10.92	361.87
9/13/2019	2:32 AM	6.16	357.93
9/13/2019	3:32 AM	5.88	356.2
9/13/2019	4:32 AM	6.44	355.33
9/13/2019	5:32 AM	8.4	356.68
9/13/2019	6:32 AM	7	357.36
9/13/2019	7:32 AM	6.72	367.63
9/13/2019	8:32 AM	6.44	379.42
9/13/2019	9:32 AM	7.28	391.08
9/13/2019	10:32 AM	7.84	403.84
9/13/2019	11:32 AM	7.84	404.39
9/13/2019	12:32 PM	7	404.53
9/13/2019	1:32 PM	6.72	409.12
9/13/2019	2:32 PM	6.72	411.49
9/13/2019	3:32 PM	6.72	412.57

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9/13/2019	4:32 PM	11.76	415.17
9/13/2019	5:32 PM	6.72	410.94
9/13/2019	6:32 PM	6.72	408.07
9/13/2019	7:32 PM	7.84	414.09
9/13/2019	8:32 PM	7	416.83
9/13/2019	9:32 PM	7.28	420.26
9/13/2019	10:32 PM	9.8	427.65
9/13/2019	11:32 PM	9.8	432.15
9/14/2019	12:32 AM	7	429.92
9/14/2019	1:32 AM	7.28	431.29
9/14/2019	2:32 AM	7.28	432.93
9/14/2019	3:32 AM	7.28	433.9
9/14/2019	4:32 AM	7.28	435.67
9/14/2019	5:32 AM	9.8	445.17
9/14/2019	6:32 AM	8.4	447.16
9/14/2019	7:32 AM	7.84	449.01
9/14/2019	8:32 AM	12.32	456.83
9/14/2019	9:32 AM	7.56	458.84
9/14/2019	10:32 AM	7.84	465.76
9/14/2019	11:32 AM	8.12	471.8
9/14/2019	12:32 PM	8.12	472.73
9/14/2019	1:32 PM	9.24	481.21
9/14/2019	2:32 PM	8.12	483.33
9/14/2019	3:32 PM	8.12	484.22
9/14/2019	4:32 PM	8.12	485.05
9/14/2019	5:32 PM	12.88	486.67
9/14/2019	6:32 PM	12.6	487.16
9/14/2019	7:32 PM	8.96	484.64
9/14/2019	8:32 PM	14.84	496.4
9/14/2019	9:32 PM	8.12	488.13
9/14/2019	10:32 PM	8.12	492.2
9/14/2019	11:32 PM	8.12	495.15
9/15/2019	12:32 AM	10.92	505.1
9/15/2019	1:32 AM	8.4	510.86
9/15/2019	2:32 AM	8.4	514.13
9/15/2019	3:32 AM	8.4	515.47
9/15/2019	4:32 AM	8.68	516.93
9/15/2019	5:32 AM	8.68	520.39
9/15/2019	6:32 AM	11.2	528.78
9/15/2019	7:32 AM	12.6	525.57
9/15/2019	8:32 AM	13.16	529.23
9/15/2019	9:32 AM	11.48	533.6
9/15/2019	10:32 AM	13.44	544.18
9/15/2019	11:32 AM	10.36	546.09
9/15/2019	12:32 PM	10.36	545.56
9/15/2019	1:32 PM	10.36	559.4
9/15/2019	2:32 PM	13.44	570.92

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9/15/2019	3:32 PM	13.72	572.99
9/15/2019	4:32 PM	13.44	579.6
9/15/2019	5:32 PM	13.44	572.28
9/15/2019	6:32 PM	13.16	570.58
9/15/2019	7:32 PM	13.16	567.6
9/15/2019	8:32 PM	13.44	572.22
9/15/2019	9:32 PM	13.16	576.87
9/15/2019	10:32 PM	13.44	581.87
9/15/2019	11:32 PM	13.44	597.94
9/16/2019	12:32 AM	13.44	589.95
9/16/2019	1:32 AM	13.72	589.73
9/16/2019	2:32 AM	13.44	588.37
9/16/2019	3:32 AM	12.32	593.71
9/16/2019	4:32 AM	13.72	593.45
9/16/2019	5:32 AM	17.64	615.06
9/16/2019	6:32 AM	13.72	603.86
9/16/2019	7:32 AM	13.72	613.46
9/16/2019	8:32 AM	14.28	624.66
9/16/2019	9:32 AM	14.28	639.03
9/16/2019	10:32 AM	14.84	652.51
9/16/2019	11:32 AM	14.56	653.46
9/16/2019	12:32 PM	11.2	654.04
9/16/2019	1:32 PM	14.56	660.71
9/16/2019	2:32 PM	14.84	664.46
9/16/2019	3:32 PM	14.84	668.79
9/16/2019	4:32 PM	14.84	673.28
9/16/2019	5:32 PM	12.32	678.63
9/16/2019	6:32 PM	14.56	672.29
9/16/2019	7:32 PM	15.12	687.55
9/16/2019	8:32 PM	14.56	702.7
9/16/2019	9:32 PM	14.84	685.99
9/16/2019	10:32 PM	14.84	690.81
9/16/2019	11:32 PM	11.48	695.12
9/17/2019	12:32 AM	15.12	701.79
9/17/2019	1:32 AM	15.12	705.2
9/17/2019	2:32 AM	15.12	707.7
9/17/2019	3:32 AM	12.04	716.67
9/17/2019	4:32 AM	17.92	742.03
9/17/2019	5:32 AM	15.4	733.06
9/17/2019	6:32 AM	12.32	734.07
9/17/2019	7:32 AM	15.68	746.5
9/17/2019	8:32 AM	15.96	759.55
9/17/2019	9:32 AM	12.88	773.32
9/17/2019	10:32 AM	16.24	779.66
9/17/2019	11:32 AM	16.24	778.31
9/17/2019	12:32 PM	16.24	781
9/17/2019	1:32 PM	13.16	787.95

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9/17/2019	2:32 PM	16.8	793.52
9/17/2019	3:32 PM	16.52	799.95
9/17/2019	4:32 PM	13.44	804.32
9/17/2019	5:32 PM	16.52	806.12
9/17/2019	6:32 PM	16.52	803.49
9/17/2019	7:32 PM	14.56	811.17
9/17/2019	8:32 PM	16.8	820.75
9/17/2019	9:32 PM	17.08	834.53
9/17/2019	10:32 PM	14	845.63
9/17/2019	11:32 PM	17.08	856.64
9/18/2019	12:32 AM	19.04	881.27
9/18/2019	1:32 AM	14.84	885.32
9/18/2019	2:32 AM	18.48	903.34
9/18/2019	3:32 AM	17.92	913.27
9/18/2019	4:32 AM	16.24	939.78
9/18/2019	5:32 AM	19.32	980.78
9/18/2019	6:32 AM	19.6	1008.83
9/18/2019	7:32 AM	17.92	1045.81
9/18/2019	8:32 AM	20.44	1096.1
9/18/2019	9:32 AM	21.56	1140.8
9/18/2019	10:32 AM	19.88	1179.33
9/18/2019	11:32 AM	22.12	1211.58
9/18/2019	12:32 PM	23.24	1247.37
9/18/2019	1:32 PM	23.8	1291.82
9/18/2019	2:32 PM	24.08	1332.73
9/18/2019	3:32 PM	24.64	1373.47
9/18/2019	4:32 PM	25.2	1406.68
9/18/2019	5:32 PM	26.04	1431.61
9/18/2019	6:32 PM	26.04	1456.86
9/18/2019	7:32 PM	26.6	1517.4
9/18/2019	8:32 PM	27.16	1550.44
9/18/2019	9:32 PM	27.72	1602.43
9/18/2019	10:32 PM	28.56	1676.82
9/18/2019	11:32 PM	29.68	1721.2
9/19/2019	12:32 AM	29.68	1758.79
9/19/2019	1:32 AM	30.52	1789.67
9/19/2019	2:32 AM	31.08	1809.9
9/19/2019	3:32 AM	30.52	1824.66
9/19/2019	4:32 AM	32.2	1852.73
9/19/2019	5:32 AM	31.92	1869.52
9/19/2019	6:32 AM	31.92	1894.95
9/19/2019	7:32 AM	32.76	1917.75
9/19/2019	8:32 AM	32.76	1927.32
9/19/2019	9:32 AM	33.32	1946.24
9/19/2019	10:32 AM	33.32	1954.06
9/19/2019	11:32 AM	33.32	1960.07
9/19/2019	12:32 PM	33.04	1974.44

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9/19/2019	1:32 PM	33.88	1996.52
9/19/2019	2:32 PM	34.16	2010
9/19/2019	3:32 PM	34.44	2018.69
9/19/2019	4:32 PM	34.16	2023.29
9/19/2019	5:32 PM	34.44	2022.5
9/19/2019	6:32 PM	33.88	2018.13
9/19/2019	7:32 PM	35.28	2028.95
9/19/2019	8:32 PM	34.44	2040.62
9/19/2019	9:32 PM	34.72	2053.49
9/19/2019	10:32 PM	35	2062.27
9/19/2019	11:32 PM	34.72	2071.58
9/20/2019	12:32 AM	35.28	2084.43
9/20/2019	1:32 AM	35.28	2088.29
9/20/2019	2:32 AM	35	2090.77
9/20/2019	3:32 AM	35.28	2091.52
9/20/2019	4:32 AM	35.28	2094.04
9/20/2019	5:32 AM	35.56	2098.56
9/20/2019	6:32 AM	35.56	1259.65
9/20/2019	7:32 AM	0	0
9/20/2019	8:32 AM	0	0
9/20/2019	9:32 AM	0	0
9/20/2019	10:32 AM	0	0
9/20/2019	11:32 AM	0	0
9/20/2019	12:32 PM	0	0
9/20/2019	1:32 PM	0	0
9/20/2019	2:32 PM	0	0
9/20/2019	3:32 PM	35.84	2.16
9/20/2019	4:32 PM	0	0
9/20/2019	5:32 PM	0	0
9/20/2019	6:32 PM	0	0
9/20/2019	7:32 PM	46.48	144.06
9/20/2019	8:32 PM	0	0
9/20/2019	9:32 PM	0	0
9/20/2019	10:32 PM	33.88	0.58
9/20/2019	11:32 PM	23.8	6.88
9/21/2019	12:32 AM	0	0
9/21/2019	1:32 AM	56	3.21
9/21/2019	2:32 AM	0	0
9/21/2019	3:32 AM	0	0
9/21/2019	4:32 AM	0	0
9/21/2019	5:32 AM	0	0
9/21/2019	6:32 AM	20.72	4.78
9/21/2019	7:32 AM	0	0
9/21/2019	8:32 AM	0	0
9/21/2019	9:32 AM	0	0
9/21/2019	10:32 AM	0	0
9/21/2019	11:32 AM	0	0

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9/21/2019	12:32 PM	0	0
9/21/2019	1:32 PM	0	0
9/21/2019	2:32 PM	0	0
9/21/2019	3:32 PM	0	0
9/21/2019	4:32 PM	0	0
9/21/2019	5:32 PM	0	0
9/21/2019	6:32 PM	35.84	1.67
9/21/2019	7:32 PM	0	0
9/21/2019	8:32 PM	0	0
9/21/2019	9:32 PM	0	0
9/21/2019	10:32 PM	56	3.48
9/21/2019	11:32 PM	0	0
9/22/2019	12:32 AM	0	0
9/22/2019	1:32 AM	0	0
9/22/2019	2:32 AM	0	0
9/22/2019	3:32 AM	0	0
9/22/2019	4:32 AM	0	0
9/22/2019	5:32 AM	53.48	5.67
9/22/2019	6:32 AM	0	0
9/22/2019	7:32 AM	0	0
9/22/2019	8:32 AM	0	0
9/22/2019	9:32 AM	0	0
9/22/2019	10:32 AM	0	0
9/22/2019	11:32 AM	56	1.13
9/22/2019	12:32 PM	35.28	6.71
9/22/2019	1:32 PM	0	0
9/22/2019	2:32 PM	0	0
9/22/2019	3:32 PM	22.12	1.59
9/22/2019	4:32 PM	56	11.28
9/22/2019	5:32 PM	40.04	2.08
9/22/2019	6:32 PM	0	0
9/22/2019	7:32 PM	0	0
9/22/2019	8:32 PM	21.28	47.78
9/22/2019	9:32 PM	48.72	4.57
9/22/2019	10:32 PM	38.92	5.52
9/22/2019	11:32 PM	0	0
9/23/2019	12:32 AM	53.76	3.42
9/23/2019	1:32 AM	0	0
9/23/2019	2:32 AM	0	0
9/23/2019	3:32 AM	56	1.68
9/23/2019	4:32 AM	56	3.48
9/23/2019	5:32 AM	56	3.39
9/23/2019	6:32 AM	56	3.72
9/23/2019	7:32 AM	0	0
9/23/2019	8:32 AM	0	0
9/23/2019	9:32 AM	0	0
9/23/2019	10:32 AM	0	0

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9/23/2019	11:32 AM	0	0
9/23/2019	12:32 PM	0	0
9/23/2019	1:32 PM	0	0
9/23/2019	2:32 PM	0	0
9/23/2019	3:32 PM	22.96	1.65
9/23/2019	4:32 PM	0	0
9/23/2019	5:32 PM	0	0
9/23/2019	6:32 PM	0	0
9/23/2019	7:32 PM	0	0
9/23/2019	8:32 PM	0	0
9/23/2019	9:32 PM	38.92	4.04
9/23/2019	10:32 PM	0	0
9/23/2019	11:32 PM	13.44	2.89
9/24/2019	12:32 AM	0	0
9/24/2019	1:32 AM	0	0
9/24/2019	2:32 AM	0	0
9/24/2019	3:32 AM	0	0
9/24/2019	4:32 AM	56	1.59
9/24/2019	5:32 AM	56	6.37
9/24/2019	6:32 AM	0	0
9/24/2019	7:32 AM	0	0
9/24/2019	8:32 AM	0	0
9/24/2019	9:32 AM	0	0
9/24/2019	10:32 AM	0	0
9/24/2019	11:32 AM	0	0
9/24/2019	12:32 PM	0	0
9/24/2019	1:32 PM	0	0
9/24/2019	2:32 PM	0	0
9/24/2019	3:32 PM	37.24	28.1
9/24/2019	4:32 PM	0	0
9/24/2019	5:32 PM	11.48	2.9
9/24/2019	6:32 PM	7.84	4.58
9/24/2019	7:32 PM	0	0
9/24/2019	8:32 PM	0	0
9/24/2019	9:32 PM	0	0
9/24/2019	10:32 PM	48.44	3.35
9/24/2019	11:32 PM	0	0
9/25/2019	12:32 AM	0	0
9/25/2019	1:32 AM	0	0
9/25/2019	2:32 AM	0	0
9/25/2019	3:32 AM	0	0
9/25/2019	4:32 AM	0	0
9/25/2019	5:32 AM	0	0
9/25/2019	6:32 AM	0	0
9/25/2019	7:32 AM	0	0
9/25/2019	8:32 AM	0	0
9/25/2019	9:32 AM	8.4	1.63

LAPTOP READING FOR 20525 FM 3009

9/25/2019	10:32 AM	0	0
9/25/2019	11:32 AM	0	0
9/25/2019	12:32 PM	0	0
9/25/2019	1:32 PM	0	0
9/25/2019	2:32 PM	0	0
9/25/2019	3:32 PM	0	0
9/25/2019	4:32 PM	56	3.27
9/25/2019	5:32 PM	56	6.54
9/25/2019	6:32 PM	0	0
9/25/2019	7:32 PM	7	6.17
9/25/2019	8:32 PM	51.24	16.74
9/25/2019	9:32 PM	50.4	1.33
9/25/2019	10:32 PM	0	0
9/25/2019	11:32 PM	45.36	6.52
9/26/2019	12:32 AM	0	0
9/26/2019	1:32 AM	51.8	1.63
9/26/2019	2:32 AM	0	0
9/26/2019	3:32 AM	0	0
9/26/2019	4:32 AM	29.12	0.9
9/26/2019	5:32 AM	27.72	6.37
9/26/2019	6:32 AM	0	0
9/26/2019	7:32 AM	0	0
9/26/2019	8:32 AM	0	0
9/26/2019	9:32 AM	0	0
9/26/2019	10:32 AM	0	0
9/26/2019	11:32 AM	0	0
9/26/2019	12:32 PM	0	0
9/26/2019	1:32 PM	0	0
9/26/2019	2:32 PM	0	0
9/26/2019	3:32 PM	0	0
9/26/2019	4:32 PM	0	0
9/26/2019	5:32 PM	0	0
9/26/2019	6:32 PM	0	0
9/26/2019	7:32 PM	12.6	1.65
9/26/2019	8:32 PM	38.92	3.99
9/26/2019	9:32 PM	0	0
9/26/2019	10:32 PM	0	0
9/26/2019	11:32 PM	0	0
9/27/2019	12:32 AM	0	0
9/27/2019	1:32 AM	0	0
9/27/2019	2:32 AM	0	0
9/27/2019	3:32 AM	0	0
9/27/2019	4:32 AM	0	0
9/27/2019	5:32 AM	37.24	2.93
9/27/2019	6:32 AM	56	2.98
9/27/2019	7:32 AM	56	3.31
9/27/2019	8:32 AM	0	0

LAPTOP READING FOR 20525 FM 3009

9/27/2019	9:32 AM	0	0
9/27/2019	10:32 AM	0	0
9/27/2019	11:32 AM	0	0
9/27/2019	12:32 PM	2.8	2.57
9/27/2019	1:32 PM	0	0
9/27/2019	2:32 PM	0	0
9/27/2019	3:32 PM	0	0
9/27/2019	4:32 PM	0	0
9/27/2019	5:32 PM	0	0
9/27/2019	6:32 PM	41.44	3.65
9/27/2019	7:32 PM	31.64	0.27
9/27/2019	8:32 PM	0.56	2.88
9/27/2019	9:32 PM	0	0
9/27/2019	10:32 PM	0	0
9/27/2019	11:32 PM	0	0
9/28/2019	12:32 AM	0	0
9/28/2019	1:32 AM	0	0
9/28/2019	2:32 AM	0	0
9/28/2019	3:32 AM	52.64	2.96
9/28/2019	4:32 AM	0	0
9/28/2019	5:32 AM	0	0
9/28/2019	6:32 AM	41.16	7.77
9/28/2019	7:32 AM	0	0
9/28/2019	8:32 AM	20.72	4.55
9/28/2019	9:32 AM	0	0
9/28/2019	10:32 AM	0	0
9/28/2019	11:32 AM	56	1.82
9/28/2019	12:32 PM	48.44	7.64
9/28/2019	1:32 PM	56	13.04
9/28/2019	2:32 PM	0	0
9/28/2019	3:32 PM	0	0
9/28/2019	4:32 PM	0	0
9/28/2019	5:32 PM	56	3.04
9/28/2019	6:32 PM	0	0
9/28/2019	7:32 PM	0	0
9/28/2019	8:32 PM	0	0
9/28/2019	9:32 PM	28.84	1.94
9/28/2019	10:32 PM	19.04	2.83
9/28/2019	11:32 PM	0	0
9/29/2019	12:32 AM	44.52	3.02
9/29/2019	1:32 AM	0	0
9/29/2019	2:32 AM	0	0
9/29/2019	3:32 AM	0	0
9/29/2019	4:32 AM	53.48	1.69
9/29/2019	5:32 AM	16.52	2.87
9/29/2019	6:32 AM	0	0
9/29/2019	7:32 AM	0	0

LAPTOP READING FOR 20525 FM 3009

9/29/2019	8:32 AM	0	0
9/29/2019	9:32 AM	0	0
9/29/2019	10:32 AM	0	0
9/29/2019	11:32 AM	21.56	41.54
9/29/2019	12:32 PM	56	45.81
9/29/2019	1:32 PM	40.6	35.84
9/29/2019	2:32 PM	56	16.85
9/29/2019	3:32 PM	38.64	0.41
9/29/2019	4:32 PM	16.24	27.17
9/29/2019	5:32 PM	52.08	24.88
9/29/2019	6:32 PM	50.4	5.03
9/29/2019	7:32 PM	0	0
9/29/2019	8:32 PM	0	0
9/29/2019	9:32 PM	56	4.49
9/29/2019	10:32 PM	0	0
9/29/2019	11:32 PM	33.32	2.93
9/30/2019	12:32 AM	56	3.05
9/30/2019	1:32 AM	0	0
9/30/2019	2:32 AM	0	0
9/30/2019	3:32 AM	11.2	1.69
9/30/2019	4:32 AM	23.52	1.28
9/30/2019	5:32 AM	34.72	18.19
9/30/2019	6:32 AM	0	0
9/30/2019	7:32 AM	0	0
9/30/2019	8:32 AM	0	0
9/30/2019	9:32 AM	0	0
9/30/2019	10:32 AM	41.16	0.96
9/30/2019	11:32 AM	44.8	2.85
9/30/2019	12:32 PM	0	0
9/30/2019	1:32 PM	0	0
9/30/2019	2:32 PM	0	0
9/30/2019	3:32 PM	3.64	0.92
9/30/2019	4:32 PM	0	0
9/30/2019	5:32 PM	17.36	2.9
9/30/2019	6:32 PM	48.44	34.67
9/30/2019	7:32 PM	3.36	7.6
9/30/2019	8:32 PM	0	0
9/30/2019	9:32 PM	56	6.69
9/30/2019	10:32 PM	0	0
9/30/2019	11:32 PM	0	0
10/1/2019	12:32 AM	30.8	2.95
10/1/2019	1:32 AM	0	0
10/1/2019	2:32 AM	0	0
10/1/2019	3:32 AM	4.76	1.64
10/1/2019	4:32 AM	0	0
10/1/2019	5:32 AM	19.04	2.89
10/1/2019	6:32 AM	0	0

LAPTOP READING FOR 20525 FM 3009

10/1/2019	7:32 AM	0	0
10/1/2019	8:32 AM	0	0
10/1/2019	9:32 AM	0	0
10/1/2019	10:32 AM	0	0
10/1/2019	11:32 AM	0	0
10/1/2019	12:32 PM	0	0
10/1/2019	1:32 PM	0	0
10/1/2019	2:32 PM	0	0
10/1/2019	3:32 PM	0	0
10/1/2019	4:32 PM	56	3.04
10/1/2019	5:32 PM	34.44	0.63
10/1/2019	6:32 PM	56	5.79
10/1/2019	7:32 PM	52.92	7.2
10/1/2019	8:32 PM	0	0
10/1/2019	9:32 PM	31.64	3.12
10/1/2019	10:32 PM	4.48	2.89
10/1/2019	11:32 PM	0	0
10/2/2019	12:32 AM	0	0
10/2/2019	1:32 AM	0	0
10/2/2019	2:32 AM	0	0
10/2/2019	3:32 AM	23.24	2.92
10/2/2019	4:32 AM	56	24.63
10/2/2019	5:32 AM	1.96	18.83
10/2/2019	6:32 AM	0	0
10/2/2019	7:32 AM	46.2	3.77
10/2/2019	8:32 AM	0	0
10/2/2019	9:32 AM	39.76	10.68
10/2/2019	10:32 AM	54.32	6.7
10/2/2019	11:32 AM	16.24	9.77
10/2/2019	12:32 PM	0	0
10/2/2019	1:32 PM	0	0
10/2/2019	2:32 PM	0	0
10/2/2019	3:32 PM	0	0
10/2/2019	4:32 PM	0	0
10/2/2019	5:32 PM	0	0
10/2/2019	6:32 PM	25.2	5.96
10/2/2019	7:32 PM	56	3.02
10/2/2019	8:32 PM	0	0
10/2/2019	9:32 PM	0	0
10/2/2019	10:32 PM	16.24	9.72
10/2/2019	11:32 PM	0	0
10/3/2019	12:32 AM	0	0
10/3/2019	1:32 AM	0	0
10/3/2019	2:32 AM	0	0
10/3/2019	3:32 AM	0	0
10/3/2019	4:32 AM	56	26.09
10/3/2019	5:32 AM	53.76	21.39

LAPTOP READING FOR 20525 FM 3009

10/3/2019	6:32 AM	0	0
10/3/2019	7:32 AM	0	0
10/3/2019	8:32 AM	34.72	1.67
10/3/2019	9:32 AM	0	0
10/3/2019	10:32 AM	0	0
10/3/2019	11:32 AM	35	0.68
10/3/2019	12:32 PM	0	0
10/3/2019	1:32 PM	0	0
10/3/2019	2:32 PM	0	0
10/3/2019	3:32 PM	0	0
10/3/2019	4:32 PM	0	0
10/3/2019	5:32 PM	0	0
10/3/2019	6:32 PM	0	0
10/3/2019	7:32 PM	0	0
10/3/2019	8:32 PM	0	0
10/3/2019	9:32 PM	0	0
10/3/2019	10:32 PM	44.8	3
10/3/2019	11:32 PM	0	0
10/4/2019	12:32 AM	0	0
10/4/2019	1:32 AM	0	0
10/4/2019	2:32 AM	0	0
10/4/2019	3:32 AM	8.68	2.96
10/4/2019	4:32 AM	0	0
10/4/2019	5:32 AM	0	0
10/4/2019	6:32 AM	19.32	8.77
10/4/2019	7:32 AM	38.64	6.22
10/4/2019	8:32 AM	0	0
10/4/2019	9:32 AM	0	0
10/4/2019	10:32 AM	0	0
10/4/2019	11:32 AM	0	0
10/4/2019	12:32 PM	0	0
10/4/2019	1:32 PM	56	3.05
10/4/2019	2:32 PM	0	0
10/4/2019	3:32 PM	10.64	1.7
10/4/2019	4:32 PM	0	0
10/4/2019	5:32 PM	0	0
10/4/2019	6:32 PM	0	0
10/4/2019	7:32 PM	0	0
10/4/2019	8:32 PM	50.4	3.26
10/4/2019	9:32 PM	0	0
10/4/2019	10:32 PM	56	3.46
10/4/2019	11:32 PM	25.2	3.67
10/5/2019	12:32 AM	0	0
10/5/2019	1:32 AM	0	0
10/5/2019	2:32 AM	0	0
10/5/2019	3:32 AM	0	0
10/5/2019	4:32 AM	0	0

LAPTOP READING FOR 20525 FM 3009

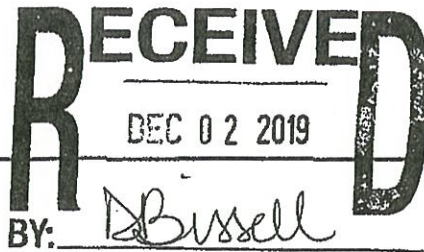
10/5/2019	5:32 AM	6.16	3.97
10/5/2019	6:32 AM	43.68	3.34
10/5/2019	7:32 AM	0	0
10/5/2019	8:32 AM	0	0
10/5/2019	9:32 AM	0	0
10/5/2019	10:32 AM	0	0
10/5/2019	11:32 AM	0	0
10/5/2019	12:32 PM	56	2.97
10/5/2019	1:32 PM	0	0
10/5/2019	2:32 PM	0	0
10/5/2019	3:32 PM	0	0
10/5/2019	4:32 PM	0	0
10/5/2019	5:32 PM	0	0
10/5/2019	6:32 PM	0	0
10/5/2019	7:32 PM	0	0
10/5/2019	8:32 PM	0	0
10/5/2019	9:32 PM	0	0
10/5/2019	10:32 PM	38.36	0.32
10/5/2019	11:32 PM	0	0
10/6/2019	12:32 AM	0	0
10/6/2019	1:32 AM	43.68	2.92
10/6/2019	2:32 AM	0	0
10/6/2019	3:32 AM	40.32	1.68
10/6/2019	4:32 AM	0	0
10/6/2019	5:32 AM	0	0
10/6/2019	6:32 AM	0	0
10/6/2019	7:32 AM	0	0
10/6/2019	8:32 AM	0	0
10/6/2019	9:32 AM	26.6	2.92
10/6/2019	10:32 AM	0	0
10/6/2019	11:32 AM	0	0
10/6/2019	12:32 PM	37.52	0.48
10/6/2019	1:32 PM	11.2	13.63
10/6/2019	2:32 PM	56	35.75
10/6/2019	3:32 PM	47.6	1.27
10/6/2019	4:32 PM	0	0
10/6/2019	5:32 PM	0	0
10/6/2019	6:32 PM	0	0
10/6/2019	7:32 PM	0	0
10/6/2019	8:32 PM	0	0
10/6/2019	9:32 PM	0	0
10/6/2019	10:32 PM	0	0
10/6/2019	11:32 PM	56	2.96
10/7/2019	12:32 AM	56	2.89
10/7/2019	1:32 AM	0	0
10/7/2019	2:32 AM	0	0
10/7/2019	3:32 AM	0	0

LAPTOP READING FOR 20525 FM 3009

10/7/2019	4:32 AM	0	0
10/7/2019	5:32 AM	4.76	2.94
10/7/2019	6:32 AM	0	0
10/7/2019	7:32 AM	0	0
10/7/2019	8:32 AM	41.44	3.84
10/7/2019	9:32 AM	38.36	3.24
10/7/2019	10:32 AM	0	0
10/7/2019	11:32 AM	0	0
10/7/2019	12:32 PM	0	0
10/7/2019	1:32 PM	35.28	3.36
10/7/2019	2:32 PM	0	0
10/7/2019	3:32 PM	0	0
10/7/2019	4:32 PM	0	0
10/7/2019	5:32 PM	37.24	2.93
10/7/2019	6:32 PM	46.48	3.56
10/7/2019	7:32 PM	44.24	3.36
10/7/2019	8:32 PM	0	0
10/7/2019	9:32 PM	0	0
10/7/2019	10:32 PM	7.84	1.72
10/7/2019	11:32 PM	42	0.96
10/8/2019	12:32 AM	26.88	2.95
10/8/2019	1:32 AM	0	0
10/8/2019	2:32 AM	0	0
10/8/2019	3:32 AM	0	0
10/8/2019	4:32 AM	2.52	34.12
10/8/2019	5:32 AM	52.08	3.95
10/8/2019	6:32 AM	0	0
10/8/2019	7:32 AM	0	0
10/8/2019	8:32 AM	0	0
10/8/2019	9:32 AM	0	0
10/8/2019	10:32 AM	39.76	0.98
10/8/2019	11:32 AM	0	0
10/8/2019	12:32 PM	0	0
10/8/2019	1:32 PM	0	0
10/8/2019	2:32 PM	0	0
10/8/2019	3:32 PM	0	0
10/8/2019	4:32 PM	36.12	3.23
10/8/2019	5:32 PM	0	0
10/8/2019	6:32 PM	56	4
10/8/2019	7:32 PM	0	0
10/8/2019	8:32 PM	0	0
10/8/2019	9:32 PM	0	0
10/8/2019	10:32 PM	29.96	2.93
10/8/2019	11:32 PM	30.8	6.68
10/9/2019	12:32 AM	8.96	2.96
10/9/2019	1:32 AM	45.08	0.98
10/9/2019	2:32 AM	0	0

LAPTOP READING FOR 20525 FM 3009

10/9/2019	3:32 AM	0	0
10/9/2019	4:32 AM	36.12	2.94
10/9/2019	5:32 AM	56	7.18
10/9/2019	6:32 AM	0	0
10/9/2019	7:32 AM	0	0



City of Garden Ridge

"A way of life, not just a place to live"

APPENDIX "F"

WATER LEAK ADJUSTMENT REQUEST

To Be Completed By Customer

Name: Dorothy/Arnoldo Benavidez

Phone: _____

Address: 9215 Gloxinia Dr

Billing Period: 10-23-19 to 11/21/19

Bill Amount: \$1,079.62

And: 11/20/19 to 12/19/19

Please explain circumstances of the higher bill: _____

Unknown and unpredicted leak in the landscape water distribution line. Leak found by expert water department technician.

Do you suspect criminal activity?

Circle:

☐

YES

☒

NO

If yes, please submit a copy of your Police Report.

What corrective measures/repairs have been made? Please provide documentation/receipts.

Immediately, shut off the landscaping water distribution valve. Broken water distribution line was uncovered, pictures were taken, and will replace damaged line with new line. In the meantime, the water valve will remain closed.

What are you specifically requesting of the Water Department? _____

Specifically, we are requesting that our water bill be similar to our 2016, 2017, and 2018 November bills of not more than 2000 gallons. Please, reduce our bill for November and December 2019. A lower bill will be deeply appreciated by this Retired Disabled Veteran.


Signature

December 2, 2019
Date

Please attach supporting documentation to this page.

9400 Municipal Parkway * Garden Ridge, Texas 78266-2600
Phone (210) 651-6632 * Fax (210) 651-9638 * www.ci.garden-ridge.tx.us



City of Garden Ridge

"A way of life, not just a place to live"

9215 Gloxinia Dr.

To Be Completed By Water Department

Bill Amount: 1029.62 Average Bill Amount: 80.55

Date Received: 12-2-19 Received By: Denise Bissell

Historic Usage and Analysis: see attached

Customer History of Requests: none previous

Water Manager Review and Comments: We found a leak of 105,000 gallons which if it is shown that there was no neglect would result in a credit of \$772.04. Based on what staff found the leak was noticeable and could be seen from the front of the house.

Additional information requested: Yes Date Requested: 12-9-19

Additional Information submitted: Yes Date Received: 12-10-19

Amount Approved: _____

Disapproved: _____

Referred to Water Commission: X

Jacob Parsons Digitally signed by Jacob Parsons
Date: 2019.12.10 16:03:12 -06'00'

Water Manager or Designee Signature

12-10-19

Date



City of Garden Ridge Water Department

9400 Municipal Parkway
Garden Ridge, Texas 78266
www.ci.garden-ridge.tx.us
(210) 651-6831
Fax: (210) 651-9638



CRRT R016
DOROTHY/ARNOLDO BENAVIDEZ
9215 GLOXINIA DR
SAN ANTONIO TX 78266-2530

Important Information on
Reverse Side

ACCOUNT NUMBER	DATE BILL MAILED	SERVICE FROM	SERVICE TO	DAYS USED	DUE DATE
-	11/30/2019	10/23/19	11/21/19	29	12/15/2019
PREVIOUS READING	PRESENT READING	GALLONS USED	DESCRIPTION		AMOUNT DUE
333000	440000	107000	RI WATER TR1 GARBAGE EAA EAA FEE 080 CTG FEE HHW HAZ WASTE TAX		1,049.04 24.56 3.03 0.60 0.36 2.03
CHRISTMAS TREE LIGHTING DEC 5 AT 5PM CITY HALL CLOSED DEC 24-25 FOR CHRISTMAS AND JAN 1, 2020 FOR NEW YEAR'S DAY GARDEN RIDGE MARKET DAYS DEC 14 9AM-2PM AFTER HOURS CONTACT 210-651-6831 FOR WATER AND LOST/FOUND PETS					

SERVICE ADDRESS ►

9215 GLOXINIA DRIVE

AMOUNT
DUE

AFTER DUE DATE

BY DUE DATE

DRAFT \$1,079.62

KEEP THIS PORTION FOR YOUR RECORDS

PLEASE RETURN THIS PORTION
WITH YOUR PAYMENT TO:



City of Garden Ridge Water Department

9400 Municipal Parkway
Garden Ridge, Texas 78266
(210) 651-6831
Fax: (210) 651-9638



DUE DATE	ACCOUNT NUMBER
12/15/19	
AFTER DUE DATE	BY DUE DATE
DRAFT	\$1,079.62

AMOUNT
DUE

SERVICE
ADDRESS ►

9215 GLOXINIA DRIVE



CRRT R016
DOROTHY/ARNOLDO BENAVIDEZ
9215 GLOXINIA DR
SAN ANTONIO TX 78266-2530



City of Garden Ridge Water Department

9400 Municipal Parkway
Garden Ridge, Texas 78266
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Fax: (210) 651-9638



CRRT R016
DOROTHY/ARNOLDO BENAVIDEZ
9215 GLOXINIA DR
SAN ANTONIO TX 78266-2530

Important Information on
Reverse Side

ACCOUNT NUMBER	DATE BILL MAILED	SERVICE FROM	SERVICE TO	DAYS USED	DUE DATE
	12/31/2018	11/20/18	12/19/18	29	01/15/2019
PREVIOUS READING	PRESENT READING	GALLONS USED	DESCRIPTION		AMOUNT DUE
221000	223000	2000	RI WATER TR1 GARBAGE EAA EAA FEE 080 CTG FEE HHW HAZ WASTE TAX		23.00 24.56 3.03 0.60 0.36 2.03
HAPPY NEW YEAR FROM CITY HALL CHRSTMAS TREE/BRUSH & RECYCLE DUMPSTERS AT CITY COMPLEX JAN 5-6, 12-13, 19-20, 26-27 CITY HALL CLOSED JAN 1 & 21 AFTER HOURS CONTACT 210-651-6831. FOR WATER/ LOST/ FOUND PETS.					
SERVICE ADDRESS ► 9215 GLOXINIA DRIVE			AMOUNT DUE ►		AFTER DUE DATE BY DUE DATE **DRAFT** \$53.58

KEEP THIS PORTION FOR YOUR RECORDS

PLEASE RETURN THIS PORTION
WITH YOUR PAYMENT TO:



City of Garden Ridge Water Department

9400 Municipal Parkway
Garden Ridge, Texas 78266
(210) 651-6831
Fax: (210) 651-9638



DUE DATE	ACCOUNT NUMBER
01/15/19	
AFTER DUE DATE	BY DUE DATE
AMOUNT DUE ► **DRAFT**	\$53.58



CRRT R016
DOROTHY/ARNOLDO BENAVIDEZ
9215 GLOXINIA DR
SAN ANTONIO TX 78266-2530

SERVICE ADDRESS ► 9215 GLOXINIA DRIVE

2019-04414

Leak Fix at 9215 Gloxinia Dr.
12/04/2019

9215 Gloxinia
Benavidez
Leak Adj Fix

UNITED STATES OF AMERICA
71183 E 38117

Leak Fix at 9215 Gloxinia Dr.
12/04/2019



2019-04-14

Leak Fix at 9215 Gloxinia Dr.
12/04/2019



2019-04-10

Leak Fix at 9215 Gloxinia Dr.
12/04/2019

04-10-2019 09:04:11

04-10-2019



9215 Gloxinia Drive
Excavating Leaking PVC, Water Line





9215 Gloxinia Drive
View is towards
neighbor's house on
front yard.

Water

From: com>
Sent: Tuesday, December 10, 2019 4:15 PM
To: Water Manager
Subject: 9215 Gloxinia

On November 22 I was checking abnormal reads I showed up to 9215 Gloxinia and walked to the front door to let the homeowner know that they had a active leak when I noticed a green patch to the right side of the house with water standing I turned off the water at the backflow which stopped the leak so I notified the homeowner. As a homeowner myself, in my opinion I would have noticed the water standing.

Sent from my Verizon, Samsung Galaxy Tablet

Water Manager

From:
Sent: Tuesday, December 10, 2019 7:42 AM
To: Water Manager
Subject: RE: 9215 Gloxinia Dr. Water Leak Request
Attachments: 20191202_Excavating_Leaking_PVC_Line.pdf; 20191209_Repair_Area.pdf

Yes sir!

The reason we provided two payment periods is because, on November 21, on the day the leak was discovered, we took a reading of the meter that day (44,1897) (picture provided); we shut of the valve to the water sprinkler system, on this date.

Please note that the actual reading compared to the billing statement, (440000) does not show 1897 more gallons used up to the 21st of November.

We are sending you some pictures that was taken earlier this month and today. Because the picture attachments are large, may have to send in separate message.

We were not aware that there was a leak, because the break, maybe, was spewing downward. Once, Chris found the location, we shut off the water valve to the irrigation line, on November 21, 2019.

I have made repairs, and it does not leak. We have left the valve closed, since we are not watering, these days.

Thank you, for your support.

Respectfully,

Arnoldo Benavidez

From: Water Manager <WaterManager@ci.garden-ridge.tx.us>
Sent: Monday, December 09, 2019 3:50 PM
To:
Subject: 9215 Gloxinia Dr. Water Leak Request

Mr. Arnoldo Benavidez,

Here is the laptop reading we gathered that shows your leak. I will speak to Chris about the leak and stay in touch with you. In the mean time I request that you take pictures of the yard where the leak was and explain why the leak could not be seen or discovered for so long.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

Account Number:

:NAVIDEZ, DOROTHY/ARNOLDO

6215 Gloxinia Dr.

		Service		# of		Demand			Fuel	Dema		
Bill Date	Tno	From	To	Days	Consumpti...	Consumption	Total Bill	Bill Amount	Tax	Adjust...	Amo...	
11/30/2019	711	10/23/2019	11/21/2019	29	107	0.0000	1,049.04	1,049.04	0.00	0.00	0.00	
10/31/2019	713	09/23/2019	10/23/2019	30	11	0.0000	39.40	39.40	0.00	0.00	0.00	
09/25/2019	715	08/22/2019	09/23/2019	32	17	0.0000	56.94	56.94	0.00	0.00	0.00	
08/30/2019	716	07/22/2019	08/22/2019	31	29	0.0000	111.46	111.46	0.00	0.00	0.00	
07/31/2019	721	06/24/2019	07/22/2019	28	16	0.0000	50.97	50.97	0.00	0.00	0.00	
06/30/2019	723	05/23/2019	06/24/2019	32	5	0.0000	23.00	23.00	0.00	0.00	0.00	
05/31/2019	725	04/22/2019	05/23/2019	31	5	0.0000	23.00	23.00	0.00	0.00	0.00	
04/30/2019	727	03/21/2019	04/22/2019	32	17	0.0000	54.94	54.94	0.00	0.00	0.00	
03/31/2019	729	02/21/2019	03/21/2019	28	6	0.0000	25.40	25.40	0.00	0.00	0.00	
02/28/2019	731	01/23/2019	02/21/2019	29	2	0.0000	23.00	23.00	0.00	0.00	0.00	
01/31/2019	733	12/19/2018	01/23/2019	35	2	0.0000	23.00	23.00	0.00	0.00	0.00	
12/31/2018	735	11/20/2018	12/19/2018	29	2	0.0000	23.00	23.00	0.00	0.00	0.00	
11/30/2018	737	10/23/2018	11/20/2018	28	2	0.0000	23.00	23.00	0.00	0.00	0.00	
10/31/2018	739	09/21/2018	10/23/2018	32	2	0.0000	23.00	23.00	0.00	0.00	0.00	
09/30/2018	741	08/23/2018	09/21/2018	29	9	0.0000	32.60	32.60	0.00	0.00	0.00	
08/31/2018	743	07/23/2018	08/23/2018	31	19	0.0000	62.88	62.88	0.00	0.00	0.00	
07/31/2018	745	06/22/2018	07/23/2018	31	7	0.0000	27.80	27.80	0.00	0.00	0.00	
06/30/2018	747	05/23/2018	06/22/2018	30	23	0.0000	78.76	78.76	0.00	0.00	0.00	
05/31/2018	749	04/23/2018	05/23/2018	30	10	0.0000	35.00	35.00	0.00	0.00	0.00	
04/30/2018	751	03/23/2018	04/23/2018	31	17	0.0000	54.94	54.94	0.00	0.00	0.00	
03/31/2018	753	02/22/2018	03/23/2018	29	5	0.0000	23.00	23.00	0.00	0.00	0.00	
02/28/2018	755	01/23/2018	02/22/2018	30	2	0.0000	23.00	23.00	0.00	0.00	0.00	
01/31/2018	757	12/19/2017	01/23/2018	35	4	0.0000	23.00	23.00	0.00	0.00	0.00	
12/31/2017	759	11/21/2017	12/19/2017	28	3	0.0000	23.00	23.00	0.00	0.00	0.00	
					Avg 13	Avg 0.0000	Avg 80.55	Avg 80.55	Avg 0.00	Avg 0.00	Avg 0	Avg

LAPTOP READING FOR 9215 GLOXINIA DRIVE

Date	Time	Max Flow	Usage	9215 Gloxinia		
10/19/2019	4:27 PM	4.2	26.85			
10/19/2019	5:27 PM	0.28	23.91	Total	111,555.0	
10/19/2019	6:27 PM	2.8	27.6			
10/19/2019	7:27 PM	1.4	24.38	Possible Irrigation		
10/19/2019	8:27 PM	0.28	24.35			
10/19/2019	9:27 PM	3.36	32.4	Possible Leak	107,880.0	104904.
10/19/2019	10:27 PM	0.28	24.94			
10/19/2019	11:27 PM	3.36	27.05	Possible Usage	3,675.0	
10/20/2019	12:27 AM	0.28	25.63			
10/20/2019	1:27 AM	0.28	25.93	Water Bill	107	1,049.04
10/20/2019	2:27 AM	0.28	26.26	- Leak	102	244.8
10/20/2019	3:27 AM	0.28	26.42	Customer consumption	5	25
10/20/2019	4:27 AM	0.28	26.66			
10/20/2019	5:27 AM	3.64	30.89	Credit		779.24
10/20/2019	6:27 AM	6.72	63.99			
10/20/2019	7:27 AM	0.28	27.47			
10/20/2019	8:27 AM	0.28	27.6			
10/20/2019	9:27 AM	2.8	29.16			
10/20/2019	10:27 AM	2.8	31.31			
10/20/2019	11:27 AM	0.28	28.07			
10/20/2019	12:27 PM	2.8	31.6			
10/20/2019	1:27 PM	2.8	30.06			
10/20/2019	2:27 PM	3.64	32.15			
10/20/2019	3:27 PM	2.8	30.14			
10/20/2019	4:27 PM	2.8	32.95			
10/20/2019	5:27 PM	2.8	30.72			
10/20/2019	6:28 PM	4.2	30.95			
10/20/2019	7:28 PM	0.28	29.18			
10/20/2019	8:28 PM	3.92	32.76			
10/20/2019	9:28 PM	3.64	34.66			
10/20/2019	10:28 PM	3.92	32.02			
10/20/2019	11:28 PM	0.28	29.76			
10/21/2019	12:28 AM	0.28	29.82			
10/21/2019	1:28 AM	0.56	29.95			
10/21/2019	2:28 AM	0.28	30.05			
10/21/2019	3:28 AM	2.8	31.95			
10/21/2019	4:28 AM	2.8	32.58			
10/21/2019	5:28 AM	2.8	34.81			
10/21/2019	6:28 AM	2.8	34.79			
10/21/2019	7:28 AM	1.68	31.91			
10/21/2019	8:28 AM	7.84	64.99			
10/21/2019	9:28 AM	3.36	36.14			
10/21/2019	10:28 AM	1.68	32.5			
10/21/2019	11:28 AM	4.76	40.7			
10/21/2019	12:28 PM	0.56	32			
10/21/2019	1:28 PM	3.64	34.32			

LAPTOP READING FOR 9215 GLOXINIA DRIVE

10/21/2019	2:28 PM	2.8	35.82
10/21/2019	3:28 PM	5.32	33.58
10/21/2019	4:28 PM	5.32	39.9
10/21/2019	5:28 PM	2.8	36.14
10/21/2019	6:28 PM	0.56	33.26
10/21/2019	7:28 PM	0.56	33.56
10/21/2019	8:28 PM	1.68	33.77
10/21/2019	9:28 PM	3.92	36.2
10/21/2019	10:28 PM	0.56	34.21
10/21/2019	11:28 PM	0.56	34.42
10/22/2019	12:28 AM	0.56	34.57
10/22/2019	1:28 AM	0.56	34.7
10/22/2019	2:28 AM	0.56	34.83
10/22/2019	3:28 AM	0.56	34.98
10/22/2019	4:28 AM	2.8	37.06
10/22/2019	5:28 AM	2.8	39.52
10/22/2019	6:28 AM	5.88	57.37
10/22/2019	7:28 AM	2.8	44.53
10/22/2019	8:28 AM	3.08	42.84
10/22/2019	9:28 AM	3.08	44.64
10/22/2019	10:28 AM	2.8	38.71
10/22/2019	11:28 AM	0.56	37.33
10/22/2019	12:28 PM	2.8	38.93
10/22/2019	1:28 PM	5.32	45.34
10/22/2019	2:28 PM	0.56	38.04
10/22/2019	3:28 PM	4.2	52.51
10/22/2019	4:28 PM	4.48	51.05
10/22/2019	5:28 PM	3.08	42.24
10/22/2019	6:28 PM	3.08	40.84
10/22/2019	7:28 PM	5.04	48.08
10/22/2019	8:28 PM	3.92	58.41
10/22/2019	9:28 PM	2.24	42.36
10/22/2019	10:28 PM	2.8	42.07
10/22/2019	11:28 PM	3.08	42.54
10/23/2019	12:28 AM	3.08	42.84
10/23/2019	1:28 AM	0.56	41.42
10/23/2019	2:28 AM	5.6	48.89
10/23/2019	3:28 AM	1.12	42.39
10/23/2019	4:28 AM	3.08	46.38
10/23/2019	5:28 AM	6.44	66.96
10/23/2019	6:28 AM	3.36	47.95
10/23/2019	7:28 AM	1.96	46.18
10/23/2019	8:28 AM	0.56	44.49
10/23/2019	9:28 AM	0.56	44.84
10/23/2019	10:28 AM	1.68	45.49
10/23/2019	11:29 AM	1.68	46.05
10/23/2019	12:29 PM	3.08	47.31

LAPTOP READING FOR 9215 GLOXINIA DRIVE

10/23/2019	1:29 PM	0.56	46.11
10/23/2019	2:29 PM	3.92	51
10/23/2019	3:29 PM	1.96	47.05
10/23/2019	4:29 PM	31.08	144.81
10/23/2019	5:29 PM	0.84	47.96
10/23/2019	6:29 PM	3.36	51.52
10/23/2019	7:29 PM	1.96	49.47
10/23/2019	8:29 PM	3.08	50.8
10/23/2019	9:29 PM	0.84	49.6
10/23/2019	10:29 PM	0.84	50.06
10/23/2019	11:29 PM	0.84	50.31
10/24/2019	12:29 AM	3.36	52.47
10/24/2019	1:29 AM	0.84	51.09
10/24/2019	2:29 AM	0.84	51.25
10/24/2019	3:29 AM	3.08	51.91
10/24/2019	4:29 AM	0.84	51.74
10/24/2019	5:29 AM	0.84	51.94
10/24/2019	6:29 AM	3.92	57.33
10/24/2019	7:29 AM	3.36	55.52
10/24/2019	8:29 AM	3.36	55.08
10/24/2019	9:29 AM	3.36	57.9
10/24/2019	10:29 AM	3.36	57.29
10/24/2019	11:29 AM	0.84	54.11
10/24/2019	12:29 PM	0.84	54.27
10/24/2019	1:29 PM	3.92	56.43
10/24/2019	2:29 PM	4.48	62.04
10/24/2019	3:29 PM	3.36	58.2
10/24/2019	4:29 PM	3.36	57.34
10/24/2019	5:29 PM	1.96	55.57
10/24/2019	6:29 PM	5.88	81.76
10/24/2019	7:29 PM	3.36	60.84
10/24/2019	8:29 PM	1.12	57.66
10/24/2019	9:29 PM	0.84	57.57
10/24/2019	10:29 PM	0.84	57.95
10/24/2019	11:29 PM	3.08	58.63
10/25/2019	12:29 AM	0.84	58.49
10/25/2019	1:29 AM	0.84	58.73
10/25/2019	2:29 AM	0.84	58.89
10/25/2019	3:29 AM	3.08	59.42
10/25/2019	4:29 AM	3.36	62.68
10/25/2019	5:29 AM	2.24	60.13
10/25/2019	6:29 AM	3.36	64.26
10/25/2019	7:29 AM	3.36	65.14
10/25/2019	8:29 AM	3.36	61.29
10/25/2019	9:29 AM	2.24	60.34
10/25/2019	10:29 AM	3.36	63.44
10/25/2019	11:29 AM	3.36	61.75

LAPTOP READING FOR 9215 GLOXINIA DRIVE

10/25/2019	12:29 PM	3.36	61.93
10/25/2019	1:29 PM	3.36	62.36
10/25/2019	2:29 PM	0.84	60.6
10/25/2019	3:30 PM	3.36	64.13
10/25/2019	4:30 PM	0.84	60.84
10/25/2019	5:30 PM	3.36	62.84
10/25/2019	6:30 PM	3.36	62.82
10/25/2019	7:30 PM	0.84	61.34
10/25/2019	8:30 PM	0.84	61.52
10/25/2019	9:30 PM	0.84	61.76
10/25/2019	10:30 PM	0.84	62
10/25/2019	11:30 PM	3.36	64
10/26/2019	12:30 AM	0.84	62.4
10/26/2019	1:30 AM	1.12	62.55
10/26/2019	2:30 AM	1.12	62.51
10/26/2019	3:30 AM	0.84	62.55
10/26/2019	4:30 AM	1.12	62.4
10/26/2019	5:30 AM	3.08	64.79
10/26/2019	6:30 AM	2.24	63.7
10/26/2019	7:30 AM	0.84	63.72
10/26/2019	8:30 AM	5.04	88.66
10/26/2019	9:30 AM	1.96	65.35
10/26/2019	10:30 AM	1.12	64.68
10/26/2019	11:30 AM	1.12	64.93
10/26/2019	12:30 PM	1.12	65.17
10/26/2019	1:30 PM	1.12	65.31
10/26/2019	2:30 PM	1.12	65.51
10/26/2019	3:30 PM	1.12	65.66
10/26/2019	4:30 PM	3.36	67.76
10/26/2019	5:30 PM	3.36	67.96
10/26/2019	6:30 PM	3.36	68.18
10/26/2019	7:30 PM	3.36	69.92
10/26/2019	8:30 PM	1.12	66.99
10/26/2019	9:30 PM	1.12	67.2
10/26/2019	10:30 PM	1.12	67.66
10/26/2019	11:30 PM	3.36	69.5
10/27/2019	12:30 AM	1.12	68.35
10/27/2019	1:30 AM	1.12	68.28
10/27/2019	2:30 AM	1.12	68.36
10/27/2019	3:30 AM	1.12	68.46
10/27/2019	4:30 AM	1.12	68.67
10/27/2019	5:30 AM	3.36	72.56
10/27/2019	6:30 AM	5.04	82.64
10/27/2019	7:30 AM	1.4	69.21
10/27/2019	8:30 AM	1.12	69.46
10/27/2019	9:30 AM	1.4	69.56
10/27/2019	10:30 AM	1.4	69.66

LAPTOP READING FOR 9215 GLOXINIA DRIVE

10/27/2019	11:30 AM	1.4	70.1
10/27/2019	12:30 PM	1.12	70.24
10/27/2019	1:30 PM	1.4	70.47
10/27/2019	2:30 PM	1.4	70.68
10/27/2019	3:30 PM	1.4	70.84
10/27/2019	4:30 PM	3.64	72.63
10/27/2019	5:30 PM	3.64	73.46
10/27/2019	6:30 PM	3.64	74.68
10/27/2019	7:30 PM	1.4	71.4
10/27/2019	8:30 PM	1.4	71.52
10/27/2019	9:30 PM	1.4	71.67
10/27/2019	10:30 PM	3.64	73.61
10/27/2019	11:30 PM	1.4	72.09
10/28/2019	12:30 AM	1.4	72.31
10/28/2019	1:30 AM	1.4	72.48
10/28/2019	2:30 AM	1.12	72.52
10/28/2019	3:30 AM	3.36	76.26
10/28/2019	4:30 AM	2.52	73.63
10/28/2019	5:30 AM	2.52	74.33
10/28/2019	6:30 AM	3.36	74.29
10/28/2019	7:30 AM	1.12	74.49
10/28/2019	8:31 AM	1.4	74.63
10/28/2019	9:31 AM	1.12	74.75
10/28/2019	10:31 AM	4.48	77.02
10/28/2019	11:31 AM	1.68	74.84
10/28/2019	12:31 PM	2.52	75.23
10/28/2019	1:31 PM	3.36	75.72
10/28/2019	2:31 PM	3.64	77.08
10/28/2019	3:31 PM	1.4	75.29
10/28/2019	4:31 PM	3.64	77.44
10/28/2019	5:31 PM	3.64	77.04
10/28/2019	6:31 PM	3.64	77.64
10/28/2019	7:31 PM	1.68	75.48
10/28/2019	8:31 PM	1.4	75.41
10/28/2019	9:31 PM	1.12	75.72
10/28/2019	10:31 PM	3.36	76.5
10/28/2019	11:31 PM	3.64	78.98
10/29/2019	12:31 AM	1.12	76.54
10/29/2019	1:31 AM	1.12	76.73
10/29/2019	2:31 AM	1.12	76.85
10/29/2019	3:31 AM	3.64	77.45
10/29/2019	4:31 AM	1.12	77.3
10/29/2019	5:31 AM	3.64	81.17
10/29/2019	6:31 AM	5.32	93.47
10/29/2019	7:31 AM	3.64	81.99
10/29/2019	8:31 AM	2.52	78.14
10/29/2019	9:31 AM	1.12	78.2

LAPTOP READING FOR 9215 GLOXINIA DRIVE

10/29/2019	10:31 AM	1.12	78.4
10/29/2019	11:31 AM	3.64	80.79
10/29/2019	12:31 PM	2.52	80.77
10/29/2019	1:31 PM	1.12	79.4
10/29/2019	2:31 PM	3.64	84.8
10/29/2019	3:31 PM	2.8	85.41
10/29/2019	4:31 PM	1.68	80.06
10/29/2019	5:31 PM	3.92	84.8
10/29/2019	6:31 PM	3.64	82.21
10/29/2019	7:31 PM	1.4	80.78
10/29/2019	8:31 PM	1.4	80.93
10/29/2019	9:31 PM	1.4	81
10/29/2019	10:31 PM	3.64	81.73
10/29/2019	11:31 PM	1.4	81.59
10/30/2019	12:31 AM	1.4	81.74
10/30/2019	1:31 AM	3.64	83.83
10/30/2019	2:31 AM	1.4	82.58
10/30/2019	3:31 AM	1.4	82.81
10/30/2019	4:31 AM	3.64	85.8
10/30/2019	5:31 AM	3.64	86.64
10/30/2019	6:31 AM	3.64	86.06
10/30/2019	7:31 AM	3.64	86.06
10/30/2019	8:31 AM	3.64	88
10/30/2019	9:31 AM	3.64	86.7
10/30/2019	10:31 AM	2.8	87.17
10/30/2019	11:31 AM	3.64	87.99
10/30/2019	12:31 PM	3.64	89.44
10/30/2019	1:31 PM	3.64	88.31
10/30/2019	2:31 PM	3.64	93.28
10/30/2019	3:31 PM	7.84	111.83
10/30/2019	4:31 PM	6.72	100.21
10/30/2019	5:31 PM	3.92	94.43
10/30/2019	6:31 PM	4.76	90.25
10/30/2019	7:31 PM	3.92	100.01
10/30/2019	8:31 PM	4.48	91.48
10/30/2019	9:31 PM	1.4	88.47
10/30/2019	10:31 PM	1.4	88.86
10/30/2019	11:31 PM	1.4	89.31
10/31/2019	12:31 AM	3.64	90.14
10/31/2019	1:32 AM	1.4	90.17
10/31/2019	2:32 AM	1.4	90.21
10/31/2019	3:32 AM	1.4	90.47
10/31/2019	4:32 AM	3.92	94.37
10/31/2019	5:32 AM	2.8	92.47
10/31/2019	6:32 AM	3.92	96.76
10/31/2019	7:32 AM	2.8	92.36
10/31/2019	8:32 AM	5.32	108.85

LAPTOP READING FOR 9215 GLOXINIA DRIVE

10/31/2019	9:32 AM	2.8	93.78
10/31/2019	10:32 AM	2.24	93.99
10/31/2019	11:32 AM	6.44	113.19
10/31/2019	12:32 PM	1.68	94.85
10/31/2019	1:32 PM	1.96	94.81
10/31/2019	2:32 PM	4.2	99.16
10/31/2019	3:32 PM	3.08	98.96
10/31/2019	4:32 PM	1.4	96.07
10/31/2019	5:32 PM	4.76	100.19
10/31/2019	6:32 PM	1.96	97.14
10/31/2019	7:32 PM	3.92	99.14
10/31/2019	8:32 PM	1.68	98.26
10/31/2019	9:32 PM	2.8	98.92
10/31/2019	10:32 PM	4.2	101.59
10/31/2019	11:32 PM	1.68	99.88
11/1/2019	12:32 AM	1.68	100.35
11/1/2019	1:32 AM	1.68	100.82
11/1/2019	2:32 AM	1.68	101.3
11/1/2019	3:32 AM	1.68	101.79
11/1/2019	4:32 AM	1.68	102.34
11/1/2019	5:32 AM	4.2	107.48
11/1/2019	6:32 AM	4.48	107.23
11/1/2019	7:32 AM	3.92	106.78
11/1/2019	8:32 AM	3.92	106.12
11/1/2019	9:32 AM	3.92	106.79
11/1/2019	10:32 AM	4.2	108.61
11/1/2019	11:32 AM	2.24	105.36
11/1/2019	12:32 PM	1.96	105.88
11/1/2019	1:32 PM	4.2	109.24
11/1/2019	2:32 PM	3.36	111.49
11/1/2019	3:32 PM	4.2	111.57
11/1/2019	4:32 PM	3.92	109.78
11/1/2019	5:32 PM	3.92	110.71
11/1/2019	6:32 PM	7	116.78
11/1/2019	7:32 PM	9.24	148.4
11/1/2019	8:32 PM	5.32	143.6
11/1/2019	9:32 PM	7.56	114.31
11/1/2019	10:32 PM	4.2	112.98
11/1/2019	11:32 PM	3.92	110.87
11/2/2019	12:32 AM	1.68	111.36
11/2/2019	1:32 AM	1.68	111.36
11/2/2019	2:32 AM	6.16	114.07
11/2/2019	3:32 AM	5.04	120.14
11/2/2019	4:32 AM	5.04	121.73
11/2/2019	5:33 AM	6.72	124.77
11/2/2019	6:33 AM	6.44	118.25
11/2/2019	7:33 AM	4.2	126.85

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/2/2019	8:33 AM	3.08	115.35
11/2/2019	9:33 AM	4.2	116.16
11/2/2019	10:33 AM	6.16	119.3
11/2/2019	11:33 AM	4.2	118.65
11/2/2019	12:33 PM	6.72	120.05
11/2/2019	1:33 PM	9.24	138.69
11/2/2019	2:33 PM	8.12	164.26
11/2/2019	3:33 PM	6.44	139.19
11/2/2019	4:33 PM	7.84	146.98
11/2/2019	5:33 PM	4.2	120.75
11/2/2019	6:33 PM	1.96	118.83
11/2/2019	7:33 PM	1.96	118.94
11/2/2019	8:33 PM	6.16	123.39
11/2/2019	9:33 PM	6.16	136.54
11/2/2019	10:33 PM	6.16	122.72
11/2/2019	11:33 PM	1.96	121.62
11/3/2019	12:33 AM	1.96	121.57
11/3/2019	1:33 AM	4.2	122.56
11/3/2019	2:33 AM	1.96	122.29
11/3/2019	3:33 AM	1.96	122.36
11/3/2019	4:33 AM	1.96	122.53
11/3/2019	5:33 AM	7	145.2
11/3/2019	6:33 AM	4.48	130.02
11/3/2019	7:33 AM	4.48	126.49
11/3/2019	8:33 AM	6.44	126.97
11/3/2019	9:33 AM	1.96	125.29
11/3/2019	10:33 AM	4.2	126.19
11/3/2019	11:33 AM	4.2	128.14
11/3/2019	12:33 PM	3.36	129.06
11/3/2019	1:33 PM	3.36	133.46
11/3/2019	2:33 PM	3.36	129.69
11/3/2019	3:33 PM	4.48	129.57
11/3/2019	4:33 PM	6.44	147.92
11/3/2019	5:33 PM	3.36	134.42
11/3/2019	6:33 PM	6.44	153.73
11/3/2019	7:33 PM	7.84	136.08
11/3/2019	8:33 PM	3.36	131.57
11/3/2019	9:33 PM	3.36	130.58
11/3/2019	10:33 PM	1.96	130.03
11/3/2019	11:33 PM	1.96	130.17
11/4/2019	12:33 AM	1.96	130.74
11/4/2019	1:33 AM	2.24	130.76
11/4/2019	2:33 AM	4.48	132.47
11/4/2019	3:33 AM	7	137.34
11/4/2019	4:33 AM	7.56	144.7
11/4/2019	5:33 AM	4.48	135.14
11/4/2019	6:33 AM	4.48	141.57

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/4/2019	7:33 AM	2.24	134.39
11/4/2019	8:33 AM	3.36	142.66
11/4/2019	9:33 AM	4.48	142.9
11/4/2019	10:33 AM	2.24	135.14
11/4/2019	11:33 AM	4.48	137.06
11/4/2019	12:33 PM	4.48	137.42
11/4/2019	1:33 PM	3.64	139.11
11/4/2019	2:33 PM	4.48	136.93
11/4/2019	3:33 PM	7	141.85
11/4/2019	4:33 PM	6.16	149.76
11/4/2019	5:33 PM	6.44	138.65
11/4/2019	6:33 PM	2.24	135.9
11/4/2019	7:33 PM	4.76	140.73
11/4/2019	8:33 PM	6.44	140.58
11/4/2019	9:33 PM	2.24	137.84
11/4/2019	10:34 PM	2.24	137.98
11/4/2019	11:34 PM	2.24	138.23
11/5/2019	12:34 AM	2.24	138.55
11/5/2019	1:34 AM	2.24	138.57
11/5/2019	2:34 AM	2.24	138.39
11/5/2019	3:34 AM	6.72	147.77
11/5/2019	4:34 AM	5.04	163.78
11/5/2019	5:34 AM	5.32	144.22
11/5/2019	6:34 AM	4.48	140.45
11/5/2019	7:34 AM	6.16	156.56
11/5/2019	8:34 AM	6.72	160.26
11/5/2019	9:34 AM	6.16	159.86
11/5/2019	10:34 AM	4.48	142.77
11/5/2019	11:34 AM	3.36	140.53
11/5/2019	12:34 PM	4.76	146.78
11/5/2019	1:34 PM	3.64	143.77
11/5/2019	2:34 PM	4.48	144.62
11/5/2019	3:34 PM	7.56	161.22
11/5/2019	4:34 PM	4.76	143.31
11/5/2019	5:34 PM	7	143.9
11/5/2019	6:34 PM	5.6	149.41
11/5/2019	7:34 PM	6.72	149.31
11/5/2019	8:34 PM	2.24	142.38
11/5/2019	9:34 PM	4.48	142.95
11/5/2019	10:34 PM	4.48	144.22
11/5/2019	11:34 PM	2.24	142.81
11/6/2019	12:34 AM	2.24	142.62
11/6/2019	1:34 AM	6.72	143.81
11/6/2019	2:34 AM	2.24	142.04
11/6/2019	3:34 AM	7	147.5
11/6/2019	4:34 AM	6.72	168.65
11/6/2019	5:34 AM	5.04	149.99

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/6/2019	6:34 AM	4.76	148.88
11/6/2019	7:34 AM	2.24	144.33
11/6/2019	8:34 AM	4.76	149.23
11/6/2019	9:34 AM	3.36	145.53
11/6/2019	10:34 AM	5.6	147.34
11/6/2019	11:34 AM	5.04	147.43
11/6/2019	12:34 PM	4.76	153.58
11/6/2019	1:34 PM	5.04	148.84
11/6/2019	2:34 PM	4.48	147.7
11/6/2019	3:34 PM	6.16	163.58
11/6/2019	4:34 PM	4.76	149.22
11/6/2019	5:34 PM	8.4	168.49
11/6/2019	6:34 PM	4.76	147.74
11/6/2019	7:34 PM	7	149.13
11/6/2019	8:34 PM	4.76	149.36
11/6/2019	9:34 PM	4.48	149.11
11/6/2019	10:34 PM	7.28	148.86
11/6/2019	11:34 PM	2.52	147.26
11/7/2019	12:34 AM	2.24	147.16
11/7/2019	1:34 AM	2.24	146.89
11/7/2019	2:35 AM	3.64	150.13
11/7/2019	3:35 AM	3.64	153.81
11/7/2019	4:35 AM	6.72	160.79
11/7/2019	5:35 AM	7.84	161.49
11/7/2019	6:35 AM	5.04	154.56
11/7/2019	7:35 AM	2.52	148.14
11/7/2019	8:35 AM	3.36	148.31
11/7/2019	9:35 AM	2.52	147.71
11/7/2019	10:35 AM	5.6	151.07
11/7/2019	11:35 AM	3.36	148.63
11/7/2019	12:35 PM	6.44	155.2
11/7/2019	1:35 PM	3.64	150.31
11/7/2019	2:35 PM	4.76	151.46
11/7/2019	3:35 PM	4.76	153.92
11/7/2019	4:35 PM	6.72	156.11
11/7/2019	5:35 PM	7.28	151.61
11/7/2019	6:35 PM	7.28	153.18
11/7/2019	7:35 PM	5.6	155.06
11/7/2019	8:35 PM	6.72	153.38
11/7/2019	9:35 PM	3.64	150.42
11/7/2019	10:35 PM	4.76	151.93
11/7/2019	11:35 PM	4.76	152.28
11/8/2019	12:35 AM	2.52	151.09
11/8/2019	1:35 AM	6.72	153.17
11/8/2019	2:35 AM	2.52	151.09
11/8/2019	3:35 AM	2.52	151.39
11/8/2019	4:35 AM	8.4	185.34

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/8/2019	5:35 AM	6.44	168.86
11/8/2019	6:35 AM	5.6	156.37
11/8/2019	7:35 AM	4.76	156.88
11/8/2019	8:35 AM	4.76	155.97
11/8/2019	9:35 AM	4.76	155.9
11/8/2019	10:35 AM	3.92	155.92
11/8/2019	11:35 AM	5.32	157.83
11/8/2019	12:35 PM	4.76	155.15
11/8/2019	1:35 PM	5.6	159.58
11/8/2019	2:35 PM	6.16	157.22
11/8/2019	3:35 PM	6.16	159.49
11/8/2019	4:35 PM	6.16	156.84
11/8/2019	5:35 PM	2.52	154.49
11/8/2019	6:35 PM	5.88	162.18
11/8/2019	7:35 PM	7.28	161.61
11/8/2019	8:35 PM	8.12	169.18
11/8/2019	9:35 PM	2.52	155.19
11/8/2019	10:35 PM	2.52	155.27
11/8/2019	11:35 PM	4.76	157.25
11/9/2019	12:35 AM	4.76	157.4
11/9/2019	1:35 AM	2.52	155.67
11/9/2019	2:35 AM	2.52	155.44
11/9/2019	3:35 AM	2.52	155.98
11/9/2019	4:35 AM	2.52	156.45
11/9/2019	5:35 AM	5.04	159.48
11/9/2019	6:35 AM	4.76	159.78
11/9/2019	7:35 AM	7.84	197.47
11/9/2019	8:35 AM	6.44	166.07
11/9/2019	9:35 AM	7	174.77
11/9/2019	10:35 AM	4.76	161.86
11/9/2019	11:35 AM	8.4	163.04
11/9/2019	12:35 PM	10.08	178.66
11/9/2019	1:35 PM	5.04	178
11/9/2019	2:35 PM	7	178.06
11/9/2019	3:35 PM	6.44	171.95
11/9/2019	4:35 PM	9.24	169.91
11/9/2019	5:35 PM	3.92	163.46
11/9/2019	6:35 PM	6.16	165.36
11/9/2019	7:36 PM	9.24	174.84
11/9/2019	8:36 PM	6.44	178.73
11/9/2019	9:36 PM	7.56	177.88
11/9/2019	10:36 PM	7	170.81
11/9/2019	11:36 PM	3.08	163.56
11/10/2019	12:36 AM	2.52	163.86
11/10/2019	1:36 AM	2.8	163.98
11/10/2019	2:36 AM	2.8	163.91
11/10/2019	3:36 AM	2.52	163.95

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/10/2019	4:36 AM	8.12	179.24
11/10/2019	5:36 AM	7.28	191.11
11/10/2019	6:36 AM	7.84	178.82
11/10/2019	7:36 AM	5.04	168.04
11/10/2019	8:36 AM	2.8	165.76
11/10/2019	9:36 AM	2.8	165.76
11/10/2019	10:36 AM	7.84	170.91
11/10/2019	11:36 AM	5.04	171.82
11/10/2019	12:36 PM	2.8	166.35
11/10/2019	1:36 PM	2.8	166.63
11/10/2019	2:36 PM	5.6	168.56
11/10/2019	3:36 PM	6.44	170.8
11/10/2019	4:36 PM	2.8	166.77
11/10/2019	5:36 PM	5.32	170.6
11/10/2019	6:36 PM	5.04	170.75
11/10/2019	7:36 PM	5.04	169.27
11/10/2019	8:36 PM	2.8	167.87
11/10/2019	9:36 PM	3.92	168.17
11/10/2019	10:36 PM	2.8	167.11
11/10/2019	11:36 PM	2.8	167.38
11/11/2019	12:36 AM	5.04	168.95
11/11/2019	1:36 AM	2.8	167.95
11/11/2019	2:36 AM	2.8	168.14
11/11/2019	3:36 AM	5.04	169.49
11/11/2019	4:36 AM	5.04	191.53
11/11/2019	5:36 AM	4.2	169.05
11/11/2019	6:36 AM	5.88	171.13
11/11/2019	7:36 AM	5.04	174.22
11/11/2019	8:36 AM	2.8	169.84
11/11/2019	9:36 AM	5.04	172.99
11/11/2019	10:36 AM	2.8	170.52
11/11/2019	11:36 AM	2.8	170.23
11/11/2019	12:36 PM	7	174.95
11/11/2019	1:36 PM	5.04	172.87
11/11/2019	2:36 PM	6.16	172.99
11/11/2019	3:36 PM	4.2	170.61
11/11/2019	4:36 PM	7	174.64
11/11/2019	5:36 PM	5.04	172.38
11/11/2019	6:36 PM	3.92	173.3
11/11/2019	7:36 PM	7.28	186.14
11/11/2019	8:36 PM	7.56	175.79
11/11/2019	9:36 PM	9.52	184.69
11/11/2019	10:36 PM	7	178.24
11/11/2019	11:36 PM	3.92	175.01
11/12/2019	12:36 AM	2.8	174.01
11/12/2019	1:36 AM	5.04	174.96
11/12/2019	2:36 AM	2.8	174.83

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/12/2019	3:36 AM	2.8	174.9
11/12/2019	4:36 AM	7.28	177.36
11/12/2019	5:36 AM	5.04	177.48
11/12/2019	6:36 AM	6.16	178
11/12/2019	7:36 AM	8.4	200.33
11/12/2019	8:36 AM	6.16	179.39
11/12/2019	9:36 AM	5.04	178.35
11/12/2019	10:36 AM	5.32	180.39
11/12/2019	11:36 AM	4.2	180.03
11/12/2019	12:37 PM	5.04	180.94
11/12/2019	1:37 PM	8.12	205.84
11/12/2019	2:37 PM	6.72	185.18
11/12/2019	3:37 PM	5.32	183.16
11/12/2019	4:37 PM	6.44	193.28
11/12/2019	5:37 PM	7.28	189.81
11/12/2019	6:37 PM	5.32	185.28
11/12/2019	7:37 PM	8.4	201.05
11/12/2019	8:37 PM	5.32	184.09
11/12/2019	9:37 PM	7.28	184.42
11/12/2019	10:37 PM	3.08	182.4
11/12/2019	11:37 PM	3.08	182.36
11/13/2019	12:37 AM	3.08	182.92
11/13/2019	1:37 AM	5.32	185.25
11/13/2019	2:37 AM	3.08	184.51
11/13/2019	3:37 AM	3.08	185.01
11/13/2019	4:37 AM	7.84	195.68
11/13/2019	5:37 AM	9.52	219.91
11/13/2019	6:37 AM	6.16	196.84
11/13/2019	7:37 AM	5.88	190.33
11/13/2019	8:37 AM	5.32	193.88
11/13/2019	9:37 AM	3.92	198.18
11/13/2019	10:37 AM	4.48	199.48
11/13/2019	11:37 AM	5.6	202.31
11/13/2019	12:37 PM	5.6	203.42
11/13/2019	1:37 PM	5.6	204.8
11/13/2019	2:37 PM	5.04	204.98
11/13/2019	3:37 PM	4.76	205.31
11/13/2019	4:37 PM	8.12	211.36
11/13/2019	5:37 PM	7.56	210.47
11/13/2019	6:37 PM	5.6	206.83
11/13/2019	7:37 PM	7.56	213.61
11/13/2019	8:37 PM	7.56	217.71
11/13/2019	9:37 PM	4.48	211.33
11/13/2019	10:37 PM	5.88	211.63
11/13/2019	11:37 PM	3.36	210.57
11/14/2019	12:37 AM	3.36	210.83
11/14/2019	1:37 AM	3.36	210.9

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/14/2019	2:37 AM	3.36	211.31
11/14/2019	3:37 AM	4.48	212.53
11/14/2019	4:37 AM	8.4	244.2
11/14/2019	5:37 AM	5.6	215.1
11/14/2019	6:37 AM	6.44	215.46
11/14/2019	7:37 AM	5.88	218.03
11/14/2019	8:37 AM	5.88	221.53
11/14/2019	9:37 AM	5.88	219.18
11/14/2019	10:37 AM	7.56	233.39
11/14/2019	11:37 AM	3.92	217.59
11/14/2019	12:37 PM	6.44	223.86
11/14/2019	1:37 PM	5.04	219.15
11/14/2019	2:37 PM	6.72	223.61
11/14/2019	3:37 PM	5.88	221.07
11/14/2019	4:38 PM	5.88	221.7
11/14/2019	5:38 PM	8.12	222.02
11/14/2019	6:38 PM	6.44	228.12
11/14/2019	7:38 PM	8.68	244.29
11/14/2019	8:38 PM	7.84	228.7
11/14/2019	9:38 PM	8.12	229.76
11/14/2019	10:38 PM	5.88	224.67
11/14/2019	11:38 PM	3.64	223.31
11/15/2019	12:38 AM	5.88	224.12
11/15/2019	1:38 AM	5.88	224.77
11/15/2019	2:38 AM	3.64	224.96
11/15/2019	3:38 AM	5.88	225.93
11/15/2019	4:38 AM	7.84	236.01
11/15/2019	5:38 AM	5.88	231.58
11/15/2019	6:38 AM	5.88	230.18
11/15/2019	7:38 AM	6.72	233.24
11/15/2019	8:38 AM	9.52	237.6
11/15/2019	9:38 AM	8.68	239.14
11/15/2019	10:38 AM	4.76	227.26
11/15/2019	11:38 AM	6.44	229.65
11/15/2019	12:38 PM	6.16	229.45
11/15/2019	1:38 PM	8.4	250.93
11/15/2019	2:38 PM	5.88	229.19
11/15/2019	3:38 PM	3.92	228.06
11/15/2019	4:38 PM	5.04	229.74
11/15/2019	5:38 PM	5.88	232.94
11/15/2019	6:38 PM	9.24	247.06
11/15/2019	7:38 PM	7.84	233.11
11/15/2019	8:38 PM	5.88	231.04
11/15/2019	9:38 PM	8.4	232.44
11/15/2019	10:38 PM	3.64	230.94
11/15/2019	11:38 PM	5.88	231.61
11/16/2019	12:38 AM	4.2	231.42

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/16/2019	1:38 AM	3.64	231.48
11/16/2019	2:38 AM	5.88	232.66
11/16/2019	3:38 AM	9.24	251.21
11/16/2019	4:38 AM	8.4	244.48
11/16/2019	5:38 AM	8.68	247.42
11/16/2019	6:38 AM	6.72	245.73
11/16/2019	7:38 AM	7	238.65
11/16/2019	8:38 AM	6.16	237.46
11/16/2019	9:38 AM	6.16	241.78
11/16/2019	10:38 AM	9.52	246.21
11/16/2019	11:38 AM	6.72	252.12
11/16/2019	12:38 PM	6.16	239.11
11/16/2019	1:38 PM	7.84	261.42
11/16/2019	2:38 PM	7.84	256.47
11/16/2019	3:38 PM	6.16	242.43
11/16/2019	4:38 PM	6.16	240.19
11/16/2019	5:38 PM	6.72	242.38
11/16/2019	6:38 PM	6.16	243.22
11/16/2019	7:38 PM	6.16	239.37
11/16/2019	8:38 PM	3.92	240.06
11/16/2019	9:38 PM	6.16	240.75
11/16/2019	10:38 PM	6.16	242.94
11/16/2019	11:38 PM	6.16	242.42
11/17/2019	12:38 AM	3.92	241.91
11/17/2019	1:38 AM	6.16	242.65
11/17/2019	2:38 AM	6.16	242.89
11/17/2019	3:38 AM	3.92	242.64
11/17/2019	4:38 AM	6.16	243.04
11/17/2019	5:38 AM	3.92	242.95
11/17/2019	6:38 AM	8.12	263.43
11/17/2019	7:38 AM	6.44	248.74
11/17/2019	8:38 AM	3.92	243.3
11/17/2019	9:39 AM	3.92	243.26
11/17/2019	10:39 AM	6.16	250.26
11/17/2019	11:39 AM	6.16	249.32
11/17/2019	12:39 PM	6.16	246.37
11/17/2019	1:39 PM	6.44	246.82
11/17/2019	2:39 PM	6.16	247.78
11/17/2019	3:39 PM	6.72	249.62
11/17/2019	4:39 PM	7	254.43
11/17/2019	5:39 PM	3.92	245.35
11/17/2019	6:39 PM	6.16	246.81
11/17/2019	7:39 PM	6.16	247.04
11/17/2019	8:39 PM	6.16	247.08
11/17/2019	9:39 PM	7	249.46
11/17/2019	10:39 PM	4.2	245.87
11/17/2019	11:39 PM	3.92	245.89

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/18/2019	12:39 AM	4.2	246.48
11/18/2019	1:39 AM	4.2	246.59
11/18/2019	2:39 AM	4.2	246.83
11/18/2019	3:39 AM	3.92	247.81
11/18/2019	4:39 AM	4.2	248.13
11/18/2019	5:39 AM	6.44	253.48
11/18/2019	6:39 AM	9.52	265.67
11/18/2019	7:39 AM	6.44	251.26
11/18/2019	8:39 AM	5.32	249.27
11/18/2019	9:39 AM	6.44	250.75
11/18/2019	10:39 AM	4.48	249.03
11/18/2019	11:39 AM	7.28	255.73
11/18/2019	12:39 PM	7	254.37
11/18/2019	1:39 PM	5.6	250.02
11/18/2019	2:39 PM	6.16	250.38
11/18/2019	3:39 PM	6.44	251.56
11/18/2019	4:39 PM	4.2	249.78
11/18/2019	5:39 PM	7	253.34
11/18/2019	6:39 PM	6.44	251.28
11/18/2019	7:39 PM	4.48	249.35
11/18/2019	8:39 PM	6.16	250.02
11/18/2019	9:39 PM	4.2	250.29
11/18/2019	10:39 PM	6.72	254.22
11/18/2019	11:39 PM	4.2	251.48
11/19/2019	12:39 AM	4.2	251.52
11/19/2019	1:39 AM	4.2	251.42
11/19/2019	2:39 AM	4.2	251.34
11/19/2019	3:39 AM	4.2	251.45
11/19/2019	4:39 AM	4.2	251.77
11/19/2019	5:39 AM	6.44	255.96
11/19/2019	6:39 AM	7.84	270.11
11/19/2019	7:39 AM	6.44	256.13
11/19/2019	8:39 AM	6.44	257.13
11/19/2019	9:39 AM	8.4	256.69
11/19/2019	10:39 AM	4.2	253.73
11/19/2019	11:39 AM	6.44	254.95
11/19/2019	12:39 PM	5.32	254.1
11/19/2019	1:40 PM	6.44	256.83
11/19/2019	2:40 PM	4.2	253.54
11/19/2019	3:40 PM	7.56	255.21
11/19/2019	4:40 PM	5.32	254.74
11/19/2019	5:40 PM	6.44	255.27
11/19/2019	6:40 PM	6.44	255.56
11/19/2019	7:40 PM	6.44	255.33
11/19/2019	8:40 PM	6.44	255.31
11/19/2019	9:40 PM	4.2	254.14
11/19/2019	10:40 PM	6.72	258.48

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/19/2019	11:40 PM	4.2	255.04
11/20/2019	12:40 AM	6.44	255.46
11/20/2019	1:40 AM	4.2	255.18
11/20/2019	2:40 AM	4.2	255.01
11/20/2019	3:40 AM	6.44	255.36
11/20/2019	4:40 AM	4.2	254.92
11/20/2019	5:40 AM	4.2	254.88
11/20/2019	6:40 AM	7	260.93
11/20/2019	7:40 AM	9.24	266.74
11/20/2019	8:40 AM	5.32	256.02
11/20/2019	9:40 AM	6.44	257.59
11/20/2019	10:40 AM	8.12	275.99
11/20/2019	11:40 AM	5.6	256.73
11/20/2019	12:40 PM	6.44	256.33
11/20/2019	1:40 PM	6.44	258.75
11/20/2019	2:40 PM	6.44	257.85
11/20/2019	3:40 PM	9.52	276.24
11/20/2019	4:40 PM	5.04	256.55
11/20/2019	5:40 PM	6.44	257.4
11/20/2019	6:40 PM	4.2	255.76
11/20/2019	7:40 PM	6.44	256.52
11/20/2019	8:40 PM	6.44	257.6
11/20/2019	9:40 PM	4.2	255.77
11/20/2019	10:40 PM	4.2	256.32
11/20/2019	11:40 PM	4.2	256.69
11/21/2019	12:40 AM	6.44	257.4
11/21/2019	1:40 AM	6.44	258.67
11/21/2019	2:40 AM	6.44	258.34
11/21/2019	3:40 AM	4.2	256.83
11/21/2019	4:40 AM	4.2	256.67
11/21/2019	5:40 AM	6.44	259.24
11/21/2019	6:40 AM	8.12	261.33
11/21/2019	7:40 AM	6.72	268.97
11/21/2019	8:40 AM	5.32	257.11
11/21/2019	9:40 AM	8.4	261.19
11/21/2019	10:40 AM	8.12	274.27
11/21/2019	11:40 AM	6.44	261.49
11/21/2019	12:40 PM	5.6	258.23
11/21/2019	1:40 PM	5.32	258.08
11/21/2019	2:40 PM	30.24	146.27
11/21/2019	3:40 PM	10.08	0.21
11/21/2019	4:40 PM	12.6	0.72
11/21/2019	5:40 PM	30.8	4.19
11/21/2019	6:40 PM	29.12	2.06
11/21/2019	7:40 PM	36.68	5.3
11/21/2019	8:40 PM	31.36	2.01
11/21/2019	9:40 PM	20.44	11.96

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/21/2019	10:40 PM	30.52	4.95
11/21/2019	11:40 PM	32.76	1.83
11/22/2019	12:40 AM	0	0
11/22/2019	1:40 AM	0	0
11/22/2019	2:40 AM	0	0
11/22/2019	3:40 AM	0	0
11/22/2019	4:40 AM	16.24	0.62
11/22/2019	5:40 AM	31.92	13.15
11/22/2019	6:41 AM	21.84	8.44

LAPTOP READING FOR 9215 GLOXINIA DRIVE

Date	Time	Max Flow	Usage	9215 Gloxinia
10/31/2019	1:32 AM	1.4	90.17	
10/31/2019	2:32 AM	1.4	90.21	
10/31/2019	3:32 AM	1.4	90.47	
10/31/2019	4:32 AM	3.92	94.37	
10/31/2019	5:32 AM	2.8	92.47	
10/31/2019	6:32 AM	3.92	96.76	
10/31/2019	7:32 AM	2.8	92.36	
10/31/2019	8:32 AM	5.32	108.85	
10/31/2019	9:32 AM	2.8	93.78	
10/31/2019	10:32 AM	2.24	93.99	
10/31/2019	11:32 AM	6.44	113.19	
10/31/2019	12:32 PM	1.68	94.85	
10/31/2019	1:32 PM	1.96	94.81	
10/31/2019	2:32 PM	4.2	99.16	
10/31/2019	3:32 PM	3.08	98.96	
10/31/2019	4:32 PM	1.4	96.07	
10/31/2019	5:32 PM	4.76	100.19	
10/31/2019	6:32 PM	1.96	97.14	
10/31/2019	7:32 PM	3.92	99.14	
10/31/2019	8:32 PM	1.68	98.26	
10/31/2019	9:32 PM	2.8	98.92	
10/31/2019	10:32 PM	4.2	101.59	
10/31/2019	11:32 PM	1.68	99.88	
11/1/2019	12:32 AM	1.68	100.35	
11/1/2019	1:32 AM	1.68	100.82	
11/1/2019	2:32 AM	1.68	101.3	
11/1/2019	3:32 AM	1.68	101.79	
11/1/2019	4:32 AM	1.68	102.34	
11/1/2019	5:32 AM	4.2	107.48	
11/1/2019	6:32 AM	4.48	107.23	
11/1/2019	7:32 AM	3.92	106.78	
11/1/2019	8:32 AM	3.92	106.12	
11/1/2019	9:32 AM	3.92	106.79	
11/1/2019	10:32 AM	4.2	108.61	
11/1/2019	11:32 AM	2.24	105.36	
11/1/2019	12:32 PM	1.96	105.88	
11/1/2019	1:32 PM	4.2	109.24	
11/1/2019	2:32 PM	3.36	111.49	
11/1/2019	3:32 PM	4.2	111.57	
11/1/2019	4:32 PM	3.92	109.78	
11/1/2019	5:32 PM	3.92	110.71	
11/1/2019	6:32 PM	7	116.78	
11/1/2019	7:32 PM	9.24	148.4	
11/1/2019	8:32 PM	5.32	143.6	
11/1/2019	9:32 PM	7.56	114.31	
11/1/2019	10:32 PM	4.2	112.98	

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/1/2019	11:32 PM	3.92	110.87
11/2/2019	12:32 AM	1.68	111.36
11/2/2019	1:32 AM	1.68	111.36
11/2/2019	2:32 AM	6.16	114.07
11/2/2019	3:32 AM	5.04	120.14
11/2/2019	4:32 AM	5.04	121.73
11/2/2019	5:33 AM	6.72	124.77
11/2/2019	6:33 AM	6.44	118.25
11/2/2019	7:33 AM	4.2	126.85
11/2/2019	8:33 AM	3.08	115.35
11/2/2019	9:33 AM	4.2	116.16
11/2/2019	10:33 AM	6.16	119.3
11/2/2019	11:33 AM	4.2	118.65
11/2/2019	12:33 PM	6.72	120.05
11/2/2019	1:33 PM	9.24	138.69
11/2/2019	2:33 PM	8.12	164.26
11/2/2019	3:33 PM	6.44	139.19
11/2/2019	4:33 PM	7.84	146.98
11/2/2019	5:33 PM	4.2	120.75
11/2/2019	6:33 PM	1.96	118.83
11/2/2019	7:33 PM	1.96	118.94
11/2/2019	8:33 PM	6.16	123.39
11/2/2019	9:33 PM	6.16	136.54
11/2/2019	10:33 PM	6.16	122.72
11/2/2019	11:33 PM	1.96	121.62
11/3/2019	12:33 AM	1.96	121.57
11/3/2019	1:33 AM	4.2	122.56
11/3/2019	2:33 AM	1.96	122.29
11/3/2019	3:33 AM	1.96	122.36
11/3/2019	4:33 AM	1.96	122.53
11/3/2019	5:33 AM	7	145.2
11/3/2019	6:33 AM	4.48	130.02
11/3/2019	7:33 AM	4.48	126.49
11/3/2019	8:33 AM	6.44	126.97
11/3/2019	9:33 AM	1.96	125.29
11/3/2019	10:33 AM	4.2	126.19
11/3/2019	11:33 AM	4.2	128.14
11/3/2019	12:33 PM	3.36	129.06
11/3/2019	1:33 PM	3.36	133.46
11/3/2019	2:33 PM	3.36	129.69
11/3/2019	3:33 PM	4.48	129.57
11/3/2019	4:33 PM	6.44	147.92
11/3/2019	5:33 PM	3.36	134.42
11/3/2019	6:33 PM	6.44	153.73
11/3/2019	7:33 PM	7.84	136.08
11/3/2019	8:33 PM	3.36	131.57
11/3/2019	9:33 PM	3.36	130.58

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/3/2019	10:33 PM	1.96	130.03
11/3/2019	11:33 PM	1.96	130.17
11/4/2019	12:33 AM	1.96	130.74
11/4/2019	1:33 AM	2.24	130.76
11/4/2019	2:33 AM	4.48	132.47
11/4/2019	3:33 AM	7	137.34
11/4/2019	4:33 AM	7.56	144.7
11/4/2019	5:33 AM	4.48	135.14
11/4/2019	6:33 AM	4.48	141.57
11/4/2019	7:33 AM	2.24	134.39
11/4/2019	8:33 AM	3.36	142.66
11/4/2019	9:33 AM	4.48	142.9
11/4/2019	10:33 AM	2.24	135.14
11/4/2019	11:33 AM	4.48	137.06
11/4/2019	12:33 PM	4.48	137.42
11/4/2019	1:33 PM	3.64	139.11
11/4/2019	2:33 PM	4.48	136.93
11/4/2019	3:33 PM	7	141.85
11/4/2019	4:33 PM	6.16	149.76
11/4/2019	5:33 PM	6.44	138.65
11/4/2019	6:33 PM	2.24	135.9
11/4/2019	7:33 PM	4.76	140.73
11/4/2019	8:33 PM	6.44	140.58
11/4/2019	9:33 PM	2.24	137.84
11/4/2019	10:34 PM	2.24	137.98
11/4/2019	11:34 PM	2.24	138.23
11/5/2019	12:34 AM	2.24	138.55
11/5/2019	1:34 AM	2.24	138.57
11/5/2019	2:34 AM	2.24	138.39
11/5/2019	3:34 AM	6.72	147.77
11/5/2019	4:34 AM	5.04	163.78
11/5/2019	5:34 AM	5.32	144.22
11/5/2019	6:34 AM	4.48	140.45
11/5/2019	7:34 AM	6.16	156.56
11/5/2019	8:34 AM	6.72	160.26
11/5/2019	9:34 AM	6.16	159.86
11/5/2019	10:34 AM	4.48	142.77
11/5/2019	11:34 AM	3.36	140.53
11/5/2019	12:34 PM	4.76	146.78
11/5/2019	1:34 PM	3.64	143.77
11/5/2019	2:34 PM	4.48	144.62
11/5/2019	3:34 PM	7.56	161.22
11/5/2019	4:34 PM	4.76	143.31
11/5/2019	5:34 PM	7	143.9
11/5/2019	6:34 PM	5.6	149.41
11/5/2019	7:34 PM	6.72	149.31
11/5/2019	8:34 PM	2.24	142.38

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/5/2019	9:34 PM	4.48	142.95
11/5/2019	10:34 PM	4.48	144.22
11/5/2019	11:34 PM	2.24	142.81
11/6/2019	12:34 AM	2.24	142.62
11/6/2019	1:34 AM	6.72	143.81
11/6/2019	2:34 AM	2.24	142.04
11/6/2019	3:34 AM	7	147.5
11/6/2019	4:34 AM	6.72	168.65
11/6/2019	5:34 AM	5.04	149.99
11/6/2019	6:34 AM	4.76	148.88
11/6/2019	7:34 AM	2.24	144.33
11/6/2019	8:34 AM	4.76	149.23
11/6/2019	9:34 AM	3.36	145.53
11/6/2019	10:34 AM	5.6	147.34
11/6/2019	11:34 AM	5.04	147.43
11/6/2019	12:34 PM	4.76	153.58
11/6/2019	1:34 PM	5.04	148.84
11/6/2019	2:34 PM	4.48	147.7
11/6/2019	3:34 PM	6.16	163.58
11/6/2019	4:34 PM	4.76	149.22
11/6/2019	5:34 PM	8.4	168.49
11/6/2019	6:34 PM	4.76	147.74
11/6/2019	7:34 PM	7	149.13
11/6/2019	8:34 PM	4.76	149.36
11/6/2019	9:34 PM	4.48	149.11
11/6/2019	10:34 PM	7.28	148.86
11/6/2019	11:34 PM	2.52	147.26
11/7/2019	12:34 AM	2.24	147.16
11/7/2019	1:34 AM	2.24	146.89
11/7/2019	2:35 AM	3.64	150.13
11/7/2019	3:35 AM	3.64	153.81
11/7/2019	4:35 AM	6.72	160.79
11/7/2019	5:35 AM	7.84	161.49
11/7/2019	6:35 AM	5.04	154.56
11/7/2019	7:35 AM	2.52	148.14
11/7/2019	8:35 AM	3.36	148.31
11/7/2019	9:35 AM	2.52	147.71
11/7/2019	10:35 AM	5.6	151.07
11/7/2019	11:35 AM	3.36	148.63
11/7/2019	12:35 PM	6.44	155.2
11/7/2019	1:35 PM	3.64	150.31
11/7/2019	2:35 PM	4.76	151.46
11/7/2019	3:35 PM	4.76	153.92
11/7/2019	4:35 PM	6.72	156.11
11/7/2019	5:35 PM	7.28	151.61
11/7/2019	6:35 PM	7.28	153.18
11/7/2019	7:35 PM	5.6	155.06

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/7/2019	8:35 PM	6.72	153.38
11/7/2019	9:35 PM	3.64	150.42
11/7/2019	10:35 PM	4.76	151.93
11/7/2019	11:35 PM	4.76	152.28
11/8/2019	12:35 AM	2.52	151.09
11/8/2019	1:35 AM	6.72	153.17
11/8/2019	2:35 AM	2.52	151.09
11/8/2019	3:35 AM	2.52	151.39
11/8/2019	4:35 AM	8.4	185.34
11/8/2019	5:35 AM	6.44	168.86
11/8/2019	6:35 AM	5.6	156.37
11/8/2019	7:35 AM	4.76	156.88
11/8/2019	8:35 AM	4.76	155.97
11/8/2019	9:35 AM	4.76	155.9
11/8/2019	10:35 AM	3.92	155.92
11/8/2019	11:35 AM	5.32	157.83
11/8/2019	12:35 PM	4.76	155.15
11/8/2019	1:35 PM	5.6	159.58
11/8/2019	2:35 PM	6.16	157.22
11/8/2019	3:35 PM	6.16	159.49
11/8/2019	4:35 PM	6.16	156.84
11/8/2019	5:35 PM	2.52	154.49
11/8/2019	6:35 PM	5.88	162.18
11/8/2019	7:35 PM	7.28	161.61
11/8/2019	8:35 PM	8.12	169.18
11/8/2019	9:35 PM	2.52	155.19
11/8/2019	10:35 PM	2.52	155.27
11/8/2019	11:35 PM	4.76	157.25
11/9/2019	12:35 AM	4.76	157.4
11/9/2019	1:35 AM	2.52	155.67
11/9/2019	2:35 AM	2.52	155.44
11/9/2019	3:35 AM	2.52	155.98
11/9/2019	4:35 AM	2.52	156.45
11/9/2019	5:35 AM	5.04	159.48
11/9/2019	6:35 AM	4.76	159.78
11/9/2019	7:35 AM	7.84	197.47
11/9/2019	8:35 AM	6.44	166.07
11/9/2019	9:35 AM	7	174.77
11/9/2019	10:35 AM	4.76	161.86
11/9/2019	11:35 AM	8.4	163.04
11/9/2019	12:35 PM	10.08	178.66
11/9/2019	1:35 PM	5.04	178
11/9/2019	2:35 PM	7	178.06
11/9/2019	3:35 PM	6.44	171.95
11/9/2019	4:35 PM	9.24	169.91
11/9/2019	5:35 PM	3.92	163.46
11/9/2019	6:35 PM	6.16	165.36

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/9/2019	7:36 PM	9.24	174.84
11/9/2019	8:36 PM	6.44	178.73
11/9/2019	9:36 PM	7.56	177.88
11/9/2019	10:36 PM	7	170.81
11/9/2019	11:36 PM	3.08	163.56
11/10/2019	12:36 AM	2.52	163.86
11/10/2019	1:36 AM	2.8	163.98
11/10/2019	2:36 AM	2.8	163.91
11/10/2019	3:36 AM	2.52	163.95
11/10/2019	4:36 AM	8.12	179.24
11/10/2019	5:36 AM	7.28	191.11
11/10/2019	6:36 AM	7.84	178.82
11/10/2019	7:36 AM	5.04	168.04
11/10/2019	8:36 AM	2.8	165.76
11/10/2019	9:36 AM	2.8	165.76
11/10/2019	10:36 AM	7.84	170.91
11/10/2019	11:36 AM	5.04	171.82
11/10/2019	12:36 PM	2.8	166.35
11/10/2019	1:36 PM	2.8	166.63
11/10/2019	2:36 PM	5.6	168.56
11/10/2019	3:36 PM	6.44	170.8
11/10/2019	4:36 PM	2.8	166.77
11/10/2019	5:36 PM	5.32	170.6
11/10/2019	6:36 PM	5.04	170.75
11/10/2019	7:36 PM	5.04	169.27
11/10/2019	8:36 PM	2.8	167.87
11/10/2019	9:36 PM	3.92	168.17
11/10/2019	10:36 PM	2.8	167.11
11/10/2019	11:36 PM	2.8	167.38
11/11/2019	12:36 AM	5.04	168.95
11/11/2019	1:36 AM	2.8	167.95
11/11/2019	2:36 AM	2.8	168.14
11/11/2019	3:36 AM	5.04	169.49
11/11/2019	4:36 AM	5.04	191.53
11/11/2019	5:36 AM	4.2	169.05
11/11/2019	6:36 AM	5.88	171.13
11/11/2019	7:36 AM	5.04	174.22
11/11/2019	8:36 AM	2.8	169.84
11/11/2019	9:36 AM	5.04	172.99
11/11/2019	10:36 AM	2.8	170.52
11/11/2019	11:36 AM	2.8	170.23
11/11/2019	12:36 PM	7	174.95
11/11/2019	1:36 PM	5.04	172.87
11/11/2019	2:36 PM	6.16	172.99
11/11/2019	3:36 PM	4.2	170.61
11/11/2019	4:36 PM	7	174.64
11/11/2019	5:36 PM	5.04	172.38

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/11/2019	6:36 PM	3.92	173.3
11/11/2019	7:36 PM	7.28	186.14
11/11/2019	8:36 PM	7.56	175.79
11/11/2019	9:36 PM	9.52	184.69
11/11/2019	10:36 PM	7	178.24
11/11/2019	11:36 PM	3.92	175.01
11/12/2019	12:36 AM	2.8	174.01
11/12/2019	1:36 AM	5.04	174.96
11/12/2019	2:36 AM	2.8	174.83
11/12/2019	3:36 AM	2.8	174.9
11/12/2019	4:36 AM	7.28	177.36
11/12/2019	5:36 AM	5.04	177.48
11/12/2019	6:36 AM	6.16	178
11/12/2019	7:36 AM	8.4	200.33
11/12/2019	8:36 AM	6.16	179.39
11/12/2019	9:36 AM	5.04	178.35
11/12/2019	10:36 AM	5.32	180.39
11/12/2019	11:36 AM	4.2	180.03
11/12/2019	12:37 PM	5.04	180.94
11/12/2019	1:37 PM	8.12	205.84
11/12/2019	2:37 PM	6.72	185.18
11/12/2019	3:37 PM	5.32	183.16
11/12/2019	4:37 PM	6.44	193.28
11/12/2019	5:37 PM	7.28	189.81
11/12/2019	6:37 PM	5.32	185.28
11/12/2019	7:37 PM	8.4	201.05
11/12/2019	8:37 PM	5.32	184.09
11/12/2019	9:37 PM	7.28	184.42
11/12/2019	10:37 PM	3.08	182.4
11/12/2019	11:37 PM	3.08	182.36
11/13/2019	12:37 AM	3.08	182.92
11/13/2019	1:37 AM	5.32	185.25
11/13/2019	2:37 AM	3.08	184.51
11/13/2019	3:37 AM	3.08	185.01
11/13/2019	4:37 AM	7.84	195.68
11/13/2019	5:37 AM	9.52	219.91
11/13/2019	6:37 AM	6.16	196.84
11/13/2019	7:37 AM	5.88	190.33
11/13/2019	8:37 AM	5.32	193.88
11/13/2019	9:37 AM	3.92	198.18
11/13/2019	10:37 AM	4.48	199.48
11/13/2019	11:37 AM	5.6	202.31
11/13/2019	12:37 PM	5.6	203.42
11/13/2019	1:37 PM	5.6	204.8
11/13/2019	2:37 PM	5.04	204.98
11/13/2019	3:37 PM	4.76	205.31
11/13/2019	4:37 PM	8.12	211.36

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/13/2019	5:37 PM	7.56	210.47
11/13/2019	6:37 PM	5.6	206.83
11/13/2019	7:37 PM	7.56	213.61
11/13/2019	8:37 PM	7.56	217.71
11/13/2019	9:37 PM	4.48	211.33
11/13/2019	10:37 PM	5.88	211.63
11/13/2019	11:37 PM	3.36	210.57
11/14/2019	12:37 AM	3.36	210.83
11/14/2019	1:37 AM	3.36	210.9
11/14/2019	2:37 AM	3.36	211.31
11/14/2019	3:37 AM	4.48	212.53
11/14/2019	4:37 AM	8.4	244.2
11/14/2019	5:37 AM	5.6	215.1
11/14/2019	6:37 AM	6.44	215.46
11/14/2019	7:37 AM	5.88	218.03
11/14/2019	8:37 AM	5.88	221.53
11/14/2019	9:37 AM	5.88	219.18
11/14/2019	10:37 AM	7.56	233.39
11/14/2019	11:37 AM	3.92	217.59
11/14/2019	12:37 PM	6.44	223.86
11/14/2019	1:37 PM	5.04	219.15
11/14/2019	2:37 PM	6.72	223.61
11/14/2019	3:37 PM	5.88	221.07
11/14/2019	4:38 PM	5.88	221.7
11/14/2019	5:38 PM	8.12	222.02
11/14/2019	6:38 PM	6.44	228.12
11/14/2019	7:38 PM	8.68	244.29
11/14/2019	8:38 PM	7.84	228.7
11/14/2019	9:38 PM	8.12	229.76
11/14/2019	10:38 PM	5.88	224.67
11/14/2019	11:38 PM	3.64	223.31
11/15/2019	12:38 AM	5.88	224.12
11/15/2019	1:38 AM	5.88	224.77
11/15/2019	2:38 AM	3.64	224.96
11/15/2019	3:38 AM	5.88	225.93
11/15/2019	4:38 AM	7.84	236.01
11/15/2019	5:38 AM	5.88	231.58
11/15/2019	6:38 AM	5.88	230.18
11/15/2019	7:38 AM	6.72	233.24
11/15/2019	8:38 AM	9.52	237.6
11/15/2019	9:38 AM	8.68	239.14
11/15/2019	10:38 AM	4.76	227.26
11/15/2019	11:38 AM	6.44	229.65
11/15/2019	12:38 PM	6.16	229.45
11/15/2019	1:38 PM	8.4	250.93
11/15/2019	2:38 PM	5.88	229.19
11/15/2019	3:38 PM	3.92	228.06

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/15/2019	4:38 PM	5.04	229.74
11/15/2019	5:38 PM	5.88	232.94
11/15/2019	6:38 PM	9.24	247.06
11/15/2019	7:38 PM	7.84	233.11
11/15/2019	8:38 PM	5.88	231.04
11/15/2019	9:38 PM	8.4	232.44
11/15/2019	10:38 PM	3.64	230.94
11/15/2019	11:38 PM	5.88	231.61
11/16/2019	12:38 AM	4.2	231.42
11/16/2019	1:38 AM	3.64	231.48
11/16/2019	2:38 AM	5.88	232.66
11/16/2019	3:38 AM	9.24	251.21
11/16/2019	4:38 AM	8.4	244.48
11/16/2019	5:38 AM	8.68	247.42
11/16/2019	6:38 AM	6.72	245.73
11/16/2019	7:38 AM	7	238.65
11/16/2019	8:38 AM	6.16	237.46
11/16/2019	9:38 AM	6.16	241.78
11/16/2019	10:38 AM	9.52	246.21
11/16/2019	11:38 AM	6.72	252.12
11/16/2019	12:38 PM	6.16	239.11
11/16/2019	1:38 PM	7.84	261.42
11/16/2019	2:38 PM	7.84	256.47
11/16/2019	3:38 PM	6.16	242.43
11/16/2019	4:38 PM	6.16	240.19
11/16/2019	5:38 PM	6.72	242.38
11/16/2019	6:38 PM	6.16	243.22
11/16/2019	7:38 PM	6.16	239.37
11/16/2019	8:38 PM	3.92	240.06
11/16/2019	9:38 PM	6.16	240.75
11/16/2019	10:38 PM	6.16	242.94
11/16/2019	11:38 PM	6.16	242.42
11/17/2019	12:38 AM	3.92	241.91
11/17/2019	1:38 AM	6.16	242.65
11/17/2019	2:38 AM	6.16	242.89
11/17/2019	3:38 AM	3.92	242.64
11/17/2019	4:38 AM	6.16	243.04
11/17/2019	5:38 AM	3.92	242.95
11/17/2019	6:38 AM	8.12	263.43
11/17/2019	7:38 AM	6.44	248.74
11/17/2019	8:38 AM	3.92	243.3
11/17/2019	9:39 AM	3.92	243.26
11/17/2019	10:39 AM	6.16	250.26
11/17/2019	11:39 AM	6.16	249.32
11/17/2019	12:39 PM	6.16	246.37
11/17/2019	1:39 PM	6.44	246.82
11/17/2019	2:39 PM	6.16	247.78

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/17/2019	3:39 PM	6.72	249.62
11/17/2019	4:39 PM	7	254.43
11/17/2019	5:39 PM	3.92	245.35
11/17/2019	6:39 PM	6.16	246.81
11/17/2019	7:39 PM	6.16	247.04
11/17/2019	8:39 PM	6.16	247.08
11/17/2019	9:39 PM	7	249.46
11/17/2019	10:39 PM	4.2	245.87
11/17/2019	11:39 PM	3.92	245.89
11/18/2019	12:39 AM	4.2	246.48
11/18/2019	1:39 AM	4.2	246.59
11/18/2019	2:39 AM	4.2	246.83
11/18/2019	3:39 AM	3.92	247.81
11/18/2019	4:39 AM	4.2	248.13
11/18/2019	5:39 AM	6.44	253.48
11/18/2019	6:39 AM	9.52	265.67
11/18/2019	7:39 AM	6.44	251.26
11/18/2019	8:39 AM	5.32	249.27
11/18/2019	9:39 AM	6.44	250.75
11/18/2019	10:39 AM	4.48	249.03
11/18/2019	11:39 AM	7.28	255.73
11/18/2019	12:39 PM	7	254.37
11/18/2019	1:39 PM	5.6	250.02
11/18/2019	2:39 PM	6.16	250.38
11/18/2019	3:39 PM	6.44	251.56
11/18/2019	4:39 PM	4.2	249.78
11/18/2019	5:39 PM	7	253.34
11/18/2019	6:39 PM	6.44	251.28
11/18/2019	7:39 PM	4.48	249.35
11/18/2019	8:39 PM	6.16	250.02
11/18/2019	9:39 PM	4.2	250.29
11/18/2019	10:39 PM	6.72	254.22
11/18/2019	11:39 PM	4.2	251.48
11/19/2019	12:39 AM	4.2	251.52
11/19/2019	1:39 AM	4.2	251.42
11/19/2019	2:39 AM	4.2	251.34
11/19/2019	3:39 AM	4.2	251.45
11/19/2019	4:39 AM	4.2	251.77
11/19/2019	5:39 AM	6.44	255.96
11/19/2019	6:39 AM	7.84	270.11
11/19/2019	7:39 AM	6.44	256.13
11/19/2019	8:39 AM	6.44	257.13
11/19/2019	9:39 AM	8.4	256.69
11/19/2019	10:39 AM	4.2	253.73
11/19/2019	11:39 AM	6.44	254.95
11/19/2019	12:39 PM	5.32	254.1
11/19/2019	1:40 PM	6.44	256.83

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/19/2019	2:40 PM	4.2	253.54
11/19/2019	3:40 PM	7.56	255.21
11/19/2019	4:40 PM	5.32	254.74
11/19/2019	5:40 PM	6.44	255.27
11/19/2019	6:40 PM	6.44	255.56
11/19/2019	7:40 PM	6.44	255.33
11/19/2019	8:40 PM	6.44	255.31
11/19/2019	9:40 PM	4.2	254.14
11/19/2019	10:40 PM	6.72	258.48
11/19/2019	11:40 PM	4.2	255.04
11/20/2019	12:40 AM	6.44	255.46
11/20/2019	1:40 AM	4.2	255.18
11/20/2019	2:40 AM	4.2	255.01
11/20/2019	3:40 AM	6.44	255.36
11/20/2019	4:40 AM	4.2	254.92
11/20/2019	5:40 AM	4.2	254.88
11/20/2019	6:40 AM	7	260.93
11/20/2019	7:40 AM	9.24	266.74
11/20/2019	8:40 AM	5.32	256.02
11/20/2019	9:40 AM	6.44	257.59
11/20/2019	10:40 AM	8.12	275.99
11/20/2019	11:40 AM	5.6	256.73
11/20/2019	12:40 PM	6.44	256.33
11/20/2019	1:40 PM	6.44	258.75
11/20/2019	2:40 PM	6.44	257.85
11/20/2019	3:40 PM	9.52	276.24
11/20/2019	4:40 PM	5.04	256.55
11/20/2019	5:40 PM	6.44	257.4
11/20/2019	6:40 PM	4.2	255.76
11/20/2019	7:40 PM	6.44	256.52
11/20/2019	8:40 PM	6.44	257.6
11/20/2019	9:40 PM	4.2	255.77
11/20/2019	10:40 PM	4.2	256.32
11/20/2019	11:40 PM	4.2	256.69
11/21/2019	12:40 AM	6.44	257.4
11/21/2019	1:40 AM	6.44	258.67
11/21/2019	2:40 AM	6.44	258.34
11/21/2019	3:40 AM	4.2	256.83
11/21/2019	4:40 AM	4.2	256.67
11/21/2019	5:40 AM	6.44	259.24
11/21/2019	6:40 AM	8.12	261.33
11/21/2019	7:40 AM	6.72	268.97
11/21/2019	8:40 AM	5.32	257.11
11/21/2019	9:40 AM	8.4	261.19
11/21/2019	10:40 AM	8.12	274.27
11/21/2019	11:40 AM	6.44	261.49
11/21/2019	12:40 PM	5.6	258.23

main water leak
stone

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/21/2019	1:40 PM	5.32	258.08	stops
11/21/2019	2:40 PM	30.24	146.27	
11/21/2019	3:40 PM	10.08	0.21	
11/21/2019	4:40 PM	12.6	0.72	
11/21/2019	5:40 PM	30.8	4.19	
11/21/2019	6:40 PM	29.12	2.06	
11/21/2019	7:40 PM	36.68	5.3	
11/21/2019	8:40 PM	31.36	2.01	
11/21/2019	9:40 PM	20.44	11.96	
11/21/2019	10:40 PM	30.52	4.95	
11/21/2019	11:40 PM	32.76	1.83	
11/22/2019	12:40 AM	0	0	
11/22/2019	1:40 AM	0	0	
11/22/2019	2:40 AM	0	0	
11/22/2019	3:40 AM	0	0	
11/22/2019	4:40 AM	16.24	0.62	
11/22/2019	5:40 AM	31.92	13.15	
11/22/2019	6:41 AM	21.84	8.44	
11/22/2019	7:41 AM	23.24	2.91	
11/22/2019	8:41 AM	25.48	2.83	
11/22/2019	9:41 AM	11.48	0.29	
11/22/2019	10:41 AM	35	3.34	
11/22/2019	11:41 AM	15.12	0.15	
11/22/2019	12:41 PM	0	0	
11/22/2019	1:41 PM	29.96	3.51	
11/22/2019	2:41 PM	11.48	0.1	
11/22/2019	3:41 PM	28.56	1.69	
11/22/2019	4:41 PM	0	0	
11/22/2019	5:41 PM	28.84	1.87	
11/22/2019	6:41 PM	35	1.66	
11/22/2019	7:41 PM	0	0	
11/22/2019	8:41 PM	18.2	2.04	
11/22/2019	9:41 PM	0	0	
11/22/2019	10:41 PM	0	0	
11/22/2019	11:41 PM	12.6	3.62	
11/23/2019	12:41 AM	0	0	
11/23/2019	1:41 AM	0	0	
11/23/2019	2:41 AM	0	0	
11/23/2019	3:41 AM	0	0	
11/23/2019	4:41 AM	0	0	
11/23/2019	5:41 AM	28	1.91	
11/23/2019	6:41 AM	33.32	38.18	
11/23/2019	7:41 AM	9.52	0.36	
11/23/2019	8:41 AM	0	0	
11/23/2019	9:41 AM	33.88	3.62	
11/23/2019	10:41 AM	0	0	
11/23/2019	11:41 AM	0	0	

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/23/2019	12:41 PM	34.16	1.66
11/23/2019	1:41 PM	26.32	1.87
11/23/2019	2:41 PM	12.6	3.4
11/23/2019	3:41 PM	30.8	3.24
11/23/2019	4:41 PM	8.4	1.75
11/23/2019	5:41 PM	0	0
11/23/2019	6:41 PM	19.32	2.29
11/23/2019	7:41 PM	0	0
11/23/2019	8:41 PM	32.76	2.06
11/23/2019	9:41 PM	0	0
11/23/2019	10:41 PM	0	0
11/23/2019	11:41 PM	0	0
11/24/2019	12:41 AM	0	0
11/24/2019	1:41 AM	0	0
11/24/2019	2:41 AM	31.36	0.39
11/24/2019	3:41 AM	0	0
11/24/2019	4:41 AM	0	0
11/24/2019	5:41 AM	32.48	21.48
11/24/2019	6:41 AM	33.04	6.62
11/24/2019	7:41 AM	0	0
11/24/2019	8:41 AM	0	0
11/24/2019	9:41 AM	0	0
11/24/2019	10:41 AM	31.92	3.14
11/24/2019	11:41 AM	26.04	1.48
11/24/2019	12:41 PM	7.84	0.24
11/24/2019	1:41 PM	0	0
11/24/2019	2:41 PM	25.48	1.72
11/24/2019	3:41 PM	22.12	1.67
11/24/2019	4:41 PM	36.12	4.73
11/24/2019	5:41 PM	0	0
11/24/2019	6:41 PM	35.28	1.49
11/24/2019	7:41 PM	8.4	1.51
11/24/2019	8:41 PM	0	0
11/24/2019	9:41 PM	0	0
11/24/2019	10:41 PM	14.84	0.17
11/24/2019	11:42 PM	23.8	2.11
11/25/2019	12:42 AM	0	0
11/25/2019	1:42 AM	0	0
11/25/2019	2:42 AM	0	0
11/25/2019	3:42 AM	0	0
11/25/2019	4:42 AM	0	0
11/25/2019	5:42 AM	22.4	1.71
11/25/2019	6:42 AM	34.72	3.74
11/25/2019	7:42 AM	8.68	0.07
11/25/2019	8:42 AM	22.96	7.35
11/25/2019	9:42 AM	12.6	0.71
11/25/2019	10:42 AM	23.24	0.39

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/25/2019	11:42 AM	32.48	1.84
11/25/2019	12:42 PM	0	0
11/25/2019	1:42 PM	25.76	2.04
11/25/2019	2:42 PM	0	0
11/25/2019	3:42 PM	36.4	4.46
11/25/2019	4:42 PM	0	0
11/25/2019	5:42 PM	18.2	7.9
11/25/2019	6:42 PM	17.92	4.52
11/25/2019	7:42 PM	15.12	2.35
11/25/2019	8:42 PM	32.2	1.63
11/25/2019	9:42 PM	21.56	2.8
11/25/2019	10:42 PM	14.84	0.38
11/25/2019	11:42 PM	0	0
11/26/2019	12:42 AM	0	0
11/26/2019	1:42 AM	0	0
11/26/2019	2:42 AM	0	0
11/26/2019	3:42 AM	0	0
11/26/2019	4:42 AM	12.88	1.85
11/26/2019	5:42 AM	17.92	0.82
11/26/2019	6:42 AM	32.76	4.24
11/26/2019	7:42 AM	29.12	4.05
11/26/2019	8:42 AM	34.16	56.86
11/26/2019	9:42 AM	33.6	20.11
11/26/2019	10:42 AM	36.68	6.89
11/26/2019	11:42 AM	13.44	1.43
11/26/2019	12:42 PM	21.84	2.05
11/26/2019	1:42 PM	16.52	2.94
11/26/2019	2:42 PM	37.52	3.12
11/26/2019	3:42 PM	36.4	8.39
11/26/2019	4:42 PM	33.88	10.25
11/26/2019	5:42 PM	15.96	1.37
11/26/2019	6:42 PM	21.56	2.02
11/26/2019	7:42 PM	15.12	1.75
11/26/2019	8:42 PM	0	0
11/26/2019	9:42 PM	21.28	0.4
11/26/2019	10:42 PM	21.28	2.45
11/26/2019	11:42 PM	17.36	0.42
11/27/2019	12:42 AM	0	0
11/27/2019	1:42 AM	25.76	0.39
11/27/2019	2:42 AM	0	0
11/27/2019	3:43 AM	0	0
11/27/2019	4:43 AM	0	0
11/27/2019	5:43 AM	31.36	4.03
11/27/2019	6:43 AM	16.24	2.74
11/27/2019	7:43 AM	27.72	9.46
11/27/2019	8:43 AM	8.68	4.08
11/27/2019	9:43 AM	12.04	0.1

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/27/2019	10:43 AM	0	0
11/27/2019	11:43 AM	34.44	5.29
11/27/2019	12:43 PM	17.08	1.07
11/27/2019	1:43 PM	29.68	8.02
11/27/2019	2:43 PM	20.44	6.45
11/27/2019	3:43 PM	32.48	4.97
11/27/2019	4:43 PM	28.28	12.29
11/27/2019	5:43 PM	20.16	6.34
11/27/2019	6:43 PM	33.32	2.22
11/27/2019	7:43 PM	34.44	3.39
11/27/2019	8:43 PM	19.6	4.61
11/27/2019	9:43 PM	0	0
11/27/2019	10:43 PM	0	0
11/27/2019	11:43 PM	0	0
11/28/2019	12:43 AM	0	0
11/28/2019	1:43 AM	0	0
11/28/2019	2:43 AM	0	0
11/28/2019	3:43 AM	0	0
11/28/2019	4:43 AM	7.56	0.07
11/28/2019	5:43 AM	30.52	5.52
11/28/2019	6:43 AM	19.32	3.76
11/28/2019	7:43 AM	22.4	2.09
11/28/2019	8:43 AM	23.8	3.27
11/28/2019	9:43 AM	21.56	7.48
11/28/2019	10:43 AM	36.12	23.49
11/28/2019	11:43 AM	21.56	2.57
11/28/2019	12:43 PM	19.88	1.3
11/28/2019	1:43 PM	32.2	11.75
11/28/2019	2:43 PM	35	12.09
11/28/2019	3:43 PM	33.6	12.41
11/28/2019	4:43 PM	37.52	14.82
11/28/2019	5:43 PM	31.08	5.36
11/28/2019	6:43 PM	32.2	18.34
11/28/2019	7:43 PM	18.76	3.43
11/28/2019	8:43 PM	34.72	4.19
11/28/2019	9:43 PM	8.68	0.07
11/28/2019	10:43 PM	11.76	0.77
11/28/2019	11:43 PM	26.04	0.4
11/29/2019	12:43 AM	0	0
11/29/2019	1:43 AM	0	0
11/29/2019	2:43 AM	0	0
11/29/2019	3:43 AM	29.68	0.4
11/29/2019	4:43 AM	0	0
11/29/2019	5:43 AM	19.6	4.61
11/29/2019	6:43 AM	22.68	1.46
11/29/2019	7:43 AM	32.76	5.88
11/29/2019	8:43 AM	13.44	0.12

LAPTOP READING FOR 9215 GLOXINIA DRIVE

11/29/2019	9:43 AM	11.76	0.45
11/29/2019	10:43 AM	23.24	1.48
11/29/2019	11:43 AM	0	0
11/29/2019	12:43 PM	10.36	1.68
11/29/2019	1:43 PM	35	3.31
11/29/2019	2:43 PM	17.64	0.29
11/29/2019	3:43 PM	10.36	0.09
11/29/2019	4:43 PM	30.24	16.71
11/29/2019	5:43 PM	0	0
11/29/2019	6:43 PM	0	0
11/29/2019	7:43 PM	9.8	1.64
11/29/2019	8:44 PM	34.16	1.98
11/29/2019	9:44 PM	9.24	0.08
11/29/2019	10:44 PM	13.72	0.37
11/29/2019	11:44 PM	33.88	2.04
11/30/2019	12:44 AM	0	0
11/30/2019	1:44 AM	0	0
11/30/2019	2:44 AM	0	0
11/30/2019	3:44 AM	10.64	0.39
11/30/2019	4:44 AM	32.76	3.25
11/30/2019	5:44 AM	36.12	2.35
11/30/2019	6:44 AM	21.28	1.53
11/30/2019	7:44 AM	27.44	5.5
11/30/2019	8:44 AM	31.08	16.69
11/30/2019	9:44 AM	17.92	7.65
11/30/2019	10:44 AM	30.52	1.9
11/30/2019	11:44 AM	0	0
11/30/2019	12:44 PM	29.68	2
11/30/2019	1:44 PM	14.56	0.13
11/30/2019	2:44 PM	14.56	1.75
11/30/2019	3:44 PM	30.8	3.59
11/30/2019	4:44 PM	28.84	2.13
11/30/2019	5:44 PM	19.32	1.42
11/30/2019	6:44 PM	0	0
11/30/2019	7:44 PM	34.44	1.85
11/30/2019	8:44 PM	15.96	3.34
11/30/2019	9:44 PM	33.6	1.66
11/30/2019	10:44 PM	0	0
11/30/2019	11:44 PM	0	0
12/1/2019	12:44 AM	0	0
12/1/2019	1:44 AM	24.64	0.39
12/1/2019	2:44 AM	22.96	1.68
12/1/2019	3:44 AM	0	0
12/1/2019	4:44 AM	0	0
12/1/2019	5:44 AM	11.76	1.8
12/1/2019	6:44 AM	35.56	17.45
12/1/2019	7:44 AM	18.76	7.49

LAPTOP READING FOR 9215 GLOXINIA DRIVE

12/1/2019	8:44 AM	0	0
12/1/2019	9:44 AM	0	0
12/1/2019	10:44 AM	19.88	1.49
12/1/2019	11:44 AM	17.92	1.89
12/1/2019	12:44 PM	0	0
12/1/2019	1:44 PM	8.4	0.07
12/1/2019	2:44 PM	19.88	1.68
12/1/2019	3:44 PM	32.48	4.44
12/1/2019	4:44 PM	9.52	1.47
12/1/2019	5:44 PM	17.36	1.67
12/1/2019	6:44 PM	25.48	1.7
12/1/2019	7:44 PM	8.96	1.62
12/1/2019	8:44 PM	14	3.47
12/1/2019	9:44 PM	36.12	5.8
12/1/2019	10:44 PM	24.36	1.48
12/1/2019	11:44 PM	0	0
12/2/2019	12:44 AM	22.96	0.38
12/2/2019	1:44 AM	0	0
12/2/2019	2:44 AM	0	0
12/2/2019	3:44 AM	35.28	15.1
12/2/2019	4:44 AM	26.6	3.1
12/2/2019	5:44 AM	20.72	1.61
12/2/2019	6:44 AM	22.68	6.22
12/2/2019	7:44 AM	15.4	0.3
12/2/2019	8:44 AM	16.24	0.54
12/2/2019	9:44 AM	20.44	0.8
12/2/2019	10:44 AM	26.88	3.29
12/2/2019	11:44 AM	30.52	1.87
12/2/2019	12:44 PM	12.04	0.26
12/2/2019	1:45 PM	24.64	4.2
12/2/2019	2:45 PM	18.48	2.34
12/2/2019	3:45 PM	21	0.69
12/2/2019	4:45 PM	29.4	15.32
12/2/2019	5:45 PM	19.88	4.17
12/2/2019	6:45 PM	35.84	3.45
12/2/2019	7:45 PM	7.56	1.67
12/2/2019	8:45 PM	25.48	5.3
12/2/2019	9:45 PM	0	0
12/2/2019	10:45 PM	0	0
12/2/2019	11:45 PM	12.32	0.68
12/3/2019	12:45 AM	0	0
12/3/2019	1:45 AM	0	0
12/3/2019	2:45 AM	0	0
12/3/2019	3:45 AM	37.24	0.7
12/3/2019	4:45 AM	33.32	17.22
12/3/2019	5:45 AM	17.36	0.34
12/3/2019	6:45 AM	12.04	1.52

LAPTOP READING FOR 9215 GLOXINIA DRIVE

12/3/2019	7:45 AM	35.28	19.93
12/3/2019	8:45 AM	16.8	0.51
12/3/2019	9:45 AM	0	0
12/3/2019	10:45 AM	31.92	1.71
12/3/2019	11:45 AM	52.08	3.72
12/3/2019	12:45 PM	0	0
12/3/2019	1:45 PM	8.96	0.15
12/3/2019	2:45 PM	17.92	0.21
12/3/2019	3:45 PM	24.64	1.56
12/3/2019	4:45 PM	19.32	4.08
12/3/2019	5:45 PM	21.84	1.39
12/3/2019	6:45 PM	8.4	0.4
12/3/2019	7:45 PM	21.56	1.82
12/3/2019	8:45 PM	0	0
12/3/2019	9:45 PM	19.88	4.53
12/3/2019	10:45 PM	10.08	0.39
12/3/2019	11:45 PM	0	0
12/4/2019	12:45 AM	24.92	1.48
12/4/2019	1:45 AM	0	0
12/4/2019	2:45 AM	0	0
12/4/2019	3:45 AM	32.48	3.04
12/4/2019	4:45 AM	37.52	18.66
12/4/2019	5:45 AM	30.8	4.8
12/4/2019	6:45 AM	35.56	1.55

CONTACT US

9400 Municipal Parkway
Garden Ridge, TX 78266
Phone: (210)-651-6831
Web: <https://www.ci.garden-ridge.tx.us/105/Water-Department>

EMERGENCY:

Phone: (210)-651-6632

Water Department
9400 Municipal Parkway
Garden Ridge, TX 78266



Water is important to us, so if you see a leak call us (210)651-6632 x247.

Know Your Water Service

Your Guide to the Garden Ridge Water Department

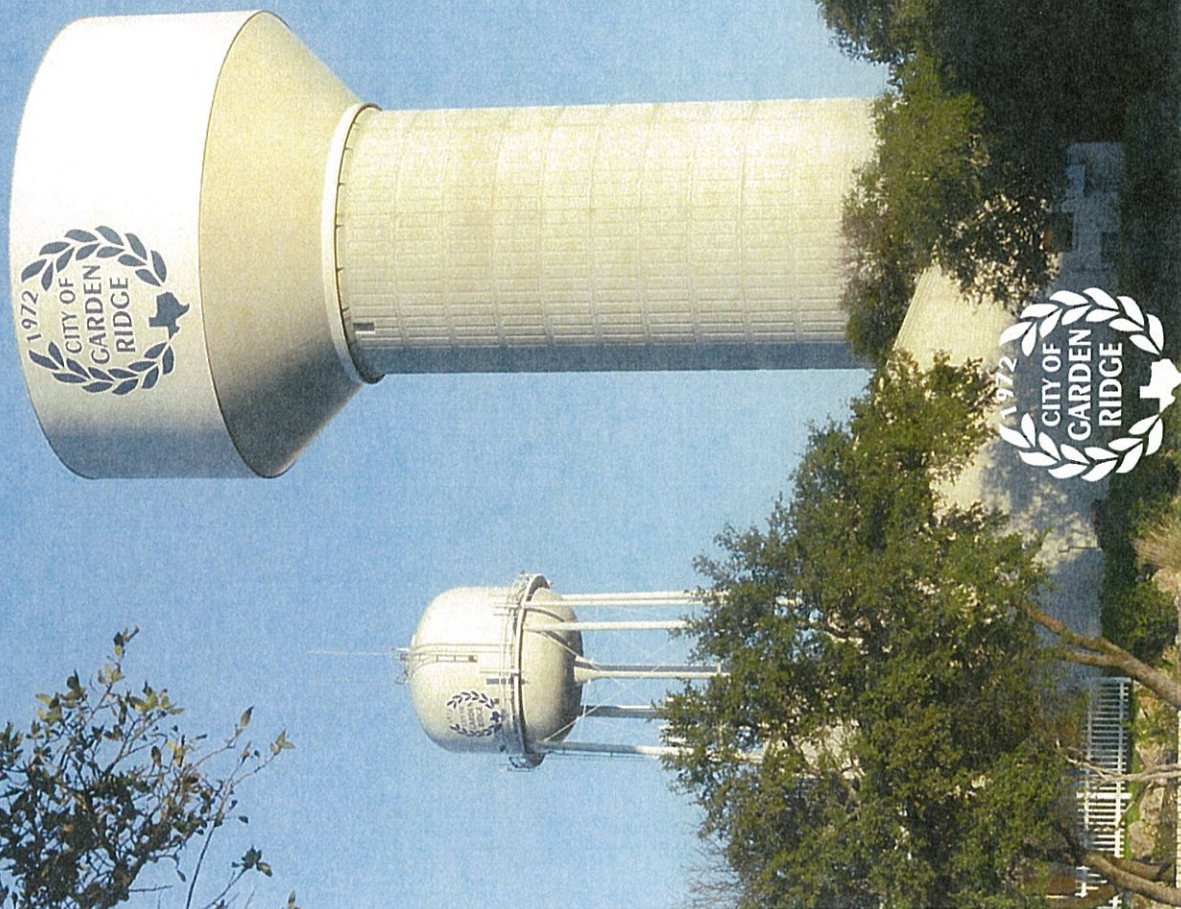


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Using Your Meter To Detect Leaks.....	4
Why Conserve.....	4
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About

The City of Garden Ridge Water Company is a municipally owned public utility established to furnish a water supply for domestic residential and business uses in the City of Garden Ridge and in its Certificate of Convenience and Necessity (CCN) area.

Mission

The mission of the Water Company is to supply safe, uninterrupted water to its customers while recording the consumption of those services in an accurate and timely manner.

City of Garden Ridge Water System

The City's water system is rated Superior and the supply is a combination of water pumped from the Trinity Aquifer and the Edwards Aquifer. The City has an allocation of 712.287 acre feet of water that can be pumped from the Edwards Aquifer and water pumped from the Trinity Aquifer is set up to pay as you use.

The total storage capacity for the City's water system is 2,803,000 million gallons of which 1,603,000 is ground storage and 1,200,000 gallons is above ground storage. The City's water system is looped and all the Trinity well sites and Edwards well sites are equipped with generators in case of power interruptions.

Conservation Tips

The City of Garden Ridge considers water a valuable resource, water conservation a necessity, and has determined that certain restrictive measures are required to eliminate potentially serious shortage problems that could impact the health, safety, and welfare of the Garden Ridge community.

The City offers a variety of water conservation tips to help accomplish our conservation goals. For a comprehensive list of tips, please visit our website: <https://www.ci.garden-ridge.tx.us/105/Water-Department>

Kitchen

- When washing dishes by hand, don't let the water run. Fill one basin with wash water and the other with rinse water.
- Don't use running water to thaw food. For water efficiency and food safety, defrost food in the refrigerator.
- Collect the water you use while rinsing fruit and vegetables. Use it to water house plants.

Laundry

- When doing laundry, match the water level to the size of load.
- When shopping for a new washing machine, compare resource savings among Energy Star models. Some can save up to 20 gallons of water per load.

Bathroom

- Time your shower to keep it under 5 minutes. You'll save up to 1,000 gallons per month.
- Toilet leaks can be silent! Be sure to test your toilet(s) for leaks at least once a year.
- Put food coloring in your toilet tank. If it seeps into the bowl without flushing, there's a leak. Fix it and start saving gallons.

Landscaping

Please note: Watering by automated irrigation systems is restricted year round between the hours of 10 a.m. and 8 p.m.

- Group plants with the same watering needs together to avoid overwatering some while underwatering others.
- Reduce the amount of lawn in your yard by planting shrubs and ground covers appropriate to your site and region.
- Plant in the spring and fall, when the watering requirements are lower.

Using Your Meter to Detect Leaks

IF YOU SUSPECT A LEAK AT YOUR PROPERTY, FOLLOW THESE STEPS:

1. Write down the meter reading.
2. Turn off all the water fixtures and appliances.
3. Write down the reading again on the meter.
4. Wait approximately 15 minutes.
5. Look at the flow indicator (as shown on previous page). Does the plus sign (+) disappear or remain?
 - a) If the (+) sign disappears then the flow of water through the meter has stopped.
 - b) If the (+) sign remains, then a fixture in your home is still using water or you may have a leak in your service line between the meter and your home.

If you suspect a leak, it could be!

If you think you have a leak, the most likely culprit is a toilet that is running constantly. A faulty flapper on the toilet can cost you \$100 or more a month if it's allowed to run undetected. Other places to look for a leak include the base of your water heater, faucets with faulty washers, and even your ice maker (if it fails to shut off as it's supposed to do.) The issue could also be a leaking underground pipe, which is often distinguishable by a patch of green that is noticeably greener than the rest of the lawn. For a leak behind the wall or in a crawl space, look for discolored drywall or ceiling tile.

Why Conserve?

The Edwards and Trinity Aquifers are the primary sources of water for Central Texas. It's very important that we increase and maintain our efforts to protect and conserve these amazing natural resources.

Conservation is the cost-effective source of water. Water we save is water we don't have to buy; therefore, it's important we do everything we can to decrease our water consumption. Awareness, improved habits, preventive maintenance, plumbing fixture retrofits, and water saver landscapes are all things that will help us conserve water and make low water use a part of our everyday life.

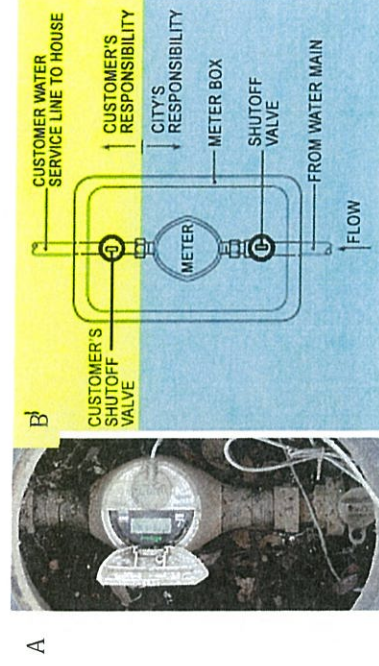
Your Water Service

The City of Garden Ridge provides water, recycling, and refuse services to customers inside Garden Ridge City limits. Only a handful of water service connections are provided to customers outside City limits. Each water service is identified by a unique 8-digit account number.

ACCOUNT NUMBER
23 - 1234 - 00

Garden Ridge customers have a water meter associated with their property. Residential meters are usually located in a metal box in front of the house. The picture (A) below shows a typical meter box with the lid open.

The City owns each water meter and the infrastructure leading up to the meter. Everything that connects the water meter to the residence is the property owner's responsibility. For example, the pipe that conveys water from the meter to the house (called the "service line") is the property owner's responsibility. The diagram (B) shows the components in a meter box and where the City's ownership ends. Each meter reading is collected and utility bills are sent monthly.



Understanding Your Water Bill

The City of Garden Ridge provides Water, Garbage, and Recycling Services.

The Utility Billing Division bills City residents in a combined monthly statement for the following services:

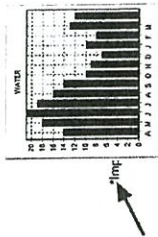
- Water
- Household Hazardous Waste
- Trash / Recycling
- Comal Trinity Groundwater (CTG) Monthly Fee
- Edwards Aquifer Authority (EAA) Monthly Fee



City of Garden Ridge Water Department

9400 Municipal Parkway
Garden Ridge, Texas 78040
www.ci.garden-ridge.tx.us
(210) 651-6831
Fax: (210) 651-6838

John/Suzy Resident
1000 Garden Street
GARDEN RIDGE TX 78266-2252



ACCOUNT NUMBER	DATE MAILED	SERVICE FROM	SERVICE TO	DATE USED	PERIOD
23-1234-00	01/31/2019	12/19/18	01/23/19	35	02/15/2019
PREVIOUS BALANCE	730000	CHARGES USED	19000	R1 WATER	AMOUNT DUE
				EAA EAA FEE	52.88
					3.03

Use your usage analysis graph to compare water use to prior months

Viewing your monthly usage on a graph can help you understand how efficiently you are using water. If you see your bill getting incrementally higher but think that your water usage has not changed, this could indicate a leak.

When you pay your water bill, not only are you paying for the water you used that month, you are helping to pay for capital projects to ensure a safe, clean, and reliable water system in the future.

How to Read Your Water Meter

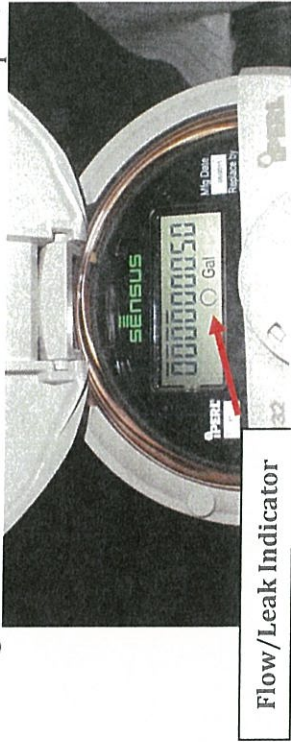
There are several reasons why you might want to locate and read your water meter. First, you might be interested to know how much water you use in a day. By reading your meter at the beginning and end of a day, you can compare the readings to tell how much water you and your family used. The second reason is to check for leaks.

Expose the meter by lifting the lid with a screwdriver. The box may be filled with dirt, so if you do not see the meter, start digging. The meter box contains a meter and a radio box. The meter is used to track the amount of water used and the radio box gathers and transmits the meter reads for billing.

Here are the basics of reading your meter:

- Water meters are read similarly to a car odometer.
- Meters measure volume in gallons
- The first four digits represent the billing units. The following digits represent less than 1,000 gallons and are not used when calculating your bill.

Using Your Meter to Track Water Consumption



To Track How Much Water Your Household Uses In a Week, Follow These Steps:

1. Read your meter and note the meter read, date, and time in a log.
2. Read the meter again one week later and log it again.
3. Subtract the first read from the second to see water consumption.
4. Keep an ongoing log of meter reads in order to track and understand your usage patterns.
5. If you suspect a water leak, the water department can provide a read up to 30 days prior. Call (210)-651-6831.

Note: We recommend homeowners cycle the customer's shut off valve annually to ensure shutoff capability is operable when on demand.

WATER COMMISSION ACTIVITIES & PROJECTS

Status Update & New Assignments

January 28, 2020

PROJECT CATEGORIES

- ▶ Infrastructure Health & Maintenance
- ▶ Governance and Procedures
- ▶ Sources / Supply Management
- ▶ Strategic Planning

INFRASTRUCTURE HEALTH & MAINTENANCE

- ▶ Work with Water Manager
 - ▶ Examine Infrastructure Health
 - ▶ Well, pumps, lines, etc.
 - ▶ Maintenance, inspections and testing
 - ▶ Equipment and supplies
 - ▶ Historical analysis
 - ▶ Provide oversight on schedules and budget
- ▶ Input findings into Strategic Planning

INFRASTRUCTURE HEALTH & MAINTENANCE

Commissioners Harshbarger & Valdez

- ▶ Findings
 - ▶ No PM procedures / No PM schedule
 - ▶ No documentation of maintenance performed
- ▶ Current state
 - ▶ Manual system for Daily, 6 month & Annual PM schedule
- ▶ Next Steps – Water Department
 - ▶ Write PM & Safety procedures
 - ▶ PMs to be entered into Work Order system
- ▶ Next Steps – Water Commission
 - ▶ Consult with Water Manager on Equipment Upgrades
 - ▶ Consult on Water Master Plan

GOVERNANCE AND PROCEDURES

- ▶ Ordinances
 - ▶ Operations, Plans and Fees
 - ▶ Leak adjustment standards and process
- ▶ Water Rates
 - ▶ Based on Rate Study and Infrastructure Analysis
 - ▶ Fiscally responsible and competitive
 - ▶ Encourage conservation / Manage demand
- ▶ Revise and plan to periodically review ordinances

GOVERNANCE AND PROCEDURES

Commissioners - All

- ▶ Ordinance 54 revised for
 - ▶ Leak Adjustment
 - ▶ New Water Rates
- ▶ Education
 - ▶ “Know Your Water Service Pamphlet” – pending
- ▶ Next Steps
 - ▶ Complete review of Ordinances
 - ▶ 54, 61 & 159
 - ▶ Develop Water Conservation Community Education plan
 - ▶ Annual review of Water Rates (consider Commercial rates)
 - ▶ Document procedure for Water Rate review process

SOURCE / SUPPLY MANAGEMENT

- ▶ Examine Sources
 - ▶ Quantity, reliability, cost and future of each
 - ▶ Sources management
 - ▶ Pre-paid vs pay as used
 - ▶ Potential to save funds and/or recover costs
- ▶ Examine Demand
 - ▶ Seasonal and Episodic, Historic and Predictive
- ▶ Effective & efficient management = fiscal health

SOURCE / SUPPLY MANAGEMENT

Commissioners Holloway, Pitzen

- ▶ Water Manager balanced well usage from Edwards and Trinity to use as much of Edwards without exceeding our allocation
- ▶ Maintain current Water Leases
- ▶ Next steps
 - ▶ Revisit Sources and Demand
 - ▶ Develop effective & efficient management plan
 - ▶ Periodic review of Water Leases

STRATEGIC PLANNING

- ▶ Fuse analyses
 - ▶ Infrastructure Health & Maintenance
 - ▶ Governance and Procedures
 - ▶ Source / Supply Management
- ▶ Help guide resource allocation
- ▶ Provide Budget input in Spring w/periodic updates
- ▶ Update as appropriate

STRATEGIC PLANNING

Chair Heier

- ▶ Monthly reports to City Council
- ▶ Next Steps
 - ▶ Update City Council on revise action plan
 - ▶ Monthly update to City Council
 - ▶ Provide Budget input in Spring
 - ▶ Fuse Analyses

ACTION PLAN

Infrastructure Health & Maintenance

- ▶ Consult with Water Manager
 - ▶ Identify equipment upgrades (storage tanks, well pumps, transfer pumps, etc.)
 - ▶ Water Meters – AMR or AMI
 - ▶ Provide input to Water Master Plan

ACTION PLAN

Governance and Procedures

- ▶ Ordinance Review
 - ▶ 54 – Water Company
 - ▶ 61 – Drought Management Plan
 - ▶ 159 – Landscape & Irrigation System
- ▶ Develop Water Conservation Community Education Plan
- ▶ Water Rates
 - ▶ Document the Water Rate review process in a Procedure
 - ▶ Investigate adding a Commercial Water Rate Structure
 - ▶ Review Water Rates for 2021

ACTION PLAN

Source / Supply Management

- ▶ Revisit Sources and Demand
- ▶ Develop effective & efficient management plan
- ▶ Periodic review of Water Leases

ACTION PLAN

Strategic Planning

- ▶ Update City Council on revised action plan
- ▶ Monthly update to City Council
- ▶ Provide Budget input in Spring
- ▶ Fuse Analyses
 - ▶ Infrastructure Health & Maintenance
 - ▶ Governance and Procedures
 - ▶ Source / Supply Management

March 24, 2020

Regular Meeting

Agenda deadlines:

- | | | |
|--|---|---|
| <p>14 days before Meetings</p> <p>11 days before Meetings</p> <p>7 days before Meetings</p> <p>5 days before Meetings</p> <p>4 days before Meetings</p> | <p>(03/10/20)</p> <p>(03/13/20)</p> <p>(03/17/20)</p> <p>(03/19/20)</p> <p>(03/20/20)</p> | <p>Water Commission and Staff items are due</p> <p>Water Commission Chair review agenda.</p> <ul style="list-style-type: none"> • City Attorney is sent the agenda to approval <p>Post Agenda on bulletin board</p> <ul style="list-style-type: none"> • Water Commission will receive packet (allowing a day and half for corrections and additional information to be added) <p>Post Agenda Packet to City Website @ noon</p> <p>(72 hours) – Local Government Code requirement for posting</p> |
|--|---|---|

City Council = Red
 Quarry Commission = Purple
 Planning & Zoning = Green
 Water Commission = Blue
 Impact Fee Committee = Pink
 Wildlife Management Advisory Commission = Brown
 Municipal Court = Gray
 City Holiday=Orange

Sun	Mon	Tues	Wed	Thur	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Approvals

1. Minutes 01/28/20

Recommendations

Discussion/Reports

1. Water Manager Report
2. Commission Activities and Projects
3. City Council Update
4. Future Agenda Items
 - a. Set next meeting (if necessary) April 28, 2020 @ 6pm

Training Session

PENDING FUTURE AGENDA ITEMS

1. Flo by Moen
2. Rates for new landscaping

April 28, 2020

Regular Meeting

Agenda deadlines:

- | | | |
|--|---|---|
| <p>14 days before Meetings</p> <p>11 days before Meetings</p> <p>7 days before Meetings</p> <p>5 days before Meetings</p> <p>4 days before Meetings</p> | <p>(04/14/20)</p> <p>(04/17/20)</p> <p>(04/21/20)</p> <p>(04/23/20)</p> <p>(04/24/20)</p> | <p>Water Commission and Staff items are due</p> <p>Water Commission Chair review agenda.</p> <ul style="list-style-type: none"> • City Attorney is sent the agenda to approval <p>Post Agenda on bulletin board</p> <ul style="list-style-type: none"> • Water Commission will receive packet (allowing a day and half for corrections and additional information to be added) <p>Post Agenda Packet to City Website @ noon</p> <p>(72 hours) – Local Government Code requirement for posting</p> |
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			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Approvals

1. Minutes 03/24/20

Recommendations

Discussion/Reports

1. Water Manager Report
2. Commission Activities and Projects
3. City Council Update
4. Future Agenda Items
 - a. Set next meeting (if necessary) May 26, 2020 @ 6pm

Training Session

PENDING FUTURE AGENDA ITEMS

1. Flo by Moen
2. Rates for new landscaping