



City of Garden Ridge

"A way of life, not just a place to live"

AGENDA WATER COMMISSION REGULAR MEETING TUESDAY, AUGUST 24, 2021, 6:00 PM

The Water Commission will meet in a regular session on Tuesday, August 24, 2021 at 6:00 PM in the City Council Chambers, 9400 Municipal Parkway, Garden Ridge, Texas. This is an open meeting, open to the public, subject to the Open Meetings Law of the State of Texas, and as required by law, notice is hereby posted providing time, place, date, and agenda thereof. The meeting facility is wheelchair accessible and accessible parking spaces are provided. Requests for accommodations or interpretative services must be made to the City Secretary 48 hours prior to this meeting.

1. Call to Order

2. Roll Call

3. Pledge of Allegiance

4. Citizen Comment Period - limited to 30 minutes total

Rules for Citizens' Participation: The Commission welcomes citizen participation and comments at all Commission Meetings. The Commission offers citizens the opportunity to address them by signing up to speak prior to the meeting. If you speak, you must follow these guidelines:

a) Respect and courtesy:

1. Direct your comments to the entire Commission, not to an individual member, nor to the audience.
2. Show the Commission the same respect that you would like to be shown.
3. End your speaking at the time allotted below.

b) Speaking:

1. First citizen comment period
 - 1.1. You are required to sign up to speak and you are limited to one 3-minute period.
2. Second citizen comment period
 - 2.1. You are not required to sign up and you are limited to one 2-minute period.
3. State your name and address before your comments begin.
4. You are only allowed to speak once per topic, unless also speaking during a posted Public Hearing.

NOTE: The Texas Open Meetings Act permits a member of the public or a member of the governmental body to raise a subject that has not been included in the notice for the meeting. However, any discussion of the subject must be limited to a proposal to place the subject on the agenda for a future meeting and any response to a question posed to the City Council is limited to either a statement of specific factual information or a recitation of existing policy. TEX. GOV'T CODE § 551.042.

5. Business Items

The following items are for discussion, consideration, and/or action.

a. Approvals

1. Approval of Minutes for July 27, 2021, Water Commission Regular Meeting.

b. Discussions/Reports/Updates

1. Utility Department Monthly Activity Report.

- i. Water Pumping/usage from City wells, Water system infrastructure maintenance, repairs and/or projects, and Water and/or Drought Management (current Watering Stage).

2. Items applicable to the Water Commission discussed at the August City Council Regular Meeting.

3. Discussion on Fiscal Year 2022 Budget.

c. Recommendations

1. Request for water leak adjustment for 19023 Seminole Pass for the billing period of October 23, 2020 – November 23, 2020.

- i. Review and make a recommendation regarding the request.

2. Water Commission activities and projects.

- i. Update Commissioner's activities and projects list and receive update from Commissioners.
- ii. Discuss and make possible recommendations on future meetings or direction regarding Water Commission activities and projects.

3. Ordinance No. 210-022018 An Ordinance of the City Council of the City of Garden Ridge adopting board and commission policy and procedures; providing that this Ordinance shall be cumulative of all Ordinances; providing a severability clause; providing a savings clause; and providing an effective date.

- i. Discuss expiring terms (September 30, 2021) of Chair Mueller, Vice-Chair Harshbarger, and Commissioner Dr. Carmichael.
- ii. Make recommendations to City Council for consideration of reappointment.
- iii. Discuss and make recommendations related to application of ordinance provisions to commission members, if needed.

d. Future Agenda Items

1. Commissioners input on agenda items.

2. Announce the date, time, and location for next meeting (September 28, 2021, at 6:00 p.m. at City Hall).

6. Citizen Comment Period

7. Adjournment

AGENDA NOTICES:

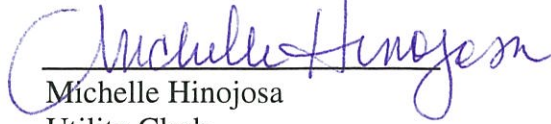
Decorum Required: Any disruptive behavior, including shouting or derogatory statements or comments may be ruled out of order by the Presiding Officer. Continuation of this type of behavior could result in a request by the Presiding Officer that the individual leave the meeting, and if refused, an order of removal.

Action by Commission Authorized: The Commission may vote or act upon any item within this Agenda.

Attendance By Other Elected or Appointed Officials: It is anticipated that members of the City Council, other city board, commissions and/or committees may attend the meeting in numbers that may constitute a quorum of the other city boards, commissions and/or committees. Notice is hereby given that the meeting, to the extent required by law, is also noticed as a meeting of the City Council, other boards, commissions and/or committees of the City, whose members may be in attendance. The members of the boards, commissions and/or committees may participate in discussions on the same

items listed on the agenda, which occur at the meeting, but no action will be taken by such in attendance unless such item and action is specifically provided for on an agenda for that board, commission or committee subject to the Texas Open Meetings Act.

This is to certify that I, Michelle Hinojosa, posted this Agenda at 8:30 a.m. on August 18, 2021, on the bulletin board located at the entrance to the Garden Ridge City Hall, 9400 Municipal Parkway, Garden Ridge, Texas.


Michelle Hinojosa
Utility Clerk



City of Garden Ridge

"A way of life, not just a place to live"

MINUTES WATER COMMISSION REGULAR MEETING TUESDAY, JULY 27, 2021, 6:00 P.M.

Commissioners Present:

Chair James Mueller
Vice-Chair Keven Harshbarger
Commissioner Joseph Haltaman
Commissioner Dr. Richard Carmichael
Commissioner Don Stone

Commissioners Absent:

Mayor Robb Erickson, Ex-officio (Voluntarily Announced Absence)

City Staff, City Councilmembers, and Other Commissioners Present:

Nancy Cain, City Administrator
Marisa Spencer, City Secretary
Kat Balbi, Assistant City Secretary
Michelle Hinojosa, Utility Clerk
Duane Scognio, Utility Foreman
Jesse Valdez, City Councilmember

1. Call to Order

With a quorum of the Water Commissioners present, Chair Mueller called the regular meeting of the Garden Ridge Water Commission to order at 6:00 p.m. on Tuesday, July 27, 2021, in the City Council Chambers of the Garden Ridge City Hall, 9400 Municipal Parkway, Garden Ridge, Texas 78266.

2. Roll Call: See above.

3. Pledge of Allegiance: Chair Mueller led the Pledge of Allegiance.

4. Citizen Comment Period: No one signed up to speak.

5. Business Items

The following items are for discussion, consideration, and/or action.

a) Approvals

1. Minutes for June 22, 2021, Water Commission Regular Meeting.

Motion: A motion was made by Commissioner Haltaman, seconded by Vice-Chair Harshbarger, to approve the minutes for the June 22, 2021, Water Commission Regular Meeting. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously.

b) Discussions/Reports/Updates

1. Utility Department Monthly Activity Report.

i. Water Pumping/usage from City wells, Water system infrastructure maintenance, repairs and/or projects, and Water and/or Drought Management (current Watering Stage).

Duane Scognio, Utility Foreman, reviewed the monthly activity report and answered questions from the Commission.

2. Items applicable to the Water Commission discussed at the July City Council Meeting.

Chair Mueller updated the Commission on the items applicable to the Commission discussed at the July City Council Meeting.

c) Recommendations

1. Request for appeal on water leak adjustment denial for 19023 Seminole Pass for the billing period of October 23, 2020 – November 23, 2020.

i. Review and make a recommendation regarding the request.

The Commission reviewed the leak adjustment for 19023 Seminole Pass submitted by Dr. Balfour Wright; the requestor was in attendance to address questions from the Commission. The Commission requested the leak adjustment be placed on the next agenda.

2. Water Commission activities and projects.

i. Update of Commissioner's activities and projects list and receive update from Commissioners.

The Commissioners updated the Commission on their activities and projects.

ii. Discuss and make possible recommendations on future meetings or direction regarding Water Commission activities and projects.

Chair Mueller discussed consolidating the projects and the Commissioners discussed coordinating meetings with City Staff.

3. Ordinance No. 210-022018 An Ordinance of the City Council of the City of Garden Ridge adopting board and commission policy and procedures; providing that this Ordinance shall be cumulative of all Ordinances; providing a severability clause; providing a savings clause; and providing an effective date.

i. Interview possible candidates for Water Commission, Place 1 vacancy (term expiring September 30, 2022).

The Commission interviewed Brenda Reynolds.

ii. Make recommendation to City Council for appointment of commissioners.

Motion: A motion was made by Vice-Chair Harshbarger, seconded by Commissioner Haltaman, to recommend to City Council the appointment of Brenda Reynolds to the Water Commission Place 1 vacancy with term expiring September 30, 2022. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously.

iii. Discuss and make recommendations related to application of Ordinance provisions to Commission members, if needed.

Marisa Spencer, City Secretary, spoke regarding City Council highly encouraging Commissioners to attend one (1) City Council meeting for the remainder of 2021.

d) Future Agenda Items

1. Commissioners input on agenda items.

Commissioner Dr. Carmichael requested to discuss the FY22 budget.

2. Announce the date, time, and location for next meeting (August 24, 2021, at 6:00 p.m. at City Hall).

Chair Mueller announced the next Water Commission Regular Meeting will be held on Tuesday, August 24, 2021, at 6:00 p.m. at City Hall in the City Council Chambers.

6. Citizen Comment Period: No one wished to speak.

7. Adjournment

Motion: A motion was made by Commissioner Stone, seconded by Commissioner Dr. Carmichael, to adjourn. The Commission voted four (4) for and none (0) opposed. The motion carried unanimously. There being no further business, the Tuesday, July 27, 2021, Water Commission Regular Meeting was adjourned at 7:42 p.m. by Chair Mueller.

ATTEST:

James Mueller
Chair

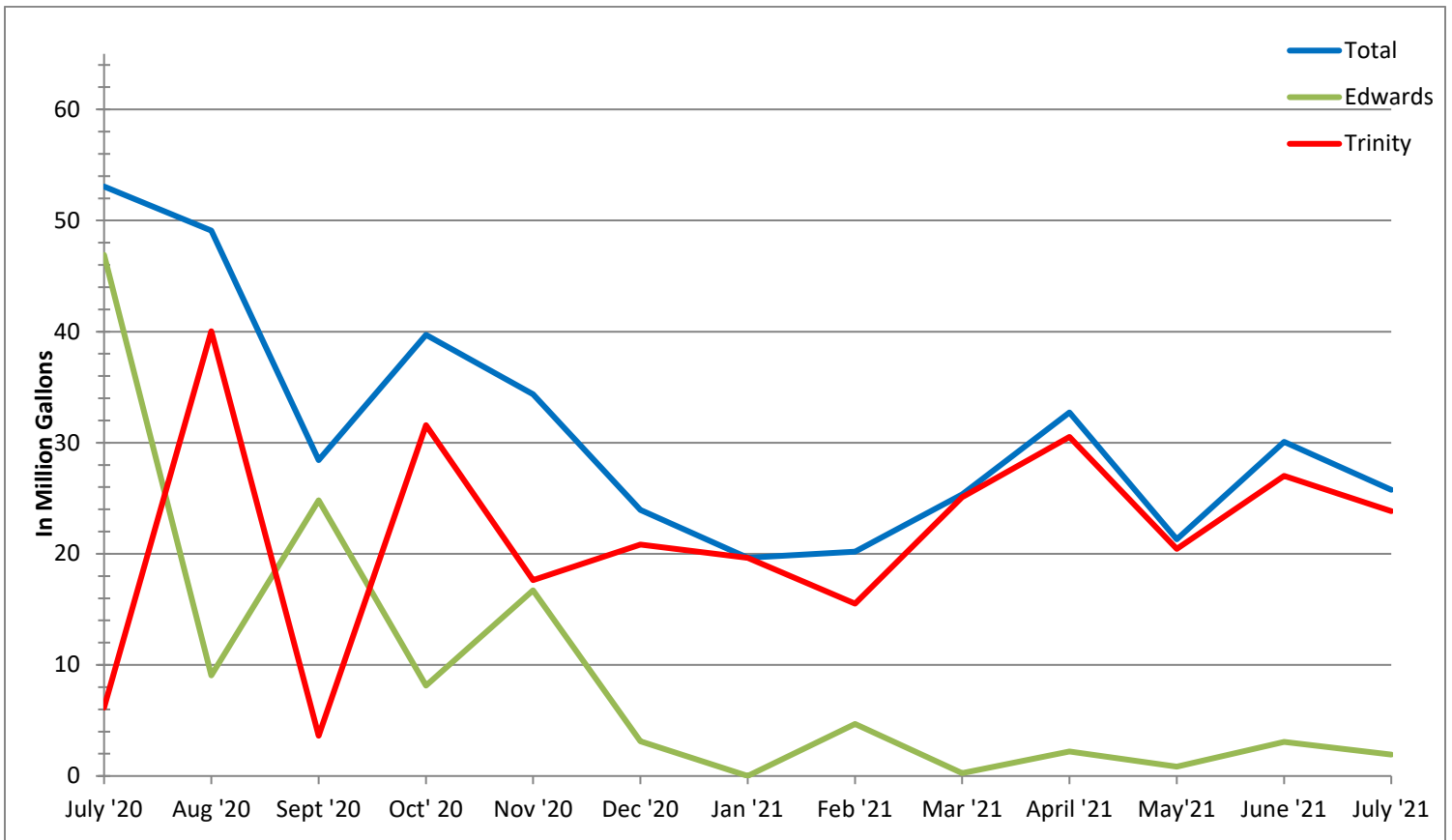
Michelle Hinojosa
Utility Clerk



Water Department Report

As of July 31, 2021

City of Garden Ridge Aquifer Usage

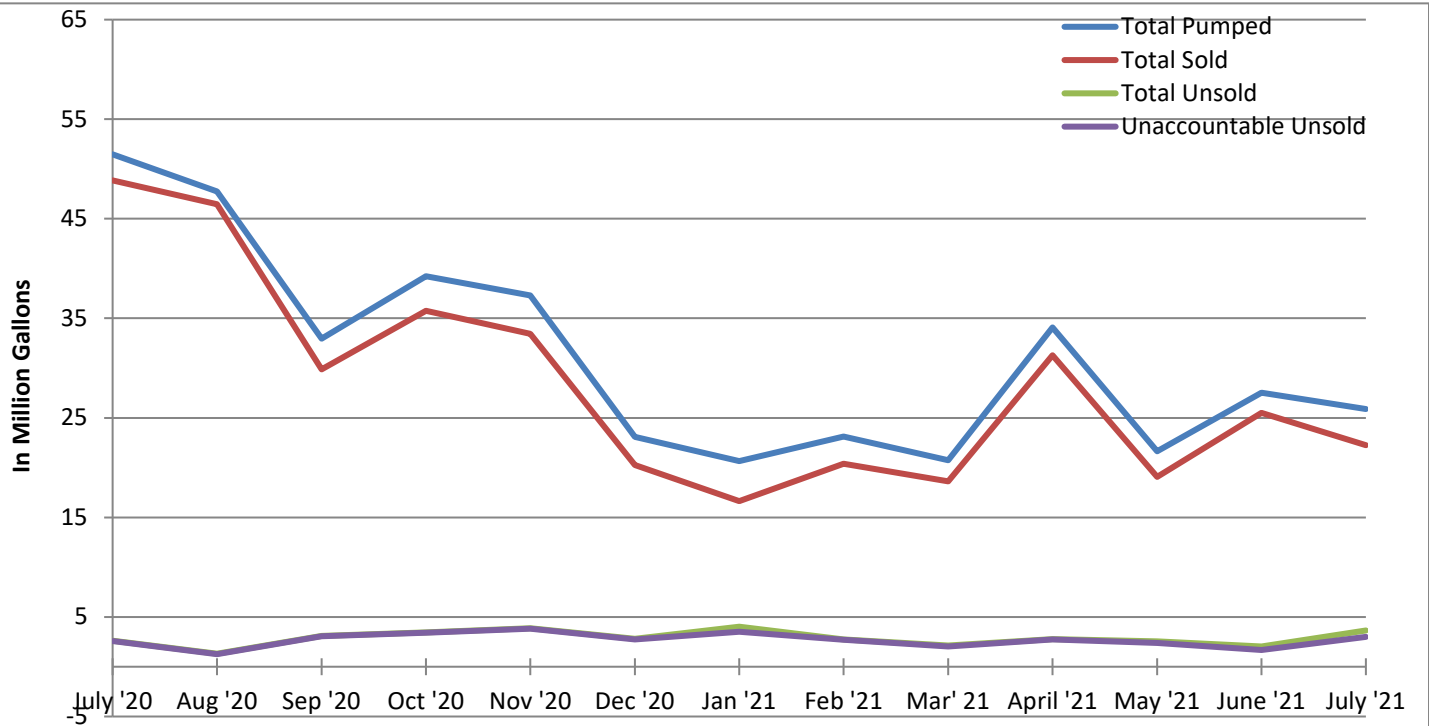


	Month:	Year:	Available:	Stage:
Edwards Well Usage AC/FT:	5.90	39.71	602.40	0
Trinity Well Usage AC/FT:	73.12	389.46	N/A	0

Water Quality

Backteriological Samples	Due:	Missed:	Passed:	Failed:
Distribution Samples:	6	0	6	0
Raw Water Samples:	4	0	4	0
Chlorine Residual Test:	31	0	31	0

2020 – 2021 Pumping Report



	Total Pumped (Thousands)	Total Sold (Thousands)	Total Unsold (Thousands)	Unaccountable Unsold (Thousands)	Unaccountable Unsold %
July '20	51,469	48,851	2,618	2,574	5.0%
Aug '20	48,799	46,446	2,333	2,286	4.7%
Sept '20	32,959	29,855	3,104	3,057	9.3%
Oct '20	39,216	35,752	3,464	3,418	8.7%
Nov '20	37,299	33,440	3,860	3,821	10.2%
Dec '20	23,077	20,270	2,807	2,736	11.9%
Jan '21	20,655	Insufficient Data	-	-	
Feb '21	23,123	20,390	2,733	2,696	11.7%
Mar '21	20,744	18,627	2,117	2,030	9.8%
April '21	34,076	31,287	2,789	2,728	8.0%
May '21	21,642	19,080	2,562	2,391	11.0%
June '21	27,531	25,505	2,026	1,684	6.1%
July '21	25,895	22,262	3,633	1,883	7.3%
Yearly Average	31,268	29,314	2,837	2,609	8.6%

Water Department Monthly Activities:

New Installed Meters	0	Work Orders	224
Meter Replacements	0	Locates	16
City Owned Leaks	3	Irrigations Permits Issued	0
Meters Read	1681	Total Rebates	2
Meter Tests	0	Active Leak info code alerts	152

*Active Leak Info Code Alerts – The firmware on the meter is measuring the flow rate through the meter and will only be triggered if water is flowing continuously above the configurable parameter of the meter’s max-flow rate threshold for 24 hours. The city has set a standard max-flow rate of .1% and is notified of any triggered alert.

Leak Adjustments

New Requests	1	Waiting for Customer		Approved	0	Amount Approved	\$0	Denied	0	Sent to Water Commission	1
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Projects & Announcements:

- Whispering Oaks Project is Ongoing
 - Reviewing Project As-Builts and is 99% complete
- Workflow Management System Implementation
 - Ongoing.
- 2252 Wastewater Project Ongoing
 - Contractor has installed 85% of the Wastewater Main
- 2252 TXDOT Water Line Ongoing
 - Working on funding

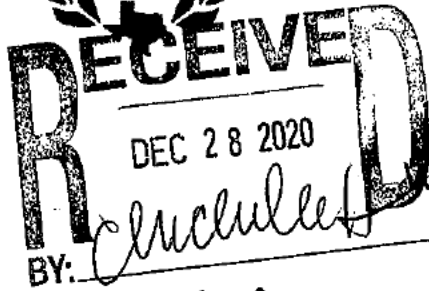
COVID-19 Pandemic

The Water Department is continuing to be vigilant to keep our staff and infrastructure safe from the spread of the Coronavirus. We are still cleaning facilities, vehicles, and equipment daily to ensure our staff and water system stay safe. Our team members have a positive outlook. We are keeping a close eye on the situation and can increase or decrease our continuity of operations if and when necessary.



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APPENDIX "F"

For Office Use Only

2070 - 76 W

WATER LEAK ADJUSTMENT REQUEST

To Be Completed By Customer

Name: Balfour & Nell Wright
Address: 19023 Seminole Pass
Bracken TX 78266

Phone: 210-846-5425 (6952)
Billing Period: 10/23 - 11/30

Bill Amount: _____

Email Address: _____

Please explain circumstances of the higher bill: Our Pressure valve was defective/faulted
& could have cause damages to seals in various
areas of the home, thus causing high bill.
This was not easily identifiable problem

Do you suspect criminal activity?

Circle:

YES

NO

If yes, please submit a copy of your Police Report.

What corrective measures/repairs have been made? Please provide documentation/receipts.

inspected & serviced water softener system, replaced cut off
pressure valve. Serviced running toilet

What are you specifically requesting of the Water Department?

An Adjustment
of the bill for the period in question.

Balfour Wright
Signature

12/21/20
Date

Please attach supporting documentation to this page.



City of Garden Ridge Water Department
9400 Municipal Parkway
Garden Ridge, Texas 78266
(210)-651-6831
Fax (210)-651-9638
www.ci.garden-ridge.tx.us

Account Number	Amount Due
	\$3,366.08
Due Date	After Due Date Pay
12/15/2020	\$3,702.17
Service Address	
19023 SEMINOLE PASS	

There will be a charge on all returned checks.
Please return this portion with your payment.
When paying in person, please bring both portions of this bill.

**AUTO SORT CRRT R164
BALFOUR WRIGHT
19023 SEMINOLE PASS
SAN ANTONIO TX 78266-2842



City of Garden Ridge Water Department
9400 Municipal Parkway
Garden Ridge, Texas 78266
(210)-651-6831
Fax (210)-651-9638
www.ci.garden-ridge.tx.us

Pay online at www.municipalonlinepayments.com/gardenridgetx/utilities

Pay by phone at 866-285-1323

Please return this portion with your payment. When paying in person please bring both portions of this bill.

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name				Service Address			Account Number
BALFOUR WRIGHT				19023 SEMINOLE PASS			
Status	Service Dates		Number of Days	Bill Date	Penalty Date	Due Date	
	From	To					
ACTIVE	10/23/2020	11/23/2020	31	11/30/2020	12/16/2020	12/15/2020	

PREVIOUS BALANCE 1,299.88
PAYMENTS 399.88
PENALTIES 89.85

PAST DUE AMOUNT \$989.85

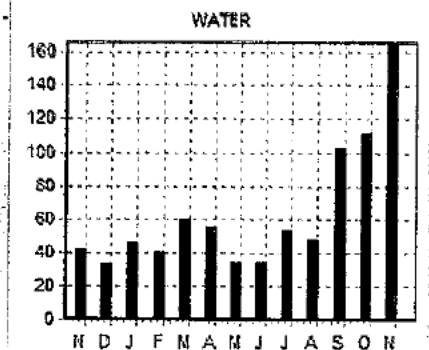
CURRENT READING 2907
PREVIOUS READING 2741
USAGE 166000

WATER 2,343.47
EAA FEE 3.03
GARBAGE 26.00
CTG FEE 0.60
HAZ WASTE 0.98
SALES TAX 2.15

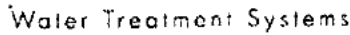
CURRENT BILL \$2,376.23

AMOUNT DUE \$3,366.08

AMOUNT DUE AFTER 12/15/2020 \$3,702.17



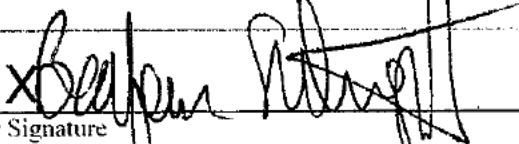
CHRISTMAS TREE LIGHTING WITH
SANTA CLAUS LN DRIVE THRU DEC 4 AT 6PM
CITY OFFICES CLOSED DEC 24 - 25, 2020
AND JAN 1, 2021 FOR CITY HOLIDAYS
AFTER HOURS CONTACT 210-651-6831
FOR WATER AND LOST/FOUND PETS.



Sweet Water - San Antonio

210-650-4000


Technician Signature

Payment:	
☐	User Card on File:
☐	CC: _____ Exp _____
☒	Check No: <u>110</u>
☐	Cash
	
Customer Signature	

[illegible]

ASAP Plumbing Service #2 (210) 330-3547

**2222 Cee Gee St
San Antonio, TX 78217**

Time In: _____

Time Out: _____

Autho#: _____

Rate 1 2 3 4 5

Thank to broad
Dante - 15
1/2 hour - 6.5

ed: H^0 stacked high
still we can hardly
toiled looking J
vol. H^0 also near
measure will need
and expansion for the
rior to morning

PRV ☒ N Softener ☒ N
 Complete ☐ Follow Up Proposal

78765 (512) 936-5200

HERRAFLO PLUMBING.
6000 Randolph Blvd 26104
San Antonio TX 78233
RMP 38869

20201106
Invoice date
11/25/20

INVOICE

Location of work

19023 SEMINOLE PASS
GARDEN RIDGE TX 78260

Description of work

UPSTAIRS TOILET RUNNING AND LEAKING
REPLACE ALL TANK PARTS

LABOR

75.00

MATERIAL

25.00

TOTAL

100.00

PAID

100.00

Thank you
Roberto Herrera
210 621 8014
Complaints
TEXAS STATE BOARD OF PLUMBING EXAMINERS
PO BOX 12078
Austin TX 78711
PH 512 939 5200 FAX 512 450 0637

HERRAFLO PLUMBING.
6000 Randolph Blvd 26104
San Antonio TX 78233
RMP 38869

2020 11 04
Invoice date
11/23/20

INVOICE

Location of work

19023 SEMINOLE PASS
GARDEN RIDGE TX 78246

Description of work

REPLACE CUT OFF VALVE AND PRESSURE
REDUCING VALVE (PRV) DUE TO EXCESSIVE PRESSURE (110PSI)
HIGH PRESSURE CAUSE SOFTNOR TO DUMP/DRAIN HIGH
VOLUMES OF WATER. WATERLINE DUG UP AND EXISTING
VALVE AND PRV CUT OUT AND REPLACED. VISUAL INSPECTION
GOOD BEFORE COVER UP. PRESSURE SET TO 70 PSI

LABOR

200.00

MATERIAL

PRV, LF VALVE, PVC PIPE AND FITTINGS 150.00

TOTAL

350.00

PAID

350.00

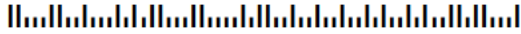
Thank you
Roberto Herrera
210 621 8014
Complaints
TEXAS STATE BOARD OF PLUMBING EXAMINERS
PO BOX 12078
Austin TX 78711
PH 512 939 5200 FAX 512 450 0637



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**AUTO SORT CRRT R164
BALFOUR WRIGHT
19023 SEMINOLE PASS
SAN ANTONIO TX 78266-2842



Pay online at www.municipalonlinepayments.com/gardenridgetx/utilities

Pay by phone at 866-285-1323

Please return this portion with your payment. When paying in person please bring both portions of this bill.

Account Number	Amount Due
	\$3,366.08
Due Date	After Due Date Pay
12/15/2020	\$3,702.17
Service Address	
19023 SEMINOLE PASS	

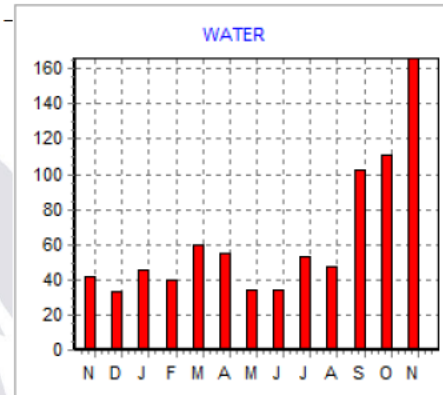
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Please return this portion with your payment.
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Fax (210)-651-9638
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CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name			Service Address			Account Number
BALFOUR WRIGHT			19023 SEMINOLE PASS			
Status	Service Dates		Number of Days	Bill Date	Penalty Date	Due Date
	From	To				
ACTIVE	10/23/2020	11/23/2020	31	11/30/2020	12/16/2020	12/15/2020

PREVIOUS BALANCE	1,299.88
PAYMENTS	399.88
PENALTIES	89.85
PAST DUE AMOUNT	\$989.85
CURRENT READING	2907
PREVIOUS READING	2741
USAGE	166000
WATER	2,343.47
EAA FEE	3.03
GARBAGE	26.00
CTG FEE	0.60
HAZ WASTE	0.98
SALES TAX	2.15
CURRENT BILL	\$2,376.23
AMOUNT DUE	\$3,366.08
AMOUNT DUE AFTER 12/15/2020	\$3,702.17



HAPPY NEW YEAR FROM CITY HALL
CHRISTMAS TREE/BRUSH & RECYCLE DUMPSTERS
AT CITY COMPLEX JAN 2-3, 9-10, 16-17, 23-24
CITY HALL AND LIBRARY CLOSED JAN 1 & 18
AFTER HOURS CONTACT 210-651-6831
FOR WATER AND LOST/FOUND PETS.

Account Number:		WRIGHT, BALFOUR										
		Service		# of		Demand				Fuel	Demand	
Bill Date	Tno	From	To	Days	Consumption	Consu...	Total Bill	Bill Amount	Tax	Adjus...	Amount	Tax
07/31/2021	652	06/23/2021	07/23/2021	30	33	0.0000	156.88	156.88	0.00	0.00	0.00	0.00
06/30/2021	655	05/21/2021	06/23/2021	33	33	0.0000	156.88	156.88	0.00	0.00	0.00	0.00
05/31/2021	658	04/23/2021	05/21/2021	28	23	0.0000	93.70	93.70	0.00	0.00	0.00	0.00
04/30/2021	660	03/23/2021	04/23/2021	31	54	0.0000	354.34	354.34	0.00	0.00	0.00	0.00
03/31/2021	663	02/22/2021	03/23/2021	29	55	0.0000	365.10	365.10	0.00	0.00	0.00	0.00
02/28/2021	665	01/22/2021	02/22/2021	31	41	0.0000	179.20	179.20	0.00	0.00	0.00	0.00
01/31/2021	667	12/22/2020	01/22/2021	31	44	0.0000	248.78	248.78	0.00	0.00	0.00	0.00
12/31/2020	669	11/23/2020	12/22/2020	29	36	0.0000	171.23	171.23	0.00	0.00	0.00	0.00
11/30/2020	673	10/23/2020	11/23/2020	31	166	0.0000	2,343.47	2,343.47	0.00	0.00	0.00	0.00
10/31/2020	676	09/23/2020	10/23/2020	30	111	0.0000	1,267.12	1,267.12	0.00	0.00	0.00	0.00
09/30/2020	678	08/24/2020	09/23/2020	30	102	0.0000	1,090.99	1,090.99	0.00	0.00	0.00	0.00
08/31/2020	680	07/23/2020	08/24/2020	32	47	0.0000	269.80	269.80	0.00	0.00	0.00	0.00
07/31/2020	682	06/22/2020	07/23/2020	31	53	0.0000	332.50	332.50	0.00	0.00	0.00	0.00
06/30/2020	684	05/21/2020	06/22/2020	32	34	0.0000	156.11	156.11	0.00	0.00	0.00	0.00
05/31/2020	686	04/23/2020	05/21/2020	28	34	0.0000	156.11	156.11	0.00	0.00	0.00	0.00
05/01/2020	688	03/23/2020	04/23/2020	31	55	0.0000	353.40	353.40	0.00	0.00	0.00	0.00
03/31/2020	690	02/20/2020	03/23/2020	32	60	0.0000	414.80	414.80	0.00	0.00	0.00	0.00
02/28/2020	692	01/21/2020	02/20/2020	30	40	0.0000	205.75	205.75	0.00	0.00	0.00	0.00
01/31/2020	694	12/20/2019	01/21/2020	32	46	0.0000	259.35	259.35	0.00	0.00	0.00	0.00
12/31/2019	696	11/21/2019	12/20/2019	29	33	0.0000	134.22	134.22	0.00	0.00	0.00	0.00
11/30/2019	698	10/23/2019	11/21/2019	29	42	0.0000	198.59	198.59	0.00	0.00	0.00	0.00
10/31/2019	700	09/23/2019	10/23/2019	30	80	0.0000	614.25	614.25	0.00	0.00	0.00	0.00
09/25/2019	702	08/22/2019	09/23/2019	32	75	0.0000	544.40	544.40	0.00	0.00	0.00	0.00
08/30/2019	703	07/22/2019	08/22/2019	31	78	0.0000	586.31	586.31	0.00	0.00	0.00	0.00
					Avg 57	Avg 0.00	Avg 443.89	Avg 443.89	Avg 0.00	Avg 0.00	Avg 0.00	Avg 0.00

From: [Water Manager](#)
To: [Assistant City Secretary](#); [REDACTED]
Subject: RE: 19023 Seminole Pass Water Leak Adjustment Request
Date: Tuesday, March 16, 2021 4:38:00 PM

Mrs. Wright,

I was unable to receive a response for the information needed to complete a water leak adjustment and closed this request. Please let me know if you have any further question.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

From: Assistant City Secretary <Asstcitysecretary@ci.garden-ridge.tx.us>
Sent: Monday, March 15, 2021 3:49 PM
To: [REDACTED]
Cc: Water Manager <WaterManager@ci.garden-ridge.tx.us>
Subject: FW: 19023 Seminole Pass Water Leak Adjustment Request

Hello Mrs. Wright,

As I stated on the phone, please see the emails below sent from the Water Manager regarding your Leak Adjustment Request. Currently your request is on hold until these questions are answered and reviewed by Jacob Parsons. He has been cc'd in this email.

Thank you,
Kat

From: Water Manager
Sent: Friday, February 26, 2021 4:35 PM
To: [REDACTED]
Cc: Water2 <Water2@ci.garden-ridge.tx.us>
Subject: RE: 19023 Seminole Pass Water Leak Adjustment Request

Mr. and Mrs. Wright,

We have not heard back from you regarding your water leak adjustment request and we are unable to continue the process until we get the requested information. We will keep your case open until March 12, 2021 to receive answers but will close the case if we are unable to make any more progress. We look forward to hearing back from you.

Thank You,

Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

From: Water Manager
Sent: Tuesday, January 12, 2021 12:30 PM
To: [REDACTED]
Cc: Water2 <Water2@ci.garden-ridge.tx.us>
Subject: 19023 Seminole Pass Water Leak Adjustment Request

Mr. and Mrs. Wright,

We have reviewed your water leak adjustment request and I have a few more questions for you. After the first higher than usual water bill why did it take so long to find and repair the leak? Also where was the leak found? Did you have a second leak from the 11-5 to 11-6 and what was this leak? We look forward to hearing back from you in order to proceed with your request.

Thank You,
Jacob Parsons
Water Manager
City of Garden Ridge
Off: (210)651-6632

Date	Time	Usage
10/2/2020	0:02	1.29
10/2/2020	1:02	0
10/2/2020	2:02	2.13
10/2/2020	3:02	0
10/2/2020	4:02	6.22
10/2/2020	5:02	12.14
10/2/2020	6:02	10.69
10/2/2020	7:02	0
10/2/2020	8:02	3.51
10/2/2020	9:02	3.49
10/2/2020	10:02	5.28
10/2/2020	11:02	0.56
10/2/2020	12:02	6
10/2/2020	13:02	11.43
10/2/2020	14:02	19.05
10/2/2020	15:02	81.16
10/2/2020	16:02	10.13
10/2/2020	17:02	13.93
10/2/2020	18:02	11.39
10/2/2020	19:02	6.41
10/2/2020	20:02	0.03
10/2/2020	21:02	0
10/2/2020	22:02	0
10/2/2020	23:02	2.39
10/3/2020	0:02	0
10/3/2020	1:02	0
10/3/2020	2:02	0
10/3/2020	3:02	2.04
10/3/2020	4:02	0
10/3/2020	5:02	0
10/3/2020	6:02	2.15
10/3/2020	7:02	4.42
10/3/2020	8:02	8.29
10/3/2020	9:02	3.39
10/3/2020	10:02	7.45
10/3/2020	11:02	11.56
10/3/2020	12:02	16.89
10/3/2020	13:02	13.54
10/3/2020	14:02	9.78
10/3/2020	15:02	6.76
10/3/2020	16:02	31.26
10/3/2020	17:02	9.51
10/3/2020	18:02	5.32
10/3/2020	19:02	5.23
10/3/2020	20:02	0.05

Total Usage

In City Limit Rates	
Water Bill	\$2,337.47
Leak	\$274.00
Customer consumption	\$490.30
Customer Pays	
Credit	

In City Limit Rates	
Water Bill	
Leak	
Customer consumption	
Customer Pays	
Credit	

	No usage
	Irrigation
	Leak

10/3/2020	21:02	2.34
10/3/2020	22:02	1.21
10/3/2020	23:02	0.69
10/4/2020	0:02	1.11
10/4/2020	1:02	53.23
10/4/2020	2:02	0.17
10/4/2020	3:02	0
10/4/2020	4:03	0
10/4/2020	5:03	0.92
10/4/2020	6:03	3.28
10/4/2020	7:03	11.14
10/4/2020	8:03	17.35
10/4/2020	9:03	1.14
10/4/2020	10:03	11.44
10/4/2020	11:03	15.64
10/4/2020	12:03	306.91
10/4/2020	13:03	787.27
10/4/2020	14:03	748.13
10/4/2020	15:03	616.27
10/4/2020	16:03	44.7
10/4/2020	17:03	11.99
10/4/2020	18:03	64.57
10/4/2020	19:03	0.37
10/4/2020	20:03	131.8
10/4/2020	21:03	23.11
10/4/2020	22:03	11.89
10/4/2020	23:03	2.85
10/5/2020	0:03	0
10/5/2020	1:03	1.46
10/5/2020	2:03	2.31
10/5/2020	3:03	0.57
10/5/2020	4:03	188.57
10/5/2020	5:03	737.03
10/5/2020	6:03	640.25
10/5/2020	7:03	264.83
10/5/2020	8:03	2.06
10/5/2020	9:03	22.38
10/5/2020	10:03	5.07
10/5/2020	11:03	2.11
10/5/2020	12:03	3.32
10/5/2020	13:03	1.42
10/5/2020	14:03	9
10/5/2020	15:03	9.91
10/5/2020	16:03	8.02
10/5/2020	17:03	4.28
10/5/2020	18:03	0.09
10/5/2020	19:03	0

10/5/2020	20:03	132.78
10/5/2020	21:03	1.35
10/5/2020	22:03	0
10/5/2020	23:03	1.05
10/6/2020	0:03	0
10/6/2020	1:03	0
10/6/2020	2:03	1.36
10/6/2020	3:03	1.05
10/6/2020	4:03	195.24
10/6/2020	5:03	760.15
10/6/2020	6:03	639.53
10/6/2020	7:03	442.88
10/6/2020	8:03	399.57
10/6/2020	9:03	400.34
10/6/2020	10:03	403.47
10/6/2020	11:03	405.37
10/6/2020	12:03	399.69
10/6/2020	13:03	405.48
10/6/2020	14:03	103.4
10/6/2020	15:03	9.75
10/6/2020	16:03	9.44
10/6/2020	17:03	25.12
10/6/2020	18:03	20.9
10/6/2020	19:03	5.92
10/6/2020	20:03	15.48
10/6/2020	21:04	8.66
10/6/2020	22:04	1.82
10/6/2020	23:04	0.61
10/7/2020	0:04	0
10/7/2020	1:04	63.76
10/7/2020	2:04	0.23
10/7/2020	3:04	1.62
10/7/2020	4:04	201.38
10/7/2020	5:04	733.99
10/7/2020	6:04	636.74
10/7/2020	7:04	258.29
10/7/2020	8:04	0.1
10/7/2020	9:04	0
10/7/2020	10:04	1.7
10/7/2020	11:04	2.7
10/7/2020	12:04	5.89
10/7/2020	13:04	7.35
10/7/2020	14:04	34.45
10/7/2020	15:04	22.34
10/7/2020	16:04	4.31
10/7/2020	17:04	30.36
10/7/2020	18:04	21.82

10/7/2020	19:04	1.92
10/7/2020	20:04	139.38
10/7/2020	21:04	4.21
10/7/2020	22:04	0
10/7/2020	23:04	0
10/8/2020	0:04	1.38
10/8/2020	1:04	0.18
10/8/2020	2:04	0
10/8/2020	3:04	0
10/8/2020	4:04	207.63
10/8/2020	5:04	741.48
10/8/2020	6:04	591.76
10/8/2020	7:04	511.03
10/8/2020	8:04	6.52
10/8/2020	9:04	0.48
10/8/2020	10:04	2.11
10/8/2020	11:04	1.38
10/8/2020	12:04	0
10/8/2020	13:04	1.32
10/8/2020	14:04	7.79
10/8/2020	15:04	12.15
10/8/2020	16:04	18.98
10/8/2020	17:04	47.02
10/8/2020	18:04	3.49
10/8/2020	19:04	27.45
10/8/2020	20:04	15.03
10/8/2020	21:04	10.22
10/8/2020	22:04	11.91
10/8/2020	23:04	13.25
10/9/2020	0:04	1.67
10/9/2020	1:04	0.11
10/9/2020	2:04	0.24
10/9/2020	3:04	0
10/9/2020	4:04	212.02
10/9/2020	5:04	733.13
10/9/2020	6:04	640.52
10/9/2020	7:04	248.66
10/9/2020	8:04	13.31
10/9/2020	9:04	0
10/9/2020	10:04	3.32
10/9/2020	11:04	7.48
10/9/2020	12:04	4.49
10/9/2020	13:04	11.63
10/9/2020	14:05	19.99
10/9/2020	15:05	7.18
10/9/2020	16:05	18.7
10/9/2020	17:05	10.36

10/9/2020	18:05	27.37
10/9/2020	19:05	5.9
10/9/2020	20:05	133.79
10/9/2020	21:05	12.1
10/9/2020	22:05	2.37
10/9/2020	23:05	0.29
10/10/2020	0:05	0
10/10/2020	1:05	56.78
10/10/2020	2:05	0
10/10/2020	3:05	0
10/10/2020	4:05	216.62
10/10/2020	5:05	727.64
10/10/2020	6:05	641.81
10/10/2020	7:05	262.09
10/10/2020	8:05	4.11
10/10/2020	9:05	0
10/10/2020	10:05	0
10/10/2020	11:05	0
10/10/2020	12:05	0
10/10/2020	13:05	0
10/10/2020	14:05	0.18
10/10/2020	15:05	5.44
10/10/2020	16:05	1.65
10/10/2020	17:05	0.96
10/10/2020	18:05	10.97
10/10/2020	19:05	0
10/10/2020	20:05	0
10/10/2020	21:05	5.91
10/10/2020	22:05	0
10/10/2020	23:05	0
10/11/2020	0:05	0
10/11/2020	1:05	0
10/11/2020	2:05	1.3
10/11/2020	3:05	0
10/11/2020	4:05	220.51
10/11/2020	5:05	724.69
10/11/2020	6:05	647.57
10/11/2020	7:05	319.08
10/11/2020	8:05	142.85
10/11/2020	9:05	11.65
10/11/2020	10:05	7.5
10/11/2020	11:05	18.42
10/11/2020	12:05	5.7
10/11/2020	13:05	0.2
10/11/2020	14:05	10.71
10/11/2020	15:05	13.2
10/11/2020	16:05	16.2

10/11/2020	17:05	84.4
10/11/2020	18:06	9.18
10/11/2020	19:06	9.4
10/11/2020	20:06	131.43
10/11/2020	21:06	1.78
10/11/2020	22:06	0
10/11/2020	23:06	0.18
10/12/2020	0:06	1.45
10/12/2020	1:06	0
10/12/2020	2:06	0.09
10/12/2020	3:06	1.32
10/12/2020	4:06	226.02
10/12/2020	5:06	722.63
10/12/2020	6:06	651.15
10/12/2020	7:06	239.05
10/12/2020	8:06	5.8
10/12/2020	9:06	3.4
10/12/2020	10:06	13.61
10/12/2020	11:06	11.33
10/12/2020	12:06	7.7
10/12/2020	13:06	16.04
10/12/2020	14:06	6.93
10/12/2020	15:06	6.1
10/12/2020	16:06	13.29
10/12/2020	17:06	5.33
10/12/2020	18:06	6.89
10/12/2020	19:06	2.59
10/12/2020	20:06	129.66
10/12/2020	21:06	0
10/12/2020	22:06	0
10/12/2020	23:06	0
10/13/2020	0:06	2.05
10/13/2020	1:06	1.26
10/13/2020	2:06	0
10/13/2020	3:06	1.35
10/13/2020	4:06	231.74
10/13/2020	5:06	726.96
10/13/2020	6:06	645.92
10/13/2020	7:06	233.65
10/13/2020	8:06	0.32
10/13/2020	9:06	14.06
10/13/2020	10:06	13.75
10/13/2020	11:06	10.5
10/13/2020	12:06	5.69
10/13/2020	13:06	20.36
10/13/2020	14:06	16.16
10/13/2020	15:06	17.62

10/13/2020	16:06	4.2
10/13/2020	17:06	22.9
10/13/2020	18:06	24.78
10/13/2020	19:06	9.09
10/13/2020	20:06	0.49
10/13/2020	21:06	0
10/13/2020	22:06	4.7
10/13/2020	23:06	0.08
10/14/2020	0:06	1.71
10/14/2020	1:06	59.69
10/14/2020	2:06	0
10/14/2020	3:06	1.32
10/14/2020	4:06	237.89
10/14/2020	5:06	729.88
10/14/2020	6:06	641.35
10/14/2020	7:06	228.11
10/14/2020	8:06	0
10/14/2020	9:06	0
10/14/2020	10:06	2.31
10/14/2020	11:07	0.12
10/14/2020	12:07	1.27
10/14/2020	13:07	12.95
10/14/2020	14:07	13.45
10/14/2020	15:07	24.81
10/14/2020	16:07	4.39
10/14/2020	17:07	37.27
10/14/2020	18:07	25.34
10/14/2020	19:07	0.68
10/14/2020	20:07	128.77
10/14/2020	21:07	1.56
10/14/2020	22:07	0
10/14/2020	23:07	1.64
10/15/2020	0:07	0
10/15/2020	1:07	1.33
10/15/2020	2:07	1.41
10/15/2020	3:07	0
10/15/2020	4:07	241.61
10/15/2020	5:07	720.22
10/15/2020	6:07	647.65
10/15/2020	7:07	229.18
10/15/2020	8:07	0
10/15/2020	9:07	4.62
10/15/2020	10:07	15.7
10/15/2020	11:07	10.6
10/15/2020	12:07	1.13
10/15/2020	13:07	0
10/15/2020	14:07	19.87

10/15/2020	15:07	12.55
10/15/2020	16:07	4.24
10/15/2020	17:07	21.76
10/15/2020	18:07	6.05
10/15/2020	19:07	0.12
10/15/2020	20:07	2.44
10/15/2020	21:07	8.28
10/15/2020	22:07	0
10/15/2020	23:07	1.31
10/16/2020	0:07	6.33
10/16/2020	1:07	0
10/16/2020	2:07	0.1
10/16/2020	3:07	0
10/16/2020	4:07	246.64
10/16/2020	5:07	718.56
10/16/2020	6:07	639.87
10/16/2020	7:07	221.39
10/16/2020	8:07	4.34
10/16/2020	9:07	10.5
10/16/2020	10:07	43.23
10/16/2020	11:07	7.61
10/16/2020	12:07	0
10/16/2020	13:07	0
10/16/2020	14:07	1.39
10/16/2020	15:08	6.93
10/16/2020	16:08	11.44
10/16/2020	17:08	14.41
10/16/2020	18:08	16.8
10/16/2020	19:08	10.13
10/16/2020	20:08	130.96
10/16/2020	21:08	0.5
10/16/2020	22:08	1.33
10/16/2020	23:08	0
10/17/2020	0:08	1.6
10/17/2020	1:08	0
10/17/2020	2:08	0
10/17/2020	3:08	1.34
10/17/2020	4:08	252.3
10/17/2020	5:08	723.6
10/17/2020	6:08	644.33
10/17/2020	7:08	217.2
10/17/2020	8:08	7.16
10/17/2020	9:08	4.55
10/17/2020	10:08	10.26
10/17/2020	11:08	41.91
10/17/2020	12:08	16.58
10/17/2020	13:08	26.46

10/17/2020	14:08	0.84
10/17/2020	15:08	18.94
10/17/2020	16:08	10.85
10/17/2020	17:08	15.87
10/17/2020	18:08	25.44
10/17/2020	19:08	6.66
10/17/2020	20:08	0.99
10/17/2020	21:08	1.31
10/17/2020	22:08	4.22
10/17/2020	23:08	0.05
10/18/2020	0:08	0.87
10/18/2020	1:08	57.8
10/18/2020	2:08	1.56
10/18/2020	3:08	1.3
10/18/2020	4:08	256.84
10/18/2020	5:08	714.34
10/18/2020	6:08	645.61
10/18/2020	7:08	222.55
10/18/2020	8:08	11.42
10/18/2020	9:08	18.05
10/18/2020	10:08	14.99
10/18/2020	11:08	18.4
10/18/2020	12:08	16.82
10/18/2020	13:08	8.09
10/18/2020	14:08	19.15
10/18/2020	15:08	17.59
10/18/2020	16:08	26.15
10/18/2020	17:08	16.35
10/18/2020	18:08	39.72
10/18/2020	19:08	14.24
10/18/2020	20:08	132.77
10/18/2020	21:08	6.62
10/18/2020	22:08	7.34
10/18/2020	23:08	6.39
10/19/2020	0:08	10.56
10/19/2020	1:08	9.38
10/19/2020	2:08	5.31
10/19/2020	3:08	8.32
10/19/2020	4:08	276.63
10/19/2020	5:08	763.11
10/19/2020	6:08	699.91
10/19/2020	7:08	242.49
10/19/2020	8:09	18.74
10/19/2020	9:09	24.12
10/19/2020	10:09	34.08
10/19/2020	11:09	22.67
10/19/2020	12:09	54.17

10/19/2020	13:09	23.42
10/19/2020	14:09	38.9
10/19/2020	15:09	23.42
10/19/2020	16:09	15.43
10/19/2020	17:09	15.99
10/19/2020	18:09	13.21
10/19/2020	19:09	10.78
10/19/2020	20:09	148.43
10/19/2020	21:09	28.84
10/19/2020	22:09	7.9
10/19/2020	23:09	6.89
10/20/2020	0:09	9.72
10/20/2020	1:09	7.21
10/20/2020	2:09	7.64
10/20/2020	3:09	262.24
10/20/2020	4:09	590.83
10/20/2020	5:09	946.93
10/20/2020	6:09	896.3
10/20/2020	7:09	532.7
10/20/2020	8:09	363.55
10/20/2020	9:09	363.37
10/20/2020	10:09	370.37
10/20/2020	11:09	392.64
10/20/2020	12:09	368.06
10/20/2020	13:09	372.11
10/20/2020	14:09	379.82
10/20/2020	15:09	375.38
10/20/2020	16:09	372.77
10/20/2020	17:09	369.59
10/20/2020	18:09	366.37
10/20/2020	19:09	366.19
10/20/2020	20:09	363.13
10/20/2020	21:09	367.53
10/20/2020	22:09	366.72
10/20/2020	23:09	366.03
10/21/2020	0:09	369.16
10/21/2020	1:09	399.89
10/21/2020	2:09	363.12
10/21/2020	3:09	359.2
10/21/2020	4:09	601.96
10/21/2020	5:09	959.86
10/21/2020	6:09	901.83
10/21/2020	7:09	546.33
10/21/2020	8:09	374.79
10/21/2020	9:09	382.89
10/21/2020	10:09	389.78
10/21/2020	11:09	385.59

Why did it take so long to find

10/21/2020	12:09	390.17
10/21/2020	13:09	390.37
10/21/2020	14:09	385.84
10/21/2020	15:09	384.22
10/21/2020	16:09	376.04
10/21/2020	17:09	389.29
10/21/2020	18:09	381.04
10/21/2020	19:09	409.4
10/21/2020	20:09	474.95
10/21/2020	21:09	374.32
10/21/2020	22:09	374.85
10/21/2020	23:09	373.95
10/22/2020	0:09	374.24
10/22/2020	1:10	374.02
10/22/2020	2:10	372.66
10/22/2020	3:10	372.63
10/22/2020	4:10	610.91
10/22/2020	5:10	966.75
10/22/2020	6:10	901.74
10/22/2020	7:10	540.6
10/22/2020	8:10	386.52
10/22/2020	9:10	382.04
10/22/2020	10:10	383.13
10/22/2020	11:10	403.39
10/22/2020	12:10	386.41
10/22/2020	13:10	385.32
10/22/2020	14:10	392.72
10/22/2020	15:10	386.8
10/22/2020	16:10	391.6
10/22/2020	17:10	393.74
10/22/2020	18:10	383.29
10/22/2020	19:10	380.35
10/22/2020	20:10	383.24
10/22/2020	21:10	381.16
10/22/2020	22:10	381.1
10/22/2020	23:10	380.34
10/23/2020	0:10	393.54
10/23/2020	1:10	383.06
10/23/2020	2:10	379.5
10/23/2020	3:10	377.62
10/23/2020	4:10	611.55
10/23/2020	5:10	953.41
10/23/2020	6:10	914.44
10/23/2020	7:10	555.19
10/23/2020	8:10	396.04
10/23/2020	9:10	394.71
10/23/2020	10:10	390.73

10/23/2020	11:10	409.88
10/23/2020	12:10	416.53
10/23/2020	13:10	388.06
10/23/2020	14:10	387.4
10/23/2020	15:10	390.69
10/23/2020	16:10	393.65
10/23/2020	17:10	398.79
10/23/2020	18:10	387
10/23/2020	19:10	388.41
10/23/2020	20:10	485.5
10/23/2020	21:10	385.46
10/23/2020	22:10	386.08
10/23/2020	23:10	385.72
10/24/2020	0:10	390.18
10/24/2020	1:10	421.24
10/24/2020	2:10	393.73
10/24/2020	3:10	384.85
10/24/2020	4:10	627.15
10/24/2020	5:11	954.28
10/24/2020	6:11	906.41
10/24/2020	7:11	547.47
10/24/2020	8:11	394.03
10/24/2020	9:11	394.63
10/24/2020	10:11	393.59
10/24/2020	11:11	399.58
10/24/2020	12:11	398.84
10/24/2020	13:11	422.59
10/24/2020	14:11	399.15
10/24/2020	15:11	393.98
10/24/2020	16:11	438.03
10/24/2020	17:11	393.29
10/24/2020	18:11	388.79
10/24/2020	19:11	394.04
10/24/2020	20:11	387.76
10/24/2020	21:11	396.85
10/24/2020	22:11	391.87
10/24/2020	23:11	394.35
10/25/2020	0:11	389.86
10/25/2020	1:11	389.81
10/25/2020	2:11	389.2
10/25/2020	3:11	388.42
10/25/2020	4:11	637.33
10/25/2020	5:11	951.45
10/25/2020	6:11	906.58
10/25/2020	7:11	548.04
10/25/2020	8:11	406.16
10/25/2020	9:11	395.01

100,347

10/25/2020	10:11	393.93
10/25/2020	11:11	406.46
10/25/2020	12:11	406.69
10/25/2020	13:11	406.43
10/25/2020	14:11	405.76
10/25/2020	15:11	393.08
10/25/2020	16:11	389.7
10/25/2020	17:11	393.79
10/25/2020	18:11	394.45
10/25/2020	19:11	391.18
10/25/2020	20:11	495.71
10/25/2020	21:11	392.87
10/25/2020	22:11	393.13
10/25/2020	23:11	392.23
10/26/2020	0:11	391.42
10/26/2020	1:11	389.88
10/26/2020	2:11	388.32
10/26/2020	3:11	384.95
10/26/2020	4:11	652.82
10/26/2020	5:11	948.36
10/26/2020	6:11	910.43
10/26/2020	7:11	548.59
10/26/2020	8:11	397.94
10/26/2020	9:11	397.27
10/26/2020	10:11	397.37
10/26/2020	11:11	396.62
10/26/2020	12:11	395.12
10/26/2020	13:11	448.2
10/26/2020	14:11	403.51
10/26/2020	15:11	403.21
10/26/2020	16:11	397.04
10/26/2020	17:11	399.54
10/26/2020	18:11	392.95
10/26/2020	19:11	393.23
10/26/2020	20:11	500.09
10/26/2020	21:11	394.03
10/26/2020	22:12	398.41
10/26/2020	23:12	396.98
10/27/2020	0:12	394.57
10/27/2020	1:12	425.4
10/27/2020	2:12	415.54
10/27/2020	3:12	393.68
10/27/2020	4:12	640.83
10/27/2020	5:12	942.81
10/27/2020	6:12	905.67
10/27/2020	7:12	541.42
10/27/2020	8:12	397.73

10/27/2020	9:12	396.49
10/27/2020	10:12	397.52
10/27/2020	11:12	412.4
10/27/2020	12:12	404.59
10/27/2020	13:12	405.82
10/27/2020	14:12	429.85
10/27/2020	15:12	415.83
10/27/2020	16:12	404.54
10/27/2020	17:12	399.21
10/27/2020	18:12	402.05
10/27/2020	19:12	401.03
10/27/2020	20:12	395.91
10/27/2020	21:12	394.02
10/27/2020	22:12	393.75
10/27/2020	23:12	399.48
10/28/2020	0:12	395.9
10/28/2020	1:12	398.96
10/28/2020	2:12	395.32
10/28/2020	3:12	394.57
10/28/2020	4:12	642.97
10/28/2020	5:12	940.67
10/28/2020	6:12	905.5
10/28/2020	7:12	545.52
10/28/2020	8:12	397.05
10/28/2020	9:12	401.21
10/28/2020	10:12	411.53
10/28/2020	11:12	403.04
10/28/2020	12:12	428.01
10/28/2020	13:12	413.35
10/28/2020	14:12	403.13
10/28/2020	15:12	413.82
10/28/2020	16:12	407.76
10/28/2020	17:12	404.41
10/28/2020	18:12	423.42
10/28/2020	19:12	404.8
10/28/2020	20:12	500.52
10/28/2020	21:12	399.46
10/28/2020	22:12	399.58
10/28/2020	23:12	399.62
10/29/2020	0:12	399.87
10/29/2020	1:12	402.05
10/29/2020	2:13	399.82
10/29/2020	3:13	398.16
10/29/2020	4:13	656.62
10/29/2020	5:13	936.87
10/29/2020	6:13	902.15
10/29/2020	7:13	543.08

10/29/2020	8:13	415.39
10/29/2020	9:13	402.67
10/29/2020	10:13	408.07
10/29/2020	11:13	404.31
10/29/2020	12:13	424.9
10/29/2020	13:13	404.84
10/29/2020	14:13	405.43
10/29/2020	15:13	413.76
10/29/2020	16:13	406.21
10/29/2020	17:13	413.43
10/29/2020	18:13	422.16
10/29/2020	19:13	411.78
10/29/2020	20:13	400.46
10/29/2020	21:13	402.6
10/29/2020	22:13	405.12
10/29/2020	23:13	404.88
10/30/2020	0:13	408.3
10/30/2020	1:13	431.88
10/30/2020	2:13	399.75
10/30/2020	3:13	400.1
10/30/2020	4:13	661.41
10/30/2020	5:13	937.08
10/30/2020	6:13	926.3
10/30/2020	7:13	546.55
10/30/2020	8:13	408.73
10/30/2020	9:13	408.89
10/30/2020	10:13	427.88
10/30/2020	11:13	422.89
10/30/2020	12:13	412.89
10/30/2020	13:13	415.23
10/30/2020	14:13	424.07
10/30/2020	15:13	445.31
10/30/2020	16:13	407.69
10/30/2020	17:13	408.51
10/30/2020	18:13	410.9
10/30/2020	19:13	414.31
10/30/2020	20:13	506.31
10/30/2020	21:13	403.01
10/30/2020	22:13	404.01
10/30/2020	23:13	405.69
10/31/2020	0:13	405.75
10/31/2020	1:13	406.31
10/31/2020	2:13	406.49
10/31/2020	3:13	407.93
10/31/2020	4:13	680.11
10/31/2020	5:13	944.69
10/31/2020	6:13	916.45

10/31/2020	7:13	551.3
10/31/2020	8:13	411.15
10/31/2020	9:13	418.04
10/31/2020	10:13	412.27
10/31/2020	11:13	419.43
10/31/2020	12:13	417.31
10/31/2020	13:13	429.63
10/31/2020	14:13	431.74
10/31/2020	15:13	427.25
10/31/2020	16:13	425.24
10/31/2020	17:13	432.08
10/31/2020	18:13	431.08
10/31/2020	19:14	422.15
10/31/2020	20:14	422.38
10/31/2020	21:14	418.41
10/31/2020	22:14	419.85
10/31/2020	23:14	418.73
11/1/2020	0:14	420.05
11/1/2020	1:14	421.21
11/1/2020	2:14	421.87
11/1/2020	3:14	422.18
11/1/2020	4:14	696.66
11/1/2020	5:14	958.87
11/1/2020	6:14	936.31
11/1/2020	7:14	563.79
11/1/2020	8:14	426.69
11/1/2020	9:14	419.7
11/1/2020	10:14	422.84
11/1/2020	11:14	429.98
11/1/2020	12:14	428.12
11/1/2020	13:14	424.76
11/1/2020	14:14	445.38
11/1/2020	15:14	431.23
11/1/2020	16:14	431.7
11/1/2020	17:14	426.29
11/1/2020	18:14	433.04
11/1/2020	19:14	426.49
11/1/2020	20:14	521.62
11/1/2020	21:14	447.44
11/1/2020	22:14	421.75
11/1/2020	23:14	423.38
11/2/2020	0:14	421.68
11/2/2020	1:14	427.96
11/2/2020	2:14	447.91
11/2/2020	3:14	425.94
11/2/2020	4:14	706.08
11/2/2020	5:14	970.13

Water bills sent out

11/2/2020	6:14	942.55
11/2/2020	7:14	571.74
11/2/2020	8:14	440.22
11/2/2020	9:14	438.78
11/2/2020	10:14	428.74
11/2/2020	11:14	427.33
11/2/2020	12:14	445.09
11/2/2020	13:14	426.01
11/2/2020	14:14	440.43
11/2/2020	15:14	444.83
11/2/2020	16:14	459.02
11/2/2020	17:14	427.32
11/2/2020	18:14	424.5
11/2/2020	19:14	432.96
11/2/2020	20:14	520.61
11/2/2020	21:14	424.68
11/2/2020	22:14	424.02
11/2/2020	23:14	422.68
11/3/2020	0:14	421.2
11/3/2020	1:14	421.05
11/3/2020	2:14	423.54
11/3/2020	3:14	421.24
11/3/2020	4:14	710.67
11/3/2020	5:14	968.52
11/3/2020	6:14	948.64
11/3/2020	7:14	574.49
11/3/2020	8:14	426.68
11/3/2020	9:14	3.39
11/3/2020	10:14	2.23
11/3/2020	11:14	-0.02
11/3/2020	12:15	12.32
11/3/2020	13:15	12.32
11/3/2020	14:15	2.14
11/3/2020	15:15	28.47
11/3/2020	16:15	21.53
11/3/2020	17:15	3.17
11/3/2020	18:15	38.89
11/3/2020	19:15	21.43
11/3/2020	20:15	0
11/3/2020	21:15	0.45
11/3/2020	22:15	0.05
11/3/2020	23:15	0.03
11/4/2020	0:15	0.06
11/4/2020	1:15	1.25
11/4/2020	2:15	0
11/4/2020	3:15	0.06
11/4/2020	4:15	375.22

Was a repair made Here?

11/4/2020	5:15	753.43
11/4/2020	6:15	715.15
11/4/2020	7:15	194.45
11/4/2020	8:15	3.04
11/4/2020	9:15	1.45
11/4/2020	10:15	0
11/4/2020	11:15	4.8
11/4/2020	12:15	10.71
11/4/2020	13:15	4.65
11/4/2020	14:15	12.5
11/4/2020	15:15	31.61
11/4/2020	16:15	30.18
11/4/2020	17:15	2.78
11/4/2020	18:15	20.05
11/4/2020	19:15	6.33
11/4/2020	20:15	3.05
11/4/2020	21:15	1.44
11/4/2020	22:15	0
11/4/2020	23:15	3.28
11/5/2020	0:15	0
11/5/2020	1:15	13.58
11/5/2020	2:15	55.14
11/5/2020	3:15	1.04
11/5/2020	4:15	4.02
11/5/2020	5:15	2.88
11/5/2020	6:15	1.63
11/5/2020	7:15	9.02
11/5/2020	8:14	0
11/5/2020	9:14	398.93
11/5/2020	10:14	477.87
11/5/2020	11:14	487.29
11/5/2020	12:14	492.7
11/5/2020	13:14	485.94
11/5/2020	14:14	485.82
11/5/2020	15:14	300.17
11/5/2020	16:15	281.64
11/5/2020	17:15	274.37
11/5/2020	18:15	280.05
11/5/2020	19:15	294.89
11/5/2020	20:15	269.18
11/5/2020	21:15	270.21
11/5/2020	22:15	269.92
11/5/2020	23:15	270.73
11/6/2020	0:15	269.83
11/6/2020	1:15	269.45
11/6/2020	2:15	272.07
11/6/2020	3:15	267.8

Why is there another leak?

11/6/2020	4:15	273.08		Rainsoft
11/6/2020	5:15	274.91		
11/6/2020	6:15	280.53		
11/6/2020	7:15	280.66		
11/6/2020	8:15	200.22		
11/6/2020	9:15	25.83		
11/6/2020	10:15	29.22		
11/6/2020	11:15	42.44		
11/6/2020	12:15	20.39		
11/6/2020	13:15	15.54		
11/6/2020	14:15	7.26		Rainsoft
11/6/2020	15:15	16.39		
11/6/2020	16:15	101.85		
11/6/2020	17:15	8.77		
11/6/2020	18:15	5.47		
11/6/2020	19:15	6.25		
11/6/2020	20:15	7.43		
11/6/2020	21:15	0		
11/6/2020	22:15	0		
11/6/2020	23:15	0		
11/6/2020	23:15	0		
11/7/2020	0:15	5.38		Rainsoft
11/7/2020	1:15	0		
11/7/2020	2:15	33.65		
11/7/2020	3:15	36.14		
11/7/2020	4:15	0.04		
11/7/2020	5:15	0		
11/7/2020	6:15	17.19		
11/7/2020	7:15	1.01		
11/7/2020	8:15	9.86		
11/7/2020	9:15	12.97		
11/7/2020	10:15	4.76		Rainsoft
11/7/2020	11:15	8.48		
11/7/2020	12:15	10		
11/7/2020	13:15	9.13		
11/7/2020	14:15	7.08		
11/7/2020	15:15	13.83		
11/7/2020	16:15	15.44		
11/7/2020	17:15	25.33		
11/7/2020	18:15	17.48		
11/7/2020	19:15	2.05		
11/7/2020	20:15	0.64		Rainsoft
11/7/2020	21:15	0		
11/7/2020	22:15	1.07		
11/7/2020	23:15	0		
11/8/2020	0:15	0		

11/8/2020	1:15	0
11/8/2020	2:15	0
11/8/2020	3:15	0
11/8/2020	4:15	0.06
11/8/2020	5:15	1.08
11/8/2020	6:15	0
11/8/2020	7:15	6.8
11/8/2020	8:15	2.64
11/8/2020	9:16	15.22
11/8/2020	10:16	0.21
11/8/2020	11:16	28.2
11/8/2020	12:16	7.51
11/8/2020	13:16	16.44
11/8/2020	14:16	44.08
11/8/2020	15:16	7.49
11/8/2020	16:16	0.76
11/8/2020	17:16	4.33
11/8/2020	18:16	1.85
11/8/2020	19:16	4.85
11/8/2020	20:16	147.82
11/8/2020	21:16	5.1
11/8/2020	22:16	0
11/8/2020	23:16	0
11/9/2020	0:16	1.61
11/9/2020	1:16	2.29
11/9/2020	2:16	0.07
11/9/2020	3:16	1.01
11/9/2020	4:16	396.34
11/9/2020	5:16	747.14
11/9/2020	6:16	705.57
11/9/2020	7:16	173.86
11/9/2020	8:16	1.11
11/9/2020	9:16	0.04
11/9/2020	10:16	73.96
11/9/2020	11:16	2.6
11/9/2020	12:16	0
11/9/2020	13:16	2.22
11/9/2020	14:16	5.1
11/9/2020	15:16	40.77
11/9/2020	16:16	35.33
11/9/2020	17:16	20.44
11/9/2020	18:16	2.31
11/9/2020	19:16	0
11/9/2020	20:16	131.38
11/9/2020	21:16	0
11/9/2020	22:16	2.47

ASAP Plumbing

11/9/2020	23:16	3.07
11/10/2020	0:16	4.44
11/10/2020	1:16	24.25
11/10/2020	2:16	48.41
11/10/2020	3:16	0
11/10/2020	4:16	400.83
11/10/2020	5:16	736.96
11/10/2020	6:16	693.51
11/10/2020	7:16	170.95
11/10/2020	8:16	25.07
11/10/2020	9:16	0
11/10/2020	10:16	0
11/10/2020	11:16	0
11/10/2020	12:16	1.51
11/10/2020	13:16	1.39
11/10/2020	14:16	2.6
11/10/2020	15:16	49.99
11/10/2020	16:16	56.43
11/10/2020	17:16	7.16
11/10/2020	18:16	5.23
11/10/2020	19:16	0
11/10/2020	20:16	5.64
11/10/2020	21:16	0
11/10/2020	22:16	0
11/10/2020	23:16	0
11/11/2020	0:16	3.41
11/11/2020	1:16	1.95
11/11/2020	2:17	0
11/11/2020	3:17	1.1
11/11/2020	4:17	403.81
11/11/2020	5:17	738.03
11/11/2020	6:17	689.5
11/11/2020	7:17	167.39
11/11/2020	8:17	3.63
11/11/2020	9:17	1.15
11/11/2020	10:17	0
11/11/2020	11:17	16.34
11/11/2020	12:17	11.87
11/11/2020	13:17	4.92
11/11/2020	14:17	6.67
11/11/2020	15:17	51.28
11/11/2020	16:17	41.85
11/11/2020	17:17	13.42
11/11/2020	18:17	4.82
11/11/2020	19:17	0.67
11/11/2020	20:17	120.62
11/11/2020	21:17	1.21

11/11/2020	22:17	1.27
11/11/2020	23:17	0.77
11/12/2020	0:17	0.24
11/12/2020	1:17	1.1
11/12/2020	2:17	0
11/12/2020	3:17	0
11/12/2020	4:17	316.81
11/12/2020	5:17	594.49
11/12/2020	6:17	574.54
11/12/2020	7:17	148.78
11/12/2020	8:17	3.81
11/12/2020	9:17	5.27
11/12/2020	10:17	2.64
11/12/2020	11:17	1.01
11/12/2020	12:17	0.14
11/12/2020	13:17	33.12
11/12/2020	14:17	9.06
11/12/2020	15:17	64.54
11/12/2020	16:17	35.02
11/12/2020	17:17	11.82
11/12/2020	18:17	14.37
11/12/2020	19:17	6.58
11/12/2020	20:17	0.23
11/12/2020	21:17	1.26
11/12/2020	22:17	1.04
11/12/2020	23:17	2.76
11/13/2020	0:17	3.39
11/13/2020	1:17	20.91
11/13/2020	2:17	50.7
11/13/2020	3:17	0.15
11/13/2020	4:17	326.28
11/13/2020	5:17	620.53
11/13/2020	6:18	597.9
11/13/2020	7:18	153.2
11/13/2020	8:18	1.06
11/13/2020	9:18	0
11/13/2020	10:18	0.03
11/13/2020	11:18	3.49
11/13/2020	12:18	2.79
11/13/2020	13:18	2.1
11/13/2020	14:18	25.69
11/13/2020	15:18	67.95
11/13/2020	16:18	48.28
11/13/2020	17:18	10.65
11/13/2020	18:18	8.38
11/13/2020	19:18	13.92
11/13/2020	20:18	154.35

11/13/2020	21:18	21.41
11/13/2020	22:18	0
11/13/2020	23:18	0
11/14/2020	0:18	0
11/14/2020	1:18	1.04
11/14/2020	2:18	0
11/14/2020	3:18	0
11/14/2020	4:18	324.88
11/14/2020	5:18	604
11/14/2020	6:18	582.09
11/14/2020	7:18	153.61
11/14/2020	8:18	4.68
11/14/2020	9:18	4.07
11/14/2020	10:18	7.78
11/14/2020	11:18	9.04
11/14/2020	12:18	1.88
11/14/2020	13:18	29.78
11/14/2020	14:18	26.2
11/14/2020	15:18	9.68
11/14/2020	16:18	22.77
11/14/2020	17:18	2.72
11/14/2020	18:18	3.49
11/14/2020	19:18	4.07
11/14/2020	20:18	1.05
11/14/2020	21:18	6.75
11/14/2020	22:18	3.62
11/14/2020	23:18	23.02
11/15/2020	0:18	0.75
11/15/2020	1:18	23.56
11/15/2020	2:18	46.05
11/15/2020	3:18	1.15
11/15/2020	4:18	324.12
11/15/2020	5:18	599.7
11/15/2020	6:18	581.41
11/15/2020	7:18	152.79
11/15/2020	8:18	8
11/15/2020	9:18	4.32
11/15/2020	10:18	1.04
11/15/2020	11:18	18.54
11/15/2020	12:18	31.12
11/15/2020	13:18	114.65
11/15/2020	14:18	0.16
11/15/2020	15:18	8.18
11/15/2020	16:18	4.35
11/15/2020	17:18	3.78
11/15/2020	18:18	26.38
11/15/2020	19:18	8.82

11/15/2020	20:18	131.83
11/15/2020	21:18	2.05
11/15/2020	22:18	3.9
11/15/2020	23:19	0.04
11/16/2020	0:19	0.98
11/16/2020	1:19	1.2
11/16/2020	2:19	0.06
11/16/2020	3:19	1.52
11/16/2020	4:19	324.6
11/16/2020	5:19	608.74
11/16/2020	6:19	596.61
11/16/2020	7:19	157.23
11/16/2020	8:19	1.07
11/16/2020	9:19	-0.03
11/16/2020	10:19	6.81
11/16/2020	11:19	0.03
11/16/2020	12:19	1.33
11/16/2020	13:19	4.29
11/16/2020	14:19	0
11/16/2020	15:19	87.15
11/16/2020	16:19	45.2
11/16/2020	17:19	4.37
11/16/2020	18:19	4.42
11/16/2020	19:19	31.62
11/16/2020	20:19	137.66
11/16/2020	21:19	2.73
11/16/2020	22:19	0.54
11/16/2020	23:19	2.41
11/17/2020	0:19	0
11/17/2020	1:19	24.76
11/17/2020	2:19	47.93
11/17/2020	3:19	0.02
11/17/2020	4:19	317.87
11/17/2020	5:19	594.48
11/17/2020	6:19	574.07
11/17/2020	7:19	150.32
11/17/2020	8:19	2.12
11/17/2020	9:19	2.31
11/17/2020	10:19	17.09
11/17/2020	11:19	2.74
11/17/2020	12:19	3.5
11/17/2020	13:19	32.98
11/17/2020	14:19	23.2
11/17/2020	15:19	51.16
11/17/2020	16:19	27.77
11/17/2020	17:19	4.56
11/17/2020	18:19	7.96

11/17/2020	19:19	22.55
11/17/2020	20:19	1.07
11/17/2020	21:19	1.3
11/17/2020	22:19	1.24
11/17/2020	23:19	0.1
11/18/2020	0:19	1.04
11/18/2020	1:19	0.25
11/18/2020	2:19	1.28
11/18/2020	3:20	0.06
11/18/2020	4:20	330.72
11/18/2020	5:20	615.87
11/18/2020	6:20	608.67
11/18/2020	7:20	150.81
11/18/2020	8:20	1.08
11/18/2020	9:20	47.29
11/18/2020	10:20	24.76
11/18/2020	11:20	5.4
11/18/2020	12:20	13.1
11/18/2020	13:20	48.37
11/18/2020	14:20	60.27
11/18/2020	15:20	0
11/18/2020	16:20	3.83
11/18/2020	17:20	6.07
11/18/2020	18:20	27.59
11/18/2020	19:20	30.66
11/18/2020	20:20	133.15
11/18/2020	21:20	3.92
11/18/2020	22:20	3.3
11/18/2020	23:20	2.26
11/19/2020	0:20	0
11/19/2020	1:20	24.65
11/19/2020	2:20	48.72
11/19/2020	3:20	0
11/19/2020	4:20	340.16
11/19/2020	5:20	612.12
11/19/2020	6:20	595.45
11/19/2020	7:20	149.05
11/19/2020	8:20	1.06
11/19/2020	9:20	2.26
11/19/2020	10:20	7.72
11/19/2020	11:20	12.18
11/19/2020	12:20	0.46
11/19/2020	13:20	4.46
11/19/2020	14:20	11.85
11/19/2020	15:20	58.41
11/19/2020	16:20	3.13
11/19/2020	17:20	4.52

11/19/2020	18:20	8.04
11/19/2020	19:20	44.86
11/19/2020	20:20	33.83
11/19/2020	21:20	0.13
11/19/2020	22:20	1.09
11/19/2020	23:20	1.04
11/20/2020	0:20	5.6
11/20/2020	1:20	1.22
11/20/2020	2:20	0.06
11/20/2020	3:20	1.59
11/20/2020	4:20	338.94
11/20/2020	5:20	611.96
11/20/2020	6:20	595.68
11/20/2020	7:20	148.94
11/20/2020	8:20	4.96
11/20/2020	9:20	3.05
11/20/2020	10:20	3.1
11/20/2020	11:20	16.92
11/20/2020	12:20	3.44
11/20/2020	13:20	26.54
11/20/2020	14:20	41.18
11/20/2020	15:20	4.33
11/20/2020	16:20	2.22
11/20/2020	17:20	47.79
11/20/2020	18:20	2.93
11/20/2020	19:20	7.27
11/20/2020	20:21	134.93
11/20/2020	21:21	16.57
11/20/2020	22:21	0
11/20/2020	23:21	9.14
11/21/2020	0:21	0.31
11/21/2020	1:21	0.06
11/21/2020	2:21	68.81
11/21/2020	3:21	21.04
11/21/2020	4:21	336.66
11/21/2020	5:21	600.63
11/21/2020	6:21	579.33
11/21/2020	7:21	140.58
11/21/2020	8:21	2.48
11/21/2020	9:21	9.4
11/21/2020	10:21	16.66
11/21/2020	11:21	8.11
11/21/2020	12:21	8.08
11/21/2020	13:21	16.7
11/21/2020	14:21	4.65
11/21/2020	15:21	15.91
11/21/2020	16:21	7.15

11/21/2020	17:21	23.27
11/21/2020	18:21	9.01
11/21/2020	19:21	6.29
11/21/2020	20:21	27.72
11/21/2020	21:21	9.92
11/21/2020	22:21	3.27
11/21/2020	23:21	0
11/22/2020	0:21	0
11/22/2020	1:21	0
11/22/2020	2:21	0
11/22/2020	3:21	0
11/22/2020	4:21	337.77
11/22/2020	5:21	600.6
11/22/2020	6:21	579.56
11/22/2020	7:21	139.9
11/22/2020	8:21	3.99
11/22/2020	9:21	3.55
11/22/2020	10:21	4.07
11/22/2020	11:21	3.52
11/22/2020	12:21	10.72
11/22/2020	13:21	10.02
11/22/2020	14:21	6.06
11/22/2020	15:21	6.18
11/22/2020	16:21	3.55
11/22/2020	17:21	7.75
11/22/2020	18:21	12.24
11/22/2020	19:21	9.97
11/22/2020	20:21	135.48
11/22/2020	21:21	10.77
11/22/2020	22:21	13.9
11/22/2020	23:21	4.42
11/23/2020	0:21	0
11/23/2020	1:21	0
11/23/2020	2:21	1.35
11/23/2020	3:21	1.14
11/23/2020	4:21	347.63
11/23/2020	5:21	605.96
11/23/2020	6:21	590.13
11/23/2020	7:21	157.78
11/23/2020	8:21	8.2
11/23/2020	9:21	9.75
11/23/2020	10:21	64.52
11/23/2020	11:21	6.13
11/23/2020	12:21	29.21
11/23/2020	13:22	29.19
11/23/2020	14:22	4.57

Herraflow Plumbing

11/23/2020	15:22	1.49
11/23/2020	16:22	4.6
11/23/2020	17:22	5.65
11/23/2020	18:22	8.84
11/23/2020	19:22	0
11/23/2020	20:22	128.16
11/23/2020	21:22	0
11/23/2020	22:22	0
11/23/2020	23:22	2.11
11/24/2020	0:22	3.76
11/24/2020	1:22	23.32
11/24/2020	2:22	33.7
11/24/2020	3:22	0
11/24/2020	4:22	487.63
11/24/2020	5:22	780.29
11/24/2020	6:22	725.73
11/24/2020	7:22	158.62
11/24/2020	8:22	3.24
11/24/2020	9:22	4.09
11/24/2020	10:22	1.05
11/24/2020	11:22	3.87
11/24/2020	12:22	11.29
11/24/2020	13:22	1.9
11/24/2020	14:22	39.23
11/24/2020	15:22	61.6
11/24/2020	16:22	38.82
11/24/2020	17:22	21.19
11/24/2020	18:22	11.89
11/24/2020	19:22	9.69
11/24/2020	20:22	4.21
11/24/2020	21:22	5.15
11/24/2020	22:22	1.05
11/24/2020	23:22	0
11/25/2020	0:22	0
11/25/2020	1:22	0
11/25/2020	2:22	1.3
11/25/2020	3:22	0
11/25/2020	4:22	488.31
11/25/2020	5:22	774.9
11/25/2020	6:22	718.29
11/25/2020	7:22	149.56
11/25/2020	8:22	6.49
11/25/2020	9:22	4.64
11/25/2020	10:22	32.71
11/25/2020	11:22	6.73
11/25/2020	12:22	1.71

11/25/2020	13:22	0.37
11/25/2020	14:22	0.56
11/25/2020	15:22	9.9
11/25/2020	16:22	20.54
11/25/2020	17:23	57.84
11/25/2020	18:23	40.54
11/25/2020	19:23	34.79
11/25/2020	20:23	151.57
11/25/2020	21:23	32.53
11/25/2020	22:23	71.51
11/25/2020	23:23	29.35
11/26/2020	0:23	29.28
11/26/2020	1:23	28.74
11/26/2020	2:23	28.02
11/26/2020	3:23	28.86
11/26/2020	4:23	508.26
11/26/2020	5:23	790.27
11/26/2020	6:23	733.1
11/26/2020	7:23	171.82
11/26/2020	8:23	39.07
11/26/2020	9:23	29.22
11/26/2020	10:23	48.53
11/26/2020	11:23	126.35
11/26/2020	12:23	95.76
11/26/2020	13:23	57.7
11/26/2020	14:23	33.27
11/26/2020	15:23	6.92
11/26/2020	16:23	7.7
11/26/2020	17:23	5.79
11/26/2020	18:23	4.16
11/26/2020	19:23	12.71
11/26/2020	20:23	19.27
11/26/2020	21:23	4.29
11/26/2020	22:23	12.9
11/26/2020	23:23	2.46
11/27/2020	0:23	0
11/27/2020	1:23	21.82
11/27/2020	2:23	35.42
11/27/2020	3:23	1.07
11/27/2020	4:23	498.64
11/27/2020	5:23	770.1
11/27/2020	6:23	709.59
11/27/2020	7:23	142.78
11/27/2020	8:23	3.41
11/27/2020	9:23	11.95
11/27/2020	10:23	4.48
11/27/2020	11:23	4.95

11/27/2020	12:23	1.56
11/27/2020	13:23	4.58
11/27/2020	14:23	43.22
11/27/2020	15:23	13.38
11/27/2020	16:23	11.82
11/27/2020	17:23	10.13
11/27/2020	18:23	6.89
11/27/2020	19:23	9.36
11/27/2020	20:23	126.52
11/27/2020	21:23	6.26
11/27/2020	22:23	0.46
11/27/2020	23:23	2.98
11/28/2020	0:23	0
11/28/2020	1:23	2.4
11/28/2020	2:23	0
11/28/2020	3:23	0.1
11/28/2020	4:23	152.29
11/28/2020	5:23	872.78
11/28/2020	6:23	739.55
11/28/2020	7:23	349.53
11/28/2020	8:23	3.36
11/28/2020	9:23	13.8
11/28/2020	10:24	8.16
11/28/2020	11:24	1.52
11/28/2020	12:24	2.44
11/28/2020	13:24	0
11/28/2020	14:24	8.01
11/28/2020	15:24	3.38
11/28/2020	16:24	1.49
11/28/2020	17:24	3.96
11/28/2020	18:24	11.42
11/28/2020	19:24	3.71
11/28/2020	20:24	6.3
11/28/2020	21:24	1.05
11/28/2020	22:24	3.23
11/28/2020	23:24	1.38
11/29/2020	0:24	0
11/29/2020	1:24	0
11/29/2020	2:24	1.21
11/29/2020	3:24	0
11/29/2020	4:24	156.64
11/29/2020	5:24	877.25
11/29/2020	6:24	734.62
11/29/2020	7:24	342.93
11/29/2020	8:24	1.09
11/29/2020	9:24	5.53
11/29/2020	10:24	1.1

11/29/2020	11:24	0.7
11/29/2020	12:24	4.81
11/29/2020	13:24	39.24
11/29/2020	14:24	9.12
11/29/2020	15:24	19
11/29/2020	16:24	13.27
11/29/2020	17:24	21.26
11/29/2020	18:24	74.76
11/29/2020	19:24	15.2
11/29/2020	20:24	127.2
11/29/2020	21:24	2.11
11/29/2020	22:24	0
11/29/2020	23:24	1.99
11/30/2020	0:24	0
11/30/2020	1:24	23.94
11/30/2020	2:24	33.14
11/30/2020	3:24	1.32
11/30/2020	4:24	168.84
11/30/2020	5:24	872.51
11/30/2020	6:24	514.28
11/30/2020	7:24	0
11/30/2020	8:24	1.06
11/30/2020	9:24	0
11/30/2020	10:24	1.05
11/30/2020	11:24	0.41
11/30/2020	12:24	15.51
11/30/2020	13:24	9.03
11/30/2020	14:25	9.18
11/30/2020	15:25	60.36
11/30/2020	16:25	41.96
11/30/2020	17:25	13.72
11/30/2020	18:25	6
11/30/2020	19:25	0
11/30/2020	20:25	1.01
11/30/2020	21:25	0
11/30/2020	22:25	0
11/30/2020	23:25	5.2
12/1/2020	0:25	1.53
12/1/2020	1:25	1.06
12/1/2020	2:25	0
12/1/2020	3:25	0
12/1/2020	4:25	0
12/1/2020	5:25	0
12/1/2020	6:25	9.05
12/1/2020	7:25	0
12/1/2020	8:25	1.01

Bill sent out

12/1/2020	9:25	17.43
12/1/2020	10:25	0
12/1/2020	11:25	6.2
12/1/2020	12:25	11.61
12/1/2020	13:25	19.33
12/1/2020	14:25	17.68
12/1/2020	15:25	55.31
12/1/2020	16:25	35.19
12/1/2020	17:25	11.75
12/1/2020	18:25	16.84
12/1/2020	19:25	0.33
12/1/2020	20:25	1.91
12/1/2020	21:25	0
12/1/2020	22:25	1.07
12/1/2020	23:25	2.07
12/2/2020	0:25	0
12/2/2020	1:25	27.22
12/2/2020	2:25	32.92
12/2/2020	3:25	0
12/2/2020	4:25	0
12/2/2020	5:25	5.83
12/2/2020	6:25	2.9
12/2/2020	7:25	0.48
12/2/2020	8:25	0
12/2/2020	9:25	0



City of Garden Ridge

"A way of life, not just a place to live"

To Be Completed By Water Department

Bill Amount: _____ Average Bill Amount: _____

Date Received: _____ Received By: _____

Historic Usage and Analysis: _____

Customer History of Requests: _____

Water Manager Review and Comments: _____

Additional information requested: _____ Date Requested: _____

Additional Information submitted: _____ Date Received: _____

Amount Approved: _____

Disapproved: _____

Referred to Water Commission: _____

Jacob Parsons
Water Manager or Designee Signature

Date



City of Garden Ridge

"A way of life, not just a place to live"

To Be Completed By Water Department

Bill Amount: _____ Average Bill Amount: _____

Date Received: _____ Received By: _____

Historic Usage and Analysis: _____

Customer History of Requests: _____

Water Manager Review and Comments: _____

Additional information requested: _____ Date Requested: _____

Additional Information submitted: _____ Date Received: _____

Amount Approved: _____

Disapproved: _____

Referred to Water Commission: _____

Water Manager or Designee Signature

Date

Water Commission Water Leak Adjustment Summary

Leak Adjustment:

- Water customers must notify the Water Department no later than the due date of the water bill that a leak adjustment will be requested.
- After notification to the Water Department, the water customer must submit a Water Leak Adjustment Request form with supporting documentation within 90 days to the Water Department.
- Water will be charged at the first-rate tier above 5,000 gallons. All other water usage will be charged at their respective rate tiers.
- Any leak adjustment spanning more than one billing period shall be considered a single event unless compelling evidence suggests otherwise.
- Requests for leak adjustments that extend 6 months beyond the billing period in which the leak was detected will not be considered.
 - 1. If the water leak is determined to be the responsibility of the City in part or in full, the Public Works Director shall adjust the customer's water bill by crediting the amount of water usage determined to be the City's responsibility.
 - 2. If a water leak is determined not to be the responsibility of the City, the Public Works Director may, at his discretion, adjust a water bill up to \$250.00. For higher adjustments, the request will be forwarded to the Water Commission for review and action. Ordinance 54-122019 Page 28
 - 3. Leak adjustment requests that the Public Works Director deems do not contain all information necessary for a thorough Water Department investigation will be submitted to the Water Commission.
 - 4. Leak adjustments up to \$500.00 considered by the Water Commission can be recommended to the City Administrator for action. Adjustments over \$500.00 will be forwarded to City Council for review and action.
 - 5. All leak adjustment requests and actions will be reported to the Water Commission and City Council in the Utility Department's Monthly Report.

19023 Seminole Pass

A second review of the leak adjustment for 19023 Seminole Pass shows that two large leaks took place during the October 23, 2020, through November 23, 2020 billing cycle. The first leak started on 10/23/20 and ended on 11/3/20. After finding the average gallons used for the irrigation system, and deducting it from the total of gallons used, a total of 96,000 gallons was consumed by the first leak. The second leak started on 11/5/20 and ended on 11/6/20. After going through the same steps as I did for the first leak, a total of gallons consumed by the second leak is 6,000 gallons. The total gallons consumed by the leaks at 19023 Seminole Pass is 102,000.

Inside City Limit Rates - 1"		
Water Bill	166,000	\$2,545.26
Leak -	102,000	\$484.50
Customer consumption	64,000	\$483.50
Customer Pays		\$968.00
Credit		\$1,577.26

Water Commission Rolling Attendance at Water

	8/25/20 Regular Meeting	9/22/20 Regular Meeting	10/27/20 Regular Meeting	11/17/20 Regular Meeting	1/26/21 Regular Meeting	3/23/21 Regular Meeting	04/27/21 Regular Meeting	05/25/21 Regular Meeting	06/22/21 Regular Meeting	07/27/21 Regular Meeting	
Carmichael	P	E	P	P	P	P	U	P	P	P	
Beaird							P	P	U		
Stone							P	P	P	P	
Valdez	P	P	P	P	P	P					
Haltaman	P	P	P	E	P	P	P	P	P	P	
Mueller	P	P	P	P	P	P	P	P	P	P	
Harshbarger	P	P	P	P	P	P	A	P	P	P	
P	Present		P-QNM	Present but quorum not met		E	Excused for reasons allowed in Ord. 210				
U	Unannounced			Not member yet		A	Voluntary Announced				

2021 Water Commission's Attendance

	01/06/21 Regular Meeting	02/03/21 Regular Meeting	03/03/21 Regular Meeting	04/07/21 Regular Meeting	05/05/21 Regular Meeting	06/02/21 Regular Meeting	07/07/21 Regular Meeting	08/04/21 Regular Meeting			Total for year
Carmichael				P				P			2
Beaird				P							1
Stone				P		P					2
Haltaman											
Mueller				P	P	P	P	P			5
Harshbarger											
	Met requirements			Not met							

2021

Projects		Timeline
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Operations Planning (Haltaman/Carmichael/Stone)

Identify equipment upgrade needs		Mar 21
Ensure transition of Waste Water Project to water department		Dec 21
Review Maintenance and Inspection Schedule		Mar 21

Ordinances (Mueller, Harshberger)

Review/publish new Ordinance 54		Dec 21
Review/publish new Ordinance 159		Oct 21

Education (Carmichael, Reynolds)

Conduct semi-annual Commissioner training		Recurring Mar/Sep
Identify and build plan with city staff for AMI/ Conservation training for customers		Mar 21

Water Rates (Harshberger, Carmichael/Stone)

Review water rates		Yearly Sep-Oct
Present water rates to City Council		Yearly Nov
Document Water Rate review process		Sep 21
Conduct demand analysis to verify water rate assumptions		Yearly May
Water rate deep dive to compare our rates to similar cities		Dec 21

Strategic Planning (Mueller/Carmichael/Haltaman/Harshbarger)

Work with city staff to develop Contingency Plans/ identify Failure modes		Mar 21
Ensure the Master plan has effective/ efficient source management		Mar 21
Provide input to Water Master Plan		???

WATER COMMISSION TERMS OF OFFICE

Name	Place	Appointment & Expiration	Appointment & Expiration	Appointment & Expiration	Appointment & Expiration	Appointment & Expiration
Brenda Reynolds	1	August 2021 September 2022				
Dr. Richard Carmichael	2	December 2019 September 2021				
Don Stone	3	April 2021 September 2022				
Joseph Haltaman	4	June 2019 September 2020	October 2020 September 2022			
James Mueller (Appointed Chair April 2021-current)	5	October 2019 September 2021				
Keven Harshbarger (Appointed Vice-Chair October 2019-current)	6	October 2015 September 2017	October 2017 September 2019	October 2019 September 2021		

(P)= Partial term of less than ½ the term remaining

Future Agenda Items

Water Commission

September 28, 2021 Regular Meeting

- | | | |
|--|---|---|
| <p>14 days before Meetings</p> <p>11 days before Meetings</p> <p>7 days before Meetings</p> <p>5 days before Meetings</p> <p>4 days before Meetings</p> | <p>(09/14/2021)</p> <p>(09/17/2021)</p> <p>(09/21/2021)</p> <p>(09/23/2021)</p> <p>(09/24/2021)</p> | <p>Water Commission and Staff items are due.</p> <p>Water Commission Chair reviews agenda.
City Attorney is sent agenda.</p> <p>Post agenda on bulletin board. Water Commission receives packet (allowing a day for corrections/request additional information be added)</p> <p>Post agenda packet to City Website.</p> <p>(72 hours) – Local Government Code requirement for posting</p> |
|--|---|---|

City Council = Red

Planning & Zoning = Green

Water Commission = Blue

Quarry Commission = Purple

Wildlife Management Advisory Commission = Brown

Municipal Court = Gray

City Holiday = Orange

Sun	Mon	Tues	Wed	Thur	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

October 26, 2021 Regular Meeting

- | | | |
|--|---|---|
| <p>14 days before Meetings</p> <p>11 days before Meetings</p> <p>7 days before Meetings</p> <p>5 days before Meetings</p> <p>4 days before Meetings</p> | <p>(10/12/2021)</p> <p>(10/15/2021)</p> <p>(10/19/2021)</p> <p>(10/21/2021)</p> <p>(10/22/2021)</p> | <p>Water Commission and Staff items are due.</p> <p>Water Commission Chair reviews agenda.
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17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

PENDING FUTURE AGENDA ITEMS